

Emergency Relief Organizations (Updated May 2023)

Organization	Information	Website Link	What the services offer
Wesley Mission	<p>Referral via one of the Wesley Missions local partner organisations:</p> <p>High Street Youth Health Service</p> <ul style="list-style-type: none"> • Address: 65 High Street, Parramatta • Phone: (02) 8860 2500 <p>Pathways Community Church</p> <ul style="list-style-type: none"> • Address: 284 Dunmore Street, Pendle Hill • Phone: (02) 9636 7400 <p>Other partner organisations are listed below.</p>	<p><u>Wesley Emergency Relief Wesley Mission</u></p>	<ul style="list-style-type: none"> • Vouchers for food and clothing • New essential household items (such as fridge, washing machine or bed) • Utility Bill Assistance
St Vincent De Paul	<p>Assistance is accessed through trained volunteer teams - one is allocated to you by calling the 1800 number. The volunteer team provides a home visit where issues can be discussed, and assistance provided.</p> <ul style="list-style-type: none"> • Phone: 1800 606 724 Ext 3 for Cumberland/Parramatta Area - Family Assistance Hotline • Phone: 13 18 12 	<p><u>St Vincent De Paul Society</u></p>	<ul style="list-style-type: none"> • Food Parcels • Clothing • Everyday essentials • Assistance with bills

	Ext 4 for Help & Support - Vinnies Assist general		
Salvation Army	<p>Referral to most local Connect centre sites is via the 1300 number. Assistance is determined and approved on the phone. Drop-in to a Connect site is possible, but assistance will still require consultation and approval on the phone with Salvation Army Head Office.</p> <ul style="list-style-type: none"> • Phone: 1300 371 288 or 137 258 	<u>The Salvation Army</u>	<ul style="list-style-type: none"> • Financial Assistance • Material Aids • Food Parcels • Food Vouchers • Emergency Catering Service After a Disaster
Jesuit Refugee Service	<p>Assistance accessed through Jesuit Refugee Service's client support centre in Parramatta. Focus on refugees and people seeking asylum.</p> <ul style="list-style-type: none"> • Address: 10-12 Victoria Rd, Parramatta • Phone: 02 9098 9336 <p>Leave a voicemail – messages are checked regularly</p>	<u>aus.jrs.net/en/casework-and-emergency-relief/</u>	<ul style="list-style-type: none"> • Financial Assistance • Material Aid • Psychosocial Care • Social Inclusion
Anglicare	<p>Assistance accessed through Anglicare client support direct line.</p> <p>Anglicare provides immediate practical assistance which include food parcels throughout Sydney and the Illawarra.</p> <p>Mobile Community Pantries and Community Pantries in some Anglicare Op Shops also provide assistance with low-cost food.</p> <ul style="list-style-type: none"> • Phone: (02) 8624 8600 	<u>www.anglicare.org.au</u>	<ul style="list-style-type: none"> • Food parcels • Fresh Food • (Hampers-- Fruit, and Vegetables) • Financial Assistance Includes: <ul style="list-style-type: none"> ○ No-Interest Loans Scheme (NILS) ○ Utility Bill Assistance ○ Rental Arrears Assistance ○ Bond Assistance ○ Medical Assistance

Parramatta Mission	<p>Parramatta Mission provides food and support services to assist the most vulnerable people in our community. This includes meals and emergency food assistance as well as onsite access to services to assist those who may be homeless, at risk of homelessness or facing crisis.</p> <p>Meals and Outreach Service – Meals Plus</p> <p>Contact the Mission office during business hours and ask to speak with a Case Manager.</p> <ul style="list-style-type: none"> • Phone: 02 9891 2277 • Address: 119 Macquarie Street, Parramatta 	<p><u>Meals & Support Services – Parramatta Mission</u></p>	<ul style="list-style-type: none"> • Emergency Food Assistance, • Laundry and Shower Facilities, • Financial Counselling, • Legal Advice by Visiting Solicitors, • Housing Advocacy, • Centrelink Outreach Service and • Referral to Accommodation Services
Cumberland Multicultural Community Services	<p>CMCS provides Emergency relief to assist people to improve their financial capacity and resilience and help them deal with immediate financial difficulties in a way that maintains the dignity of the person and encourage self – reliance.</p> <p>CMCS also provides support with EAPA (Energy Accounts Payment Assistance) for electricity and gas bills, as well as support with PAS (Payment Assistance Scheme) for Sydney Water bills (eligibility for EAPA & PAS applies)</p> <p>Call to make an appointment.</p> <ul style="list-style-type: none"> • Phone: 02 9637 7600 • Address: Granville TAFE, Block C - 136 William Street, 	<p>Website: www.cmcs.org.au</p>	<ul style="list-style-type: none"> • EAPA (Energy Accounts Payment Assistance) for electricity and gas bills • PAS (Payment Assistance Scheme) for Sydney Water bills <p>There are eligibility for criteria EAPA & PAS</p>

	Granville		
Christian Community Aid	<p>Christian Community Aid provide a range of free or low-cost services such as emergency food parcels and financial counselling for struggling low-income earners.</p> <p>Call to make an appointment</p> <ul style="list-style-type: none"> • Phone: 02 9858 3222 • Address: 12 Lakeside Road, Eastwood • Email: administration@ccas.org.au 	www.ccas.org.au	<ul style="list-style-type: none"> • EAPA vouchers • Food Parcels
Turbans 4 Australia	<p>Turbans 4 Australia provides food and other immediate assistance.</p> <ul style="list-style-type: none"> • Phone: 0432 017 000 • Email: turbans4australia@gmail.com 	www.t4a.org.au	<ul style="list-style-type: none"> • Food Hampers • Fresh food
Hindu Council of Australia	<p>Provides hampers with food staples for individuals and families in crises, as well as basic health, accommodation, and employment support services.</p> <p>Requests for support should be registered online.</p> <ul style="list-style-type: none"> • Phone: 1300 849 278 	www.hinducouncil.com.au	Woolworths Gift Cards (\$50/ \$100)
Karabi Community and Development services	<p>Karabi Community and Development services provides free and low-cost food parcels for low-income earners.</p> <p>Contact to register for the services:</p>	www.karabi.org.au	<p>Weekly - Wednesday</p> <p>Food Hampers</p>

	<ul style="list-style-type: none"> • Phone: 02 9631 6575 • E-mail: admin@karabi.org.au 		
Hope Connect	<p>Hope Connect provides food vouchers, food parcels and energy bill assistance to clients in need.</p> <p>To be eligible individuals must be the residents of Telopea, Dundas, Ermington, Rydalmere Oatlands and only specific streets for North Parramatta and Carlingford.</p> <ul style="list-style-type: none"> • Phone: (02) 9638 7955 	www.hopeconnect.org.au	<p>Material Aids</p> <p>Food Parcels</p> <p>Food Vouchers</p>