Annual Report 2021/22

CITY OF PARRAMATTA

City of Parramatta Council
Annual Report 2021/22

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INTRODUCTION

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01

We respectfully acknowledge the Traditional Owners and custodians of the land and waters of Parramatta, the Dharug peoples.

Nunanglanungdyu baramada gulbanga mawa naa Baramadagal dharug ngurrawa badura baramada dharug yura

1.01

Recognition of the Dharug peoples

City of Parramatta recognises the Dharug Nation as traditional owners, part of the oldest continuous living cultures in the world. Since the dawn of time, Parramatta has been home to the Dharug peoples, the traditional custodians of the land we call the City of Parramatta today. The Dharug peoples cared for and nurtured the habitat, land, and waters for thousands of generations, and maintain an ongoing connection to Parramatta and its surrounding areas.

With the challenges we all have faced over the last 2 years locally and globally we can learn from the resilience and community spirit of First Nations to ensure a sustainable City for all. Parramatta has always been an important meeting place for First Nations, particularly the Parramatta River, which has provided life and vitality since the beginning of time (The Dreaming). The name Parramatta is a derivation of the word Burramatta or "place where the eels lie down" (breeding location for eels within the Parramatta River). Parramatta Square has also always been a meeting place for Dharug clans, for other First Nations peoples and for the waves of migrants who have come to call Parramatta home.

City of Parramatta recognises the significance of this area for all First Nations peoples as a site of early contact between Indigenous Australians and European colonists, and Parramatta remains an important meeting place for Indigenous Australians. First Nations peoples continue to play a vital role in the ecological, economic, and social and cultural life of Parramatta, while maintaining a distinct culture built on the principles of Caring for Country, the primacy of kinship relationships, and the dignity and authority of Elders.

At City of Parramatta, we imagine a future where the cultures, histories and rights of all First Nations are understood, recognised, and respected by all Australians. The City of Parramatta is committed to playing an active role in making this future a reality. Since the implementation of Council's Stretch Reconciliation Action Plan (RAP) we have continued our support of the Dharug and broader First Nations community. Over 2020/21 Council embarked on a journey to develop a First Nations Strategy, which we envisage will be co-designed with our First Nations communities and that will have strong principles of recognition, social justice and accountability.

To that end, we have continued developing cultural infrastructure, public art, and interpretation in Parramatta Square and in the public domain throughout the LGA. Our new civic building in Parramatta Square, PHIVE, is also embedded with Dharug and First Nations cultural expression and includes a new Keeping Place facility that will house the significant Aboriginal cultural materials that were unearthed in archaeological surveys around Parramatta, some of which is thousands of years old. We have continued a partnership with the Western Sydney Wanderers Football Club Foundation to increase First Nations children and young people's participation in sport and healthy lifestyles.

The City of Parramatta, through a resolution of Council, also endorsed and supported the Uluru Statement from the Heart including the proposed Constitutional reform process. We are proud to acknowledge the ongoing stewardship of Country by Dharug and we are committed to the healing process of recognition and voice and to ensuring Parramatta remains a place of choice to live, work and play for First Nation peoples.

1.02

Message from the Lord Mayor

On behalf of the City of Parramatta, I am pleased to present our Annual Report 2021/22.

The achievements detailed in this report are the result of the efforts of Councillors and staff in partnership with our community, other levels of government, local service providers and businesses.

Throughout 2021/22 our City was not immune to the impacts of the pandemic. In response, Council continued to roll out our $3 million COVID-19 Relief and Recovery Package to provide support for the local community and economy. Since it was first announced in 2020, Council has implemented additional measures, including support for our creative economy.

Those living and working across our City also demonstrated their resilience and patience following extreme weather and flooding events in February and June 2022.

Council supported local groups to deliver much-needed community services and initiatives through its 2022 Community Grants program, with over $450,000 worth of grants delivered in areas of community capacity building, creative projects, social enterprise, cultural heritage and creative fellowships.

Eight local businesses and organisations were also awarded grants of up to $10,000 to deliver programs to increase the City's night-time offerings and assist in leading the City's economic recovery as part of our Night Time Economy Activation Grants.

Council resolved to fly the Aboriginal Flag in the City on an ongoing basis, and to support the principles of the Statement from the Heart and for a constitutionally enshrined Voice to Parliament. Council is also progressing the development of our First Nations Strategy.

Council presented our annual Warami festival with live music, dance, talks and tours celebrating the City of Parramatta's rich First Nations histories and cultures. This unique cultural program offered free and affordable COVID-safe events, including a Pathways to Reconciliation program at four local primary schools.

We rang in the New Year with a series of local fireworks displays across the City that provided the opportunity to stay local and have a fun and memorable evening with friends, family, and neighbours. These family-friendly events took place in Old Toongabbie, Northmead, North Parramatta, Dundas Valley and Ermington.

We welcomed diners and shoppers back to the City's famous 'Eat Street' precinct as major Parramatta Light Rail Stage 1 works were completed and COVID restrictions eased. Council continues to advocate to ensure Parramatta Light Rail Stage 2 is delivered. This will provide much-need transport connections for our residents, workers and visitors between the Parramatta CBD, Ermington, Melrose Park, Wentworth Park and Sydney Olympic Park.

Parramatta Lanes 2021 brought live music and comedy to local bars and restaurants as well as a 'COVID-friendly' interactive reality art trail that led visitors on a unique journey through the CBD streets to experience the creative work of some of Australia's top emerging artists.

Our mammoth autumn event series included the award-winning Parramatta Nights Street Festival, concerts in Parramatta Park and jazz in Parramatta Square. The giant interactive inflatable 'Lost Dogs' Disco' was a feature event alongside art installations, roving performers and the family-friendly Skate and Play.

In May Council welcomed 2,400 new Australian citizens from 90 countries at six mega Citizenship Ceremonies at Riverside Theatre. Council prioritised these additional ceremonies to ensure residents living in Parramatta LGA could obtain their citizenship following delays due to COVID-19.

Throughout the year new and upgraded facilities were delivered across our City. This included Boronia Grove Community Centre's $1.95 million revamp, with five new meeting rooms, community offices, an art space, plus a social enterprise café on the way. A $1 million upgrade was delivered to Epping Library and the Leisure and Learning Centre, including refurbished bathrooms, revised library layout, new meeting room configurations and a new foyer.

The $5 million revamp of Sturt and Acacia Parks, Telopea, was completed featuring new play equipment, multi-use court, seating, picnic areas, barbecues, a new walking track and much more. We also commenced delivery of the second stage of the Rydalmere Park Masterplan to provide natural turf football fields, upgraded lighting, cricket facilities, accessible paths, improvements to car parks and more.

The Dundas Village Shops and Bartlett Street Shops received makeovers through our Better Neighbourhoods Program. Council also progressed plans for a new dog off-leash area at West Epping Park and the adoption of the Granville Square Masterplan for the provision of an open, urban plaza for the town centre.

Council adopted our refreshed Community Strategic Plan 2018-38 (CSP), following consultation with our community. This outlines our long-term vision, goals and aspirations.

Our CSP clearly shows our community wants Parramatta to become more sustainable through investment in green initiatives such as our Greening Parramatta project. We planted more than 2,600 new trees along our streets to bring down the temperature in our neighbourhoods, improve air quality, and make our suburbs healthier, and happier, places for everyone to enjoy.

Council wants to ensure that as our City grows, our community has more open space and improved access to quality sport, recreation and community facilities. To achieve this, we'll continue to advocate for funding and support from all levels of government to deliver more community infrastructure in the right place for the success, and benefit, of our people.

On behalf of the Councillors and staff at City of Parramatta, thanks to all who have contributed to our achievements this year for their ongoing commitment to the City of Parramatta.

Councillor Donna Davis
Lord Mayor

1.03

Message from the CEO

As at 30 June 2022

It is with great pleasure that I present to you the City of Parramatta Annual Report for the 2021/22 year, outlining our key achievements from the past 12 months.

Like many organisations, the global COVID-19 pandemic has continued to present ongoing challenges for us. I am very proud of the response from Council and especially of our front-line staff in managing our facilities, parks and open spaces during multiple lockdowns while continuing to provide our community with high quality support and services.

This year we underwent a change in Councillor leadership, following the Local Government Elections in December 2021. With a new Chamber, comprising a mix of new and returning Councillors, and the election of a new Lord Mayor, Council staff have rolled out a comprehensive training and onboarding program to ensure a smooth and efficient transition.

In line with the start of a new term of Council, our Community Strategic Plan was reviewed and refreshed to reflect the latest aspirations and concerns of our community. Endorsed in June 2022, the Community Strategic Plan identifies our long-term vision, goals and aspirations for the City of Parramatta, and strategic actions for achieving these goals.

Council also announced the future location of its administrative offices at 9 Wentworth Street, Parramatta. The building has 7,650 square metres of office space, a 5.0-star NABERS Energy Rating and basement parking. The building is flagged as the "workplace of the future", housing back-of-house operations. It is anticipated that 9 Wentworth Street will be operational from mid-2024.

Council continues to play a central role in bringing together key stakeholders through two important Alliances:

- The Parramatta Square Alliance is focused on promoting and positioning the Parramatta Square precinct as the CBD's central destination of Parramatta CBD. The group comprises Walker Corp, Charter Hall, NAB, NSW Department of Customer Service, NSW Department of Industry & Environment, Western Sydney University, AREF (owners of Sydney Water building) and Sydney Water. Key initiatives include the installation of digital kiosks to provide better wayfinding for visitors; improved car parking accessibility; and our aim to have the precinct certified with a 6-Star Green Star Community Rating.
- EducateAT focuses on the higher education sector, and centres around positioning Parramatta as a destination for excellence in education. The alliance includes Western Sydney University, University of Sydney, UNSW Sydney, University of New England, Swinburne University of Technology, and the Western Sydney Local Health District. Key initiatives for EducateAT include student-focused content on our AT Parramatta destination website, the launch of a 'Let's Meet at Campus' campaign, and a joint submission on the new State Environmental Planning Policy (Housing) 2021 advocating for student accommodation.

As part of our commitment to making Parramatta a 'smart city', Council has been rolling out upgrades to more than 3,000 streetlights – replacing existing bulbs with LED lights as part of the largest smart streetlighting infrastructure upgrade in NSW. It will result in more than $6 million in savings over 20 years as well as 1,830 tonnes of greenhouse gas emissions each year.

Additionally, Council's electricity supply will be powered 100% through renewable energy following a landmark deal with ZEN Energy, in partnership with Southern Sydney Regional Organisation of Councils (SSROC).

Meanwhile, construction continues on Parramatta Square – currently Australia's largest urban regeneration projects. The $2.7 billion world-class precinct is nearing completion, with our new civic, cultural and community hub PHIVE, 5 Parramatta Square, set to open later this year. Work also continues on our other major City-changing project – Parramatta Aquatic Centre – which is quickly taking shape ahead of its anticipated opening in 2023.

I'm proud of the progress we've made and together with many partners, we've been able to achieve great outcomes for our City. I would like to sincerely thank the Lord Mayor, Councillors, Executive Team and our partners for their tireless dedication and commitment to our community. Also, I would like to thank our incredibly passionate and enthusiastic staff for all they do.

To our community, your continued resilience through these unprecedented times has been outstanding and I thank you for your continuing support.

Brett Newman
Chief Executive Officer

1.04

Purpose of the Annual Report

The City of Parramatta is proud to present our Annual Report for the financial year to 30 June 2022.

This report outlines the City of Parramatta's financial and operational performance for the year against the key strategic priorities of our Community Strategic Plan 2018-2038, our Delivery Program 2018-2021, and our Operational Plan & Budget 2021/22.

This report details the challenges faced and achievements made over the past year – providing an open and honest account of our performance and financial position to our community and stakeholders.

The objectives of the Annual Report are to:

- Communicate our vision and commitments to the community
- Report on our performance in delivering the key strategic priorities and other key achievements
- Provide transparency to Council operations through statutory reporting information
- Demonstrate our ability to lead with confidence and deliver on our promises
- Promote the City of Parramatta Council to existing partners and potential investors to encourage social and economic development
- Recognise the significant achievements of our staff and Council

How to Read the Annual Report

This report has 4 main sections, supported by an appendix.

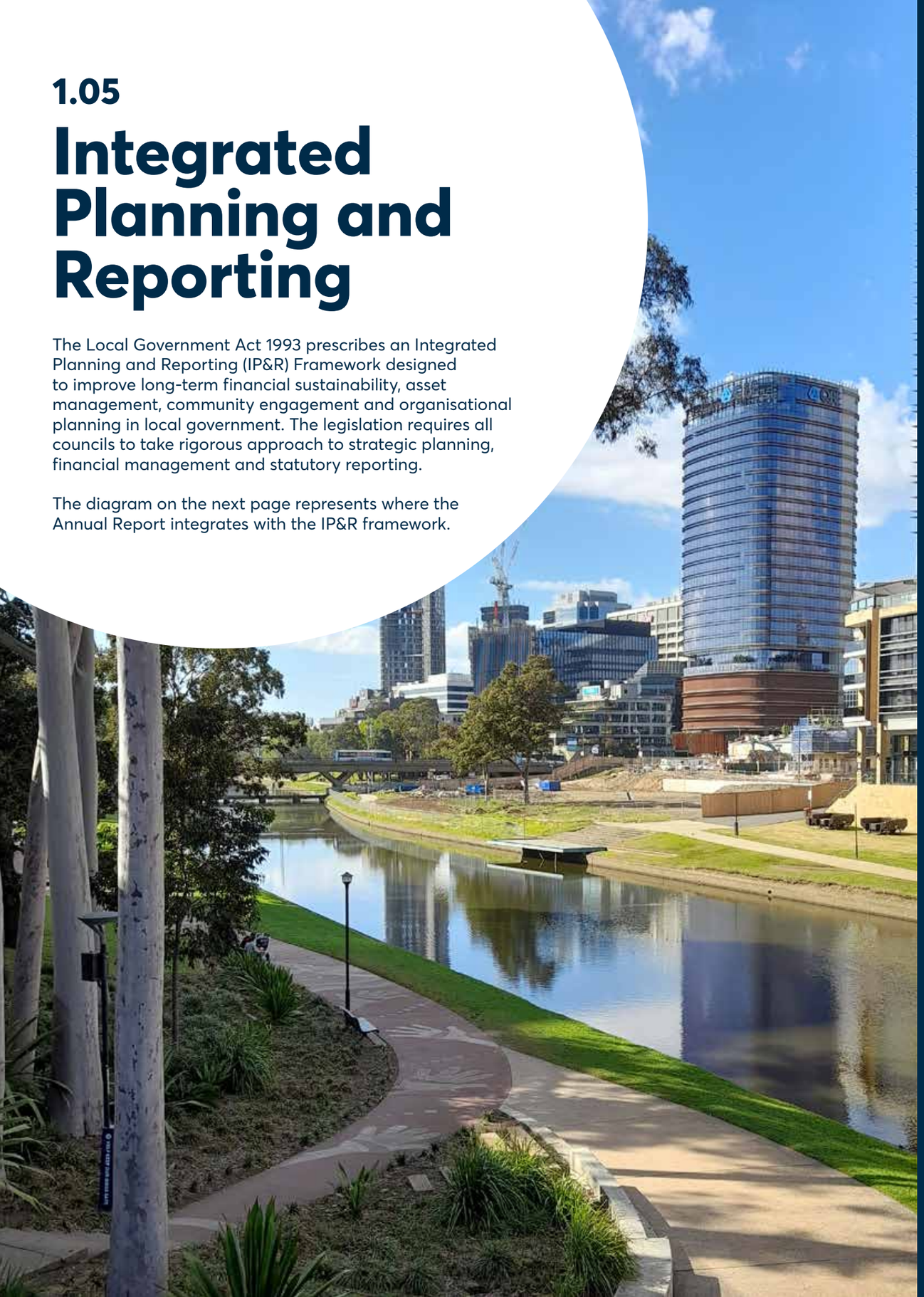
PART 1: INTRODUCTION	**Key information about our City**
PART 2: OUR YEAR IN REVIEW	**Taking a closer look at important milestones and people, including our Councillors, Executive Team, awards and events**
PART 3: COMMUNITY REPORT CARD	**Council's progress and achievements in implementing our Delivery Program in 2021/22**
PART 4: STATUTORY REPORTING	**Statutory requirements in accordance with the Local Government Act 1993 and Local Government Regulation 2005**
APPENDIX	**Audited Financial Statements**

1.05

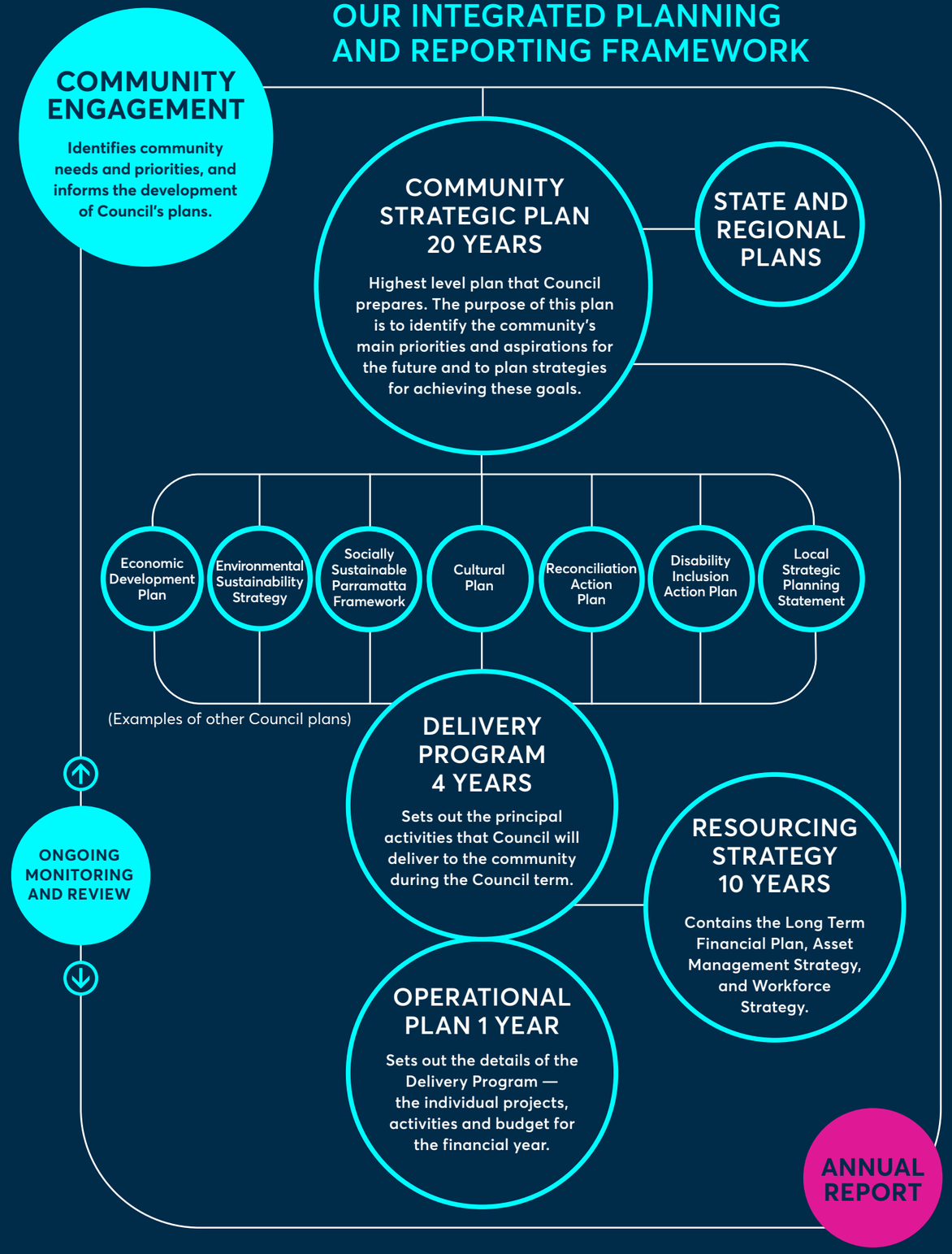
Integrated Planning and Reporting

The Local Government Act 1993 prescribes an Integrated Planning and Reporting (IP&R) Framework designed to improve long-term financial sustainability, asset management, community engagement and organisational planning in local government. The legislation requires all councils to take rigorous approach to strategic planning, financial management and statutory reporting.

The diagram on the next page represents where the Annual Report integrates with the IP&R framework.



OUR INTEGRATED PLANNING AND REPORTING FRAMEWORK



1.06

About Parramatta

As the largest city centre in Greater Western Sydney, Parramatta is building on its strengths as a hub of economic activity, essential services, natural assets, culture and creativity.

The City of Parramatta is one of the fastest growing regions in Australia. Between 2022 and 2041, City of Parramatta will welcome more than 186,000 new residents to our City and neighbourhoods.

Parramatta is also the geographic and demographic centre of Sydney – accessible to 2.3 million people by car or public transport within 45 minutes, and home to communities with a rich array of cultural backgrounds.

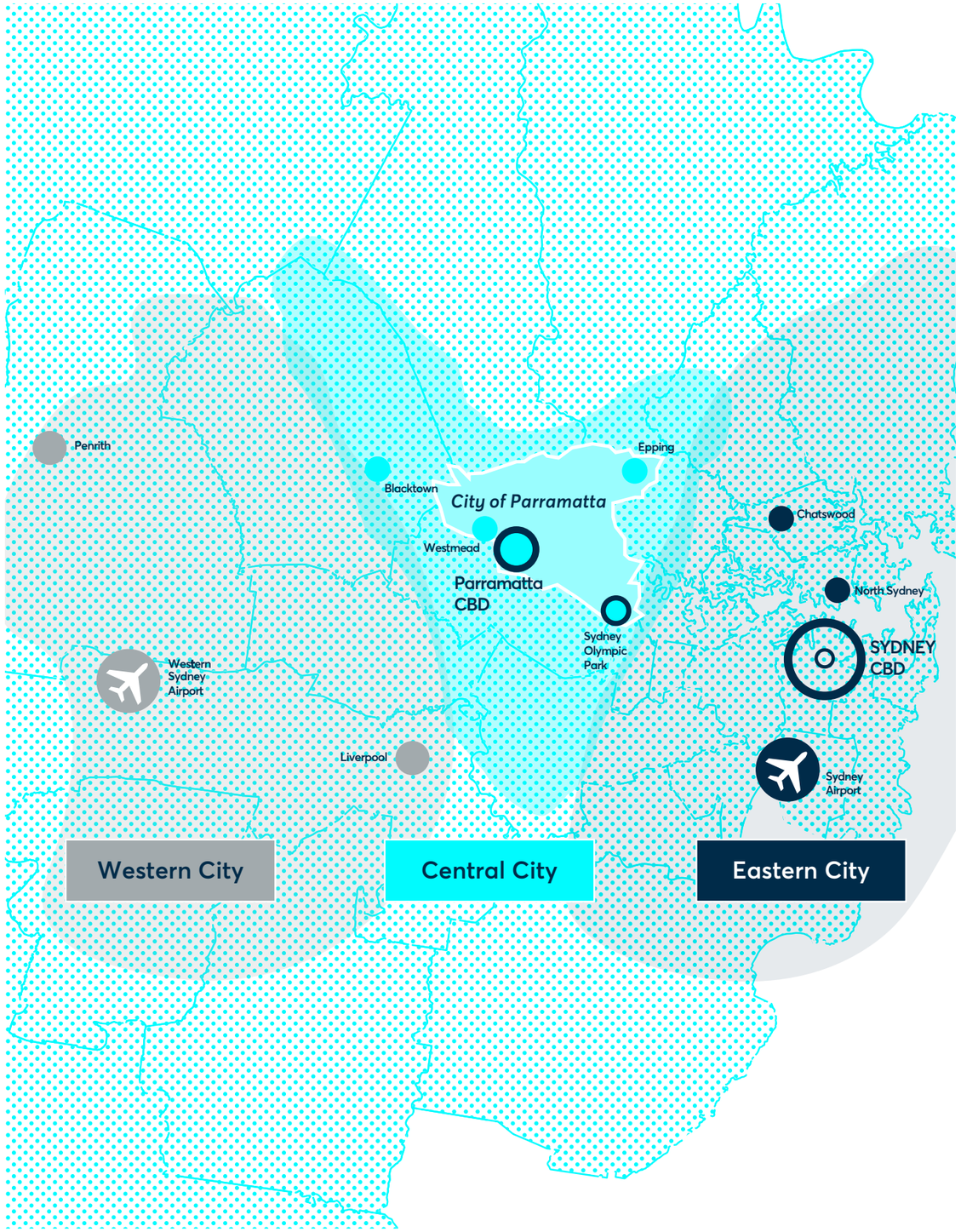
With increasing government services, corporations and private enterprise all relocating into the Parramatta CBD, the geographic importance of Parramatta has never been more certain. Our central location and diverse culture provide a unique stage for Australia's growing economy and attracting global talent.

