



**CITY OF  
PARRAMATTA**

# **ATTACHMENTS EXCLUDED FROM MAIN AGENDA**





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12.5	Tabling of the City of Parramatta Annual Report 2023-2024	
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# ^ ANNUAL REPORT v



2023-2024



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Cover Photograph: Peter Bennetts courtesy  
Grimshaw and ABA.

**1.00**

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## 1.01

# RECOGNITION OF AND COMMITMENT TO THE DHARUG PEOPLE

Wadyiman Barramada gŭlbanġa naadyi  
Barramadaġal Dharuġ.

Ngurrayin, badu, burra barramadaġal  
dharuġ yurayin.

City of Parramatta recognises the  
Dharuġ People as First Australians,  
peoples of the oldest continuous  
living culture in the world.



Photographs: Ken Leanfore.



Photograph: Ken Leanfore.

For more than 60,000 years, Parramatta has been home to the Baramadaḡal and other Dharuḡ peoples, the Traditional Owners of the land we call the City of Parramatta today. The Baramadaḡal and other Dharuḡ peoples have cared for and nurtured the habitat, land, and waters for thousands of generations, and maintain an ongoing connection to Parramatta and its surrounding areas.

As a community, we can learn from the resilience and community spirit of First Nations people to best ensure a sustainable City for all. Parramatta has always been an important meeting place for the First Nations people, particularly the Parramatta River, which has provided life and vitality since the beginning of time (The Dreaming).

The name Parramatta is derived from the word Baramada /Burramatta or 'place where the eels lie down' (breeding location for eels within the Parramatta River).

City of Parramatta recognises the significance of this area for all First Nations people as a site of early contact between the First Australians and European Colonists, and Parramatta remains an important meeting place for the First Nations community.

First Nations people continue to play a vital role in the ecological, economic, social and cultural life of Parramatta, while maintaining a distinct culture built on the principles of Caring for Country, the primacy of family, and the dignity and governance of Elders.

At City of Parramatta, we aspire to a future where the cultures, histories and rights of all First Nations people are understood, recognised, and respected by all Australians. City of Parramatta is committed to playing an active role in making this future a reality. City of Parramatta is proud to acknowledge the ongoing stewardship of Country by Dharug and other First Nations people and to celebrate their enduring wisdom, strength, and resilience.

Always Was, Always Will Be, Aboriginal Land.



## 1.02

# MESSAGE FROM THE LORD MAYOR

AS AT 30 JUNE 2024

I'm proud to present our 2023/24 Annual Report.

As I prepare to close the book on a 25-year career on Council, I can hand-on-heart say that there has not been another 12-month period where we've made as much progress as a City.

We've delivered big infrastructure, big events and big ideas and many, many small projects that will make a big difference in people's everyday lives.

The year was bookended by milestones for two of the biggest infrastructure projects in our history – the completion of our Parramatta Aquatic Centre (PAC) and the first look at designs for our new Riverside Theatres.

PAC is so much more than just a pool. It's been an investment in the well-being of our community – a place they can learn to swim, train for greatness and unwind just a stone's throw from our CBD. It's even got me going to spin classes!

We also took a major step towards our reimagined Riverside Theatres, announcing the winning design. The new design and significantly increased capacity will help establish the venue as a world-class performing arts centre that will supercharge our visitor economy.

While we're excited about future builds, we also took steps to preserve one of our City's oldest landmarks – Parramatta Town Hall – and equip it with modern audio and lighting features. The restored Town Hall adjoins our iconic civic, cultural and community hub, PHIVE, connecting the City's past with our present.

#### Throughout the year, we also completed:

- > A \$12.9 million upgrade of Charles Street Square that provides a first-class arrival experience and gathering place for locals and visitors;
- > The \$19 million Alfred Street Bridge, part of a growing network of active transport links that is making the City easier to navigate for pedestrians and cyclists;
- > Plans for the next stage of Civic Link which will run from Parramatta's CBD to the River.

Over the past 12 months, we've spent a lot of time thinking about our City's future.

Our *Parramatta 2050* vision is unlike anything Council has done before. It seeks to chart a course for Parramatta's continued transformation into a global City over the next 25 years.





V

"We've delivered big infrastructure, big events and big ideas and many, many small projects that will make a big difference in people's everyday lives."

A

We want Parramatta to be where it's at – day or night.

Our new Late Night Trading Development Controls set a new benchmark for the entirety of Sydney and sends a signal to businesses that if you want to be part of a growing night-time economy, Parramatta is the place to be.

Our events continue to grow from strength to strength. Record crowds of more than 180,000 people flocked to the City over four nights in October for our signature food, art and music festival, Parramatta Lanes, with celebrations for New Year's Eve, Australia Day and Lunar New Year also a major drawcard. We also invested in neighbourhood events like our outdoor cinema series which saw hundreds of families gather in local parks to enjoy Hollywood hits on the big screen.

Through our Community Grants Program, we invested more than \$540,000 in helping community and cultural organisations, volunteer groups, sporting clubs, and social enterprises. We are proud to be able to invest back in the people and organisations who invest so much of their own time and energy in making our community special.

Council was pleased to welcome 3,622 new Australians at 12 citizenship ceremonies throughout the year. We are proud they have chosen Parramatta to make their home.

I want to thank my fellow Councillors for their passion and energy. We debate issues robustly at times but we are all driven by a common desire to make our community stronger. I'm proud of what we have been able to achieve together.

I want to thank our Chief Executive Officer, Gail Connolly PSM, her hard-working Executive Team and the many dedicated staff for their service to our community.

I am incredibly proud to have played a part in shaping this great City – and to have worked alongside so many people who have are just as passionate about Parramatta.

I look forward to watching our great City thrive into the future.

**Councillor Pierre Esber**  
*Lord Mayor*

June 2024.

## 1.03

# MESSAGE FROM THE CEO

AS AT 30 JUNE 2024

This year we've laid the foundations for an even stronger future for our City.

Our investment in services and infrastructure ensured we're not just delivering on the needs of our community now but building the capacity and opportunities they deserve long-term.

Here are just a few highlights of the past year:

**> We made a splash with our new Parramatta Aquatic Centre (PAC).**

Nestled into the surrounds of Parramatta Park, the \$88.6 million centre opened in September 2023 and has provided our community a year-round destination to swim, workout and relax. Since then, PAC has attracted close to 500,000 visits, more than 2000 swim school registrations and even starred in a fashion shoot in Marie Claire magazine.

And it's not just locals that love it. In June 2024, PAC was recognised at the NSW Architecture Awards with the State's highest honour for public architecture, the Sulman Medal.

**> We re-opened the newly restored Parramatta Town Hall.**

For Council, the restoration of Town Hall has been a \$30 million investment in preserving one of our community's most loved buildings – and turning it into a state-of-the-art venue.

It also marked the final piece in the puzzle of the transformation of Parramatta Square in our City's heart.

**> We raised the curtain on what a reimagined Riverside Theatres will look like.**

In May, we announced the winning design for the redevelopment of Riverside Theatres.

It promises to create a new architectural landmark in the City that honours our First Nations heritage and will be an anchor of our growing arts and culture precinct. Construction on the reimagined Riverside will begin next year and give us double our existing theatre capacity and a world-class performing arts centre that will attract the very best in live performance from Australia, Broadway and the West End to our City.

**> We launched our landmark First Nations Strategy**

Parramatta has always been an important gathering place for First Nations people – and we want that to continue.

This strategy reflects years of work with First Nations people and builds on the legacy and learnings of Council's Stretch Reconciliation Action Plan.

It's the best in the country and represents our commitment to continue fostering meaningful and respectful relationships with Dharug and other First Nations people and developing partnerships built on action.

