

13 July 2023

Dear Resident/Owner,

Finalisation of Suburb Amendment between Sydney Olympic Park and Wentworth Point

Please read the following carefully as you will need to take action to change personal details.

A proposal to amend the suburb between Sydney Olympic Park and Wentworth Point to include the 'Sanctuary' development and 'Jewel' residences (1 Burroway Road) which are currently located in the suburb of Sydney Olympic Park has undergone community consultation by City of Parramatta Council.

A report supporting the boundary amendment was presented to the NSW Geographical Names Board (The Board), who are responsible for address locality name and boundary determination in NSW.

The Geographical Names Board approved the report to be advertised for public comment for a four (4) week period. This advertising period closed with no objections received.

What does this mean?

This means that your current suburb of Sydney Olympic Park will change from Monday the 17 July 2023, and your new suburb will be **Wentworth Point 2127**.

What you need to do

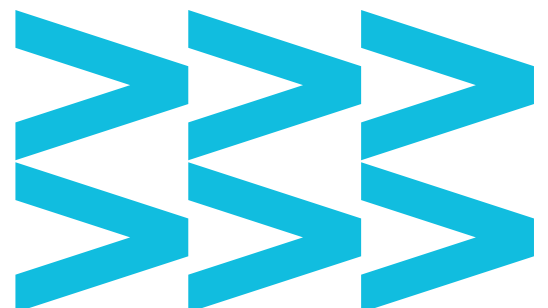
You will need to notify any contacts of your new address.

A factsheet is attached with further information.

Please use the checklist in the factsheet to keep track of who you have notified.

Contact us:

council@cityofparramatta.nsw.gov.au | 02 9806 5050
@cityofparramatta | PO Box 32, Parramatta, NSW 2124
ABN 49 907 174 773 | cityofparramatta.nsw.gov.au



FAQ

Who is the authority for suburb names and boundaries?

Under the Geographical Names Act 1996, the Geographical Names Board is responsible for assigning suburb names, determining their boundaries and publishing their details in the NSW Government Gazette.

The role of Council in suburb naming and boundary changes is to communicate proposals with residents, request submissions and comments, review submissions and provide information for Council elected representatives to make an informed decision. Resolutions of Council are then provided to the Geographical Names Board for them to make a final decision on proposals.

Why are these changes happening?

The 'Sanctuary and Jewel' sites are physically adjacent to the retail hub of Wentworth Point at the northern tip of the peninsular and has closer ties to the community of Wentworth Point. A boundary adjustment change responds to this by bringing the 'Sanctuary and Jewel' sites within the suburb boundary of Wentworth Point.

The boundary adjustment will also provide clear and consistent addresses for future residents, emergency services response times, wayfinding and postal and delivery services.

When were the changes finalised?

Following formal approval from the NSW Government, the NSW Geographical Names Board will officially gazette the new suburb name and boundary on 14 July 2023.

Changes should start to be reflected in the NSW Address Database from the week commencing Monday 17 July 2023.

Detailed maps can be viewed on Council's website at cityofparramatta.nsw.gov.au/council/governance-of-the-council/wards

or scan the QR Code:



What if I don't agree with the change?

The change to the existing boundaries of Sydney Olympic Park and Wentworth Point has been formally approved by the Minister and Gazetted by the Geographical Names Board on 14 July 2023. There are no further changes under the final gazettal.

Will my postcode change?

No. Australia Post have advised that the existing postcode of 2127 for Wentworth Point and Sydney Olympic Park will remain the same.

What happens to my mail if it is posted to the old suburb name?

Australia Post has advised that any mail that is posted to an old suburb name will take a little longer to deliver however, it will still arrive at the intended address.

Will my Council rates change?

Council rates will not change as a result of a new suburb name. For any questions regarding your rates, please email rates@cityofparramatta.nsw.gov.au

Who do I need to notify of my new address?

Authorities and service providers hold different addresses for each individual and customer. These addresses are known as:

- 'Property or Supply Address' – The site to which the service is provided (including meter reading); and
- 'Mailing or Billing Address' – The site to which post or mail / bills are sent.

NOTE: Even if you receive your bill by email, it will still include your mailing or billing address and these need to be updated.