Accordingly, our City is increasingly recognised as a leading destination for business, education, research, art and culture, dining, and nature and heritage experiences.

Despite our many strengths, Parramatta is also working hard to manage the challenges that accompany growth - including housing, transport, health, urban planning and our growing workforce.

City of Parramatta Council is focused on supporting our communities through these challenges, so that everyone in our community can reach their full potential.

Council continues to advocate to State and Federal governments for improved funding and services, to ensure all who live in and visit Parramatta get a good deal from the change occurring in our region.



1.07

Our community vision

Sydney's Central City: sustainable, liveable and productive – inspired by our communities
- City of Parramatta Community Strategic Plan, 2018

Following the formation of the City of Parramatta in 2016, extensive community consultation was carried out to develop a community vision for our Community Strategic Plan:

Sydney's Central City: sustainable, liveable and productive – inspired by our communities - City of Parramatta Community Strategic Plan, 2018.

Through the development of the Community Strategy Plan in 2018 and its review and refresh in 2022, the City of Parramatta's vision remains relevant to the responses of more than 9,000 people in 2016. The vision statement asserts that our City needs to be a liveable, productive and sustainable place for our diverse communities.

SUSTAINABLE

Stewards of our built and natural environment. Fostering vibrant neighbourhoods, places and development that is well balanced, connected and sustainable.

Sustainability is about managing the relationship between growth and liveability, as well as creating the right balance between the urban and the natural environment. A sustainable city is efficient and self-sufficient, where resources are locally sourced when possible, and responsible consumer choices and product use are encouraged to reduce waste. It is also a city where the health of our unique natural ecosystem of plants and animals is protected and enhanced. In becoming a sustainable city, we foster a healthy and thriving community and environment that is more resilient in times of stress.

LIVEABLE

Supporting all of our community to succeed and live well. Champions of our community and culture.

Liveability is about creating a great City for our community to live in, and supporting all of our community to succeed and live well. We need to create a more affordable urban lifestyle with the prospect of rapid jobs growth close to quality housing. We must provide adequate social infrastructure for our diverse and growing community by addressing health inequity, accessibility, inclusivity and homelessness. We must also ensure our City is safe for all. In creating a liveable City of Parramatta, we offer access to the right support when needed, and promote arts and culture celebrations and destinations.

PRODUCTIVE

Drivers of the economy. Growing local jobs by positioning Parramatta as a global centre for businesses and investment.

Productivity is about prosperity, efficiency, and harnessing opportunities to create a stronger Parramatta where everyone in our community achieves their full potential. Pivotal to this is attracting investment so that there are more quality jobs closer to home for Parramatta residents. We must also match population growth with infrastructure development, and ensure that areas with less growth also receive improvement and renewal of infrastructure. In creating a productive City of Parramatta, we help individuals and families to improve their circumstances, and businesses to prosper.

LEADING

Accountable to our communities. An agile, listening and transparent Council working in partnership and providing great services now and into the future.

Leading is about listening to our community to improve our decision-making, and driving ethical, sustainable and innovative approaches to the development of a distinctive world-class city. We need to engage and communicate with our community about their needs, as well as provide equal access to information. We also need to manage and improve community assets and infrastructure for the future. In creating a leading city, we focus on continual improvement in service delivery and efficiency, and aim to excel in good governance, providing the best possible support for our community so that all can thrive.

1.08

Our City in numbers

Our people

Topic	*Key Figures*
POPULATION	**256,729** in 2021 (3,056 people per km²)
	469,247 forecast for 2041 (5,586 people per km²)
	Median age = **35 years** (NSW = 39 years)
	81% feel welcome living in our city
DWELLINGS	**92,109** occupied dwellings in 2021
	186,359 dwellings forecast for 2041
	47.3% of residents live in a flat or apartment
DIVERSITY	**0.8%** of residents identify as Aboriginal and/or Torres Strait Islander
	57.6% of residents were born overseas
	61.8% speak a language other than English at home: 12.4% Mandarin; 6.4% Cantonese; 5.5% Korean
EDUCATION AND EMPLOYMENT	**44.2%** of residents hold a bachelor's degree or higher
	96.6% employment rate in December 2021
	27% of residents work within the LGA*
	Median household income = **$2,051** per week (NSW = $1,829)
VULNERABLE COMMUNITIES	**13.1%** of households are 'low income', earning less than $650 per week
	13% of households are in housing stress*
	4.1% of people require assistance with daily living activities*
	10% of residents reported that they do not speak English well or at all

Note: *Information contained in this document is based on available information at the time of writing. All figures are indicative only and should be referred to as such. While City of Parramatta Council has exercised reasonable care in preparing this document it does not warrant or represent that it is accurate or complete.*

**2016 Census data.*
Data sourced from Australian Bureau of Statistics (2021 Census),Forecast.id (2021 ERP release), Profile.id (2016 Census, June 2021), Small Area Labour Markets (June 2021), GIS (2020, 2021), Urban Monitor methodology and data (2016), Bushland Survey (2016), Bureau of Meteorology (2016, 2017-2020), Price Waterhouse Coopers (2016), Property Council of Australia (July 2021).

Our place

Topic	*Key Figures*
LOCATION	The City of Parramatta covers **84km²** at the centre of metropolitan Sydney, 24km west of Sydney CBD
CONNECTION	Home to the Dharug peoples for more than **60,000 years**
	Australia's oldest inland European settlement
HERITAGE	Parramatta Park is a **World Heritage Listed** site
	More than 750 significant archaeological sites
	More than 50 State significant heritage sites
ENVIRONMENT	**105km** of waterways including 88.2km (or 84%) of natural waterways
	863ha of green and open space including 389ha bushland and 64 sporting fields
	36.7% vegetation cover including 22.6% tree canopy cover
	600 unique species of flora and 230 unique species of fauna
	More than **16 days** per year over **35°C**
	An average of over **31** evenings and days per year experience heatwave conditions
ECONOMY	**2.3 million** people live within a 45-minute commute to the Parramatta CBD
	Gross Regional Product = **$29.98 billion**
	196,000 people work in the City of Parramatta
	31,600 jobs created in the past 5 years
	More than **33,000** businesses call Parramatta home
	11.4% vacancy in Parramatta's A-grade premium commercial office buildings

OUR YEAR IN REVIEW

2.01 — Community resilience through COVID-19

2.02 — Events timeline

2.03 — Our Councillors

2.04 — Governance

2.05 — Our structure and services

2.06 — Our organisation's values

2.07 — Our people

2.08 — Awards to Council

2.09 — Community Engagement

2.10 — Audit and risk

02

2.01

Community resilience through COVID-19

Council was quick to respond to the impacts of COVID-19 felt by our community and businesses, and remained committed to supporting our residents, students, visitors and workers as the pandemic evolved.

Throughout COVID-19, Council continues to play a role through the delivery of initiatives to bolster the resilience of our community and local economy.

Council delivered two relief packages between April 2020 and December 2021 containing a range of measures to assist our community to manage and recover from the impacts of COVID-19, with cumulative Council contribution of $7.6 million.

First Relief Package

The first Relief Package, released in 2020/21 Financial Year, was valued at $3 million.

Second Relief Package

The second Relief Package in 2021/22 Financial Year, including the extension to 31 December 2021, was valued at $4.6 million.

Council's COVID-19 Relief Packages included a mixture of grants, financial waivers, and services to assist small businesses, community groups, residents, and the creative industry. Through providing this support, Council delivered an overall social benefit to communities and businesses during a challenging and unpredictable period.

Council continues to proactively monitor the impact of COVID-19 for our City, and will respond with new initiatives or modify current programs and services as needed. We are committed to working in partnership to build back better, learning from the innovations and significant improvements made in this time, as well as taking steps to build a more resilient City of Parramatta for people and business.

In response to the State Government's extension of the stay-at-home order, the second COVID-19 Relief Package included:

1. Further support packages, including creative economy support

2. The reinstatement of ten action items from the former Relief Package valued at $2.28 million loss in income, for a period of three months since 26 June 2021 (the start of the second lockdown). The ten action items include:

- Waiver of interest on late payments for Council rates
- Payment plans for financial difficulties
- Reintroducing 7-day payment processing periods for local small and medium suppliers of goods.
- Waiver of license and hire fees for outdoor dining, food stalls, temporary premises, non-commercial advertising.
- Waiver of license and hire fees for community halls, parks, and community venues
- Waiver of the licence and approval fees for outdoor dining licences across the LGA, including Parramatta Square.
- On street parking – including grace periods and cautions for time limited on street parking spaces
- Waiver of rents for Council-owned assets which are occupied by community groups, essential services and not-for-profit organisations
- Rent relief for tenants of Council's Affordable Housing dwellings
- Evening Sportsground Lighting Trial valued at $2.32 million - implementing a park night lighting trial across the entire local government area

3. A three-month extension (from 27 September 2021) to the ten action items until 31 December 2021

2.02 Events timeline

While 2021 brought many challenges to running events across the City of Parramatta, our City's events programming bounced back, welcoming residents and guests once again to face-to-face events.

	JUL 2021	AUG 2021	SEP 2021	OCT 2021	NOV 2021	DEC 2021	JAN 2022	FEB 2022	MAR 2022	APR 2022	MAY 2022	JUN 2022
EVENTS & FESTIVALS	Winterlight Warami					New Year's Eve CBD Recovery Event/ Christmas Markets Long Table Lunch		Lunar New Year	Parramatta Nights	Parramatta Nights	Oceania Festival Barcelona Party at Olympic Park Harris Park Mini Music & Dance Fest Warami/Sorry Day	Make Music Day Warami/ National Reconciliation Week
CIVIC EVENTS	60th Anniversary of HMAS Parramatta				City of Parramatta Community Care Volunteer End of Year Event Remembrance Day Lord Mayor's Community Christmas Celebration – Honouring Frontline Services HMAS Parramatta II Memorial - 80th Anniversary 160th Anniversary of the Proclamation of the Municipality of Parramatta Aus. Citizenship Ceremonies		Citizen of the Year Awards Aus. Citizenship Ceremony		Seniors Week International Women's Day	Aus. Citizenship Ceremonies ANZAC Day (Parramatta & Epping) & Sunday Service	Aus. Citizenship Ceremonies National Volunteer Week	Aus. Citizenship Ceremonies John McClymont History Prize
CIVIC EVENTS – ONLINE		Indian Independence Day	Aus. Citizenship Ceremonies									
PARTNERSHIP EVENTS & FESTIVALS							Sydney Festival				Harris Park Street Party	
FESTIVALS – ONLINE & IN PERSON		Sydney Science Festival			Foundation Festival Parramatta Lanes							

Citizenship Ceremonies

New Citizens welcomed at online ceremonies	**160**
New Citizens welcomed at face-to-face ceremonies	**4,789**

Photo credit (left): Jason Nichol. Photo credit (right): Ben Williams

2.03

Our Councillors

As at 30 June 2022

City of Parramatta's elected Council consists of 15 representatives, with 3 Councillors representing each of our 5 wards.

Following local government elections in December 2021, this financial year has included the commencement of a new Council term and a handover from the outgoing Council.

City of Parramatta thanks the following outgoing Councillors who also served this year:

- Councillor Bob Dwyer
- Councillor Andrew Jefferies
- Councillor Benjamin Barrak
- Councillor Bill Tyrrell
- Councillor Martin Zaiter
- Councillor Andrew Wilson
- Councillor Steven Issa

Lord Mayor
Donna Davis
(02) 9806 5050

lordmayor@cityofparramatta.nsw.gov.au

Councillor
Lorraine Wearne
0416 035 817

lwearne@cityofparramatta.nsw.gov.au

Councillor
Cameron MacLean
0422 141 415

cmaclean@cityofparramatta.nsw.gov.au

Epping Ward

Parramatta Ward

Deputy Lord Mayor
Sameer Pandey
0435 226 746

spandey@cityofparramatta.nsw.gov.au

Councillor
Phil Bradley
0428 297 590

pbradley@cityofparramatta.nsw.gov.au

Councillor
Henry Green
0415 695 260

hgreen@cityofparramatta.nsw.gov.au

Dundas Ward

Councillor
Pierre Esber
0418 265 632

pesber@cityofparramatta.nsw.gov.au

Councillor
Michelle Garrard
0405 725 091

mgarrard@cityofparramatta.nsw.gov.au

Councillor
Kellie Darley
0422 141 418

kdarley@cityofparramatta.nsw.gov.au

North Rocks Ward

Councillor
Ange Humphries
0422 754 040

ahumphries@cityofparramatta.nsw.gov.au

Councillor
Georgina Valjak
0422 757 511

gvaljak@cityofparramatta.nsw.gov.au

Councillor
Donna Wang
0408 921 369

dwang@cityofparramatta.nsw.gov.au

Rosehill Ward

Councillor
Dr Patricia Prociv
0412 984 176

pprociv@cityofparramatta.nsw.gov.au

Councillor
Dan Siviero
0424 659 851

dsiviero@cityofparramatta.nsw.gov.au

Councillor
Paul Noack
0422 141 422

pnoack@cityofparramatta.nsw.gov.au

2.04
Governance

Government in Australia is comprised of three tiers: federal, state, and local. The City of Parramatta is one of 128 local governments in New South Wales operating in accordance with the Local Government Act 1993 (the Act). The Act sets out a system for elected members to form a Council, describing the functions of local governments, providing for the conduct of elections and polls, and providing a framework for the administration and financial management of local government, including accountability and transparency.

Governance of the Council

The City of Parramatta is a dynamic organisation providing many different services to residents of the Parramatta Local Government Area.

Council has adopted a Governance Framework, to ensure our compliance with all relevant legislation including the Act and the pursuit of best practice as a democratic local government.

The Governance Framework seeks to provide guidance and support to Councillors, staff, and our community in understanding governance and demonstrating how all people associated with our Council can participate.

The City of Parramatta plays a major role in revitalising the local government area, providing more than 40 services to improve the quality of life for its residents and to make Parramatta a great place to live, work, play and invest including:

- Artist studios
- Childcare centres
- Corporate and Councillor services
- Community and family services
- Community development
- Community engagement
- Development services
- Finance
- Information systems
- Libraries
- Parks and recreation
- Property assets
- Regulatory services
- Road, footpaths, drainage work and maintenance
- Social services such as Meals on Wheels and Neighbourhood Aid
- Strategic and corporate planning
- Tourism and events
- Town planning and urban design
- Trades and fleet
- Transport planning, parking, and traffic facilities
- Waste contracts

Council has also formed strategic partnerships with State and Federal Government agencies to shape the Parramatta of the future.

Council Meetings

Council Meetings are typically held on the second and fourth Monday of each month at the Cloister Function Rooms, St Patrick's Cathedral, 1 Marist Place, Parramatta commencing at 6:30pm.

The Chief Executive Officer and members of the Executive Management Team attend the meetings to provide information or advice when called upon by the Councillors.

The Code of Meeting Practice (Code) governs the way in which Council meetings are conducted. The Code applies to all meetings of Council and Committees of which all members are Councillors. The Code provides for public participation at Council Meetings. Members of the public may make an application to address Council at a Council Meeting, on items that are listed for consideration at that meeting. Council allows a maximum of three Public Forums at each Council Meeting. Public Forums are to be addressed to the Lord Mayor, relate to matters listed on the current Council business paper, and must not refer to or target political parties or individuals.

Council Meeting Statistics

	2020/21	2021/22
Confidential Items raised at meetings	57	78
Public Forums Conducted	13	20
Reports Considered	401	286 Standard (includes Confidential matters) and Council Decisions
Motions Passed	400	490

Corporate Registers

Corporate Registers are maintained to provide line of sight over Council's decision-making.

Register of Voting on Planning Decisions
The Local Government Act 1993 requires Councils to maintain a register that records which Councillors vote for and vote against each planning decision of the Council.

Register of Declarations of Interests at Council Meetings
Councillors are required to declare and manage any conflicts of interest that may arise in matters being considered at meetings of the Council and committees of the Council in accordance with Council's Code of Conduct. All declarations of interest raised at Council Meetings and how the conflict of interest was managed are recorded in the minutes of the Council meeting at which the conflict was raised.

Register of Council Decisions
Council, as the governing body, is the decision-making authority on matters of legislative, strategic, policy and community importance. Decisions of the governing body are made at Council Meetings, and the decisions are recorded in the minutes of the Council Meetings.

2.05

Our structure and services

As at 30 June 2022

City of Parramatta is managed by an Executive Management Team with a diverse range of experience and expertise. The Executive Team sets strategic and corporate priorities for the organisation, provides strategic vision and advice on the future of our City and organisation, and provides high level leadership and decision-making to improve and deliver outstanding services to our community.

Chief Executive Officer
Brett Newman

Executive Director City Engagement & Experience
Carly Rogowski

Executive Director City Assets & Operations
John Warburton

Executive Director City Planning & Design
Jennifer Concato

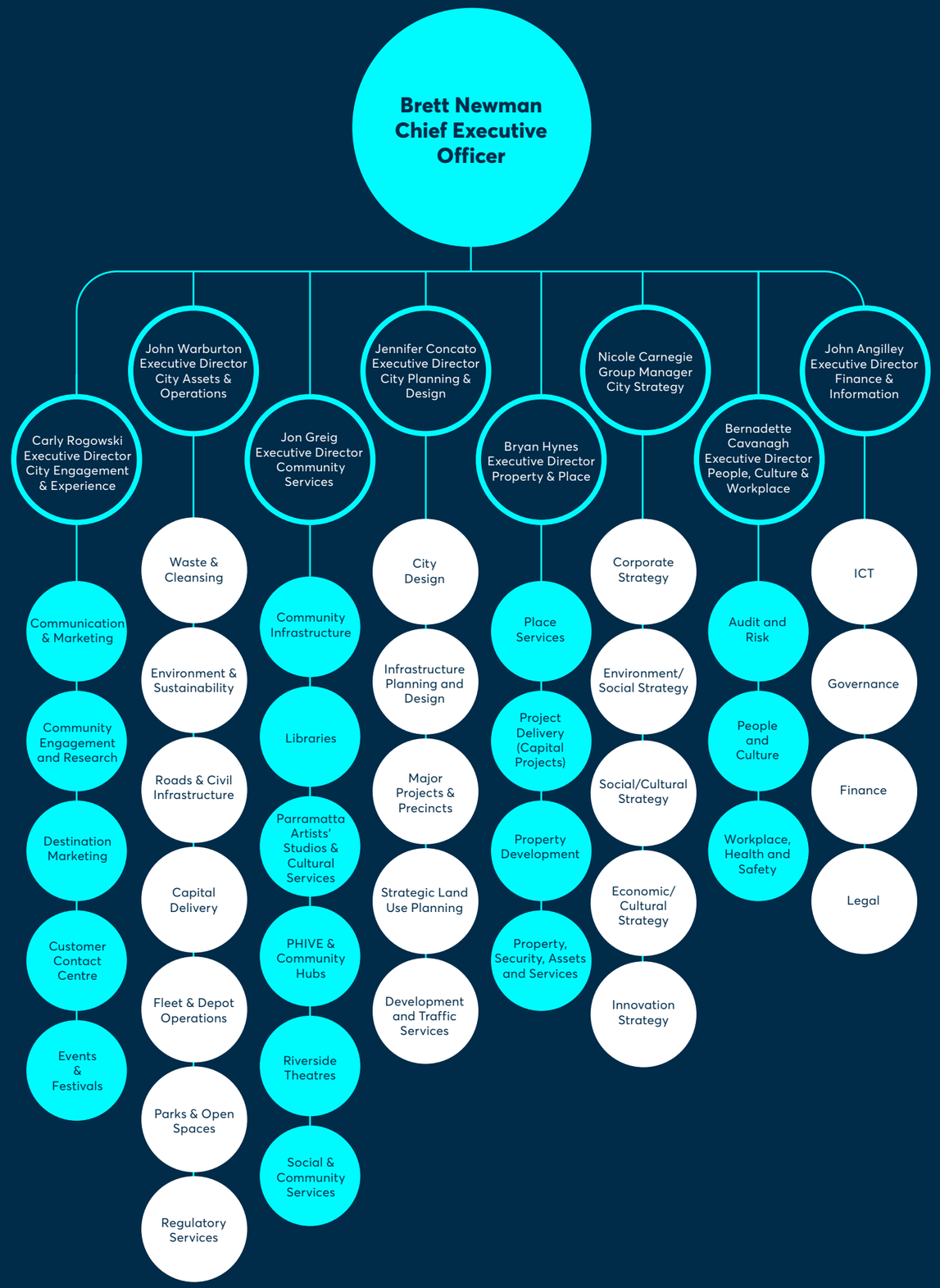
Executive Director Property & Place
Bryan Hynes

Executive Director Community Services
Jon Greig

Executive Director People, Culture & Workplace
Bernadette Cavanagh

Group Manager City Strategy
Nicole Carnegie

Executive Director Finance & Information
John Angilley



2.06

Our organisation's values

Our values guide our behaviours and public service. All staff are encouraged to keep these values front of mind in all dealings with customers, partners, and fellow workers.

LIVING OUR VALUES
Our 'Above and Beyond' Awards provide opportunities to recognise staff through their contributions, achievements, and commitment.

During career development all staff must review how well they have demonstrated the values in their approach to work and whether they meet a 'role model' standard.

Our shared values help shape 'How we do things' - our decisions, actions, and behaviours' towards achieving the City's vision and priorities.

INTEGRITY

We deliver on promises, act ethically, take responsibility for our actions and speak up respectfully. Integrity is the foundation on which everything is based.

CUSTOMER FOCUS

We communicate openly with our customers, are responsive to their needs and create new relationships as our City grows.

TEAMWORK

We support the role of leadership, collaborate within and across teams, and build effective partnerships with colleagues and our community to achieve our goals.

INNOVATION

We build on our strengths, champion creative solutions, and seek new and sustainable opportunities.

2.07

Our people

The City of Parramatta continues to be one of the fastest growing local government areas in New South Wales.

To ensure our resources are well aligned, our organisation has been undergoing a review of our structures. We have also continued to invest in our leaders and future talent through our Evolve program and succession opportunities. This year we have focused on improving our employee engagement through providing flexibility, enriching our culture and focusing on Diversity, Equity and Inclusion (DEI).