**> We worked harder to understand the needs of our community.**

Over the past year, we've run two community workshops in each ward, giving hundreds of local residents a chance to have their say on neighbourhood priorities and the broader vision for our City.

This feedback and our annual Community Satisfaction survey has been invaluable in shaping Council's priorities and the development of a new plan to improve our service delivery and make it easier to interact with us.



V

"My sincere thanks goes to our staff who come to work every day seeking to do their best for our community. Their passion for putting people and community first ensures that we will continue to build a great global City."

A

### > We're planning for the future

Council continues to punch above its weight on housing, exceeding its 2021-2026 targets by 9% and plans are already in place for more than 75% of our target to 2029. Our new housing target - backed by the ambitious jobs target of 150,000 new jobs outlined in the City's Parramatta 2050 Vision - supports the need for continued investment in infrastructure and transport including two additional Metro stops between Parramatta and Sydney Olympic Park.

We also approved 17 regionally significant applications that will bring with them increased infrastructure such as roads, parks and a new town centre at Melrose Park.

### > We're partnering with organisations to realise our City's potential

Council recognises the potential to work with partners to realise shared objectives that make our community stronger.

In line with this, Council this year began a three-year partnership with the Parramatta Eels that is delivering free rugby league clinics to local kids, building participation and inclusion for young girls in multicultural communities and supporting a new scholarship for women in Western Sydney.

The new partnership also seeks to grow the reputation of Parramatta as a global visitor destination, with the City's destination marketing brand "Parramatta - Where It's AT" featured on the Eels' NRLW playing jersey and in game day signage and advertising.

Parramatta is also investigating partnerships with other major players in the City who share our vision for Parramatta.

### > We prepared a vision to guide our journey to 2050.

Since June 2023, Council has been working on a strategy to guide the evolution of our City over the next 30 years.

Parramatta 2050 represents our pitch to the world - a plan to see our City recognised internationally as a place where people gather to share their ideas and collaborate, create firsts and where great ideas can build momentum.

The feedback from community and stakeholders has been instrumental in shaping the final vision.

I want to thank the community and organisations who work with us every day. Collaboration is a hallmark of the way our Council does business and it's heartening to have so many people share our commitment to seeing the City of Parramatta thrive. Their feedback, guidance and willingness to back our initiatives is invaluable.

I want to thank our Lord Mayors and Councillors for their continued support and their enthusiasm and commitment to making Parramatta the best place to live, work and invest.

Finally, my sincere thanks goes to our staff who come to work every day seeking to do their best for our community. Their passion for putting people and community first ensures that we will continue to build a great global City.

**Gail Connolly PSM**  
Chief Executive Officer

## 1.04

# PURPOSE OF THE ANNUAL REPORT

The City of Parramatta is proud to present our Annual Report for the financial year to 30 June 2024.

This report outlines the City of Parramatta's financial and operational performance for the year against the key strategic priorities of our Community Strategic Plan 2018-2038, our Delivery Program 2022-2026, and our Operational Plan & Budget 2023/24.

This report details the challenges faced and achievements made over the past year – providing an open and honest account of our performance and financial position to our community and stakeholders.

## The Annual Report aims to:

- > Communicate our vision and commitments to the community
- > Report on our performance in delivering the key strategic priorities and other key achievements
- > Provide transparency to Council operations through statutory reporting information
- > Demonstrate our ability to lead with confidence and deliver on our promises
- > Promote the City and Council to existing partners and potential investors to encourage social and economic development
- > Recognise the significant achievements of our staff and Council





## 1.05

# HOW TO READ THE ANNUAL REPORT

This report has three main sections, supported by three appendices.

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**> PART 01 — INTRODUCTION**

Key information about our City

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**> PART 02 — OUR YEAR IN REVIEW**

Taking a closer look at important milestones and people, including our Councillors, Executive Team, Awards, and Events

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**> PART 03 — COMMUNITY REPORT CARD**

Council's progress and achievements in implementing our Delivery Program in 2023/24

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**> APPENDICES**

1. STATUTORY REPORTING INFORMATION — Statutory requirements in accordance with the Local Government Act 1993 and Local Government Regulation (2005)
2. AUDITED FINANCIAL STATEMENT 2023/24 — the General Purpose Financial Statements 2023/24
3. THE STATE OF OUR CITY REPORT 2022-2024



1.06

# INTEGRATED PLANNING AND REPORTING



Photograph: Simon Wood Photography.

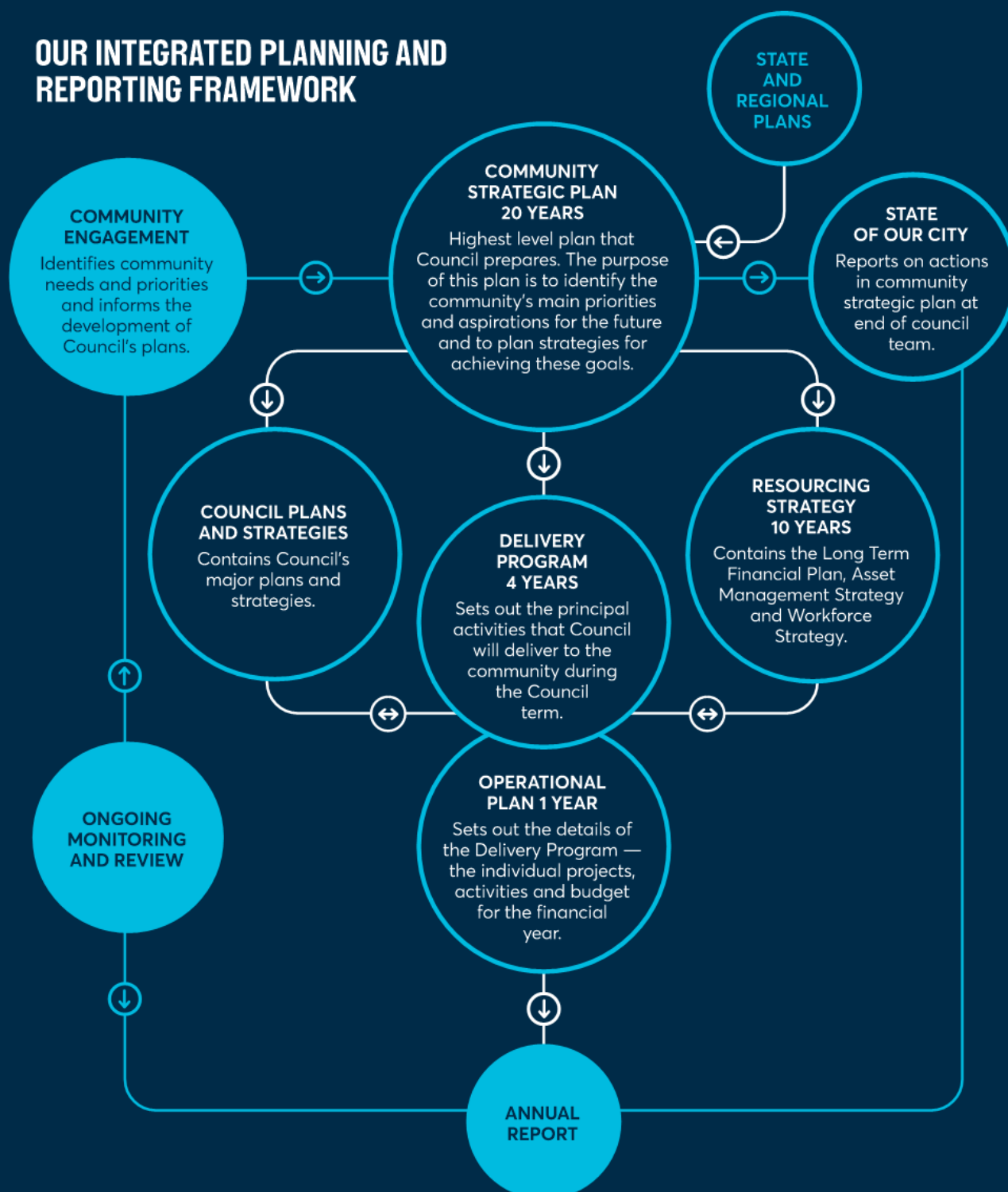
13

Under the NSW Local Government Act 1993, all councils are required to take a rigorous approach to strategic planning, financial management and statutory reporting.

