

Attachment 4 – Feedback from Community Stakeholders

Date	Stakeholder	Stakeholder Comment
12 Sept 2023	Christian Community Aid	<ul style="list-style-type: none"> • Increase in demand. Employed people now using community store and material aid services. • People are paying rent and then seeking food aid. Majority from private rentals, and/or newly arrived community. • Increase in middle-aged, single women, employed or unemployed. They are not able to meet the cost of living by themselves. • Service cannot keep up with the volume. Dependent on donations. • Identified the following gaps/issues: • Centrelink cannot meet cost of living. • More than 30% of household income is spent on rent.
13-14 Sept 2023	Volunteer Food Service Providers at Prince Alfred Park	<ul style="list-style-type: none"> • Increase in demand locally. • Increase in enquiries for assistance 'outside of area' • Unable to keep up with demand • Lack of staffing resources- paid and volunteer to keep up with demand • Service gaps identified: • Lack of Emergency accommodation • Lack of affordable housing and regular accommodation support; • Being able to resource and link to other services;
18 Sept 2023	Karabi Community and Development Services	<ul style="list-style-type: none"> • Increase in demand locally. • Increase in people requiring assistance from 'outside of area' • Demographic requiring food aid has changed- we are now seeing with people with significant mental health disorders and seniors. • Seniors are the fastest growing group—older men are requiring emergency packs and women are signing up with weekly service. • Lack of staffing resourced to coordinate food relief utilizing/ stretching existing resources to meet demand • Service requires more storage for food. • Supply and availability of food is lower, while cost of procuring food is increasing • Identified following gaps:

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		<ul style="list-style-type: none"> ○ Lack of assistance or support for single people or people with adult, dependent children ○ Lack of assistance for people who are couch surfing or sleeping in their car ○ A place to have shower and wash/ dry clothes ○ No one provides vouchers for petrol ○ Lack of NILS scheme in the LGA
25 Sept 2023	Parramatta Mission	<ul style="list-style-type: none"> ● Increase in demand. ● Increase in costs to purchase food. ● Identified the following gaps in the service system: <ul style="list-style-type: none"> ○ Lack of a community space and programs addressing loneliness amongst disadvantaged ○ Lack of 24/7 operating toilets ○ Emergency accommodation for non-residents ○ Keyed lockers for homeless to secure their belongings. ○ Advocacy to gain identification- 'to get an ID you need an ID'
19 Oct 2023	Parramatta Regional Homelessness Interagency	<ul style="list-style-type: none"> ● Increase in numbers of people who cannot pay rent ● Rental brokerage/ assistance not available ● Services providers can obtain assistance with food and other material aid. ● Services are advising clients to pay rent first and then assisting clients to access food aid, to ensure the household is fed.