Our Current Workforce

As at 25 May 2022, the City of Parramatta has 1,067 actively working employees, 848 of which are permanent full-time employees, 75 permanent part-time employees and 94 casuals. Temporary appointments have increased by 10 to 42 in Full Year 2021/22 as the City of Parramatta continues the recalibration of our resources that are better aligned to deliver our services, strategic priorities and projects.

Employment Status (Number of staff 25 May 2022)

Senior Staff	8
Casual Employee	94
Term Contract	21
Permanent Full Time	848
Permanent Part Time	75
Temporary Full Time	15
Temporary Part Time	6
TOTAL	1067

Length of Service

The average employee tenure is 8.28 years. 31.22% have been employed for less than five years. 10.24% have been employed for more than 20 years.

Recruitment

During the 2021/22 Financial year, 9,413 applicants applied during 346 recruitment campaigns by City of Parramatta, averaging 27 applicants per role.

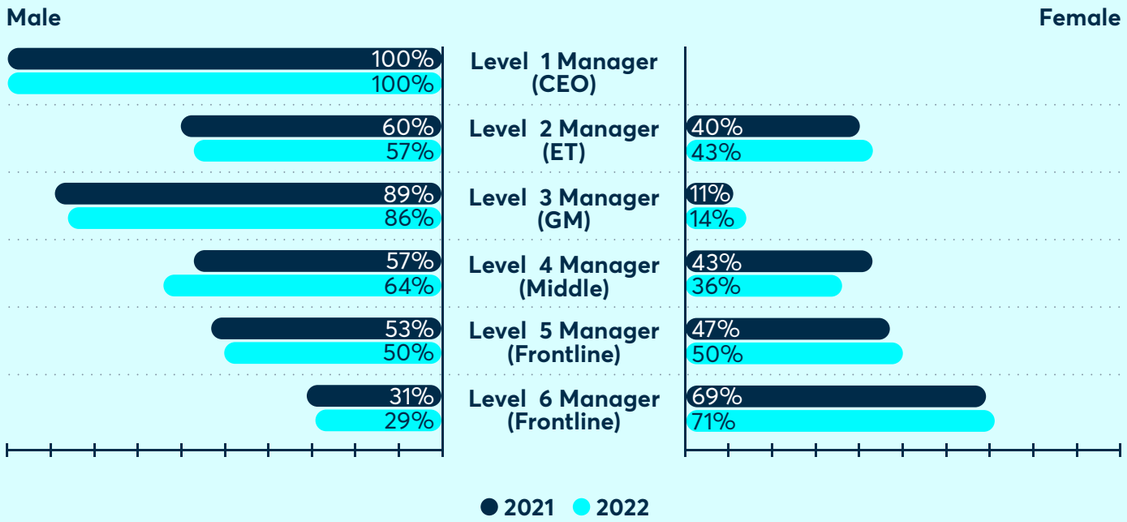
Interest in working at the City of Parramatta grew strongly during the year, with the number of applicants received in June 2022 being the highest on record for a single month.

Approximately 29% of City of Parramatta employees have joined Council within the past 5 years, and 10.24% have more than 20 years' service. Recruitment is predominately supported through an in-house team for our permanent workforce, and we partner with Comensura to manage our contingent workforce.

Age and Gender Profile

The age profile of our workforce has remained relatively steady, consistent with other sectors and the general population. Our average employee age is 44 years, with our greatest number of employees aged between 40 and 50 years.

The City of Parramatta has maintained a gender balance of 51% males and 49% females since last financial year. Women represent 43% of our executive leadership and 14% of our senior leadership. There has been a 7% decrease in female representation at middle management.



Headcount by Gender

Gender Distribution		DEI Survey (583 responses)
Male	51.08%	39%
Female	48.67%	56%
Other	0.25%	(Non-Binary/ Gender Fluid 1%, Prefer not to say: 4%)

Gender Diversity within Leadership

Gender Distribution		DEI Survey (583 responses)
Male	60%	n/a
Female	40%	n/a
Diversity		
ATSI	1.30%	1%
Disability	0.73%	10%
Veteran	-	2%
Carer	-	45%

Diversity

The City of Parramatta continues to focus on Diversity, Equity and Inclusion (DEI) with a new strategy and survey launched this year. Our first internal DEI Survey was conducted in March 2022, with 583 employees completing the survey.

The survey and strategy led to the identification of a number of diversity focus areas: Gender, First Nations, Disability, Multigenerational (Early Careers), Veterans, LGBTIQA+, Culture and Heritage.

To deliver our strategy, Council has established five new Employee Resource Groups (ERGs), each with Executive Sponsors. These groups cover Gender, Disability, Veterans, LGBTIQA+ and Multigenerational (early careers). ERGs are employee-led groups of staff members who work on action plans and diversity initiatives to foster diverse, equitable and inclusive workplaces, aligned to Council's strategy, purpose and values.

Employee Engagement

The City of Parramatta encourages all employees to have their say on what is working well and areas for improvement through formal engagement surveys. The results of these surveys shape the actions planned at a team and organisational level to improve the working experience for our employees. This has resulted in the development of our Culture Plan, Community First principles and ASPIRE behaviours (appreciation, supportive, positive, inclusive, respectful, and empowering), which are embedded across our employee life cycle including talent acquisition, induction, performance, learning and development, and our recognition program.

Learning and Development

The City of Parramatta encourages employees to undertake learning for both current and future career goals. Learning during FY21/22 was made available to employees through face-to-face, virtual and self-paced online learning. Key programs have included Resilience through Change; Goal-setting; Developing Self; Be Safe and Return to Office (COVID); and Government Writing. Eligible employees also have access to Study Assistance supporting employees undertaking formal qualifications by providing financial reimbursement and leave associated with their study.

The City of Parramatta made a significant investment in building our leadership capabilities with the introduction of the Evolve Leadership Development Program, targeted core leadership capability programs, and Leadership Team Forums.

Our Work Health and Safety

In 2021/22, we continued to manage changing COVID-19 controls across our services with patron focused risk assessments, whilst the State rolled back public health orders and passed WHS risk management back onto employers.

Council maintained a partnership with StateCover (WC Insurer) and reviewed substantial parts of our safety management system and completed verification audits. We transitioned to Vault, an online platform to report incidents, injuries, near misses, hazards, observations, inspections, and worker COVID-19 cases.

Lost Time Injuries and Total Treated Injures showed a healthy reduction during the period. 29 claims for workers compensation were made being half of the previous year of 61. All workers compensation claims in 2021/22 are currently working full hours.

2.08

Awards to Council

In 2021/22 City of Parramatta was proud to receive the following awards:

Award	Date	Award Details
LGNSW Excellence in the Environment Awards 2021: Communication, Education & Empowerment category Parramatta River Catchment Group	*2021*	Parramatta River Catchment Group was highly commended in the Communications, Education & Empowerment category in the Local Government NSW Excellence in the Environment Awards 2021
IPWEA NSW & ACT Engineering Excellence Award (Projects >$5m) Parramatta Escarpment Boardwalk	*10 March 2022*	Parramatta Escarpment Boardwalk was endorsed and recognised for its excellence in Local Government and Public Works Project by the Institute of Public Works Australasia Engineering Excellence Awards in the category of projects greater than $5 million.
Rotary Pride of Workmanship Awards (Rotary Club of Epping) Kate Butler	*4 April 2022*	Nominated by Lord Mayor Donna Davis, Kate received the Rotary Pride of Workmanship Award for her work on the Garden Beds in Epping.
2022 NSW Architecture Awards: Urban Design Parramatta Escarpment Boardwalk	*June 2022*	Parramatta Escarpment Boardwalk was awarded the 2022 NSW Architecture Award for Urban Design

2.09

Community Engagement

The community had an opportunity to provide feedback and shape 80 projects in 2021/22. Council consulted on a broad range of topics and projects including local park, play space and centre upgrades, on City shaping infrastructure projects, as well as on key strategic documents and plans.

Having primarily delivered online engagements since 2020 due to the impacts of COVID-19, Council was pleased to reintroduce face-to-face opportunities in the second half of 2021/22.

We thank the 95,000+ people who visited Participate Parramatta (Council's online engagement platform) in the last year, and contributed feedback over 4,400 times across a range of engagement projects, including:

- Disability Inclusion Action Plan
- Smart City Strategy
- Community Strategic Plan
- Food Organics and Gardens Organics (FOGO) Service
- Wentworth Point Place Plan
- North Granville Community Facilities Masterplan
- Sportsground Strategy and Action Plan
- Arthur Phillip Park Master-plan

We also supported and/or promoted NSW Government led engagement projects that have a direct impact on the City of Parramatta, including Parramatta Light Rail, WestInvest, George Kendall Riverside Park, and Employment Zones Reform.

2.10

Audit and risk

City of Parramatta Council established the Audit Risk and Improvement Committee (ARIC) in accordance with the requirements under Section 428A of the Local Government Amendment (Governance and Planning) Act 2016.

ARIC is an independent advisory committee that operates under its own designated Charter. The primary objective of the Committee is to promote good corporate governance by providing independent objective assurance and assistance to the Council on:

- Compliance
- Risk management
- Fraud control
- Financial management
- Governance
- Implementation of the Community Strategic Plan, Delivery Program and strategies
- Service reviews
- Collection of performance measurement data by the Council
- Any other matters prescribed by regulations

The current Committee consists of two Councillors and three independent external members, and the Chairperson is an independent external member. The Committee meets five times a year with four ordinary meetings and one special meeting to consider Council's Annual Financial Statements.

As of 30 June 2022, members of the Committee include:

- Deputy Lord Mayor Sameer Pandey
- Councillor Michelle Garrard
- Independent Member and Chair Dr. Col Gellatly AO
- Independent Member David Pendleton
- Independent Member Jesse Jo

As per best practice, the Chief Executive Officer is invited to all Committee meetings. Senior Managers attend ARIC meetings as appropriate to advise on matters on the agenda within their area of responsibility, as well as representatives from both our internal audit team and internal audit service providers and the Audit Office of NSW.

Internal Audits

Audits provide independent, objective assurance designed to add value and improve Council's operations. They allow us to accomplish objectives by bringing a systematic and disciplined approach to evaluate and improve the effectiveness of business risk management, controls, and governance processes.

The utilisation of an internal audit contractor ensures a high level of independence and autonomy from City of Parramatta's management and enables specialised knowledge and skills to be procured to conduct audits. These activities are guided by an Internal Audit Charter and are overseen by ARIC.

During 2021/22, City of Parramatta conducted six internal audits – five undertaken by internal audit contractors and one undertaken by Council staff – and recommended control and efficiency improvements across the following diverse operations on the following page:

Audit	*Completed by*
Project Management - 5PS	Contractor
Project Management – Aquatic and Leisure Centre	Contractor
Project Management – Escarpment Boardwalk	Contractor
Accounts Payable	Contractor
Environment and Sustainability	Contractor
Access to RM DRIVES systems	Council Staff

The reviews assess the effectiveness of policies, guidelines, and controls. Action items arising from audits allow us to develop and improve associated governance, risk management and control processes are established and agreed. The implementation of these agreed audit actions are monitored by Council's Internal Audit Coordinator and regularly reported to ARIC and Council's Executive Team.

The Internal Ombudsman Shared Services (IOSS)

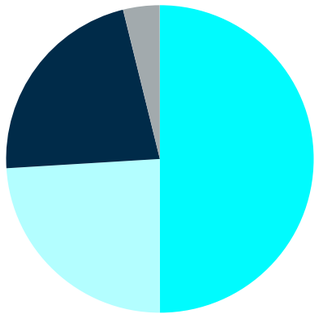
The Internal Ombudsman Shared Service (IOSS), shared between City of Parramatta, Cumberland City and Inner West Council, is an 'independent ear' for the community, Councillors, Council staff and Council stakeholders. The IOSS undertakes the investigation of complaints and assists councils with prevention and education activities.

The IOSS assists member Councils to:

- Promote a high standard of ethical conduct and decision making.
- Improve administrative conduct and procedures.
- Identify areas for improvement in the delivery of services to their communities.
- Ensure they are acting fairly, with integrity and in their communities' best interest.
- Deal effectively with complaints.
- Work to improve their complaint handling systems.
- Strive for a corruption-free organisation.

IOSS operations are underpinned by the principles of procedural fairness, accountability and transparency.

Over the last 12 months, City of Parramatta Council's utilisation of the service has remained steady. In conjunction with complaints management, the IOSS has focused on the development and delivery of bespoke training to support areas of Council which have been subject to investigation and recommendations. Therefore, there has been a significant increase of almost 40% in the education and training activities delivered to Council compared to the previous year. In the year ahead, the IOSS will work on an engagement strategy to increase awareness and engagement with more sections of the community.



Activities of the Internal Ombudsman Shared Service for City of Parramatta Council from 1 July 2021 to 30 June 2022:

52% (62)	**Investigation: Complaints**
25% (30)	**Prevention: Advice and Projects**
19% (23)	**Education: Training and Education Programs**
4% (4)	**Prevention: Policy Review and Development**

Total Activities : 119

COMMUNITY REPORT CARD

3.01 — How have we done this year?

3.02 — 2021/22 financial snapshot

3.03 — Community strategic plan goals

3.04 — Fair

3.05 — Accessible

3.06 — Green

3.07 — Welcoming

3.08 — Thriving

3.09 — Innovative

03

3.01

How have we done this year?

Each Council term, Council develops a Delivery Program outlining its four year commitments to the community, to support the long-term goals of our Community Strategic Plan. The Delivery Program is combined with a corresponding Operational Plan & Budget (the 'DPOP'), which spells out the key deliverables and budgets for each financial year.

Council's deliverables in the DPOP fall into two categories:

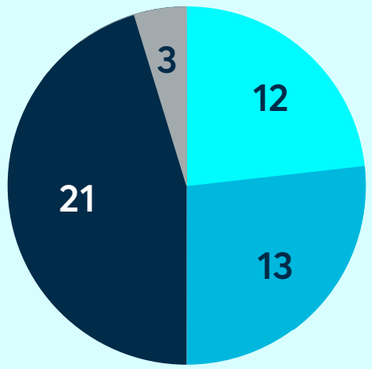
- **Focus Areas** are the time-bound projects that Council has committed to deliver during each year.
- **Service Measures** are the key performance indicators for Council's ongoing service delivery.

This Community Report Card outlines Council's performance on delivering the Focus Areas, Service Measures and budgets in the Delivery Program, Operational Plan & Budget in 2021/22.

Full progress reports on Council's Delivery Program can be found on Council's website.

Focus areas

49 total



24.5%	Completed
26.5%	Progressing on track
42.9%	Progressing off track
6.1%	On hold / stopped
0%	Not due to start

Service Measures

88 total

51.1%	Achieved
43.2%	Not achieved / Not due to start
5.7%	Data not available

3.02

Financial snapshot 2021/22

Financial Summary for all of Council

$334.7m Budgeted Income	**$311.7m `** Budged Capital Expenses	**$289.1m** Budgeted Operating Expenses
$405.7m Actual Income	**$237.5m** Actual Capital Expenses	**$280.8m** Actual Operating Expenses

For every $100 spent this year, Council delivered:

3.03

Delivering our Community Strategic Plan goals

The following long-term community goals were developed to reflect the community's aspirations for the City of Parramatta from 2018 to 2022. In June 2022 Council reviewed and refreshed these goals to better align with contemporary priorities and impacts.

This section outlines the Community Strategic Plan goals as endorsed in 2018, and Council's progress in achieving them in the 2021/22 Financial Year.

FAIR

We can all benefit from the opportunities our City offers

1. Invest in services and facilities for our growing community
2. Advocate for affordable and diverse housing choices
3. Support people to live active and healthy lives
4. Ensure everyone has access to education and learning opportunities
5. Empower communities to be strong and resilient by building individual and community capability
6. Engage and consult the community in decision-making
7. Deliver effective, responsible, ethical leadership and decision making, reflective of community needs and aspirations

ACCESSIBLE

We can all get to where we want to go

1. Design our City so that it is usable by people of all ages and abilities
2. Improve public transport to and from Parramatta CBD, our local centres, neighbourhoods and the greater Sydney Region
3. Make our City more enjoyable and safe for walking and cycling
4. Provide and upgrade roads and improve safety for all users
5. Manage traffic congestion and access to parking

GREEN

We care and enjoy our environment

1. Protect and enhance our natural environment
2. Improve our River and waterways
3. Keep our City clean
4. Provide green spaces for recreation, relaxation and enjoyment
5. Prepare for and lessen the impacts of extreme weather conditions
6. Promote energy and water efficiency, renewable energy sources, and reduce emissions and waste

WELCOMING

We celebrate culture and diversity – past, present and future

1. Acknowledge the Dharug peoples as the traditional custodians of this land and make Parramatta a leading City of Reconciliation
2. Promote the growth of arts and culture and champion the role that culture plays in city-building
3. Respect, protect and celebrate our shared living histories of Parramatta and embrace our heritage
4. Recognise that Parramatta has always been a gathering place and our diversity is our strength

THRIVING

We benefit from having a thriving CBD and local centres

1. Accelerate local jobs growth and support people in finding employment
2. Attract public and private investment to our City and support the growth and prosperity of local business
3. Plan and deliver a vibrant, attractive and safe CBD and local centres
4. Ensure Parramatta has a thriving day and night-time economy

INNOVATIVE

We collaborate and champion new ideas to celebrate a better future

1. Engage in strategic planning and implant innovative solutions to manage the growth of our City
2. Support collaboration and partnerships to deliver key outcomes for our City
3. Embrace technology, creativity and innovation to solve complex problems and improve our City
4. Attract leading research, education and training facilities to Parramatta
5. Manage the City's assets and financial resources in a responsible manner to provide the best possible services for the community

3.04

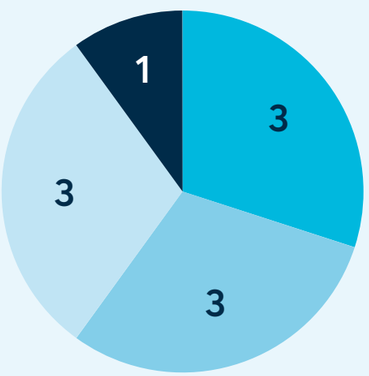
Fair

We can all benefit from the opportunities our City offers

The City of Parramatta is growing, and although growth brings some challenges, it also brings many opportunities. When focusing on the Fair strategic goal, we want everyone in our community to benefit from our City's growth and prosperity. The intensity of growth and investment in the City of Parramatta creates many opportunities for a new and more diverse mix of high-quality housing, jobs and infrastructure.

The graphs below track how Council has performed on its Fair goal activities as presented in our Delivery Program & Operational Plan 2021/22. Full details can be found in Council's Q4 Report against the Delivery Program on Council's website.

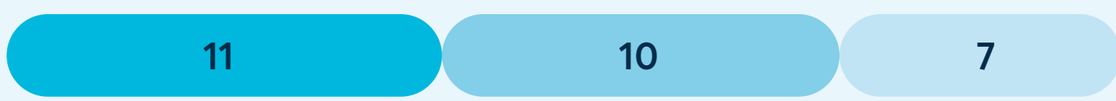
Focus Areas
10 total



30%	Completed
30%	Progressing on track
30%	Progressing off track
10%	On hold / stopped
0%	Not due to start

Service Measures
28 total

39%	Achieved
36%	Not achieved
25%	Data not available / Not due to start



Although we were affected by both COVID-19 lockdowns and extreme weather, Council's community facing services were still able to deliver functions across our communities:

Council's libraries aim to enhance lifelong learning, with access to library collections and events:

digital literacy | physical health | mental health | social integration

Number of visits to our libraries:

302,468 visits

19.5%

This is a 19.5% decrease on the previous year due to COVID-19 restrictions.

However, our community has started to **return to our libraries.** We anticipate the opening of the library at PHIVE will **create interest and drive increased usage.**

OPEN

Council's Community Hub programs aim to provide improved:

- lifestyle opportunities
- physical health
- mental health

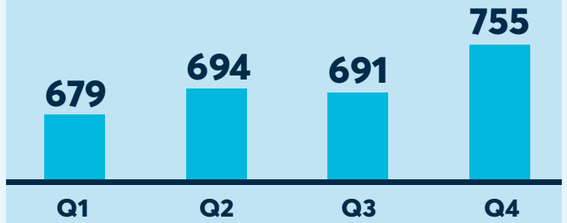
Number of participants in Council's Community Hub programs

7,449 participants this year

COVID-19 restrictions had limited Community Hub programming to online delivery for the first half of the financial year.

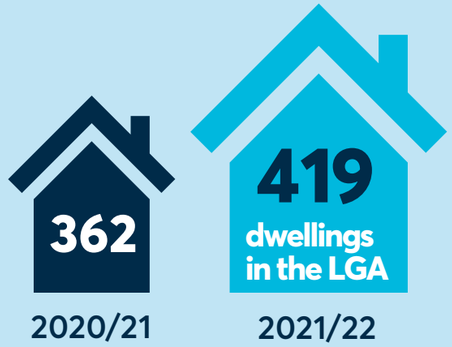
Council's Seniors and Disability programs aim to enhance the ability of older people and those with disabilities to live well and more independently

Overall number of participants of Seniors and Disability programs



Council aims to support and facilitate community well-being and meet community's needs, which includes housing

Provision and facilitation of Affordable Housing in the LGA



16%

This is a 16% increase from last year.

With consideration of COVID-19 lockdowns in late 2021 affecting every aspect of project delivery, Council was committed to ensuring critical infrastructure was on track and ready for the community.

Read more about these projects, and a selection of further initiatives that support the Fair strategic goal:

PHIVE

PHIVE is Council's new flagship community, cultural and civic facility. The integrated community offering at PHIVE will see a diverse range of community facilities including a state-of-the-art city branch library, community meeting rooms, event and exhibition spaces, café, and Council Chambers. Building works for PHIVE have now been completed and the relocation of Parramatta Library and other services to the new facility is currently in progress. PHIVE officially opened in September 2022.

Parramatta Town Hall

The Parramatta Town Hall (7PS) project will transform the heritage listed building into a modern and accessible facility whilst celebrating its heritage features. The upgrade will provide facilities for conferences, functions, events, and a new retail offering. Parramatta Town Hall refurbishment works have increased in scope and new Development Applications have been approved. The expected completion is the end of 2024.

Parramatta Aquatic Center

Located within the Mays Hill Precinct of Parramatta Park, Parramatta Aquatic Centre reflects Council's vision for a multipurpose, sustainable and smart project. The team has designed a facility that is more than a swimming facility. It will be a new form of social space for the community – a place to gather with family and friends, swim and play, and enhance the community's health and wellbeing.

Parramatta Aquatic Centre will feature:

- A 50m outdoor pool and landscaped leisure area
- A 25m indoor pool
- A dedicated learn to swim pool and water play area
- A full-sized wellness centre with a modern gym and program rooms
- Sauna, steam and spa facilities
- A large café
- 186 parking spaces

The centre is more than halfway into construction and set to open in 2023.

Council's open space and recreational strategic plans

The Sportsground Strategy and Action Plan (SSAP) was formally adopted by Council in May 2022. The SSAP provides a detailed roadmap for the provision of Council's sportsground network to meet existing and future community needs.

The SSAP was developed to complement and deliver on the strategic directions in Council's Community Infrastructure Strategy (CIS), through provision of detailed recommendations that will be used by Council to increase the number of sporting fields available to the community and prioritise and guide the equitable resourcing of sportsground upgrades across the City. Implementing the recommendations will support our growing community to live active and healthy lives.

In addition, Council's Parks and Open Spaces team are set to develop an Open Spaces & Recreation Plan by June 2025.

Epping Library, Leisure and Learning Centre (LLC)

This year, Council updated the Epping Leisure and Learning Centre, and Epping Library to create additional rooms and community meeting spaces.