The legislation sets out an Integrated Planning and Reporting (IP&R) framework used to connect various plans and enable closer collaboration between Council, the community and our partners.

The diagram below demonstrates how the Annual Report contributes to this framework.

## OUR INTEGRATED PLANNING AND REPORTING FRAMEWORK





## 1.07

# ABOUT PARRAMATTA

As the largest city centre in Greater Western Sydney, Parramatta is undergoing a period of dynamic growth and remarkable transformation.

The City of Parramatta is recognised as one of Australia's most rapidly expanding regions. Home to communities from a diverse range of backgrounds, Parramatta's population is expected to double by 2036, solidifying its status as a significant cultural and economic force.

With increasing transport options and government services, corporations and private enterprise all relocating into the Parramatta CBD, the geographic importance of Parramatta has never been more certain. Our central location and diverse cultural landscape provide a unique stage for Australia's growing economy and attracting global talent.

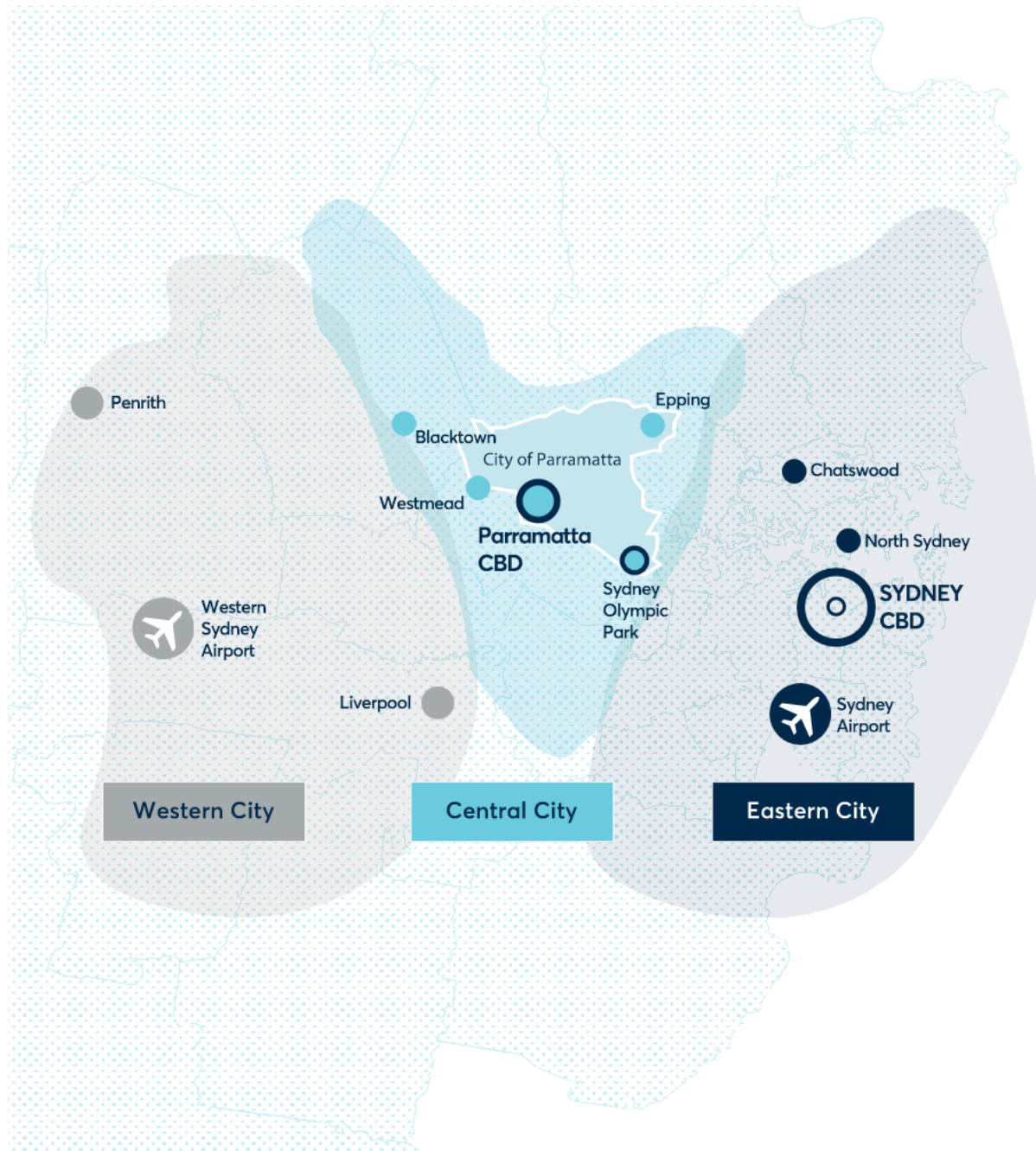
Accordingly, our City is increasingly recognised as a leading destination for business, education, research, art and culture, dining, and nature and heritage experiences.

Despite our many strengths, Parramatta is also working hard to manage the challenges that accompany growth - including housing, transport, health, urban planning and our growing workforce.

City of Parramatta Council is focused on supporting our communities through these challenges, so that everyone in our community can reach their full potential.

Council continues to advocate to State and Federal governments for investment and planning, to ensure all who live in and visit Parramatta can benefit from the change occurring in our region.





## 1.08

# OUR COMMUNITY VISION

Following the formation of the City of Parramatta in 2016, extensive community consultation was carried out to develop a community vision for our Community Strategic Plan:

Through the development of the Community Strategic Plan in 2018 and its review and refresh in 2022, the City of Parramatta's vision statement remains reflective to the responses of more than 9,000 people in 2016.

**V**  
 "Sydney's Central City:  
 sustainable, liveable and  
 productive – inspired by our  
 communities"  
**A**



## SUSTAINABLE

Stewards of our built and natural environment. Fostering vibrant neighbourhoods, places and development that is well balanced, connected and sustainable.



## LIVEABLE

Supporting our community to succeed and live well. Champions of our community and culture.



## PRODUCTIVE

Drivers of the economy. Growing local jobs by positioning Parramatta as a global centre for businesses and investment.