The GNB will arrange for the 'Property or Supply Address' of affected properties to be updated in the official NSW Address Database, from which many organisations draw their addressing data (incl. Council's official / authoritative address for each property). However, organisations cannot update your 'Mailing or Billing Address' unless notified by you.

It is recommended that you use the following checklist as a guide to notify relevant authorities / organisations of any changes to your 'Mailing or Billing Address':

- MyGov (ATO, Medicare, Centrelink, etc.)
- Service NSW (licences, registrations, etc.)
- Insurance services
- Childcare and education (school, TAFE, university, etc.)
- Phone and internet providers
- Pay TV services

- Health services (doctor, dentist, specialists, optometrist, veterinarian, etc.)
- Financial services (banks, accountant, etc.)
- Energy providers
- Building contractors
- Legal services (lawyers, solicitors, etc.)
- Employer
- Superannuation services
- Toll Tag – e-toll; e-tag, etc
- Friends and family
- Loyalty programs, store cards and mail order catalogues
- Real estate agents (advise tenants, etc.)

What if my property is tenanted?

If your property is affected by the suburb changes and is currently rented, the suburb change will also affect your tenants. Please arrange for your tenant to be advised (by you as the owner, or by your managing agent) as soon as possible.

Will I need to update my property title?

Properties within NSW are legally identified by their Lot and Deposited Plan number (often referred to as a Lot & DP, or Lot/DP). Title deeds with street and suburb addresses are only accurate at the time of registration with the NSW Land Registry Services. Any suburb or address changes that occur after a title has been issued will not be updated until further action through a transaction such as a sale of a property or a dealing.

For title enquiries, please contact NSW Land Registry Services on **1300 396 076**, or online at www.nswlrs.com.au/Contact-Us

Updates to online maps

Council is aware that many customers use international online mapping services such as Google Maps or Apple Maps, who do not provide local direct contact details online.

The Geographical Names Board have notified online mapping providers of the suburb changes; however, the timeframe for these to be updated is unknown. Previous experiences have shown that these platforms are more likely to be updated if edits / corrections are reported by multiple users. As such, it is recommended that residents report a map problem online if the suburb changes are not implemented within a reasonable timeframe.

Mapping changes or corrections can be lodged directly with Google Maps and / or Apple Maps via the "Suggest an Edit" or "Report an Issue" functions on their websites.

Delivery of goods and services

When ordering products and services, it is recommended that you include a statement in the 'Additional Delivery Information' field that your suburb name has recently changed. This will ensure that the company is aware of the suburb change and will assist with the delivery of goods and services to the correct address.

Please note that it may take some time for organisations to update their database to recognise your new suburb. If there are difficulties locating your address, please refer the organisation to maps.six.nsw.gov.au where they can search the NSW Addressing Database to verify your new address.

What if I have ongoing difficulties with my new address?

There may be some disruptions over the coming weeks and months as the use of the new suburb name and familiarisation with its boundaries is established.

However, should you continue to experience difficulties, please contact:

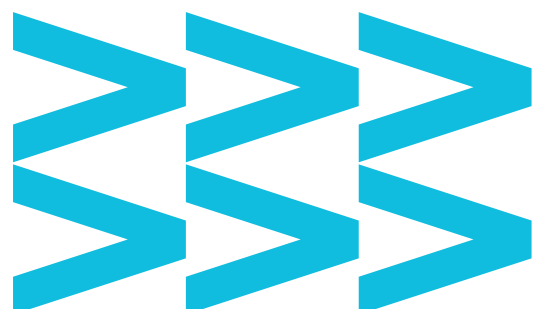
Contact Council's Customer Service Centre

For further information, please visit Council's Parramatta Participate Page: participate.cityofparramatta.nsw.gov.au/sop-boundary-amendment

Call: **1300 617 058** or **9806 5050**
 Email: council@cityofparramatta.nsw.gov.au
 Visit: www.cityofparramatta.nsw.gov.au

If you need assistance providing feedback, or you would like information supplied in another language or format, please contact Council's Community Engagement Team via **1300 617 058** or participate@cityofparramatta.nsw.gov.au.

市议会致力于确保每个人都能获得所需要的信息。如果您需要以其它语言或格式获取信息，请致电 **1300 617 058** 或发送电邮至 participate@cityofparramatta.nsw.gov.au



NEW SUBURB BOUNDARIES