The upgrades to Epping Leisure and Learning Centre included installing operable walls to the main hall so that the space can be divided into smaller rooms as needed, building a new entrance foyer, upgrading the toilets to compliant standards and adding new audio-visual equipment.

The upgrades to Epping Library include reconfiguration of the internal layout to better meet current and future community needs. The toilets at Epping Library were upgraded to comply with current standards. The works were undertaken during the 2021/22 Christmas and school holiday period to minimise disruptions to library and community centre users. All the works were completed by February 2022.

Brodie Street Shops Public Domain upgrade

The Brodie Street, Rydalmere local centre upgrade were completed by Council as part of its Better Neighbourhoods Program (BNP). The BNP is an integrated program that works to upgrade and activate local centres, for the long-term social, environmental and economic sustainability of our neighbourhoods.

Works included:

- new granite paving
- bespoke street furniture
- wider footpaths to accommodate more outdoor dining
- new mature trees and native garden beds
- a bold, 40 metre mural on the building façade, by Australian artist Claire Foxton, featuring native Australian plants and animals.

Since the completion of the upgrades, a number of new shops have moved into the site, decreasing vacancy and increasing the vibrancy of the area.

Other notable initiatives that relate to the Fair goal:

- 2022 Annual Community Grants Program
- City of Parramatta International Women's Day Campaign
- Epping Family Fun Day
- $10,000 Council donation to the NSW Floods Appeal
- Peggy Womersley Reserve (Kingsdene Oval), Carlingford (Demolition and construction of new Sporting Pavilion)
- Purchase and planning of 9 Wentworth Street Parramatta - Council's new corporate office
- Epping Town Centre Activation Program
- City of Parramatta's 2022 Australia Day Citizen of the Year Awards
- Boronia Grove Community Centre Upgrade

3.05

Accessible

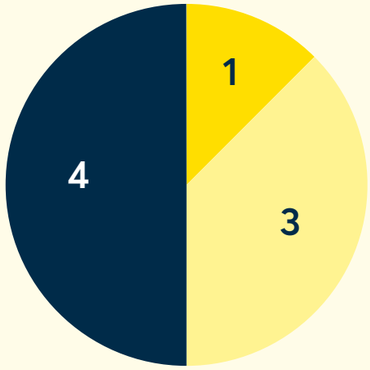
We can all get to where we want to go

In the City of Parramatta, much like the rest of Sydney, quality and ease of access to other places vary widely depending on where you live. When focusing on the Accessible strategic goal, we consider the location of jobs and opportunities, the structure of transport networks and congestion, as they all influence the time it takes to travel between places. Better accessibility is life-changing for some residents, such as people with a disability, the less mobile and even people pushing prams, while also benefiting the wider community.

The graphs below track how Council has performed on its Accessible goal activities as presented in our Delivery Program & Operational Plan 2021/22. Full details can be found in Council's Q4 Report against the Delivery Program on Council's website.

Focus Areas

8 total



12.5%	Completed
37.5%	Progressing on track
50%	Progressing off track
0%	On hold / stopped
0%	Not due to start

Service Measures

18 total

28%	Achieved
28%	Not achieved
44%	Data not available / Not due to start

5 | 5 | 8

While the lockdowns had major impacts on our communities, more of our community members utilised Council facilities and amenities, reinforcing the need to design our places to be safe and accessible.

Council aims to make our City more enjoyable and safe for walking and cycling

New footpaths constructed, in square meters **10,195 m²**

Total utilisation of Parra Valley Cycleway by pedestrians and cyclists in 21/22

680,003

Total cyclists and pedestrians

21%

This is a 21% increase in usage of Parra Valley Cycleway from last year.

Community Satisfaction with the maintenance of footpath **3.67/5**

Council met its target to increase satisfaction compared to previous year (3.61/5)

This year, Council continued to deliver and upgrade City of Parramatta facilities so that they comply with the Disability Discrimination Act

Percentage of City of Parramatta Council facilities that comply with the DDA **80%**

Council's goal is to maintain 80% annually

These improved design outcomes ensure positive long-term effects on our City, where development and infrastructure are designed to benefit the community.

Each year, Council manages programs and initiatives that improve road safety and efficiency

Community Satisfaction with local traffic management **3.59/5**

Council met its target to increase satisfaction compared to previous year (3.47/5)

Council's work includes the maintenance of traffic signs and line marking in accordance with legislative requirements

As our Disability Inclusion Action Plan reached its conclusion, this year Council prioritised delivery of a new Plan to be adopted in 2022. Integrated transport and safety also continue to be priorities for our City, so that our City is accessible to all abilities, ages and cultural backgrounds.

Read more about these projects, and a selection of further initiatives that belong to the Accessible strategic goal:

Disability Inclusion Action Plan

Council, in consultation with the community, has developed the new draft Disability Inclusion Action Plan (DIAP) 2022 - 2026 around four themes:

- Developing positive community attitudes and behaviours
- Creating liveable communities
- Supporting access to meaningful employment; and
- Improving access to services through better systems and processes.

The Draft DIAP has been finalised with the public exhibition period concluded on 21/06/2022. A Council Report was presented and approved on 08/08/2022. Next steps include the development of an Outcomes Framework, Communications Plan and commencement of implementation. Business as usual actions continue with an increased focus on continuous improvement.

Parramatta Light Rail

As a link between the City's ever-growing residential, employment, cultural and educational districts, Parramatta Light Rail (PLR Stage 1) will provide enormous economic benefits to the city through the delivery of investments and jobs. Furthermore, PLR Stage 1 will assist in precinct renewal creating an enjoyable and more free-flowing circulation of people, knowledge, and resources within Greater Parramatta. PLR Stage 1 will also cut travel times to improve the quality of life for thousands of people who commute in and out of, and around, Parramatta every day.

Delivered by the NSW Government as of June 2022, main infrastructure construction is nearing completion with rail operations scheduled for 2024. Council will continue to work with the NSW Government to assess the best outcomes for the community throughout the process, including stop locations, heritage and design as the project moves into planning PLR Stage 2, connecting Stage 1 to Center St via Ermington, Melrose Park and Wentworth Point.

Central City Parkway

The Central City Parkway pilot project has received funding through the 2022 Department of Planning and Environment, Places to Play program. The project is planned for delivery in the 23/24 financial year and will seek to deliver new adventure play and youth facilities for our Granville and Rosehill communities.

Road Safety Traffic Project

There were 19 pedestrian and traffic related construction projects scheduled for 2021/22. Most of these projects related to pedestrian safety around schools and were funded by the Federal government. The most common project type was raised pedestrian crossings. These projects will encourage walking and improve safety. The projects involved Council undertaking design, consulting with the community, obtaining relevant approvals and undertaking procurement for construction by contractors. Of the 19 projects, one had commencement of construction delayed due to delays in obtaining external approvals. Completion is now due to commence before the end of 2022.

Integrated Transport Plan for Parramatta CBD

An Integrated Transport Plan (ITP) for the Parramatta CBD was developed by Council to assess the impacts of the Parramatta CBD Planning Proposal, and to identify improvements for roads, public transport, and walking and cycling facilities required to support its implementation. The ITP was approved by Council in July 2021 and submitted to the NSW Department of Planning and Environment in August to support the finalisation of the CBD Planning Proposal. Council is implementing the actions identified in the ITP.

Other notable initiatives that relate to the Accessible goal:

- Good and Bridge Street Construction and Alfred St Cycleway Stage 1 – Parramatta Road Urban Amenity Improvement Program
- Design Newington Reserve Synthetic Field and Pavilion Upgrade
- Civic Link Design phase
- Milson Park Masterplan
- Warami - NAIDOC Burramatta Day at Parramatta Park
- Alfred Street Bridge – construction
- North Rocks Road at Alkira Road, Carlingford - Road widening and traffic signal installation
- Parramatta Light Rail Stage 1
- Finalisation of CBD Parking Strategy
- Compulsory acquisition of Horwood Place by Sydney Metro
- Hill Road Upgrades
- Sydney Metro West Construction

3.06

Green

We care for and enjoy our environment

When focusing on the Green strategic goal, close attention was paid in particular to how unique the City of Parramatta is in its surroundings.

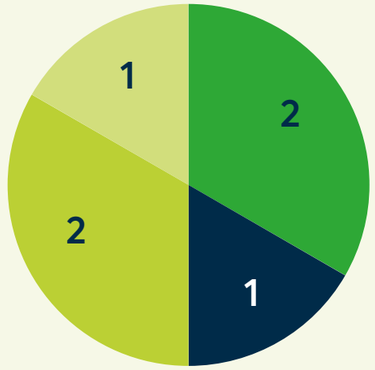
Maintaining a healthy bushland and river not only provides habitat for plants and animals, but also makes our City a more enjoyable place to live, rest and recreate. Caring for our environment helps contribute to a liveable city and improves sustainability and productivity.

More energy efficient buildings attract significant businesses and investors, and good indoor and outdoor environments contribute to improved wellbeing.

The graphs below track how Council has performed on its Green goal activities as presented in our Delivery Program & Operational Plan 2021/22. Full details can be found in Council's Q4 Report against the Delivery Program on Council's website.

Focus Areas

6 total

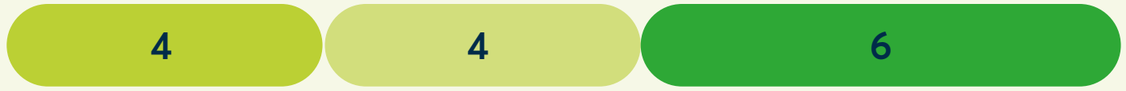


33.5%	Completed
16.5%	Progressing on track
33.5%	Progressing off track
16.5%	On hold / stopped
0%	Not due to start

Service Measures

14 total

28.5%	Achieved
28.5%	Not achieved
43%	Data not available / Not due to start



Council has taken a stronger role in on-the-ground initiatives and service-based approaches to meet community environmental concerns and needs, setting the stage for council leadership in the coming years:

Council aims to be carbon neutral by 2022

Tonnes of carbon emissions generated by Council operations

13,792 tCO_2e (tonnes)

2.5%

This is a 2.5% decrease on the previous year, excluding supply chain emissions

13,792 tCO_2e includes

- natural gas
- council fleet
- electricity for council assets
- street lighting

Council aims to provide open space and natural area assets that meet community expectation

Number of street trees planted this year

4,060

212.3%

This is a 212.3% increase in trees planted from last year

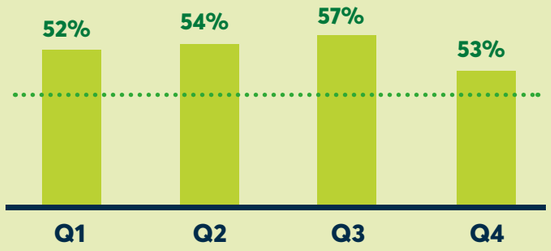
Community Satisfaction with planting of trees in their local area

3.71/5

Council met its target to sustain or improve on satisfaction compared to previous year (3.71/5)

To help our environment, Council aims to provide high quality, efficient and reliable domestic and commercial waste services managed in a sustainable way

Percentage of waste diverted from landfill



Council met its goal to divert a minimum of 50% of waste from landfill each quarter

With the conclusion of the Environmental Sustainability Strategy, Council has been presented with new opportunities to increase our ability for greater environmental leadership in developing a resilient City. In practice, this has led to transformations and agreements on many of our open and green spaces such as Boronia and Milson Park which have undergone transformation in the previous year.

Read more about these projects, and a selection of further initiatives that belong to the Green strategic goal:

Environmental Sustainability Strategy Progress Report

Council has recently finalised its Environmental Sustainability Progress Report 2017-21. The progress report provides a summary of progress against the 2017 Environmental Sustainability strategy action plan as well as providing a list of key achievements. For further detail, the progress report can be found on Council's website.

Some key initiatives currently underway across the Local Government Area (LGA) include new tree planting under the Greening Parramatta and Parramatta Light Rail Tree Offset programs, and street lighting upgrades across the LGA to install smarter and more energy efficient lighting. Communities across the LGA will be seeing these projects roll out through 2022 and into 2023.

Schools Infrastructure Agreement

Council renewed its 12-month Memorandum of Understanding with School Infrastructure NSW (SINSW) in May 2022. In the December school holidays of 2021, Council co-piloted the first Share Our Space program with the support of the Cleansing Team in City Assets and Operations. City Strategy continues to work actively with SINSW on opportunities to increase community access to school infrastructure open space and facilities.

Boronia Park Amenities Upgrade

City of Parramatta Council is upgrading the sports pavilion building and associated landscape works at Boronia Park Epping. These upgrades include new amenities for community use as well as access improvements for all peoples and landscaping works.

The 2021/22 financial year posed several significant challenges in delivering the new sports pavilion at Boronia Park Epping, mainly due to the original contractor going into liquidation in November 2021. Council has engaged a new contractor to complete the project with construction commencing in June 2022. It is anticipated that construction will be completed in February 2023.

Community Recycling Facilities

Council has been exploring the opportunity of establishing a permanent drop-off Community Recycling Centre (CRC) in partnership with the NSW Environment Protection Authority (EPA). This facility will provide the community with additional recycling and disposal options for common household problem waste such as paints, gas bottles and batteries.

Council had engaged a consultant to model several options relating to the establishment of a CRC, including a cost benefit analysis on each of these scenarios. Council is reviewing the recommendations to consider next steps, Council anticipates the facility to be completed by 2024.

Milson Park Master Plan – Stage 1

Milson Park's local waterway and public reserve are currently being transformed into a flourishing wetland and much-needed community space under a partnership between Sydney Water and Council.

The project includes two wetlands, a bioretention basin, the planting of 40,000 native plants, a new 60 metre span bridge, a shared pedestrian and cycle path, nature play and fitness equipment.

Given the substantial rain events this year, construction has been delayed. However, construction work is now well on the way to completion. The new pedestrian bridge has been installed and construction of the pathway is close to completion. Work on wetland is also almost complete. Construction of the playground and fitness equipment will commence shortly, with the project expected to be completed in October/November 2022.

Other notable initiatives that relate to the Green goal:

- Design Newington Reserve Synthetic Field and Pavilion Upgrade
- Zen Energy partnership
- Waste Collection Community Engagement Program
- Draft Electric Vehicle Charging Guidelines
- Rydalmere Field 1 & 2 Upgrades

3.07

Welcoming

We celebrate culture and diversity – past present and future

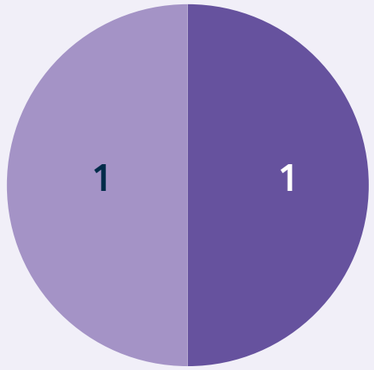
Parramatta has an incredibly rich history, from the Dharug peoples who have inhabited this land for more than 60,000 years, to the recently migrated. Our diversity of cultures and sense of community are our City's greatest strengths, and fundamental to our identity.

Our histories are colliding, creating a new, global city. Over the next 20 years, through our Welcoming strategic goal, our City will continue to generate a strong sense of place, invite creativity, stimulate prosperity and celebrate our diversity.

The graphs below track how Council has performed on its Welcoming goal activities as presented in our Delivery Program & Operational Plan 2021/22. Full details can be found in Council's Q4 Report against the Delivery Program on Council's website.

Focus Areas

2 total



0%	Completed
0%	Progressing on track
50%	Progressing off track
50%	On hold / stopped
0%	Not due to start

Service Measures

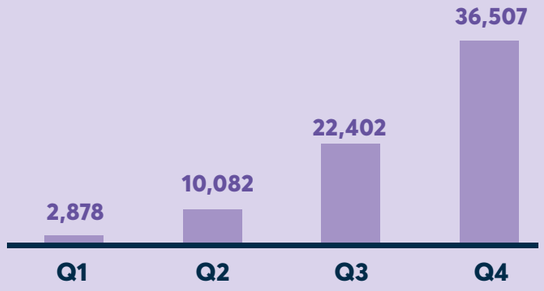
14 total

43%	Achieved
36%	Not achieved
21%	Data not available / Not due to start

Resilience has been a critical strength for our LGA's services and events. A noticeable bounce back has been unfolding, and events are returning to capacities recorded before the COVID-19 lockdowns:

Council's Riverside Program aims to provide a year-round stage and screen presentation program for the general public, schools and special interest groups

Attendances at Riverside Program of performances (events held at Riverside and elsewhere) this financial year



Total of:

71,869

attendances last year

31%

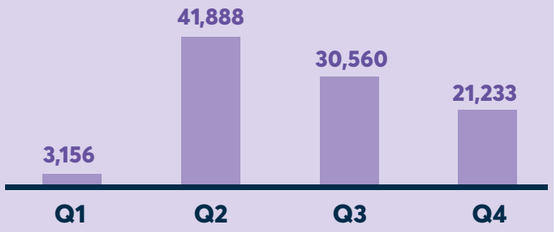
This is a 31% decrease on the previous year

Riverside Theatre attendances continue to be impacted by the pandemic. Most events are 25-30% below normal expectations. However, we expect an improvement into the spring/summer seasons.

Council provides opportunities to celebrate in our city, including producing and delivering:

- Events & Festivals
- Civic Events
- Key event partnerships
- Community Events Grants

Combined attendance at events and festivals



38.2%

This is a 38.2% decrease on the previous year due to COVID-19 restrictions

Council aims to promote the growth of arts and culture and champion the role that culture plays in city-building

Number of artworks commissioned, including public artworks, delivered by Council

19 Artworks

90%

This is a 90% increase since last year

With the completion of Council's Stretch Reconciliation Action Plan, priority is now placed in elevating and realising the voices and aspirations of our First Nations communities. The first step is being developed through Council's First Nations Strategy, where our First Nations communities lead and shape Council's vision for a welcoming city. To carry this out Council is well supported by many of its services including Riverside Theatres, Parramatta Artists' Studios and our Social and Community Services.

Read more about these projects, and a selection of further initiatives that belong to the Welcoming strategic goal:

First Nations Strategy

Following the successful implementation of the Stretch Reconciliation Action Plan 2017-2020, Council is developing a First Nations Strategy that will elevate the voices, aspirations and self-determination of our First Nations residents and communities, including the Dharug Traditional Owners.

Building on the outcomes and impact of the Stretch RAP, the actions and targets within the First Nations Strategy will be co-designed with our First Nations community and include best practice engagement and evidence-based approaches. The Strategy will also embed reconciliation and celebrate the rich, diverse and significant contribution of First Nations peoples have and continue to make to Parramatta, Australia and beyond.

The development of the First Nations Strategy was impacted by the delayed Council elections and the subsequent establishment of the First Nations Advisory Committee. However, the delay has resulted in the development of a more appropriate and timely stakeholder engagement plan. The project end date is currently forecast to be March 2023.

Riverside Theatres

After a few challenging years for the arts, it has been fantastic to welcome audiences back to Riverside Theatres. Since reopening in November 2021, Riverside has attracted audiences back to enjoy live performances and events, including a successful Sydney Festival season, an exciting contemporary music program in conjunction with the NSW Government's Great Southern Nights Festival, and several successful musical theatre productions.

Riverside's National Theatre of Parramatta (NToP) has continued to advocate for and develop Western Sydney creatives through capacity-building programs, including True West and Creative Futures. Throughout the year, NToP had critical successes with their production of Guards at The Taj, directed and performed with local cast and creatives, proudly spotlighting Parramatta's vibrant artistic community.

Riverside Theatres' Education program is one of the country's leading presenters for work for children and young people. Since January 2022, it has welcomed over 10,000 school students to the theatre, many of whom had returned after a hiatus of two years, and others who had experienced their very first live performance.

Parramatta Artist Studios & Cultural Services

Over the past year, Parramatta Artists' Studios and Cultural Services team delivered programs that encouraged local artists and community to make and share culture in Parramatta. Project highlights include 'Parramatta by Foot' and 'Stepping Through Epping', that presented artworks in the public spaces of Ermington, Newington, Harris Park, Rydalmere and Epping, bringing art to our community. In particular, artist Nadia Odlum's artwork 'Roll' made of recycled pipes and plastic balls saw hundreds of children interacting with this playful and colourful work.

The 'PAS Open' program provided artists time and space to develop new work through artist residencies enabling them to develop new work and connect with our community through creative workshops. This program was supported in partnership with Sydney Opera House, Powerhouse Museum and Wentworth Point Community Centre and Library within our artist's studios at Rydalmere.

Council also progressed key public art commissions inspired by our community telling unique local stories. One fabrication was the 'Place of the Eels', a new artwork for Parramatta Square, one of three announced artworks for Parramatta Square.

Social and Community Services

Across the Social and Community Services portfolio we offer a range of programming options. While the content of these programs is based on regularly assessed community and customer needs, we always look for opportunities to embed the objectives and goals of Council's commitment to First Nations communities and people with disability in our work.

Two particular highlights in this regard are the First Nations and Reconciliation content within our quality early childhood development programs in our childcare services and in the provision of universally accessible options in our School Holiday and other Recreation programs. These programs have had strong success in demonstrating that Council celebrates the unique culture of our First Nations community and is open, inclusive and welcoming of all people across our services.

Other notable initiatives that relate to the Welcoming goal:

- Parramatta Nights
- Riverside Theatre Dubbo Championship Wrestling
- Warami Festival
- City of Parramatta Year of the Tiger Lunar new Year Festival
- Parramatta Christmas in the Park
- Parramatta's New Years Eve Fireworks
- Make Music Day
- ANZAC Day
- Australian Citizenship Ceremonies

3.08

Thriving

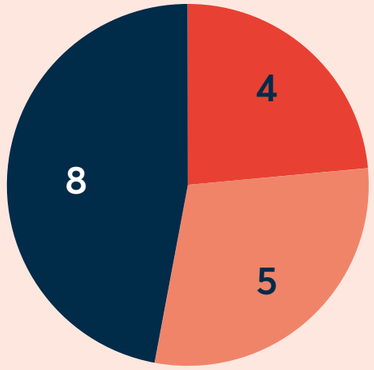
We benefit from having a thriving CBD and local centres

Our Thriving strategic goal recognises that businesses succeed in prosperous communities, and employers benefit when students graduate from school and tertiary education are equipped with skills for the workforce. Individuals and families can improve their circumstances when they have the training to access jobs that enable them to live with dignity and security. Being able to work close to home further promotes a better quality of life.

The graphs below track how Council has performed on its Thriving goal activities as presented in our Delivery Program & Operational Plan 2021/22. Full details can be found in Council's Q4 Report against the Delivery Program on Council's website.

Focus Areas

17 total

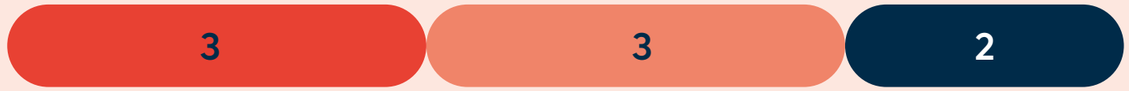


23.5%	Completed
29.5%	Progressing on track
47%	Progressing off track
0%	On hold / stopped
0%	Not due to start

Service Measures

8 total

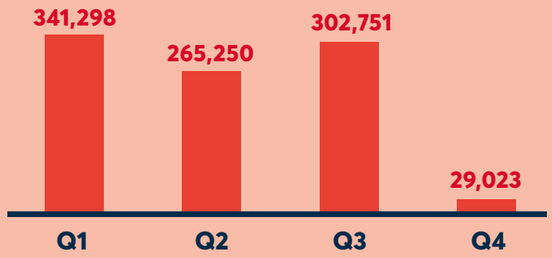
37.5%	Achieved
37.5%	Not achieved
25%	Data not available / Not due to start



The City of Parramatta remains to be Sydney's premier location for jobs, businesses and growth. Although we saw some difficulty, we continued to attract more and more people and businesses into our City.