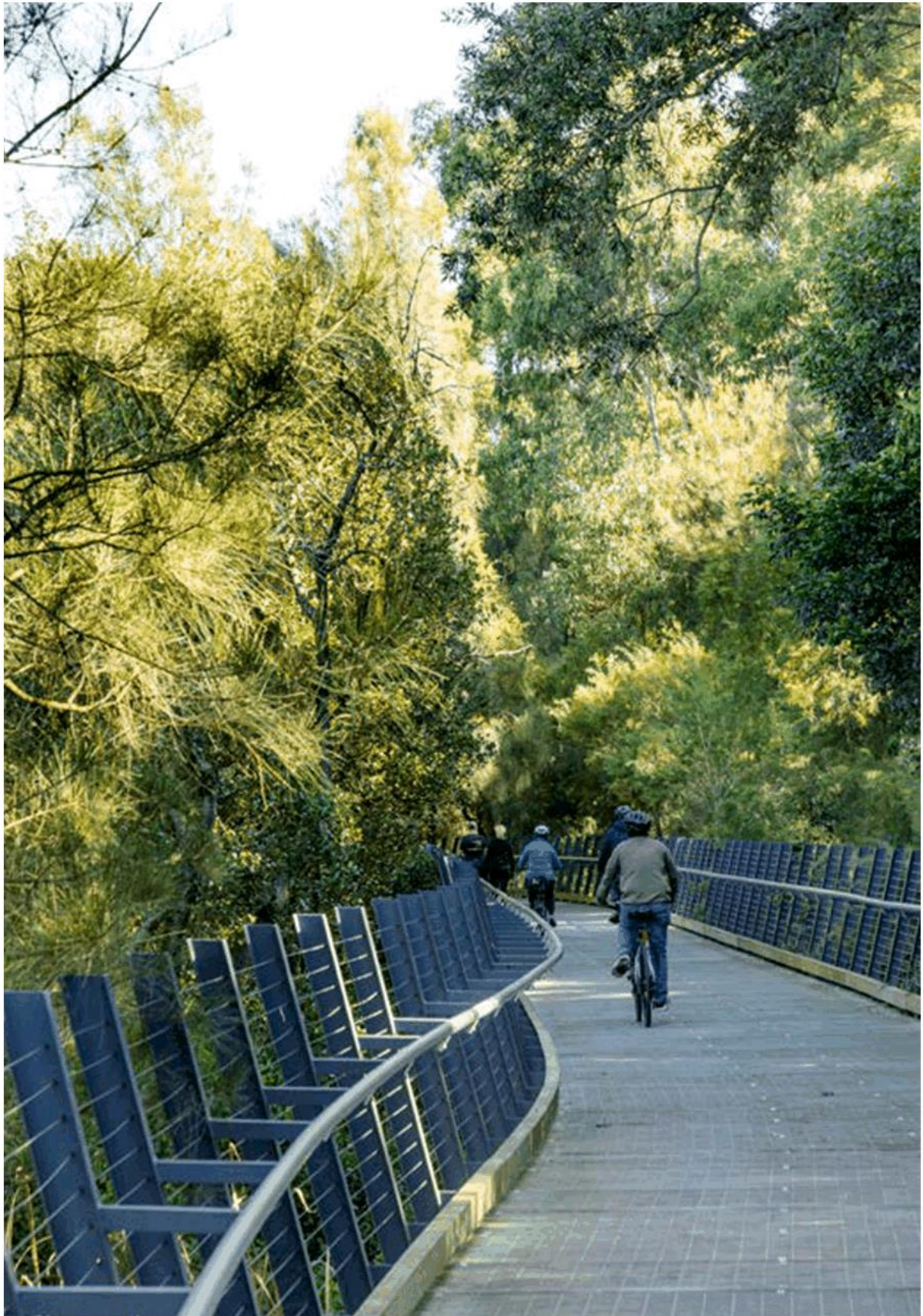


## LEADING

Accountable to our communities. An agile, listening and transparent Council working in partnership and providing great services now and into the future.







## 1.09

# OUR CITY IN NUMBERS



## OUR PEOPLE

Topic	Key Figure
POPULATION	256,729 in 2021 (3,056 people per km <sup>2</sup> )
	446,021 forecasted for 2041 (5,310 people per km <sup>2</sup> )
	Median age = <b>35 years</b> (NSW = 39 years)
	81% feel welcome living in our city
DWELLINGS	92,109 occupied dwellings in 2021
	188,448 dwellings forecasted for 2041
	40.5% of residents live in a flat or apartment
DIVERSITY	0.8% of residents identify as Aboriginal and/or Torres Strait Islander
	53.3% of residents were born overseas
	56.4% speak a language other than English at home <ul style="list-style-type: none"> <li>• 12.4% Mandarin</li> <li>• 6.4% Cantonese</li> <li>• 5.5% Korean</li> </ul>
EDUCATION AND EMPLOYMENT	36.1% of residents hold a bachelor's degree or higher*
	97.2% employment rate in December 2021
	23.6% of residents work within the LGA*
	Median household income = <b>\$2,051</b> per week (NSW = \$1,829)
VULNERABLE COMMUNITIES	13.1% of households are 'low income', earning less than \$650 per week
	15.6% of households are in housing stress*
	4.1% of people require assistance with daily living activities*
	16.5% of residents reported that they do not speak English well or at all

\* **Note:** Information contained in this document is based on available information at the time of writing. All figures are indicative only and should be referred to as such. While City of Parramatta Council has exercised reasonable care in preparing this document it does not warrant or represent that it is accurate or complete.

2016 Census data. Data sourced from Australian Bureau of Statistics (2021 Census), Forecast. id (2021 ERP release), Profile.id (2016 Census, June 2021), Small Area Labour Markets (June 2021), GIS (2020, 2021), Urban Monitor methodology and data (2016), Bushland Survey (2016), Bureau of Meteorology (2016, 2017-2020), Price Waterhouse Coopers (2016), Property Council of Australia (July 2021).





## OUR PLACE



Topic	Key Figure
LOCATION	The City of Parramatta covers <b>84km<sup>2</sup></b> at the centre of metropolitan Sydney, 24km west of Sydney CBD
CONNECTION	Home to the Dharug peoples for more than <b>60,000 years</b> Australia's oldest inland European settlement
HERITAGE	Parramatta Park is a <b>World Heritage</b> Listed site <b>More than 750</b> significant archaeological sites <b>More than 50</b> State significant heritage sites
ENVIRONMENT	<b>105km</b> of waterways including <b>88.2km</b> (or 84%) natural waterways <b>863ha</b> of green and open space <ul style="list-style-type: none"> <li><b>389ha</b> bushland</li> <li><b>64</b> sporting fields</li> </ul> <b>36.7%</b> vegetation cover including <b>22.6%</b> tree canopy cover <b>More than 11 days per year over 35°C</b> An average of over <b>31</b> evenings and days per year experience heatwave conditions
ECONOMY	Gross Regional Product = <b>\$28.85 billion</b> <b>177,953</b> people work in the City of Parramatta <b>5,435</b> jobs created 2016–2021 More than <b>30,591</b> businesses call Parramatta home <b>12.9%</b> vacancy in Parramatta's A-grade premium commercial office buildings

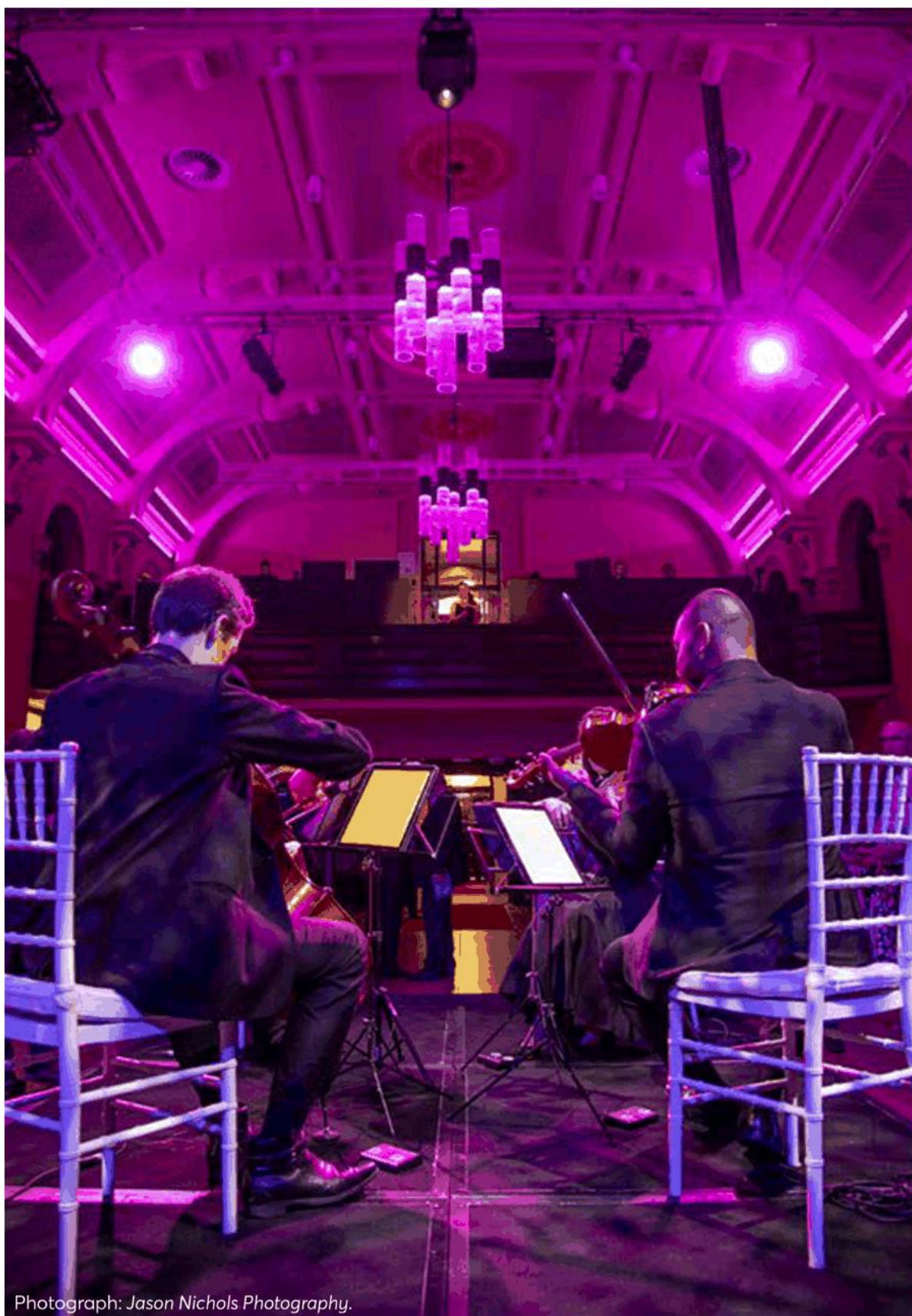
**2.00**

# OUR YEAR IN REVIEW

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Photograph: Jason Nichols Photography.

## 2.01

# EVENTS TIMELINE

The City's events and festivals offering includes a variety of marquee, community and civic engagements. It is a key enabler of the City's vibrancy, connectivity and branding locally and nationally.

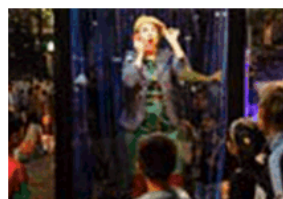
## MAJOR EVENTS



**Warami-Burramutta  
NAIDOC**  
8 July



**FIFA World Cup — Live Site**  
20 July – 20 August



**Parramatta Lanes**  
11–14 October



**Foundation Day**  
12 November



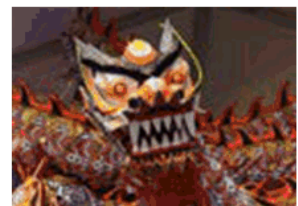
**New Year's Eve**  
31 December



**Australia Day Balloon Glow**  
25 January



**Australia Day**  
26 January



**Lunar New Year**  
10 February



**Parachute Music Festival**  
21–24 March



**Family Fun Day**  
*Outdoor Cinema Series*  
12–26 April

**Hambledon Cottage  
Bicentenary**  
13 April



**Make Music Day**  
*Battle of the Bands*  
21 June





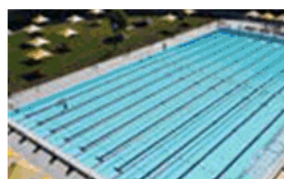
## CIVIC EVENTS



**Reko Rennie  
Artwork Launch**  
Where Eels Lie Down 27 July



**Victory in the Pacific**  
15 August



**Parramatta  
Aquatic Centre Opening**  
25 September



**Alfred Street Bridge  
Opening**  
31 October

**Remembrance Day**  
11 November

**HMAS Parramatta II  
Memorial**  
26 November

**Charles Street Square  
Opening**  
27 November



**Lord Mayor's  
Christmas Party**  
1 December

**Reopening of  
Parramatta Town Hall**  
14 December



**Citizen of the Year  
Awards**  
26 January

**Australia Day  
Citizenship Ceremony**  
26 January



**Community Grants  
Celebrations**  
21 February  
**Long Hai Day** — 28  
February



**International  
Women's Day**  
7 March

**Arthur Phillip Park Plaque  
Unveiling** — 19 April

**ANZAC Day Epping  
Sunday Service** — 21 April

**ANZAC Day Parramatta  
and Epping** — 25 April

**First Nations Strategy  
Launch** — 2 May

**Parramatta Artist Studio  
Opening** — 11 May

**Phillip Street Laneway  
Unveiling** — 21 May



**Volunteer  
Appreciation Event**  
23 May  
**Sorry Day** — 26 May

## CITY ACTIVATION



**Farmers Markets Every  
Wednesday**

**Live Music and Games  
in the Square**  
11am–2pm  
Monday to Thursday  
weekly



**Christmas in Parramatta**  
1–31 December 2022

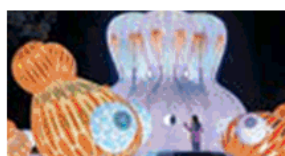


**Christmas  
Good Gift Market**  
7 December

## PARTNERSHIP EVENTS & FESTIVALS



**Science Festival**  
11–20 August 2023



**Sydney Festival**  
January 2024



**3,622**

New Citizens welcomed  
at ceremonies

## 2.02

# OUR COUNCILLORS

AS AT 30 JUNE 2024

The City of Parramatta is represented by Councillors who have been elected for a 3-year term until September 2024. Our Councillors are elected by residents and non-residents across five electoral areas known as wards, with the Lord Mayor and Deputy Lord Mayor elected by the Councillors.

Councillors act as a link between the community and Council, making decisions and policies guided by the Local Government Act (1993) and other relevant policies.

Councillor Sameer Pandey was elected Lord Mayor at the Extraordinary Council Meeting of 22 May 2023, and Councillor Cameron MacLean was elected Deputy Lord Mayor at the Ordinary Council Meeting of 13 June 2023, both elected until 25 September 2023.

Councillor Pierre Esber was elected Lord Mayor and Councillor Dr Patricia Prociv elected Deputy Lord Mayor at the Extraordinary Council Meeting of 25 September 2023. Lord Mayor Esber and Deputy Lord Mayor Prociv will hold the positions until the next local government elections to be held in September 2024.

Donna Davis MP and Dan Siviero resigned from their role as Councillors for the City of Parramatta on 23 January 2024 and 14 June 2024 respectively.