An important focus is driving visitation to the City of Parramatta, resulting in strong economic performance

Visitation numbers within the City of Parramatta



2.5%

This is a 2.5% decrease on the previous year

COVID-19 has impacted on visitation due to lockdown restrictions during this period.

Council's Marketing & Brand teams market the City and Council by positioning the City of Parramatta as a destination of choice to *live, work and play*

Percentage of respondents who are aware of the City Brand when promted

35%

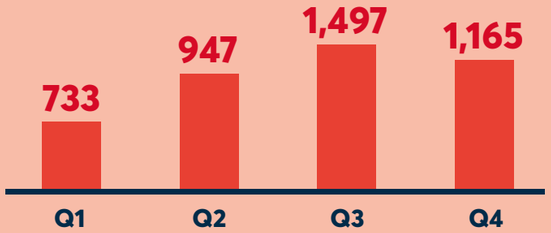
7%

This is a 7% increase since last year

Council works collaboratively to support sustainable economic growth by:

- supporting small business
- attracting investment
- leveraging strategic partnerships with key stakeholders

Number of new businesses created



There were **205,946 total jobs** in Parramatta this year

9.78%

This is a 9.78% increase since same time last year

Increased investment in the City of Parramatta provides the community with desired jobs, education and health facilities.

For Parramatta to be a nationally significant hub for industry, business, productivity and employment, Council has worked with partners and stakeholders across our wards to deliver the best outcomes for our residents, workers, and visitors. In delivering on these outcomes, Council has progressed a number of projects which stimulate 24-hour economies to thrive, revitalise areas to be fit for purpose and plan new projects which can attract new and exciting opportunities.

Read more about these projects, and a selection of further initiatives that belong to the Thriving strategic goal:

Lennox Bridge Carpark Development

Through the development of the 'Lennox' high rise residential project, Council has entered into a project delivery agreement with the developers. The agreement has required the developer to design, procure and deliver the southern precinct public domain works.

Current works include:

- south bank foreshore works
- a boardwalk
- public colonnade
- landscaping
- lighting and seating

In addition, the agreement has required the developer to provide streetscape works, in proximity to the development on Church and Marsden Street, Oyster and Freemasons Arm lanes.

NSW Government Telopea Precinct Masterplan - Acacia Park & Sturt Park upgrade

As an important asset for our local community, Sturt Park underwent a number of upgrades to make it safer, better connected and state of the art. As of July 2022, our local community can now enjoy and access:

- New park frontage and entry sign upgrade;
- New shade tree planting;
- Expansion and upgrade of the existing skate park;
- New amphitheatre terracing and informal stage;
- Replacement of playground;
- New recreational circuit path;
- New family picnic settings;
- New common kickabout area;
- New sports field posts for informal play;
- New amenities block;
- New playground with challenging nature play;
- New flying fox; and
- New multi-use court for informal recreation.

These upgrades are funded by the NSW Government through its Precinct Support Scheme.

Charles Street Square

Transformation of Charles Street Square, the river gateway to our city centre, is well underway. Jointly funded by City of Parramatta and the NSW Government, the construction contract has been awarded and works commenced February 2022.

Nearby, plans for an upgrade to the footbridge over Charles Street weir, to link the new Escarpment Boardwalk, received funding support from the NSW Government. Design services are being procured. Further west, at the Old Kings Foreshore, archaeological investigations are complete, and installation of the new public lighting for this popular pedestrian and cycling route has commenced.

Civic Link Framework Plan

The Civic Link will be a new pedestrianised public space that connects public life from Parramatta Square at the heart of Parramatta CBD, to the River. The Civic Link Framework Plan, endorsed in 2017, outlines Council's vision to create generous spaces for people, support a vibrant nighttime city, provide cool green connections through the CBD, and be a place to celebrate culture.

In 2021, Council exhibited the Civic Link Special Area within the Draft City Centre Development Control Plan (DCP). The Draft DCP includes objectives for the corridor and is currently being finalised.

Civic Link will be delivered by State Government partners and the City of Parramatta. The City is currently preparing a design brief to set priorities and guide the delivery of the Civic Link by Parramatta Powerhouse, Parramatta Light Rail and Sydney Metro West.

Late Night Trading Development Control Plan

City of Parramatta Council recognises that late night trading businesses are a crucial part of our economy and contribute many benefits to residents including exposure to local food and beverage cultural activities, live music, social gatherings and events.

The Late Night Trading Development Control Plan will assist in the city's transition to a true late night center by facilitating a greater mix of things to see, do and explore while meeting the emerging needs of our communities.

The realisation of the Late Night Trading DCP resulted in 73 submissions received. These submissions will inform the finalisation of the document.

Other notable initiatives that relate to the Thriving goal:

- Parramatta Christmas Markets
- Live Data Dashboard for Parramatta Nights Campaign
- Epping Town Centre upgrades
- Return to Office Campaign
- Go Local digital Campaign
- EducateAt alliance Lets Meet at Campus Campaign
- 6 & 8 Parramatta Square development

3.09

Innovative

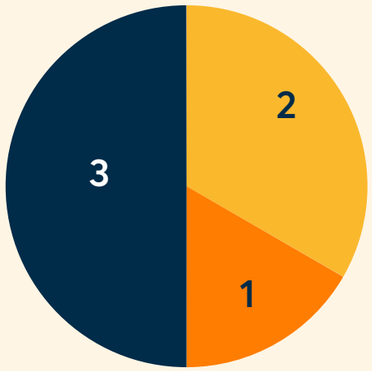
We collaborate and champion new ideas to celebrate a better future

With the scale of transformation that Parramatta is undergoing, managing growth is one of the top concerns for our community. Focusing on our Innovative strategic goal meant understanding that the future of Parramatta is much more than bricks and mortar – it includes best practice in city design, technology, creativity and connectivity. It is not simply about growth: it is about becoming smarter. Inspired by some of the world's greatest cities, Parramatta will leverage the foundations of good urban planning.

The graphs below track how Council has performed on its Innovative goal activities as presented in our Delivery Program & Operational Plan 2021/22. Full details can be found in Council's Q4 Report against the Delivery Program on Council's website.

Focus Areas

6 total



33.5%	Completed
16.5%	Progressing on track
50%	Progressing off track
0%	On hold / stopped
0%	Not due to start

Service Measures

6 total

50%	Achieved
16.5%	Not achieved
33.5%	Data not available / Not due to start

As the Central City, we've launched a number of great initiatives. Innovation is constantly embedded across every aspect of the work our City is committed to:

Annual number of Social Enterprises operating in Parramatta LGA

47

This is an increase from 45 last year.

The Growing Social Enterprise in Parramatta Grant and the annual Pitch for Good Parramatta / Parramatch campaign have been **significant contributors to the growth in the number of social enterprises operating in the LGA.**

In total there have been

59 social enterprises

that have operated in Parramatta since 2016
(This total number includes social enterprises are currently operating, plus those that have closed, relocated or stopped working in our LGA)

Council aims to work collaboratively to support sustainable economic growth by supporting small business, attracting investment, and leveraging strategic partnerships with key stakeholders

Percentage of existing strategic partners that are satisfied with Council

100%

Council met its annual target of 75%

Council aims to ensure it is financially sustainable and provides transparent, value for money services, according to the priorities of the community

Community satisfaction with value for money provided in return for rates paid

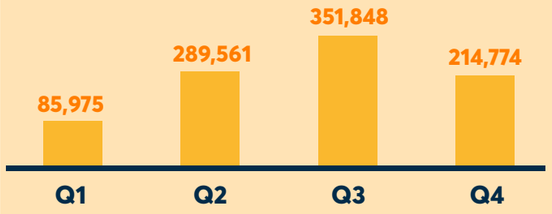
3.59/5

Council met its annual target of 3.55/5

To support digital engagement, Council focuses on:

- The delivery of Research & Collection Management
- The visitor information centre
- Tourism industry Product Development
- Visitor Services programs

Digitial engagement with City of Parramatta's cultural heritage resources



As our City continues to evolve, we have adopted new and innovative methods and technologies to assist us. This has been reflected across Council's areas, from efficiencies in the ways we plan our city, the processes in which we better support vulnerable people in our community to the way we understand how Parramatta River floods. All of these come together to enable Parramatta to be a Smart City.

Read more about these projects, and a selection of further initiatives that belong to the Innovative strategic goal:

LEP DCP Harmonisation

The formation of the new City of Parramatta Local Government Area (LGA) from former council areas, has meant that different planning controls currently apply to different parts of the LGA.

Council is reviewing its multiple land use plans to establish a single Local Environment Plan, Development Control Plan and Development Contributions Plan, resulting in a clear and more consistent set of planning controls for the whole LGA.

A major project milestone was achieved in July 2021 when Council approved the final Draft Local Environment Plan for the State Government to complete their assessment. Another milestone was the finalisation of the Parramatta (Outside CBD) Development Contributions Plan in September 2021.

The third component – being a consolidated Development Control Plan - was momentarily delayed, however work has since recommenced.

CBD Planning Proposal

To strategically manage the growth and changes to the Parramatta CBD Council has been undertaking a major review of its planning framework.

The Parramatta CBD Planning Proposal is a key element of this framework that will amend the planning controls in Parramatta Local Environment Plan (LEP) 2011. The intent of the changes is to strengthen the economic function of the Parramatta CBD and its role in providing necessary housing, employment, recreation and cultural opportunities.

Major project milestones were achieved in June 2021 when Council approved the final draft plan, and then in June 2022 when the State Government completed its assessment. The changes to the LEP planning controls for the Parramatta CBD come into effect in mid-October 2022.

Domestic and Family Violence Action Plan

The Prevention of Domestic and Family Violence Action Plan was finalised and endorsed by Council on March 21, 2022. Implementation of the Plan has commenced, including finalising the Outcomes Measurement Framework and Governance structure.

Parramatta River Flood Study

The Parramatta River flood study will update Council's existing flood information and will allow further understanding of the impacts of flooding within the LGA. This is important to manage flood risks within the floodplain, enhance public safety, plan for emergencies and meet obligations under the NSW Flood Prone Land Policy.

A detailed review and update of the hydrological model has been undertaken and a 2D hydraulic flood model has been created. The new hydraulic model includes details of changes across the LGA such as the Parramatta Light Rail together with Council's pit and pipe network. The flood model is currently being reviewed to ensure accuracy before the draft results are mapped and community consultation undertaken.

Smart City Strategy

The City of Parramatta is going through unprecedented change and transformation. This presents an opportunity to use rapidly evolving technology to deliver improvements to our lives.

Council has been working on transforming Parramatta into a 'Smart City' since 2009, creating new solutions to address challenges such as flooding, urban heat, and impacts of development. A new Smart City and Innovation Strategy is in the process of being drafted, which will guide Council in its delivery of future initiatives.

Early consultation was undertaken with the community to provide information about the project, obtain feedback and involve them in the journey of drafting the Strategy. This consultation received more than 330 pieces of feedback from interviews, surveys, group discussions, workshops and pop-up events.

Other notable initiatives that relate to the Innovative goal:

- Sydney University Planning in North Parramatta
- Digital Reactivation of Riverside Theatres
- Powerhouse Parramatta Development
- Digital City Audio Tour development
- Good and Bridge Street construction – Parramatta Road Urban Amenity Improvement Program
- Smart Streetlighting Infrastructure network development

STATUTORY REPORTING

04

4.01 — Particulars of any environmental upgrade agreements entered into by Council

4.02 — Summary of activities funded via a special rate variation of general income

4.03 — Amount of rates and charges written off during the year 2021/22

4.04 — Information about induction training and ongoing professional development

4.05 — Details of overseas visits by Councillors, Council staff or other persons representing Council (including visits sponsored by other organisations)

4.06 — Total costs incurred during the year of the payment of expenses of, and the provision of facilities to, Councillors in relation to their civic functions

4.07 — Details of contracts awarded for amounts greater than $150,000

4.08 — Summary of the amounts incurred by the Council in relation to legal proceedings

4.09 — Summary of resolutions made under section 67 concerning work carried out on private land

4.10 — Total amount contribute or otherwise granted to financially assist others

4.11 — Statement of all external bodies that exercised functions delegated by Council

4.12 — Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest

4.13 — Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies (whether or not incorporated) in which the Council participated during the year

4.14 — Statement of activities undertaken to implement its EEO management plan

4.15 — Total remuneration of the CEO and Senior Management

4.16 — Statement of total number of persons who performed paid work on Wednesday 25 May 2022

4.17 — Statement detailing the stormwater management services provided

4.18 — Detailed statement, prepared in accordance with such guidelines as may be issued by the Director-General from time to time, of the Council's activities during the year in relation to enforcing, and ensuring compliance with, the provisions of the Companion Animals Act 1988 (CA Act) and the Companion Animal Regulation 2018

4.19 — Report on certain capital works projects where a capital expenditure review has been submitted

4.20 — Report on compliance with the Carers Recognition Act 2010 (CR Act)

4.21 — Council's Disability Inclusion Action Plan report

4.22 — Particulars of compliance with and effect of planning agreements in force during the year

4.23 — Details of inspections of private swimming pools

4.23 — Information included on government information public access activity

4.24 — Information included on public interest disclosure activity

4.01

Particulars of any environmental upgrade agreements entered into by Council

The City of Parramatta Council did not enter into any Environmental Upgrade Agreements during the 2021/22 reporting period.

This type of private finance is tailored to suit common building upgrades to existing non–residential, non-strata buildings that result in an environmental improvement. Upgrades involving solar, air-conditioning systems, building management systems, hot water boilers, refrigeration units, lifts, lighting, bathroom renovations, and façades are eligible for building upgrade finance.

Enabling Building Upgrade Finance is the Environmental Upgrade Agreement (EUA) contract between the building owner, finance provider and Council, where the:

- Finance provider provides the finance to the building owner
- Building owner agrees to complete the upgrade works
- Council secures the finance to the land and facilitates repayment to the finance provider through the rates collection processes.

Council has one current EUA, signed in 2014, still under repayment, this is referenced in Council's financial statements in the Appendix.

4.02

Summary of activities funded via a special rate variation of general income

In accordance with the Local Government Amendment (Stormwater) Act 2005, the former Councils (excluding Hornsby Shire Council) introduced a Stormwater Management Charge. The Stormwater Management Charge is levied on all parcels of rateable urban land within the City of Parramatta (excluding the former Hornsby area) categorised for rating purposes as Residential or Business (including all subcategories), not being vacant land or land owned by the Crown, or land held under lease for private purposes under the Housing Act 2001 or the Aboriginal Housing Act 1998. Former Hornsby Council ratepayers pay a Catchment Remediation Levy detailed in the special rates section of this document.

Council administers a comprehensive waterways management program. As the principal authority responsible for the management of Stormwater, Council:

- Maintains over 622km of Stormwater pipes, 26,000 stormwater structures (pits) and 74 gross pollutant traps
- Implements essential flood mitigation measures to protect life, property and infrastructure
- Conserves the natural waterways of the City.
- Protects bushland and other natural assets from the impacts of urban run-off by implementing purpose-built pollution control traps and water retention systems

Project	Actual
Open Space Special Rates	**248,427**
Cemeteries and Memorials Program	11,350
Eastern Bushland Reserve Management	237,077
Economic Development Special Rates	**471,627**
Economic Development - Branding and Communications	8,508
Economic Development - Business Attraction and Industry Development	4,320
Economic Development - City Culture and Liveability	70,326
Economic Development - Infrastructure	14,568
Economic Development - Regional Leadership, Advocacy & Governance	145,480
Economic Development - Research	121,500
Economic Development - Workforce and Skills	107,014

Project	Actual
Suburban and CBD Infrastructure Special Rates	**7,553,746**
Light Rail CBD/Church St Precinct Activation	80,000
CBD Precint Activation	120,000
Smart City Hub (Parramatta Square)	1,024
CBD Outdoor Dining Project 1	1,060,000
Phillip Street Smart St Stage 2	33,990
Parramatta Light Rail Mfp Cap	106,000
St Johns Cathedral Feature Lighting Treatment	29,236
CBD Outdoor Dining Project 2	990,000
Phillip Street Smart St Stage 2	99,553
Centenary Square Review	107,278
Phillip Street Smart Street Design	123,145
Parramatta CBD Wayfinding Signage Revamp	30,258
City River Program Of Works	329,688
Western Precinct Connections	5,523
Charles Street Footbridge	14,501
Parramatta Light Rail Mfp Cap	294,000
Parramatta Ways	207,733
Beat The Heat	48,561
Protecting Dams Capital Works Program	11,852
Waterways Restoration	38,977
Sustainable Water Program	9,690
Pedestrian Bridge Works - Morton/Alfred	735,791
Dudley Street Path	25,000
Duke Street Bridge	46,170
Duck River Cycleway	25,862
Cycleways Delivery Program	89
GRAND TOTAL	**8,273,799**

The Local Government Act 1993 provides that a Council may set a special rate for or towards meeting the cost of any works, services, facilities or activities provided or undertaken, or proposed to be provided or undertaken, by the Council within the whole or any part of the Council's area.

Special rates levied for infrastructure include maintenance and/or the operational phases of approved special rate projects, not just the upfront capital expenditure. This ensures a prudent lifecycle approach to asset management is undertaken by Council.

4.03

Amount of rates and charges written off during the year 2021/22

	Type	Amount
Written-off under s575 LGA 1993	Mandatory Pensioner Rebate	1,954,000
Written-off under s582 LGA 1993	Voluntary Pensioner Rebate	652,000
Written-off under s595 LGA 1993	Postponed Rates Write-off	19,925
Written-off under s607 LGA 1993	Small Balances	126
Written-off under s607 LGA 1993	Rates - Sydney Metro	1,736,441
Written-off under s607 LGA 1993	Rates - 65 Kleins Rd, Northmead	122,359
Total		**4,484,851**

4.04

Information about induction training and ongoing professional development

2021 July - Nov	Conferences Attended including LGNSW Annual Conference	Interstate Conferences	External Training including LGNSW Training	Internal Training including Strategic Weekend Workshops
Lord Mayor Clr Dwyer	Mandatory Pensioner Rebate 29 November 2021 - LGNSW Online Annual Conference	8 - 10 June 2021 - 2021 Asia Pacific Cities Summit, Online Attendance		
Deputy Lord Mayor Clr Garrard				
Clr Barrack				
Clr Bradley	29 November 2021 - LGNSW Online Annual Conference		13 August 2021 - LGNSW Circular Economy Forum, Online Webinar	
Clr Davis			15 July 2021 - LGNSW Planning in NSW: Responding in Uncertain Times, Online Webinar	
Clr Esber	29 November 2021 - LGNSW Online Annual Conference			
Clr Issa	29 November 2021 - LGNSW Online Annual Conference			
Clr Jefferies	29 November 2021 - LGNSW Online Annual Conference			
Clr Pandey	29 November 2021 - LGNSW Online Annual Conference		15 July 2021 - LGNSW Planning in NSW: Responding in Uncertain Times, Webinar	
Clr Prociv	29 November 2021 - LGNSW Online Annual Conference		15 July 2021 - LGNSW Planning in NSW: Responding in Uncertain Times, Webinar	
Clr Tyrrell	29 November 2021 - LGNSW Online Annual Conference			
Clr Wearne	29 November 2021 - LGNSW Online Annual Conference			
Clr Wilson				
Clr Zaiter				

2022 Dec - June	Conferences Attended including LGNSW Annual Conference	Interstate Conferences	External Training including LGNSW Training	Internal Training including Strategic Weekend Workshops
Lord Mayor Clr Davis	28 Feb - 2 Mar 2022, LGNSW Special Conference, Sydney 7 April 2022, GPOP!22 Conference, Sydney Olympic Park			1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Deputy Lord Mayor Clr Pandey	24 - 26 February 2022, Accelerate 2022! Altitude Small Business Conference, Parramatta 28 Feb - 2 Mar 2022, LGNSW Special Conference, Sydney			1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr MacLean	28 Feb - 2 Mar 2022, LGNSW Special Conference, Sydney			1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Wearne				1 April 2022, Councillor and Executive Team Strategy Day - All Councillors

Clr Bradley	28 Feb - 2 Mar 2022, LGNSW Special Conference, Sydney 29 - 30 Mar 2022, FRANC. Sydney Urban Stormwater Management Conference, Online Attendance		15 - 16 June 2022, PIA Online Course: 2022 PLANET online, Planning for Non-Planners, Online Webinar	1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Green	28 Feb - 2 Mar 2022, LGNSW Special Conference, Sydney			1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Darley	3 - 5 May 2022, Waste 2022 Conference, Coffs Harbour		9 March 2022, LGNSW Understanding LG Finances for Councillors, Online Course 11 May 2022, LGNSW Planning for Councillors, Online Course 24 May 2022, LGNSW Managing Media for Councillors, Online Course 6 & 20 June 2022, LGNSW Domestic Violence Councils Involvement, Online Course	
Clr Esber				1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Garrard				1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Humphries		19 - 22 June 2022, 2022 National General Assembly Conference, Canberra	Australian Local Government Women's Association Membership Fee AICD Membership Fee 7 March 2022, LGNSW Community and Stakeholder Engagement, Online Course 20 April 2022, LGNSW Taxation Considerations for Councillors, Online Course	1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Valjak				1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Wang				1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Noack	28 Feb - 2 Mar 2022, LGNSW Special Conference, Sydney 7 April 2022, GPOP!22 Conference, Sydney Olympic Park			1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Prociv	28 Feb - 2 Mar 2022, LGNSW Special Conference, Sydney 7 April 2022, GPOP!22 Conference, Sydney Olympic Park 28 April 2022, Transport for NSW's Active Transport Mobility Summit, Sydney	18 - 20 May 2022, 2022 Floodplain Management Australia Conference, Toowoomba	Australian Local Government Women's Association Membership 11 May 2022, Culture and Wellbeing Forum, Parramatta 23 May 2022, Designing Porous Cities to Combat Flooding, Online Forum	1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Clr Siviero			LGNSW Executive Certificate for Elected Members	1 April 2022, Councillor and Executive Team Strategy Day - All Councillors
Total Cost	**$27,469.28**			

Councillor Induction Program

City of Parramatta Council developed and delivered the following as part of the Induction program for the 2021 Local Government Elections:

- Pre-election candidate sessions – these are to ensure prospective candidates are aware of what will be expected of them if elected
- Councillor Induction program – to equip Councillors with the information they need to perform their role effectively
- Supplementary Lord Mayor Induction program – to equip the Lord Mayor with the information they need to perform their role effectively

Cost of Councillor Induction Program	Conferences Attended including LGNSW Annual Conference
Inc. Consultancy Fees	$83,655.00 inc. GST

Councillor Induction Program

Date	Activity
Pre-election candidate sessions	
22 July 2021	Pre-election candidate session
24 July 2021	Pre-election candidate session
Councillor Induction Program	
6 Jan 2022	Procedures for 10 January Declaration of Office and Council Meeting
22 Jan 2022	Roles and Responsibilities of Lord Mayor, Councillors, Chief Executive Officer, Internal Ombudsman Shared Service Leading with Respect and Respectful Relationships Strategic Governance inc. Integrated Planning and Report, Financial Management and Alignment of Council's Review Processes for the Community Strategic Plan, Delivery Program and Operational Plan, Budget and Service Reviews
23 Jan 2022	Councillor Conduct and Accountability inc. Code of Conduct, Declarations of Interest, Annual Returns & Related Parties Disclosures Directorate Introductions and Overview of Services
27 Jan 2022	Governance and Decision Making inc. Code of Meeting Practice and Workshops and Briefings Policy
3 Feb 2022	Lord Mayor and Councillor Support inc. Regular Reporting to Councillors, Councillors' Expenses and Facilities, Service Requests and Professional Development obligations
17 Feb 2022	Integrated Planning & Report inc. Framework, Community Strategic Plan & Resourcing Strategy review, Budget Update, Services Review and Delivery Program and Operational Plan
3 Mar 2022	Council Finances 101 inc. Financial Responsibilities of Councillors, Councils' Financial Position and Interpreting financial statements
10 Mar 2022	Governance and Decision Making Part II inc. Revised Code of Meeting Practice, Committees of Council and Ward Briefings Structure
31 Mar 2022	ICAC Briefing on Corruption Prevention and Regulatory and Compliance
Lord Mayor Induction Program	
12 Jan 2022	Induction Program Briefing and Scoping Session
13 Jan 2022	Media Training
14 Jan 2022	Chairing Meetings Effectively Lord Mayor's role and responsibilities under the Local Government Act Lord Mayor's responsibilities under the Code of Conduct Lord Mayor's role and responsibilities in relation to the CEO's employment
18 Jan 2022	Civic and Ceremonial Role Effective Leadership
20 Jan 2022	Role of the Chair and Chairing Meetings Effectively Part II Lord Mayor's role in Integrated Planning and Reporting

Councillor Induction Attendance

6 January - 31 March 2022

X = Attendance | O = Online Attendance | A = Apology

Councillor	Session 1 6 January 2022	Session 2 22 January 2022	Session 3 23 January 2022	Session 4 27 January 2022	Session 5 3 February 2022	Session 6 17 February 2022	Session 7 3 March 2022	Session 8 10 March 2022	Session 9 31 March 2022
Cr Phil Bradley	X	X	X	X	O	O	O	O	X
Cr Kellie Darley	X	X	X	X	X	X	X	X	O
Lord Mayor Cr Donna Davis	X	X	X	X	X	X	X	A	X
Cr Pierre Esber	A	A	A	A	A	A	A	A	X
Cr Michelle Garrard	X	X	X	X	X	X	O	X	A
Cr Henry Green	X	X	X	X	X	X	X	X	X
Cr Ange Humphries	X	O	O	X	X	O	X	O	O
Cr Cameron Maclean	O	X	X	X	X	O	O	O	O
Cr Paul Noack	X	X	X	X	X	A	X	X	X
Deputy Lord Mayor Cr Sameer Pandey	A	O	X	X	X	O	O	A	O
Cr Dr Patricia Prociv	O	X	X	X	O	O	X	O	O
Cr Dan Siviero	O	X	X	O	X	O	A	A	X
Cr Georgina Valjak	X	X	X	X	X	O	X	O	O
Cr Donna Wang	X	X	X	O	X	X	X	O	O
Cr Lorraine Wearne	O	O	O	O	O	O	O	O	A

4.05

Details of overseas visits by Councillors, Council staff or other persons representing Council (including visits sponsored by other organisations)

No overseas visits were undertaken by Councillors while representing Council.