## DUNDAS WARD



**Lord Mayor**  
Pierre Esber



**Councillor**  
Michelle Garrard



**Councillor**  
Kellie Darley



## ROSEHILL WARD



**Deputy Lord Mayor**  
Dr Patricia Prociw



**Councillor**  
Paul Noack



**Councillor**  
Dan Siviero

*Dan Siviero resigned from City of Parramatta Council on 14 June 2024. As a result of his resignation, Rosehill Ward will be represented by two Councillors until the September 2024 local government elections.*

## EPPING WARD



**Councillor**  
Lorraine Wearne



**Councillor**  
Cameron MacLean



**Councillor**  
Donna Davis MP

*Donna Davis MP resigned from City of Parramatta Council on 23 January 2024. As a result of her resignation, Epping Ward will be represented by two Councillors until the September 2024 local government elections.*

## 2.02

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### NORTH ROCKS WARD



**Councillor**  
Ange Humphries



**Councillor**  
Georgina Valjak



**Councillor**  
Donna Wang

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### PARRAMATTA WARD



**Councillor**  
Sameer Pandey



**Councillor**  
Henry Green



**Councillor**  
Phil Bradley







## 2.03

# GOVERNANCE

Government in Australia is comprised of three tiers: federal, state, and local. The City of Parramatta is one of 128 local governments in New South Wales operating in accordance with the Local Government Act 1993 (the Act).

The Act sets out a system for elected members to form a Council, describing the functions of local governments, providing for the conduct of elections and polls, and providing a framework for the administration and financial management of local government, including accountability and transparency.

## Governance at Council

All Council operations are implemented within a rigorous framework of governance policies and procedures. This helps to ensure that decision-making is transparent and accountable, and organisational activities are free from fraud and corruption with a focus on providing effective leadership and administration.

Council has a dedicated Secretariat team that are responsible for providing a high level of administration services with respect to the elected Council and Committee meetings, to ensure Council services are transparent, accountable and free of conflict.



Photograph: Grant Leslie.

## Advisory Committees

Council has a range of Advisory Committees to inform it on the views, needs and interests of communities in the Parramatta Local Government Area.

<i>Advisory Committee</i>	<i>Membership (Councillors)</i>	<i>Purpose</i>
<b>Access Advisory Committee</b>	All Councillors are ex-officio members.	Advises Council on the access needs of people with disability and access-related issues and provides advice, input and feedback on Council's business relating to people with disability and access-related issues.
<b>Active Transport Advisory Committee</b>	All Councillors are ex-officio members.	The Active Transport Advisory Committee provides advice to Council on strategies, policies and projects relating to pedestrians and cyclists anywhere in the Parramatta LGA.
<b>Citizen of the Year Awards Committee</b>	Lord Mayor of the day ➤ Councillor Pierre Esber  Deputy Lord Mayor ➤ Councillor Prociv	The Judging Panel is responsible for the review, assessment and selection of award recipients.



2024 Citizen of the Year: Julie Crane

2024 Community Group Award: Moses Vedamuthu from Support Organisation for Homeless and Asylum Seekers (SOHAS)

Photograph: Jason Nichols Photography.

## 2.03

<i>Advisory Committee</i>	<i>Membership (Councillors)</i>	<i>Purpose</i>
<b>Environment Advisory Committee</b>	<p>Lord Mayor of the day</p> <ul style="list-style-type: none"> <li>➤ Councillor Bradley</li> <li>➤ Councillor Darley</li> <li>➤ Councillor Garrard</li> </ul> <p>All Councillors are ex-officio members.</p>	<p>The Environmental Advisory Committee (EAC) provides advice, input and feedback on environmental and sustainability issues in relation to Council policies, programs and services across the Parramatta local government area.</p> <p>It is a key part of the governance framework supporting delivery of the Environmental Sustainability Strategy.</p>
<b>First Nations Advisory Committee</b>	<p>All Councillors are ex-officio members.</p>	<p>The First Nations Advisory Committee advises Council on strategic matters and on projects of Council and other stakeholders.</p> <p>The Committee also raises issues important to local First Nations communities including the local Traditional Owners.</p>
<b>Flood Plain Risk Management Committee</b>	<p>Lord Mayor of the day</p> <ul style="list-style-type: none"> <li>➤ Councillor Bradley</li> <li>➤ Councillor Prociv</li> </ul> <p>All Councillors are ex-officio members.</p>	<p>The Floodplain Risk Management Committee provides advice to Council on strategic matters relating to flooding anywhere in the Parramatta Local Government Area (LGA).</p> <p>It is a key part of the State Government's process to manage the risks of flooding.</p>
<b>Heritage Advisory Committee</b>	<p>All Councillors are ex-officio members.</p>	<p>The Heritage Advisory Committee advises Council on a range of heritage-related matters which are of relevance to the community and the Parramatta LGA including strategic issues, development proposals and heritage grants.</p>

<i>Advisory Committee</i>	<i>Membership (Councillors)</i>	<i>Purpose</i>
<b>Major Projects Advisory Committee</b>	No Councillors on committee, members are appointed by Councillors.	City of Parramatta established the Major Projects Advisory Committee (MPAC) to assist with risk management and decision making in connection with Council's significant property development activities involving Council owned or controlled land. The primary objective of the Committee is to provide independent assurance in relation to risk identification and mitigation, advice on all aspects of Council's significant property development activities and assist Council in its decision making (as a property owner and not a statutory authority).
<b>Parramatta Light Rail Stage 2 Advisory Committee</b>	<p>Lord Mayor of the day (<i>Councillor Davis to May 2023, Councillor Pandey May 2023 onwards</i>)</p> <ul style="list-style-type: none"> <li>&gt; Councillor Noack</li> <li>&gt; Councillor Pandey</li> <li>&gt; Councillor Siviero</li> </ul> <p>All Councillors are ex-officio members Alternate: Councillor Prociv.</p>	<p>Parramatta Light Rail Stage 2 Advisory Committee provides advice, input, advocacy, and feedback to Council on the design and construction of the Parramatta Light Rail Project Stage 2 and supporting infrastructure within the Parramatta Local Government Area.</p> <p>To represent the views, interests and/or identified issues that affect the communities within the Parramatta local government area within the scope of Council's authority.</p>



Photograph: Brett Boardman.



## 2.03

<i>Advisory Committee</i>	<i>Membership (Councillors)</i>	<i>Purpose</i>
<b>Parramatta Traffic Committee</b>	<ul style="list-style-type: none"> <li>&gt; Councillor Noack (Chairperson)</li> <li>&gt; Councillor Green (Alternate Chairperson)</li> </ul>	<p>The Committee is composed of four formal members each with one vote. These four members are a representative from:</p> <ul style="list-style-type: none"> <li>• Council</li> <li>• Police</li> <li>• RMS</li> <li>• Local State Member of Parliament or their nominee.</li> </ul> <p>The Parramatta Traffic Committee is an advisory body only, having no decision making powers.</p> <p>It is, primarily, a technical review committee that is required to advise the Council on traffic-related matters referred to it by Council.</p> <p>In general, Council makes the decision, however, the Police and RMS can appeal Council's decision to the Regional Traffic Committee.</p>
<b>Parramatta Traffic Engineering Advisory Group</b>	<ul style="list-style-type: none"> <li>&gt; Councillor Noack (Chairperson)</li> <li>&gt; Councillor Green (Alternate Chairperson)</li> </ul>	<p>The Traffic Engineering Advisory Group (TEAG) is similar to the Parramatta Traffic Committee, except that it only involves matters that do not invoke the Road and Maritime Services (RMS) delegation to councils.</p> <p>The TEAG does not have the formal voting process like the Parramatta Traffic Committee. It is a technical review committee that advises Council on traffic related matters.</p> <p>TEAG also considers items where RMS maintains its control, such as speed limits, clearways and traffic signals or items for which RMS does not have control such as planning of future projects.</p>



<i>Advisory Committee</i>	<i>Membership (Councillors)</i>	<i>Purpose</i>
<b>Public Art and Heritage Interpretation Advisory Committee</b>	<p>Lord Mayor of the day (<i>Councillor Davis to May 2023, Councillor Pandey May 2023 onwards</i>)</p> <ul style="list-style-type: none"> <li>&gt; Councillor Davis</li> <li>&gt; Councillor Garrard</li> <li>&gt; Councillor Prociv</li> </ul> <p>All Councillors are ex-officio members.</p>	<p>Advises Council on the views, needs and interests of First Nations people and communities in the Parramatta area, within the scope of Council's authority; advises Council on matters relating to embedding First Nations considerations into Council business, including appropriate approaches for engagement and; provides input into the City of Parramatta Council's work to promote an increased knowledge and understanding of the wider community of First Nations culture, history, achievements and ongoing challenges.</p>
<b>Riverside Theatres Advisory Committee</b>	<ul style="list-style-type: none"> <li>&gt; Councillor Humphries</li> <li>&gt; Councillor MacLean</li> <li>&gt; Councillor Pandey</li> <li>&gt; Councillor Valjak</li> </ul>	<p>The Riverside Theatres Advisory Committee advocates for Riverside and its critical role as a major arts and culture attraction for Sydney's Central City. The primary purpose of the Committee is to: Advise Council on the strategic direction of the Riverside Theatres' performance program and venues with reference to Council cultural plans and other relevant plans</p> <p>Advise Council on Riverside Theatres' strategic role in delivering Council's vision for Sydney's Central City as a culturally rich, successful, prosperous and destination Parramatta</p> <p>Advocate for Riverside Theatres as Western Sydney's premier performing arts centre.</p>
<b>Smart City Advisory Committee</b>	<p>Lord Mayor of the day</p> <p>All Councillors are ex-officio members</p>	<p>The Smart City Advisory Committee ('SCAC') provides a trusted sounding board and independent advice to Council, to guide innovation and to ensure the development of the City of Parramatta as a Smart City and an innovative Council.</p> <p>It is a key part of the governance framework supporting delivery of the Smart City Strategy.</p>



## 2.03

### Council Meetings

Council meetings are typically held on the second and fourth Monday of each month at Level 4, PHIVE (Council Chambers) at 5 Parramatta Square, Parramatta, commencing at 6:30pm.

The CEO and members of the Executive Management Team attend the meetings to provide information or advice when called upon by the Councillors.

The Code of Meeting Practice (The Code) governs the way in which Council meetings are conducted. The Code applies to all meetings of Council and

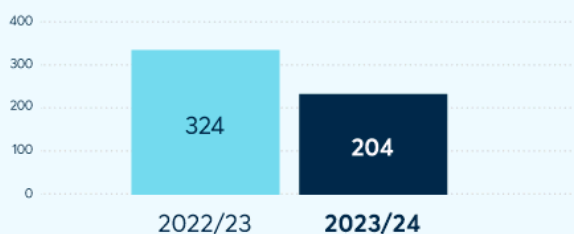
Committees of which all members are Councillors. The Code allows for public participation at Council Meetings.

Members of the public may make an application to address Council at a Council Meeting. Council allows a maximum of five speakers at each Council Meeting.

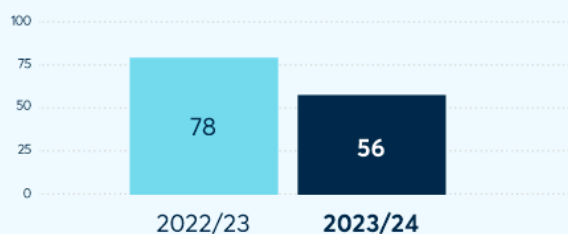
Members of the public can attend the meetings in person. Those unable to attend in person can watch the Council Meetings live online as well as view past meetings via the Council Meeting livestream and webcasting page.

### Council Meeting Statistics

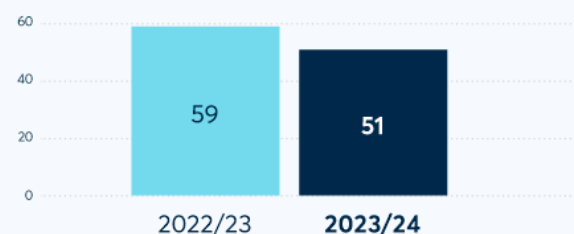
Reports Considered at Council Meetings



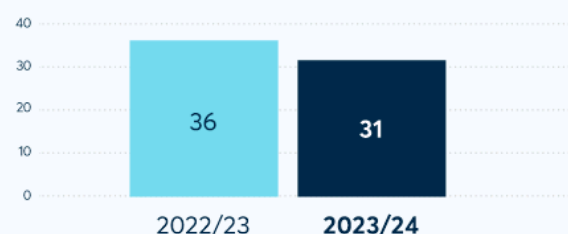
Notices of Motions Considered at Council Meetings



Confidential Reports Considered at Council Meetings



Motions Passed



## Corporate Registers

Corporate Registers are maintained to provide line of sight over Council's decision making.

### > Register of Voting on Planning Decisions

The Local Government Act 1993 requires Councils to maintain a register that records which Councillors vote for and vote against each planning decision of the Council.

### > Register of Declarations of Interests at Council Meetings

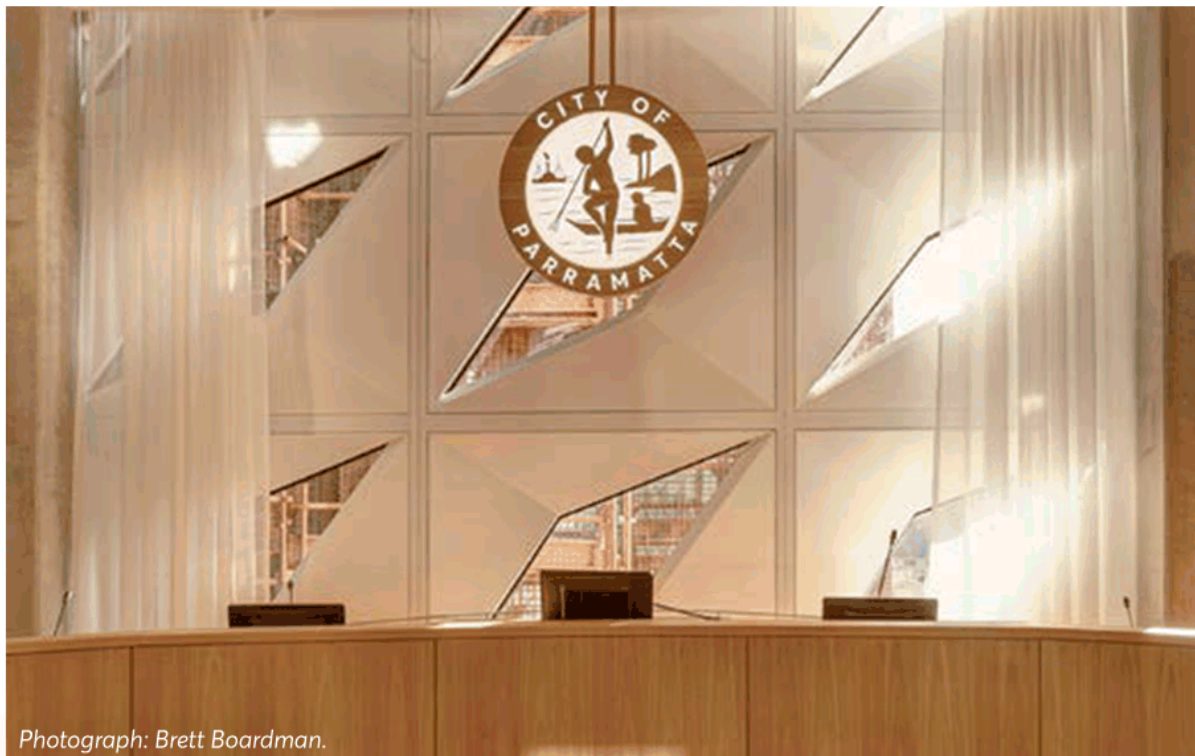
Councillors are required to declare and manage any conflicts of interest that may arise in matters being considered at meetings of the Council and committees of the Council in accordance with Council's Code of Conduct. All declarations of interest raised at Council Meetings and how the conflict of interest was managed are recorded in the minutes of the Council meeting at which the conflict was raised.