No overseas visits were undertaken by Staff or the CEO while representing Council.

4.06

Total costs incurred during the year of the payment of expenses of, and the provision of facilities to, Councillors in relation to their civic functions

Accounts	21/22 Spend
Lord Mayor Allowance	$107,075
Councillor Fees	$482,237
Councillor Sitting Fees	$6,200
Councillors Other Expenses	$4,355
Councillors Overseas Travel	$0
Councillors Intrastate and Interstate Travel	$5,907
Councillors Expenses – Conferences & Seminars	$22,178
Councillors Travel – General	$2,455
Councillors Training and Professional Development	$17,995
Councillors IT Expenses	$38,495
Councillors IT Expenses – Telephone Costs	$5,380
Councillors Home Office Expense	$1,439
Councillors Travel – Accommodation	$1,660
Councillors Meals	$55
Councillor Spouse, partner or other person's expenses	$66
Councillor Expense involved in the provision of care	$0
Total	**$695,498**

4.07

Details of contracts awarded for amounts greater than $150,000

Contractor	Description	Actual
Sekisui House Australia Pty Ltd	Voluntary Planning Agreement - Sekisui Site 14-16 Hill Road Sydney Olympic Park	$20,000,000
ABERGELDIE CONTRACTORS PTY LTD	Construction of a pedestrian and cyclist bridge	$14,761,660
Regal Innovations Pty Ltd	Civil, Landscape and Building Works	$8,494,202
Statewide Civil Pty Ltd	AS4000-1997 General Conditions of Contract as amended – Tender ITT 22/2021 Good and Bridge Street, Granville	$4,499,161
Endeavour Energy	Endeavour Energy will install the 3,384 LED and smart street lights on nominated local and regional major roads as part of Phase 3b project.	$3,537,891
The Owners of Strata Plan No 47006	A monetary contribution in the amount of $2,858,400 towards Works in kind to establish two 3m shared pathways for pedestrians and cyclists, and the registration of related easements for maintenance of (and public access to) shared pathways across the Land. The monetary contribution will also go towards the provision of affordable housing. In the case of a the balance Council can determine public benefits needed reflecting local Infrastructure needs.	$2,818,400
Department of Infrastructure, Transport, Regional Development	Stimulus funding from Federal Government for local roads and community infrastructure works	$2,564,704
LLoyd Group Pty Ltd	Demolition of existing building and construction of new sporting pavilion at Peggy Womersley Reserve, Carlingford	$2,156,210
Great Western Landscapes Pty Ltd	Landscape, Civil and Building Works	$2,122,050
UAP Australia Pty Ltd	Design, creation, fabrication, delivery and installation of the artwork and works described in the specification - Place of Eels	$2,093,085

Contractor	Description	Actual
Pinpoint HRM Pty Ltd	Implementation and Professional Consulting Services Software as a Service (SaaS) Application Managed Services	$2,031,264
Transport for NSW	Deed of Agreement - Parramatta Light Rail Stage 1 - Tree Planting Scheme	$1,982,502
Transport for NSW	Components of the Charles Street Square Upgrade, as defined in Attachment 2, that facilitate safe and accessible pedestrian connections between the Wharf and Charles Street.	$1,700,000
Fabcot Pty Ltd	1. Construction of a lightweight, steel bridge structure 3m wide that provides pedestrian access to the site from North Rocks Road prior to the issue of the final Occupation Certificate $640,000 (estimate) 2. Registration of an easement for public access in favour of Council for proposed footpath connection prior to the issue of the final Occupation	$1,585,000
GM Cabling Solutions Pty Ltd	Fibre Optic Cable Installation, Repair and Maintenance	$1,500,000
GE Communications Pty Ltd	Panel Services Agreement ESS Installation & Maintenance	$1,500,000
Secure People Pty Ltd	Panel Services Agreement ESS Installation & Maintenance	$1,500,000
Benedict Recycling Pty Ltd	The Disposal of Waste and Recyclable Material	$1,300,000
Suez Recycling and Recovery Pty Ltd.	The Disposal of Waste and Recyclable Material	$1,300,000
RMA Contracting Pty Ltd t/a RMA Group	The Disposal of Waste and Recyclable Material	$1,300,000
Total Drain Cleaning Services Pty Ltd	The Disposal of Waste and Recyclable Material	$1,300,000
Rentokil Initial Pty Ltd	Provide Hygiene Services to various sites throughout Council	$1,140,000
Office of Sport	Funding agreement for the delivery of a new sportsground pavilion at Newington Reserve	$1,000,000
Transport NSW	Financial assistance for maintenance of road pavements at regional roads and traffic facilities at regional and local roads	$965,000
OC Civil Pty Ltd	Asbestos Remediation, Footpath and Landscape works at Experiment Farm, Harris Park	$961,209

Contractor	Description	Actual
CIVX Pty Ltd	Traffic Control signal upgrade and associated works on Fitzwilliam Road at Binalong Road and Reynolds Street, Old Toongabbie	$892,053
Hunter Mason Pty Ltd	Tender ITT 14/2021 - Refurbishment Works - Epping Library, Leisure & Learning Centre	$854,612
Maximus International Pty Ltd	Variation to Contract for Services – Design & Delivery of Virtual Program for the Leadership Development Program	$780,017
CCTV Hire Pty Ltd	Panel Services Agreement Rapid Deployment Cameras - City of Parramatta and CCTV Hire Pty Ltd	$650,000
CIVX Pty Ltd	Traffic Control signal upgrade and associated works on Parramatta Road at Marsh Street, Clyde	$647,572
Fairfield Food Services Inc	Provision of pre-packaged frozen meals, soups and desserts to Meals on Wheels Parramatta for weekly delivery	$646,000
Beca Pty Ltd	Design Consultancy services for Haslams Creek Crossing & Hill Road Pedestrian and Cyclist Bridge	$598,263
Sydney Festival Ltd	Sydney Festival 2022	$550,000
Stamford House 88 Pty Ltd	The Owners - Strata Plan No 97164 required to maintain OSD on Council Land (Lot 2 DP 1240482) according to schedule in the Deed attached	$506,961
NSW Department of Planning & Environment	Funding as contribution to delivering the Central City Parkway pilot project	$500,000
Department of Planning & Environment	Public Domain Improvements to Stewart Street Reserve in the Parramatta CBD	$500,000
AECOM Australia Pty Ltd	Detailed design for Hunts Creek Bridge	$451,258
BDO Service Pty Ltd	Provision of Internal Audit Service	$422,073
Ironbark Group T/As Ironbark Sustainability	provide to Council the project management and technical street lighting support to implement the Phase 3b project.	$417,608
Tilt Industrial Design Pty Ltd	ARTIST AGREEMENT- Public Art Project	$400,000
Planet Civil Pty Ltd	Construction Epping Road Cycleway (Carlingford to Macquarie Park) via Epping, approximately 720m length and comprising of 3m wide concrete cycleway complimented with improved pedestrian paths, drainage infrastructure and minor landscaping works	$388,160

Contractor	Description	Actual
Australian Concert & Entertainment Security Pty Ltd T/As	Event Security and Associated Services	$370,000
Planet Civil Pty Ltd	Construction of a raised pedestrian crossing and associated works	$260,840
Wilson Property Solutions Pty Ltd	Agreement - Full Pre-qualification Scheme - Wilson Consultants	$250,000
Fleetwood Urban Pty Ltd	Design & Construct of Terry Creek, Epping Bridge Upgrade	$249,142
Altus Traffic Pty Ltd	Event Traffic Management Services	$235,000
Jimstam Holdings Pty Ltd	Financial contribution of $225,000 to be made to Council for the purpose of facilitating new, or upgraded connections to the under construction Alfred Street Bridge.	$225,000
Imad Eltenn	Contract for the sale and purchase of land owned by City of Parramatta Council, formerly being a part of Gardenvale Road, Oatlands	$220,000
Dason Wong	Contract for the sale and purchase of land owned by City of Parramatta Council, formerly being a part of Gardenvale Road, Oatlands	$220,000
Environmental Partnership Pty Ltd	Project Brief & Design Manual for the Parramatta Civic Link. To inform the City's design advice to Sydney Metro West and to inform future design development of the City's capital project Civic Lind Block 3.	$209,535
Howard & Sons Pyrotechnics (Displays) Pty Ltd	Supply of Pyrotechnics Displays	$200,000
Cundall Johnston Partners Pty Ltd	Design and Construction Services - Phillip Lane Parramatta	$187,500
Surf Life Saving Services Pty Ltd	Seasonal Lifeguard Services for Lake Parramatta	$172,240
GRC Hydro Pty Ltd	Flood Study Report & Floodplain Risk Management Study and Plan	$161,400
King & Wood Mallesons (KWM)	Legal Services supplied by KWM in assisting Council in the preparation of Sydney Metro West Interface Agreement for Sydney Metro West Project	$156,300
Grand Total		**$96,433,872**

4.08

Summary of the amounts incurred by the Council in relation to legal proceedings

Provided by Finance	Actual
Legal Fees	1,282,215
Legal Expenses – Other including Court Expert Costs	263,987
Work in Progress – Legal Costs	155,304
Legal Cost Revenue – Rates	-2,069
Legal Costs Recovered – Other	0
Grand Total	**$1,699,437**

The table below summarises Land and Environment Court legal proceedings to which City of Parramatta Council has been a party during the period beginning on 1 July 2021 and ending on 30 June 2022.

Legal proceedings under insurance arrangements and legal proceedings related to worker's compensation and industrial relations matters, Legal proceedings in relation to Local Court matters are not captured in the following table.

Nature of legal proceedings	*Description*	*Status of progress of proceedings (and if finalised) the result*
Land and Environment Court – Class 1 Appeal – 12 Shirley St Carlingford	Appeal against the Parramatta Local Planning Panel's approval of a development application for the demolition, tree removal and construction of an 11 storey Residential Flat Building comprising 78 units over 3 levels of basement parking. The development is Integrated Development under the provisions of the Water Management Act 2000.	*Appeal discontinued*
Land & Environment Court Class 3 Proceeding" in the Nature of legal Proceedings column.	Commenced a Class 3 Proceeding in the Land & Environment Court on 15th February 2022. Council resolved to commence the proceeding 7th February 2022.	*Council resolved to commence the proceeding 7th February 2022*
Land and Environment Court – Class 1 Appeal – 25 Lanhams Rd Winston Hills	Refusal of DA/716/2019 for Demolition of existing structures and construction of a childcare centre to accommodate 80 children.	*Appeal dismissed*
Land and Environment Court – Class 1 Appeal – 61 Fennell St North Parramatta	Refusal of DA/1/2019 for Demolition of existing structures, tree removal and construction of a three-storey boarding house comprising 19 rooms and two levels basement car parking.	*Appeal dismissed*
Land and Environment Court – Class 1 Appeal – 13 Collette Parade Parramatta	Deemed refusal of DA/220/2020 for Demolition of existing structures and construction of a four (4) storey boarding house development containing 17 boarding rooms and basement car parking pursuant to SEPP (Affordable Rental Housing) 2009. The application is Integrated development under the Water Management Act 2000.	*Appeal upheld with amended plans*
Land and Environment Court – Class 1 Appeal –189 Macquarie Street Parramatta	Refusal of DA/283/2019 for Construction of a ground water re-use system that will reuse groundwater for irrigation and toilet flushing. The proposal is classified as Nominated Integrated Development, in accordance with the Water Management Act 2000.	*Appeal upheld*
Land and Environment Court – Class 1 Appeal – 2-16 Epping Road and 204 Forest Grove Epping	Refusal of Demolition of all structures, site preparation works, excavation and tree removal; construction of 5 x 5-8 storey residential flat buildings comprising 321 apartments; construction of 2 x 2-3 level basement car parks comprising 266 car parking spaces, storage and plant rooms; construction of an internal road; a public pedestrian through site link; associated landscaping works; and delivery/ augmentation of services.	*Appeal upheld with amended plans*
Land and Environment Court – Class 1 Appeal – 200A Ray Road Epping	Refusal of DA/5/2020 for the construction of a detached brick double garage.	*Appeal upheld – s34 agreement with amended plans*
Land and Environment Court – Class 1 Appeal – 427 Wentworth Avenue, Toongabbie	Refusal of DA/648/2019 for the demolition of existing structures, removal of thirteen (13) trees, constructions of five (5) attached multi-dwelling housing units with at grade car parking & associated landscaping and strata subdivision into 5 lots.	*Appeal upheld – s34 agreement with amended plans*
Land and Environment Court – Class 1 Appeal – 73 Kent Street Epping	Refusal of DA/180/2021 for the demolition of all structures and construction of a two-storey boarding house containing 12 rooms with ground floor parking, landscaping and common areas	*Appeal ongoing*
Land and Environment Court – Class 1 Appeal – 115 Bungaree Road Pendle Hill	Appeal against Direction to Take Preventative Action issued by Council	*Appeal ongoing*
Land and Environment Court – Class 1 Appeal – 33 Thomas Street Parramatta	Refusal of DA/549/2018 for the demolition of existing structures and construction of a two-storey childcare facility accommodating 56 children.	*Appeal ongoing*

Land and Environment Court – Class 1 Appeal – 32 Honiton Avenue Carlingford	Refusal of DA/63/202021 for the demolition, tree removal and construction of a centre-based child care facility to accommodate 93 children with ground and basement level parking for 25 cars.	*Appeal discontinued*
Land and Environment Court – Class 2 Appeal – Mary Street Rydalmere	Local Government Order requiring the removal of vehicles from Mary Street, Rydalmere.	*Appeal dismissed*
Land and Environment Court – Class 4 Appeal – Unamed Lane	Section 56A Appeal against Commissioner Gray's decision upholding Local Government Order requiring the removal of vehicles from Unnamed Lane, Rydalmere.	*Appeal dismissed*
Land and Environment Court – Class 1 Appeal – 4-8 Uhrig Road Lidcombe	Refusal of DA/249/2021 for the Construction and use of a mixed-use development comprising 546 residential apartments, childcare centre, community centre, retail tenancies, basement car parking and public domain works. The application was determined by the Sydney Central City Planning Panel.	*Appeal discontinued*
Land and Environment Court – Class 1 Appeal – 20 Junction Road, Baulkham Hills	Refusal of DA/1/2021 for a staged development Stage 1: Demolition, tree removal, construction of an attached dual occupancy and Torrens title subdivision. Stage 2: Construction of detached secondary dwelling.	*Appeal discontinued*
Land and Environment Court – Class 1 Appeal – 54 Adderton Road, Telopea	Refusal of DA/531/2021 for the demolition of existing structures, tree removal and construction of a boarding house with basement parking.	*Appeal upheld with amended plans*
Land and Environment Court – Class 1 Appeal – 8 Denham Place, Dundas	Refusal of DA/571/2015 – for the retention of existing dwelling, Torrens title subdivision of 1 lot into 2 lots, tree removal, demolition of outbuildings and tennis court and construction of an attached garage.	*Appeal upheld – s34 agreement with amended plans*
Land and Environment Court – Class 1 Appeal –37A Grand Avenue, Camelia	Refusal of DA/749/2021 for the installation of a temporary concrete batching facility. The development is Designated Development as defined by Schedule 3 of the Environmental Planning and Assessment Regulation 2000. The application was determined by the Parramatta Local Planning Panel.	*Appeal upheld with amended plans*
Land and Environment Court – Class 1 Appeal – 8-10 Evans Road Telopea	Refusal of DA/663/2021 for the demolition of existing structures, tree removal, consolidation of 2 lots and construction of an eight (8) storey Residential Flat Building. The application was determined by the Parramatta Local Planning Panel.	*Ongoing*

Land and Environment Court – Class 1 Appeal –1-5 Saunders Street, North Parramatta	Refusal of DA/943/2021 for the demolition of the existing dwellings, tree removal and construction of a 144 place childcare centre over 1 level of basement carparking. The application was determined by the Parramatta Local Planning Panel.	*Appeal upheld – s34 agreement with amended plans*
Land and Environment Court – Class 1 Appeal –214 Silverwater Road, Silverwater	Refusal of DA/743/2021 for the change of use from the existing 'registered club' (Dooleys Waterview Club) to a 'pub' with associated renovation works and onsite carparking for 98 vehicles.	*Appeal upheld – s34 agreement*
Land and Environment Court – Class 2 Appeal – 20 Cook Street Telopea	Refusal of TA/585/2021 for the removal of one (1) Eucalyptus tree in the rear yard.	*Appeal discontinued*
Land and Environment Court – Class 1 Appeal – 18-19 Ulandi Place, Winston Hills	Refusal of DA/1031/2021 for the demolition, tree removal and construction of a 112 place child care centre with basement carparking for 28 vehicles. The application was determined by the Parramatta Local Planning Panel.	*Appeal discontinued*
Land and Environment Court – Class 1 Appeal – 35 Simpson Street, Dundas Valley	Refusal of DA/255/2021 for the demolition of the existing dwellings, tree removal and construction of a four-storey boarding house containing 17 boarding rooms and one mangers room over two (2) levels of basement car parking. The application was determined by the Parramatta Local Planning Panel.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 15-19 Weston Street, Rosehill	Refusal of DA/267/2018 against the Council's deemed state of satisfaction in relation to deferred commencement conditions 1 and 2 of schedule 1 of the development consent.	*Appeal upheld with amended plans*
Land and Environment Court – Class 1 Appeal – 298 North Rocks Road, North Rocks	Refusal of DA/1008/2021 for a two (2) Lot Torrens Title subdivision of an existing detached dual occupancy development.	*Appeal discontinued*
Land and Environment Court – Class 1 Appeal – 186-188 Kissing Point Road, Dundas	Refusal of DA/4/2021 for the construction of a exhibition home, signage, car parking area and associated works.	*Appeal discontinued*
Land and Environment Court – Class 1 Appeal – 93 Midson Road, Epping	Refusal of DA/196/2021 for the demolition, tree removal, Torrens Title subdivision into 2 lots, construction of an attached dual occupancy with associated Torrens Title subdivision on one lot and construction of a dwelling house on lot 2.	*Appeal upheld – s34 agreement with amended plans*
Land and Environment Court – Class 1 Appeal – 7 Albion Street, Harris Park	Refusal of DA/250/2021 for the demolition and construction of a boarding house comprising of 6 rooms for a maximum of 12 lodgers.	*Ongoing*

Land and Environment Court – Class 1 Appeal – 85-91 Thomas Street, Parramatta	Refusal of DA/312/2021 for the demolition of existing structures, tree removal and construction of two x 7 storey boarding house buildings consisting of 237 boarding rooms over 2 levels of basement parking and land dedication as part of a VPA for the site. The application is made pursuant to SEPP ARH 2009 and is Nominated Integrated development pursuant to the Water Management Act 2000 and the Fisheries Management Act 1994. The application was determined by the Parramatta Local Planning Panel.	*Appeal discontinued*
Land and Environment Court – Class 1 Appeal – 379 Kissing Point Road, Ermington	Appeal seeking modification of development consent DA/399/2020 granted by the Land and Environment Court on 8 June 2021 for the following: Demolition, tree removal and construction of a two storey 78 place childcare centre with basement parking. The modification seeks the deletion of Deferred commencement condition requiring an easement to drain water.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 59-77 Beecroft Road & 78 Rawson Street, Epping	Refusal of DA/944/2021 seeking approval of the demolition of existing buildings and construction of a part 20 storey and part 22 storey shop top housing development comprising 126 residential units and 5,128m2 of commercial space over 5 levels of basement parking with Strata Title subdivision into 126 lots. The application is Nominated Integrated Development pursuant to the Water Management Act 2000. The application was determined by the Sydney Central City Planning Panel.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 13-19 Walton Road, 43-47 Murray Farm Road, Carlingford	Refusal of DA/1057/2022 for the demolition, tree removal and construction of a part (2) and part (3) storey residential care facility comprising of 110 beds, with one (1) level of basement parking. This Application has been identified as Integrated under Section 91 of the Water Management Act 2000. The application was determined by the Parramatta Local Planning Panel.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37-41 Oxford Street, Epping	Refusal of DA/1228/2021 for site work including bulk earth and excavation, shoring works, retaining walls and tree removal associated with construction of mixed-use tower.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37-41 Oxford Street, Epping	Refusal of DA/1/2022 seeking approval for stage 2 design of concept plan DA/3314/2017 or a 30-storey mixed use building. The application was determined by the Sydney Central City Planning Panel.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37-41 Oxford Street, Epping	Refusal of DA/314/2017/A seeking modification to an approved mixed use tower concept, specifically changes to building envelope, landscaping and conditions of consent.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37-41 Oxford Street, Epping	Refusal of DA/1205/2021 seeking approval for alterations to a concept approval DA/314/2017 for use of the ground floor as a childcare centre	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37A Grand Avenue Camelia	Refusal of DA/1055/2021 for the change of use to a Freight Transport Facility. This Application has been identified as Designated under SEPP (Hazards and Resilience) 2021. The application was determined by the Parramatta Local Planning Panel.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37A Grand Avenue Camelia	Refusal of DA/104/2021 for the continued use of the site for the purposes of a freight transport facility and for short-term storage of shipping containers.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37A Grand Avenue Camelia	Appeal against a Development Control Order requiring the cessation of the unauthorised use of the site as a Freight Transport Facility.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 37A Grand Avenue Camelia	Appeal against a Development Control Order requiring the cessation of the unauthorised use of the site as a freight transport facility and short-term storage of shipping containers.	*Ongoing*
Land and Environment Court – Class 1 Appeal – 5 Buller Street, North Parramatta	Refusal of DA/100/2021 seeking approval for demolition of existing structures, removal of six (6) trees and construction of a three-storey boarding house with 18 single occupancy rooms with modified at-grade car parking for eight (8) vehicles and associated earthworks and landscaping, The application was determined by the Parramatta Local Planning Panel.	*Ongoing*

4.09

Summary of resolutions made under section 67 concerning work carried out on private land

Cost of Works	Summary of Works
$45,000	Bungaree Road Shops, Toongabbie Works to the value of approximately $45,000 were carried out on private land including paving, one bin, one seat and upgrade of Telstra pit lids. The works were undertaken under Council's Better Neighbourhood Program, which undertook a holistic and consistent upgrade to the local centre which was split over both public and private land. The agreement with the landowner included the requirement for them to undertake upgrade works to the value of $30,000 including provision of universal access into the Post Office tenancy and shopfront improvement works including panting. The works were carried out by OC Civil Pty Ltd under the supervision of Council's Capital Works Team over approximately 320 man hours for all works completed on both private and public land.
$192,000	36 Mount Street Constitution Hill – Council's Flood Mitigation Program identified an overland flooding issue existed on private property as a result of an undersized Council stormwater pipe located upstream. A formal easement will be created to protect the new expanded Council drainage system within the property.

4.10

Total amount contributed or otherwise granted to financially assist others

Under section 356 of the Local Government Act, Council may, in accordance with a resolution of the Council, contribute money or otherwise grant financial assistance to persons for the purpose of exercising its functions. A proposed recipient who acts for private gain is not ineligible to be granted financial assistance.

Category	Organisation	Amount
Artist Studio Projects Admin	Kouyoumdjian	191
CBD Recovery Parramatta Nights	Venue fee for bringing Sydney Fringe	10,000
	GRNI Accural 30-Jun-2022 P00122653/0	10,000
Community Grants	Hills Community Aid	1,095
	St Francis Social Services	10,000
	Grant due Dec 2021 - CCB21-38 Hope and W	5,000
	CCA NSW LTD	9,091
	Cancer Patients Foundation	9,091
	Arts & Cultural Exchange	18,000
	Allowah Presbyterian Children's Hospital	8,909
	Collective Leisure	17,736
	Fighting Chance Avenue	7,663
	Parramatta Clay and Arts Incorporated	5,000
	Communiteer	9,091
	River City Voices Ltd	20,000
	Vibewire Youth Services Inc	14,545
	Mercy Works	9,091
	Cumberland Women's Health Centre	9,091
	George Dimech	513
	Indian Sub-Cont Crisis & Support Agency	2,000
	Thread Harvest	2,000
	Australian Foundation for Disability	2,000

Category	Organisation	Amount
Community Grants (cont.)	Community Migrant Resource Centre	1,000
	Allowah Presbyterian Children's Hospital	980
	Royal Life Saving NSW	4,822
	Shaun Yuen	1,000
	Arts & Cultural Exchange	1,980
	WESTWORDS	9,091
	Nautanki Theatre	18,625
	Phoenix Edwards	1,000
	Fiona Wells	518
	Manarangi Nicholas	230
	Matthew Harris	1,000
	Tana McDowall	1,000
	Miguel Nixon	1,000
	NSW Wildlife Information Rescue and Educ	6,382
	New Ghosts Theatre Company Inc	20,000
	Australian Red Cross Society	18,128
	Somali Welfare and Cultural Centre	10,000
	PlantingSeeds Projects Ltd	18,091
	The One Box Group Limited	9,600
	Solve-TAD Limited	8,304
	Ms Eda Gunaydin	10,000
	Nicholas Atkins t/a Operated CoinÂ Auspi	5,000
	Hope And Wish Foundation	5,000
	Evolve Housing	2,000
	NSW Lancers Memorial Museum	1,250
	Florapeutic	2,000
	Indian Support Center Incorporated	2,000
	Community Migrant Resource Centre	9,091
	Hope Connect Inc	5,909
	Bonnie Support Services Ltd	18,136
	Dharug Strategic Management Group Ltd	9,091

Category	Organisation	Amount
Community Grants (cont.)	Parramatta Islamic Cultural Association	9,091
	Little India Harris Park Business Association	5,000
	Jigsaw Group Aus Limited	21,829
	Story Factory	6,764
	Thadam	9,100
	Community Connections Australia	9,082
	Refugee Advice & Casework Service Aus	9,091
	MsÂ KirtikaÂ Kain	10,000
	Thomas Yuen and Woon Woon Yuen	1,000
	Nutrition Australia NSW	1,200
	Carlingford Netball Club	2,000
	The Association of Zgharta Youssef Bey	5,000
	Epping Physie Club	2,000
	Western Sydney Homeless Connect	2,000
	Sydney BMX Club	2,000
	Dundas United Recreation Club Inc	1,650
	HungerZero Ltd	2,000
	Parramatta Clay and Arts Incorporated	2,000
	Mr Max Langdon	500
	Mr Isaac Street	61
	Mr Talmage Lemusu	61
	Mr Kieran Hart	500
	UCA - Parramatta Mission	1,773
	Hills Community Aid	1,950
	NAUTANKI THEATRE INC	2,000
	St Vincent De Paul Society NSW	2,000
	CareFlight Ltd	1,338
	Harris Park Community Centre Inc	2,000
	Evolve Housing for Youth	2,000
	Communiteer	1,950

Category	Organisation	Amount
Council Support	Ward Angels	10,000
	Fakalikutonga Relief Fund	5,000
	The Salvation Army	1,000
	GIVIT Listed Ltd	10,000
Covid Pandemic Support Grant	Donation - Dundas Area	2,500
Council Local Heritage Grant	Delphine Hudson	3,300
	P&S Doueihi	1,672
	Graham Evans	1,493
	D Hudson	3,300
	Rugesh Naidu	3,300
	Michael Mason	2,445
	N Plataniotis	3,300
	L Torre	3,300
Lord Mayor Support	Harris Park Community Centre	30
New Years Eve	Donation to Salvation Army Project CSC	33,385
Recreation Facilities & Programs	Annual Academy Membership Grant Western Sydney	18,905
Sydney Festival	Sponsorship fee for Sydney Festival eve	450,000
	Sponsorship fee for Sydney Festival eve	50,000
The Live Music Program	One Music Australia	20,614
Grand Total		**1,122,817**

4.11

Statement of all external bodies that exercised functions delegated by Council

The Independent Hearing and Assessment Panel (IHAP) was established by Council in August 2016. It was replaced on the 1 March 2018 by the Parramatta Local Planning Panel (PLPP); after the Minister for Planning mandated Local Planning Panels for the Greater Sydney Region and Wollongong. The creation of the PLPP is in accordance with section 2.17(2) of Environmental Planning and Assessment Act 1979.

In accordance with section 2.18(2) of the Environmental Planning and Assessment Act 1979, the PLPP is made up of the following 4 members:

- an approved independent person appointed as the chairperson of the panel with relevant expertise, and
- 2 other approved independent persons with relevant expertise, and a representative of the local community who is not a Councillor or mayor.

Relevant expertise refers to expertise in at least one area of planning, architecture, heritage, the environment, urban design, economics, traffic and transport, law, engineering, tourism or government and public administration.

The processing and assessment of these applications is undertaken by the staff of the City of Parramatta Council. The PLPP assumes the functions of Council as a consent authority under Part 4 of the Environmental Planning and Assessment Act 1979. As per the Ministerial Direction issued under section 9.1 of the Environmental Planning and Assessment Act 1979, the PLPP determines the following applications:

1. **Conflict of interest – development for which the applicant or land owner is:**
   - the Council
   - a Councillor
   - a member of staff who is principally involved in the exercise of Council's functions under the Environmental Planning and Assessment Act 1979
   - a member of parliament (either the parliament of NSW or Parliament of the Commonwealth), or
   - a relative (within the meaning of the Local Government Act 1993) of a person referred to in (b) to (d) but not development for the following purposes which requires:
     - internal alterations and additions to any building that is not a heritage item
     - advertising signage
     - maintenance and restoration of a heritage item, or
     - minor building structures projecting from a building façade over public land (such as awnings, verandas, bay windows, flagpoles, pipes and services, and sun shading devices)
2. **Contentious Development – development that:**
   a. in the case of a Council having an approved submissions policy – is the subject of the number of submissions set by that policy, or
   b. in any other case – is the subject of 10 or more unique submissions by way of objection.
3. **Departure from development standards – development that:** contravenes a development standard impose by an environmental planning instrument by more than 10% or non-numerical development standards.
4. **Sensitive Development**
   a. designated development
   b. development to which State Environmental Planning Policy No. 65 – Design Quality of Residential Flat Apartment Development applies and is 4 or more stories' in height
   c. development involving the demolition of a heritage item
   d. development for the purposes of a new licensed premises, that will require one of the following liquor license:
      i. a club license under the Registered Clubs Act 1976, or
      ii. a hotel (general bar) license under the Liquor Act 2007, or
      iii. an on-license premises license for public entertainment venues under the Liquor Act 2007
   e. development for the purposes of a sex services premises and restricted premises development applications for which the developer has offered to enter into a planning agreement. Panels only deal with s. 4.55(2) modifications that meet the current LPP criteria for conflicts of interest, contentious development or departure from development standards.

Panels only deal with s. 4.55(2) modifications that meet the current LPP criteria for conflicts of interest, contentious development or departure from development standards.

4.12

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest

Council does not hold controlling interest in any entities.

4.13

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies (whether or not incorporated) in which the Council participated during the year:

Civic West and Civic Risk Mutual joints ventures - management of public liability and property insurance.

4.14

Statement of activities undertaken to implement its EEO management plan

Council is committed to delivering fair and equitable opportunities for all and is currently developing its new Equal Employment Opportunity (EEO) Management Plan 2022 – 2025. This plan will ensure that the principles of EEO continue to be instilled throughout our People and Culture practices and policies, our Community Plans (i.e., First Nations Strategy, Disability Inclusion Action Plan and Action Plan for the Prevention of Domestic and Family Violence), and that our workforce is truly reflective of the diverse community in which we operate. Council maintains and supports an inclusive workforce through its diversity focus areas, which include First Nations, gender, disability, multigenerational, LGBTIQA+ and veterans.

4.15

Total remuneration of the CEO and Senior Management

Legislation requires that the total remuneration costs reported include the value of the salary component of the package, the amount of any bonus payments, performance payments or other payments made that do not form part of the salary component, the amount payable by the Council by way of the employer's contribution or salary sacrifice to any superannuation scheme, the value of any non-cash benefits under the package and the amount payable by the Council by way of fringe benefits tax for any such non-cash benefits.

	CEO	Senior Executive Staff
Salary	470,487	2,158,875
Termination Payments	-	-
Superannuation	47,049	215,888
Other	-	-
Total	**$ 517,536**	**$ 2,374,763**

4.16

Statement of total number of persons who performed paid work on Wednesday 25 May 2022, including, in separate statements, total number of

- persons employed by the Council on a permanent full-time, permanent part-time or casual basis or under a fixed-term contract
- persons employed by the Council as senior staff members
- persons engaged by the Council, under a contract or other arrangement with the person's employer, wholly or principally for the labour of the person
- persons supplied to the Council, under a contract or other arrangement with the person's employer, as an apprentice or trainee

Employee Status	Pax
Senior Staff	8
Casual Employee	94
Term Contract	21
Permanent Full Time	848
Permanent Part Time	75
Temporary Full Time	15
Temporary Part Time	6
Grand Total	**1067**

4.17

Statement detailing the stormwater management services provided

Council's drainage assets are valued at $459m and include:

- 622 km of stormwater pipes
- 26,000 stormwater structures (pits); and
- 74 other type stormwater assets including gross pollutant traps.

Project	Description	Original Budget	Actual	Comment
Parramatta River Flood Study		167,000	152,139	
Riparian Maintenance	*Works in or adjacent to waterways including vegetation management, litter removal, exotic riparian tree removals and sediment removal from sediment basins.*	846,000	748,743	Riparian and aquatic vegetation management in various catchments including the Parramatta River Foreshore, Toongabbie, Quarry Branch, Darling Mills, Hunts, Terrys, Devlins and Vineyard Creeks and Lake Parramatta. Aquatic weed control was undertaken once due to the consistent rain and lack of ability to apply herbicide on more occasions. Other works include McCoy Park wetland woody weeds control contract, Waterways Reactive contract, monitoring of Joseph St bank erosion, additional manual litter removal, riparian tree management. Underspend due to wet sites eg Upjohn Park exotic trees, sediment basin service
Floodplain Risk Management		70,000	2,000	
Special Drainage Management		640,000	288,242	
Pollution Trap Clean		180,000	114,012	
Waterway Litter Remediation	*Manual litter collection from waterways and litter boom servicing*	85,000	58,533	Manual litter collections along the Parramatta River Foreshore, Toongabbie Creek, Ponds/ Subiaco Creek and other waterways was undertaken. Litter boom servicing was limited due to the rain and access/safety issues with trying to service the booms.
Waterway Monitoring		150,000	14,697	
Stormwater Drainage Renewal Program		1,200,000	49,519	
Parks Stormwater Reuse Program		360,000	281,915	
Waterways Restoration	*Sediment basin construction, drainage line stabilisation, creek crossings and associated planning and design*	250,000	97,443	Completed works include canopy establishment at Alice Watkins Reserve, Sturt Park riparian revegetation associated with Park upgrade, Repairs to Parabianga walking track. Works commenced but incomplete due to rain include McCoy Park leachate treatment. Works proposed but unable to be completed due to a mass slumping event include Robin Hood Park temporary bank stabilisation.
Parks Stormwater Reuse Program		360,000	281,915	
Protecting Dams Capital Works Program		320,000	12,574	
CCTV Invvestigation for Stormwater Pipes		200,000	15,543	
Improving Water Quality in Parramatta Waterways		100,000	-	
Major Drainage Construction at Lyndelle Place, Carlingford		300,000	-	
Improving Water Quality in Parramatta Waterways		100,000	-	
Grand Total		**$5,328,000**	**$2,117,275**	

Council's Stormwater Assets Long Term Capital Works Program requires significant investment to address various flood mitigation and draining improvement works in identified areas.

The initial acquisition and construction costs of any asset represent only a portion of the costs over its lifecycle. New assets require ongoing funding to operate, maintain, renew, and dispose of in the future.

The total amount of funding received during 2021/22 from the Stormwater Levy was $2,093,662. The balance of under spent funds are returned to the externally restricted reserve.

4.18

Detailed statement, prepared in accordance with such guidelines as may be issued by the Director-General from time to time, of the Council's activities during the year in relation to enforcing, and ensuring compliance with, the provisions of the Companion Animals Act 1988 (CA Act) and the Companion Animal Regulation 2018

Information on Companion Animals Management

Councils are required to include in their annual reports a detailed statement of their activities during the year relating to the management and enforcement of the Companion Animal Act (CAA), ensuring compliance with the CAA for both dogs and cats.

Educational Programs

Council's annual subsidised de-sexing program in conjunction with local participating vets was heavily impacted by the Social Distancing and lock down restrictions implemented by NSW Health in response to latest outbreak of COVID-19 (Delta strain). We were forced to postpone our desexing program from the preferred June/July period as planned for 2020/2021. Works are underway to try and issue some vouchers for desexing later in the year however details are yet to be finalised.

Due to these limitations, we were also forced to postpone our Vaccination and Microchipping Day which is held in conjunction with the RSPCA. This is rescheduled for late November 2021, pending an easing of restrictions. Council continues to provide free pet tags and microchipping to all its residents' pets to prevent them entering the animal holding facility. Microchipping has been temporarily placed on hold due to the current restrictions and the inability to be within a person's home and maintain social distancing requirements.

Companion Animal Statistics

Category	Number
Reportable dog attacks*	33
Number of animals de-sexed	34

Animal Management Expenditure

Animal Management Activities	Cost
Pound Costs	$56,807
Officers' salary costs (5 officers – 4 x AMO's and 1 x AEO)	$282,087
Ancillary costs	$85,791
Education Expenses – desexing program 2022, various equipment for officers and temporary holding facility etc.	$12,057
Total Expenditure	**$436,742**

Council staff attended community events for various charity/ rescue groups to provide education regarding the CAA and free microchipping services. In addition, Council is continuing with free engraving of name/contact tags.

Animal Holding Procedures

Council currently uses Blacktown City Council's Animal Holding Facility (BCCAHF), which holds, releases, sells, rehomes or euthanises companion animals from Parramatta LGA including animals that come from both residents and Council staff. BCCAHF has two strategies relevant to the rehoming of unclaimed animals through advertising and the sale of unclaimed animals to new owners and rehoming through a number of reputable rescue groups, which significantly reduces the number of animal's euthanised.

The euthanasia rate for re-homeable dogs for the last financial year was 0%, with a total of 3 dogs euthanised which were either unsuitable for rehoming or a declared 'dangerous or menacing' dog.

The euthanasia rate for re-homeable cats remained at 0%. The euthanasia rate for feral/ undomesticated cats was 22%, of all cats entering the facility, a significant improvement on last year's result of 64%.

Council also uses its own temporary holding facility where applicable/possible for reuniting pets with their owner, therefore avoiding animals entering BCCAHF where fees apply and, due to financial hardship, may not be claimed. Council returned 110 dogs to owners in lieu of transportation to BCCAHF. Council has also formed working relationships with a number of reputable rescue groups for assistance in taking on kittens and other animals at high risk of not being claimed or rehomed. (I.e., dumped/ timid/old animals). This further helps reduce the requirement of seizure and possible euthanasia.

Animal Holding Facility Categories	Total Number	Total %
Euthanasia rate for re-homable dogs	0	0
Euthanasia rate for dangerous or not suitable dogs	3	6
Dogs returned to owners from temporary holding facility	110	92
Cats released through sale or to rescue organisations for rehoming	22	58
Euthanasia rate for re-homable cats	0	0
Euthanasia rate for cats assessed as feral or unsuitable to be rehomed	10	22

Council owned off leash parks

Council has the following off leash parks;

- Cowell's Lane Reserve, Ermington
- McCoy Park, Toongabbie
- Barnett Park, Winston Hills
- Burlington Memorial Park, Northmead
- Dan Mahoney Reserve, North Parramatta
- George Kendal Riverside Park, Ermington
- Deakin Park, Silverwater
- Don Moore Reserve, North Rocks
- Pierre De Coubertin Park, Newington
- John Wearne Reserve, Carlingford

4.19

Report on certain capital works projects where a capital expenditure review has been submitted

Project Description	Actual FY 2022	Budget FY 2022	Status as at June 30 2022
Parramatta Square Public Domain Development	$51,535,445	$20,547,438	Stage Two (Civic Place) is progressing, completion forecast end Oct 22 Stage Three main area connecting stage one to Church St is currently about 70% complete A portion facing the new Phive building will be available for opening of the new building in mid-September 22. The balance forecast to be fully completed by End Nov 22
5 Parramatta Square Development - New Council Facilities	$62,721,125	$52,406,999	The project is substantially complete with a public opening scheduled for September 2022. The building is currently in the final commissioning phase, with Council commencing operational readiness activities.
Aquatic Leisure Centre Parramatta	$34,919,272	$40,037,652	The project is located on land which is part of Parramatta Park on the corner of Pitt St & Park Pde The project is currently progressing well and is around 60% completed, it is joint funded by CoP & NSW Govt

4.20

Report on compliance with the Carers Recognition Act 2010 (CR Act)

As of 1 June 2020, the Community Care team of City of Parramatta Council no longer provides The Carers Support Information and Advocacy Service due to the transition of these service types to the Carers Gateway. This means that Community Care no longer provides funded formal support to Carers through either the Carer Counselling, Support, Information or Advocacy Service. Similarly, Community Care transitioned the funding contract for the Flexible Respite Service to another non-government provider. This service supported carers by providing respite to the carer so they could have a break. Outside of these formal funded programs, over the past 12 months Council has provided both formal and informal support to 20 carers within Community Care Services.

Type of support provided:

- Informal counselling and emotional support
- Referring carers to the Carer Gateway for specific information, education, and training
- Provision of meals through Meals on Wheels
- Social support and connection for carers with other people through volunteer visiting or social inclusion group activities. Face to face support for people has been significantly limited over the past 12 months. This has led to some digitally innovative ways of reaching out to people that are further isolated
- Interpretation and translation provided to carers from a culturally and linguistically diverse background who speak little or no English
- Assistance or advocacy in situations where carers may be experiencing difficulties with housing, telecommunication companies, NDIS or My Aged Care
- In the event of major incidents, for example extreme heat and flooding, Council maintains contact with a person's carer or emergency contact to keep them informed of latest warnings and ensure they are safe.

Staff who are carers

Council provides a range of flexible work arrangements to enable staff with carer's responsibilities to better manage work and carers responsibilities, including full-time, part-time, and casual work; flexible working hours; and rostered day off systems. Our new flexible working policy supports all employees to balance work and caring responsibilities. Council also considers requests for flexibility to substantive working arrangements for carer's responsibilities on an individual basis taking into account operational requirements.

4.21

Council's Disability Inclusion Action Plan report

Throughout the year, the City of Parramatta Council has maintained its commitment to the Disability Inclusion Action Plan (DIAP). Effort has been made to ensure a proactive approach to consulting and engaging with the community to deliver positive outcomes whilst continuing to address disability access and inclusion across the LGA. The DIAP's initial 4-year term concluded on 30 June 2021 with 92% of actions either being completed or in progress.

The renewal process has commenced with a new DIAP expected to be submitted to the NSW Government in the last two quarters of 2022.
The following provides an overview of the achievement during 2021-2022 in the 4 Key focus areas.

Developing positive attitudes and behaviour:

- The Access Advisory Committee is represented at Council's stakeholder workshops and community meetings, providing regular and up to date information to improve access to and inclusion in services and facilities.
- Delivered full program of activities to mark the 2021 International Day of People with a Disability including an Art Competition, a forum called Stages of Change around changing perspectives on how disability is been seen and author talks, including a talk by a new author who is neurodiverse.

Creating Liveable Communities:

- Continued delivery of City of Parramatta's School Holiday Program by facilitators who are trained around access and inclusion enables activities open to children with all abilities to be provided. As a result, we can be proud of the fact that Council runs the biggest free school holiday program in NSW, which is fully accessible to children of all abilities. Council also held an inclusive sport day on the 12th of May 2021.
- Presentations have been made to the Access Advisory Committee to seek their input to ensure new and upgraded public buildings, facilities and open spaces meet Disability Discrimination Act (DDA) requirements. Their active engagement in the Aquatic and Leisure Centre for Parramatta project has led to an increase in the number of ramp points from boardwalk to concourse making the new Aquatic centre fully inclusive.
The centre will also have accessible adult change facilities.
- We have had new playgrounds and parks open over the reporting period, many of these with between 6-8 inclusive elements. These include Sturt Park, John Wearne and Max Ruddock Reserves.

Supporting Access to Meaningful Employment:

- Development of a Diversity, Equity and Inclusion Strategy that includes disability inclusion as one of the key pillars with an accompanying Disability Employee Resource Group established.
- Council has taken out a membership with the Australian Network on Disability (AND). The Australian Network on Disability brings together the experience and knowledge of hundreds of Australia's leading organisations and Council membership will give us access to their member network, as well as training and resources to accelerate our progress to become a more accessible and disability-confident organisation. This will also allow for Council's participation in the AND Disability Confident Recruiter Program, which is a training program to ensure our recruitment and selection processes remove barriers in the workplace.
- Council conducted an improved Diversity and Inclusion Staff Survey which has provided a greater understanding of the number of staff with a lived experience in Council, including people with a disability and carers.

Improving access to services through improved systems and processes:

- Continual improvements to the Council website, print material and live webcasting of Council meetings.
- Continuation of webcasting Council of meetings and holding them in accessible venues with hearing loops available as mandated by internal policies.

At its meeting of 9 May 2022, Council approved the renewed draft DIAP to be placed on public exhibition. That report detailed a range of engagement activities that had happened with people with lived experience of disability, key stakeholders and the general community in the development of the renewed draft.

Many of the actions in the previous DIAP related to activities that Council has committed to deliver over the long term. Many of these can now be described as business as usual (BAU). These are clearly reflected in the new DIAP ("Our Ongoing Commitments"), alongside the new actions to provide a wholistic picture of what Council is doing to improve disability inclusion in our LGA going forward.

A Public Exhibition period of four weeks was conducted on the Draft DIAP from Tuesday 24 May to 21 June 2022. A number of engagement activities were undertaken during this time. These included online promotion and engagement consisting of:

- Media Release;
- Electronic Direct Mail (EDMs);
- Social media;
- CoP website landing page
- Participate Parramatta
- Public Exhibition information sent to all stakeholders who participated in the community consultation stage; former Access Advisory Committee Members; and distributed through Networks and Interagencies

Face to Face engagement opportunities were also offered and these included:

- Epping Family Fun Day (6 June) and Parramatta Farmer's Market pop-ups (8 & 15 June) - collected 18 submissions;
- A webinar, promoted to followers of the DIAP project - received 7 expressions of interest and 2 people attended the session;
- Calendar appointments was an option offered but not utilised by the community during this exhibition.

The Draft DIAP 2022-2026 is due to be considered at Council's 8 August 2022 Meeting for final approval.

4.22

Particulars of compliance with and effect of planning agreements in force during the year

A voluntary planning agreement (VPA) is an agreement entered into by a planning authority (such as the City of Parramatta) and a developer. They typically accompany a development application or a planning proposal.

Under a VPA a developer agrees to provide or fund:

- public amenities,
- affordable housing,
- open space, public domain embellishments or other infrastructure, or
- some other benefit.

Contributions can be made through:

- the dedication of land,
- monetary contributions,
- construction of infrastructure, and/or
- provision of materials for public benefit and/or use.

A VPA cannot be entered into unless it has been publicly exhibited along with an explanatory note for at least 28 days.

The following planning agreements were in force in the year 2021/22:

Associated Application Number	*Description of planning agreement*	*Street Address*	*VPA Status*
RZ/6/2010	*Dedication of foreshore land, revegetation and embellishment works; Protection and upgrade of the riverbank and seawalls; construction of a through site link connecting River Road West to the River Foreshore; and cash contribution of $375,000 toward pedestrian/cycle bridge over river and $150,000 contribution toward local road improvements.*	10-12 River Road West PARRAMATTA NSW 2150	*Executed*
RZ/9/2011	*Embellishment and dedication of land at 57 Church Street (1953m2 in area) for use as public open space; Embellishment and footpath widening along the Church Street frontage of the land; Provision of a pedestrian thoroughfare through the central (63 Church Street) and northern (83 Church Street) portions of the land; The construction and dedication of a commercial suite (200m2 in area) to Council; and the payment of a cash contribution to Council's Section 94A fund of $7.3 million dollars.*	44 Early Street & 57, 63, 83 Church Street PARRAMATTA NSW 2150	*Executed*
DA/848/2008 DA/848/2008/A	*Dedication of 1 bedroom unit and 1 car space to be used for affordable housing.*	9 Hassall Street PARRAMATTA NSW 2150	*Executed*
RZ/4/2013	*Embellishment of foreshore land on the south bank of Parramatta River (between the Bernie Banton and Lennox Bridges) providing new pedestrian access and embellishment works; embellishment of land known as Phillip Lane into a shared zone; the design and implementation of Public Art to the south bank of Parramatta River; payment of $1 million towards Lennox Bridge Portals construction; and payment of $300,000 toward other public domain improvements along the river foreshore.*	331A, 333 & 339 Church Street & 12-14 Phillip Street PARRAMATTA NSW 2150	*Executed*

Associated Application Number	Description of planning agreement	Street Address	VPA Status
RZ/7/2013	*Provision of public car park to be in Council ownership with minimum 650 spaces, roundabout, streetscape works and through-site link and payment of a Section 94A (now 7.12) contribution of not less than $1,000,000 (including a discount for delivery of public car park. The deed of variation still requires same as original but public car park will not be in Council ownership. Covenants will be registered on title requiring the ongoing operation of a public car park. Through site links and streetscape works will be required as easements, rather than in Council ownership.* *The original "discount" in development contributions payable on the basis that a Public Car Park being owned by Council is to be deleted. The contribution also needs to be adjusted to reflect the reduced volume of car parking delivered.*	189 Macquarie Street PARRAMATTA NSW 2150	*Executed*
RZ/22/2015	*Payment of a monetary contribution of $2,424,603.00 towards Community Infrastructure within the Parramatta City Centre.*	189 Macquarie Street PARRAMATTA NSW 2150	*Executed*
JP/895/2010 (Hills Council reference) **DA499/2016/HB (Hills Council reference)** **DA/868/2016**	*Dedication of land for open space (1,510sqm), open space embellishment; roundabout at Boundary Rd/Post Office St, Cycleway/Pedestrian Path in Transmission Easement, monetary contribution of $2,149,540 toward a range of facilities within Carlingford. The deed of variation seeks to recognise the development will be delivered in 4 stages, amend the delivery of a roundabout at Boundary Rd/Post Office St with a cash contribution, reduction in bank guarantee to reflect reduced works in kind, change the timing for delivery of other works in kind from 'prior to the issue of any Strata Subdivision Certificate' to 'prior to the issue of the Occupation Certificate for the Stage 4 Development'.*	2-14 Thallon Street & 7-13 Jenkins Road CARLINGFORD NSW 2118	*Executed*
2-8 James Street (562/2010/JP) 10 James Street (658/2012/HB). 12 James Street (561/2010/JP). **(Hills Council references)**	*Monetary Contribution of $964,132 towards embellishment of open space, Carlingford Community Centre and Roadworks.*	2-12 James Street CARLINGFORD NSW 2118	*Executed*

Associated Application Number	Description of planning agreement	Street Address	VPA Status
JP/1103/2011	*Dedication of land (5,828 sqm) for public open space, works in kind (including embellishment of public open space), monetary contribution of $920,984 (to be spent in Carlingford Precinct)*	14-30 Shirley Street, 2-10 Janell Crescent & 247-281 Pennant Hills Road CARLINGFORD NSW 2118	*Executed*
RZ/2/2012	*3m setback on Railway Parade and Ashley Lane and embellishment. Through site link and plaza area on-site and their embellishment. Upgrading and embellishment of footpath on the southern side of Railway Parade. Construction of a pedestrian crossing at entry to Westmead station. Embellishment of footpath on the northern side of Railway Parade between site and Hawkesbury Road*	24-26 Railway Parade WESTMEAD NSW 2145	*Executed*
RZ/2/2014	*Dedication of land to extend Jubilee Park, embellishment of land to be dedicated as park; dedication of land for road widening of Parkes Street, Parramatta; and dedication of a two (2) bedroom unit and car space to be used for affordable housing purposes (includes fit out and appliances).*	5-7 Parkes Street PARRAMATTA NSW 2150	*Executed*
DA/805/2013	*Monetary contribution totally $1.5 million with $500,000 toward a childcare facility and $1 million toward a community infrastructure project.*	2 Macquarie Street PARRAMATTA NSW 2150	*Executed*
RZ/19/2015	*Monetary contribution of $709,050.00 towards public domain works and infrastructure within Parramatta CBD.*	11-13 Aird Street PARRAMATTA NSW 2150	*Executed*
RZ/27/2014	*Dedication of land 6m in width adjacent Parramatta Road frontage; 2.8m in width adjacent Good Street frontage, and variable width laneway extension linking Bold Street to Cowper Street. Creation of an easement for public access 9m in width linking Parramatta Road to Cowper Street. Dedication of three (3) x two (2) bedroom units and car spaces to be used for affordable housing purposes (includes fit out and appliances).* *Monetary contribution of $400,000 (for up to 350 units, plus $5,000 per additional unit) towards works that meet the infrastructure demands and other needs of the community as identified within the Parramatta Road Urban Transformation Strategy.*	134, 138, 142 Parramatta Road, 26, 32, 38 Good Street and 59, 61 Cowper Street (now known solely as 61 Cowper Street) GRANVILLE NSW 2142	*Executed*

Associated Application Number	Description of planning agreement	Street Address	VPA Status
RZ/21/2014	*Monetary contribution $3,223,350 towards public domain and open spaces in the Parramatta CBD; and construction of a pedestrian overbridge at the intersection of the Great Western Highway and Church Street (via separate deed with Transport for NSW) and an easement over the eland to accommodate the pedestrian bridge.*	87 Church Street, 6 Great Western Highway PARRAMATTA NSW 2150	*Executed*
RZ/13/2014	*A monetary Contribution of $1,384,200 to be used towards community infrastructure within the Parramatta CBD; Construction of a 3-metre-wide footpath on Phillip Lane; and creation of an easement over a 3-metre-wide footpath on Phillip Lane.*	2-10 Phillip Street PARRAMATTA NSW 2150	*Executed*
RZ/24/2015	*Monetary contribution of $7,179,300 toward Parramatta River Foreshore revitalisation; and creation of pedestrian easement connecting Parramatta River Foreshore with George Street.*	180 George Street PARRAMATTA NSW 2150	*Executed*
RZ/7/2014	*Monetary contribution of $1 million toward Parramatta River Foreshore pedestrian works on the northern side of Parramatta River (where practicable); creation of a through site link as an easement for public access.*	184-188 George Street PARRAMATTA NSW 2150	*Executed*
RZ/10/2015	*Monetary contribution of $1,813,650 toward public domain improvements within Parramatta CBD.*	220 & 230 Church Street, 48 Macquarie Street PARRAMATTA NSW 2150	*Executed*
RZ/22/2014	*Monetary contribution of $266,580 toward community infrastructure within Parramatta CBD.*	12A Parkes Street HARRIS PARK NSW 2150	*Executed*
RZ/2/2015	*Signalisation of Baker Street and Pennant Hills Road intersection; dedication of land for new roadways and extension of Martins Lane, public domain improvements along Martins Lane; and provision of 162 affordable housing units (to be managed by BaptistCare NSW & ACT at least until 1 January 2045, in accordance with the agreement between BaptistCare NSW & ACT and NSW Department of Family and Community Services.*	264-268 Pennant Hills Road (now known as 1 Martins Lane) CARLINGFORD NSW 2118	*Executed*
RZ/1/2017	*Monetary contribution of $350,000 towards the public domain improvement works and embellishment along the public space between 258 & 262 Pennant Hills Road and the upgrade of Homelands Avenue Reserve, Telopea; and land dedication of 2m in width along the eastern property boundary to adjoin the new north-south road being delivered on the adjoining site and dedication of land toward the signalisation of Pennant Hills Road and Baker Street intersection.*	258 & 262 Pennant Hills Road, 17 & 20 Azile Court CARLINGFORD NSW 2118	*Executed*

Associated Application Number	Description of planning agreement	Street Address	VPA Status
RZ/18/2015	*Monetary contribution of $177,600 towards public domain improvement works within the Parramatta CBD.*	55 Aird Street PARRAMATTA NSW 2150	*Executed*
RZ/13/2016	*Monetary contribution of $733,050 towards upgrades and delivery of new public domain and open spaces in the Parramatta CBD.*	470 Church Street PARRAMATTA NSW 2150	*Executed*
RZ/9/2017	*Monetary contribution (based on amount of floor space) towards public domain improvement works within the Parramatta CBD and easement for public access.*	33-43 Marion Street PARRAMATTA NSW 2150	*Executed*
RZ/15/2014	*Monetary contribution of $4,743,370.50 toward Parramatta City River Strategy and towards improvements to Argus Lane and James Ruse Reserve or such other local Infrastructure as determined by Council; creation of easements for public access over plaza area, embellishment of open space area, dedication of land for road widening along Macquarie Street, licence to carry out road or light rail works*	142-154 Macquarie Street PARRAMATTA NSW 2150	*Executed*
RZ/15/2016	*Monetary contribtuion of $2,928,375 towards public amenities and services and community infrastructure within the Parramatta CBD.*	10-12 Hassall Street PARRAMATTA NSW 2150	*Executed*
RZ/2/2017	*Monetary contribution of $6,549,585 towards a public purpose which Council reasonably considers to be in the public interest.*	2 O'Connell Street (also known as 5 Aird Street) PARRAMATTA NSW 2150	*Executed*
RZ/21/2015	*Monetary contribution of $1,107,000 toward towards public domain improvement works within the Parramatta CBD , the provision of affordable housing (to the value of 10% of the value uplift) and towards Council's Cultural Plan; and the creation of easements for public access.*	20-22 Macquarie Street PARRAMATTA NSW 2150	*Executed*
RZ/4/2015	*Monetary contribution (based on amount of floor space) towards public domain improvement works within the Parramatta CBD and easement for public access along the boundary of the Land adjacent to Marsden Road.*	197-207 Church Street & 89 Marsden Street PARRAMATTA NSW 2150	*Executed*
N/A	*The Planning Agreement is made with the Minister for Planning & Public Spaces and includes the payment of a monetary contribution tot he state government; the dedication and embesllishment of land for open space and the delivery of a cold shell community centre of 1,000sqm with 5 car parking spaces. The open space and community centre are subject to seperate works agreements with City of Parramatta Council.*	4-6 Uhrig Road LIDCOMBE NSW 2141	*Executed*

Associated Application Number	Description of planning agreement	Street Address	VPA Status
RZ/1/2018	*Dedication of land for foreshore park; embellishment of land for foreshore park; dedication of land for future public road, construction of future public road; signalised traffic intersection upgrade at the intersection of Hill and Burroway Roads; remediation of potential contamination within the site; and ongoing maintenance and monitoring of potential contamination for a period of 5-years*	14-16 Hill Road SYDNEY OLYMPIC PARK NSW 2127	*Executed*
RZ/4/2018	*Monetary contribution (based of floor space) toward embellishment works along Parramatta River foreshore within Parramatta CBD (south side), dedication of land for park and walkway and embellishment of park and walkway.*	18-40 Anderson Street PARRAMATTA NSW 2150	*Executed*
RZ/18/2016	*Monetary contribution of $2,858,400 toward outdoor fitness equipment at Speers Road Reserve ($100,000), affordable Housing ($579,600), and the remainder toward other public benefits as determined by Council; construction of shared pathway and easement for public access over shared pathway.*	23-25 Windsor Road NORTHMEAD NSW 2152	*Executed*
RZ/9/2019	*Dedication of land for the possible future road widening of James Ruse Drive; construct a 3m wide lightweight steel provide pedestrian access from North Roacks Road, create a public access easement over that part of the Land on which the bridge and other works will be lcoated; and provide a monetary contribtuion of $500,000 towards the construction of a future footbridge connection.*	1 Windsor Road NORTH ROCKS NSW 2151	*Executed*
RZ/15/2018	*$225,000 monetary contribution to be put towards Alfred Street to Morton Street pedestrian bridge.*	22 Noller Parade PARRAMATTA NSW 2150	*Executed*
RZ/9/2015	*Monetary contribution of $1,657,800 (based on amount of floor space) towards public domain improvement works within the Parramatta CBD*	14-20 Parkes Street HARRIS PARK NSW 2150	*Executed*

4.23

Details of inspections of private swimming pools

A total of 71 applications were received for Council to inspect private swimming pools in 2021/22. As a result of these inspections, 42% were issued with a Swimming Pool Compliance Certificates and 10% were issued with a Swimming Pool Non-Compliance Certificate, the remainder are still under review.

Council also receives requests to inspect multi-dwelling pools open to and used by the public, these include Hotels, Strata Buildings etc., a total of 22 pools were inspected.

Inspections of private swimming pools	Description
Inspections of tourist and visitor accommodation	2
Inspections of premises with more than 2 dwellings	20
Inspections that resulted in the issuance of a certificate of compliance under section 22D of the Act	43
Inspections that resulted in the issuance of a certificate of non-compliance under clause cl 21 SP Reg	5
Applications Cancelled/Withdrawn/Duplicate	**5**

4.24

Information included on government information public access activity

The Government Information (Public Access) Act 2009 (GIPA Act) provides a right to access government information unless there is an overriding public interest against release. Government information is any record held by an agency, a private sector entity or the State Records Authority to which the agency has an immediate right of access, or a record that is in the possession or under the control of a person in his or her capacity as an officer of the agency. A record means any document or other source of information compiled, recorded or stored in written form or by electronic process, or in any other manner by or by any other means.

Clause 7A: Details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made public available by the agency as a result of the review

Reviews carried out by the agency	**No**
Information made publicly available by the agency	**No**

Clause 7B: The total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications)

Total number of applications received	**79**

Clause 7C: The total number of access applications received by the agency during the reporting year that the agency refused either to wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 of the Act (information for which there is a conclusive presumption of overriding public interest against disclosure)

	Wholly	Partly	Total
Number of Applications Refused	0	1	1
% of Total	**0%**	**100%**	**100%**

Table A: Number of applications by type of applicant and outcome*

	Media	Members of Parliament	Private sector business	Not for profit organisations or community groups	Members of the public (by legal representative)	Members of the public (other)	Total	% of Total
Access Granted in Full	0	0	18	0	14	15	47	**59%**
Access Granted in Part	1	0	5	0	2	6	14	**18%**
Access Refused in Full	0	0	0	0	0	0	0	**0%**
Information not Held	0	0	1	0	1	0	2	**3%**
Information Already Available	0	0	0	0	0	0	0	**0%**
Refuse to Deal with Application	0	0	0	0	1	0	1	**1%**
Refuse to Confirm / Deny whether information is held	0	0	0	0	0	0	0	**0%**
Application withdrawn	0	0	0	0	1	8	15	**19%**
Total	1	0	30	0	19	29	79	
% of Total	**1%**	**0%**	**38%**	**0%**	**24%**	**37%**		

* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of applicant and outcome*

	Personal information applications†	Access applications (other than personal information applications)	Access applications that are partly personal information applications and partly other	Total	% of Total
Access Granted in Full	5	40	2	47	59%
Access Granted in Part	3	11	0	14	18%
Access Refused in Full	0	0	0	0	0%
Information not Held	1	1	0	2	3%
Information Already Available	0	0	0	0	0%
Refuse to Deal with Application	0	0	1	1	1%
Refuse to Confirm / Deny whether information is held	0	0	0	0	0%
Application withdrawn	1	14	0	15	19%
Total	10	66	3	79	
% of Total	**13%**	**84%**	**4%**		

† A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) bout the applicant (the applicant being an individual).

Table C: Invalid Applications

Reason for Invalidity	Number of Applications	% of Total
Application does not comply with formal requirements (section 41 of the Act)	17	100%
Application is for excluded information of the agency (section 43 of the Act)	0	0%
Application contravenes restraint order (section 110 of the Act)	0	0%
Total number of invalid applications received	17	100%
Invalid applications that subsequently become valid applications	13	76%

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of Act

Number of times consideration used*	% of Total	Members of Parliament
Overriding secrecy laws	0	0%
Cabinet Information	0	0%
Executive Council Information	0	0%
Contempt	0	0%
Legal professional privilege	1	100%
Excluded information	0	0%
Documents affecting law enforcement and public safety	0	0%
Transport Safety	0	0%
Adoption	0	0%
Care and protection of children	0	0%
Ministerial code of conduct	0	0%
Aboriginal and environmental heritage	0	0%
Total	**1**	

*More than one public interest consideration may apply in relation to a particular access application and if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of Act

Number of times consideration used*	% of Total	Access applications (other than personal information applications)
Responsible and effective government	2	13%
Law enforcement and security	0	0%
Individual rights, judicial processes and natural justice	12	75%
Business Interests of agencies and other persons	1	6%
Environment, culture, economy and general matters	1	6%
Secrecy provisions	0	0%
Exempt documents under interstate Freedom of Information legislation	0	0%
Total	**16**	

Table F: Timelines

	Number of applications	% of Total
Decided within the statutory timeframe (20 days plus any extensions)	75	97%
Decided after 35 days (by agreement with applicant)	2	3%
Not decided within timeframe (deemed refusal)	0	0%
Total	**77**	

Table G: Number of applications reviewed under Part 5 of the Act (by type pf review and outcome)

	Decision Varied	Decision upheld	Total	% of Total
Internal review	0	0	0	0
Review by Information Commissioner*	0	0	0	0
Internal review following recommendation under section 93 of Act	0	0	0	0
Review by NSW Civil and Administrative Tribunal (NCAT)	0	0	0	0
Total	**0**	**0**	**0**	**0**
% of Total	**0%**	**0%**	**0%**	**0%**

*The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications by review under Part 5 of the Act (by type of applicant)

	Number of applications for review	% of Total
Applications by access applicants	1	100%
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0	0%
Total	**1**	

Table I: Applications transferred to other agencies

	Number of applications transferred	% of Total
Agency - Initiated Transfers	0	0%
Application – Initiated Transfers	0	0%
Total	**0**	

4.25 Information included on public interest disclosure activity

Section 31 of the Public Interest Disclosures Act requires an authority prepare an annual report on the public authority's obligations under this Act for submission to the Minister responsible for the public authority within 4 months after the end of each reporting year. The following information constitutes the report of Parramatta City Council for the 2021-2022 financial year.

Summary – All PIDs received	**July 2021 – June 2022**		
	Made by public officials performing their day to day functions	*Under a statutory or other legal obligation*	*All other PIDs*
Number of public officials who made PIDs	2	0	0
Number of PIDs received by your public authority	2	0	0
Of PIDs received, how many were primarily about:			
Corrupt conduct	1	0	0
Maladministration	1	0	0
Serious and substantial waste	0	0	0
Government Information contravention	0	0	0
Local government pecuniary interest contravention	0	0	0
Number of PIDs finalised	1	0	0
Have you established an internal reporting policy?	Yes		
Has the head of your public authority met their staff awareness obligations?	Yes		

Address:	126 Church St, Parramatta PO Box 32, Parramatta NSW, 2124
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For non-English speakers, phone interpretation services are available via TIS National on 131 450.

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일,오전 8시 30분부터 오후 5시까지입니다.

CHINESE

如果你需要翻译协助阅读这份新闻简报，请联系 TIS，电话131 450，要求他们代表你接通巴拉玛打市议会顾客服务处，电话 9806 5050。顾客服务处的工作时间是每星期一至星期五，上午8:30至下午5:00。

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة، اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।

Annual Report 2021/22

CITY OF PARRAMATTA

cityofparramatta.nsw.gov.au
atparramatta.com