### > Register of Council Decisions

Council, as the governing body, is the decision-making authority on matters of legislative, strategic, policy and community importance. Decisions of the governing body are made at Council Meetings, and the decisions are recorded in the minutes of the Council Meetings.



[You can access Council's Corporate Registers here](#)



Photograph: Brett Boardman.



## 2.04

# AUDIT AND RISK

City of Parramatta Council established the Audit Risk and Improvement Committee (ARIC) in accordance with Section 428A of the Local Government Amendment (Governance and Planning) Act 2016. ARIC is an independent advisory committee that operates under its own designated Charter, to promote good corporate governance by providing independent objective assurance and assistance to Council.

The Committee consists of two Councillors and three independent external members, of which one is the external Chairperson. The Committee meets five times a year with four ordinary meetings and one special meeting to consider Council's Annual Financial Statements.

As of 30 June 2024, Committee members include:

- > Councillor Michelle Garrard
- > Councillor Sameer Pandey
- > Independent Member and Chair Dr Col Gellatly AO
- > Independent Member David Pendleton
- > Independent Member Jesse Jo





## INTERNAL AUDITS

Audits provide independent, objective assurance designed to add value and improve Council's operations. An internal audit contractor also ensures independence and autonomy from City of Parramatta's management and enables specialised knowledge and skills to be procured to conduct audits.

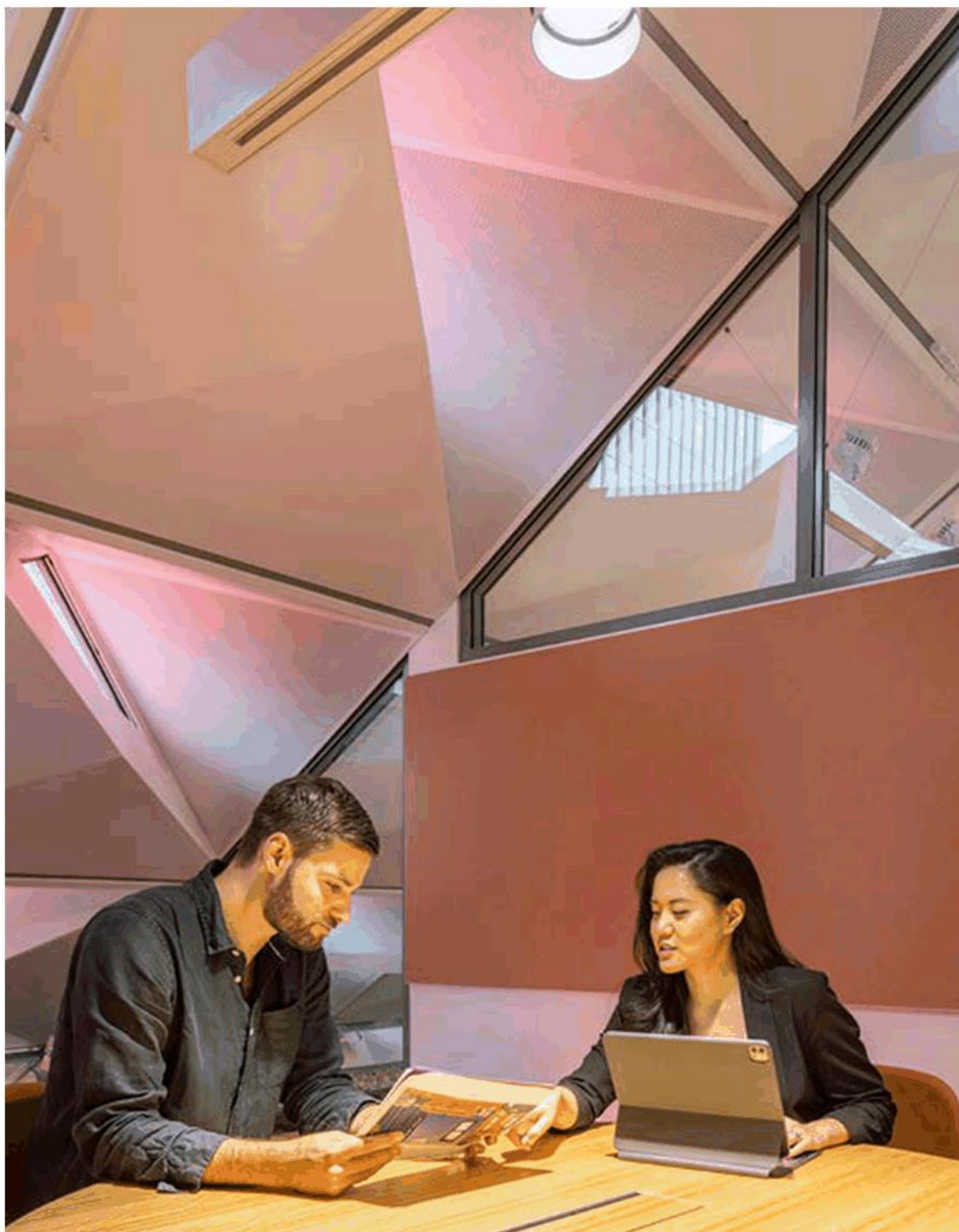
These activities are guided by an Internal Audit Charter and overseen by ARIC. During 2023/24, 11 internal audits were conducted across the following diverse operations:

Audit	Completed by
Control Assurance Map	Contractor
Overtime Practices	Contractor
Treasury and Investments	Contractor
Floodplain Risk Management	Contractor
Privacy	Contractor
Fleet Management	Contractor
Tree Management	Contractor
Grants and Contributions Received	Contractor
Access to RMS DRIVES system	Council Staff
Councillors Facilities and Expenses	Council Staff
Credit Card Usage	Council Staff

The audits assess the effectiveness of policies, guidelines, and controls. Action arising from audits allow development and improvements to governance and risk management.

New agreed controls are monitored by Council's Internal Audit Coordinator and reported to ARIC and Council's Executive Team.

## 2.04





## The Internal Ombudsman Shared Service (IOSS)

The Internal Ombudsman Shared Service (IOSS), shared between City of Parramatta, Cumberland City and Inner West Councils, is an 'independent ear' for the community, Councillors, Council staff and Council stakeholders. The IOSS undertakes the investigation of complaints and assists Councils with prevention and education activities.

The IOSS assists member Councils to:

- Promote a high standard of ethical conduct and decision-making
- Improve administrative conduct and procedures
- Identify areas for improvement in the delivery of services to their communities
- Ensure they are acting fairly, with integrity and in their communities' best interest
- Deal effectively with complaints
- Work to improve their complaint handling systems
- Strive for a corruption-free organisation.

IOSS operations are underpinned by the principles of procedural fairness, accountability and transparency.

Over the last 12 months, the Internal Ombudsman Shared Service (IOSS) delivered 180 activities for the City of Parramatta, one of three Councils within the IOSS service. This included the assessment, management and response of 123 complaints, an increase on the year prior. The IOSS developed and delivered training - undertaking 20 training activities across the 12 months to improve the awareness and knowledge of Council officials in relation to the Public Interest Disclosures (PID)s framework and to increase overall awareness of IOSS functions. Prevention activities slightly decreased given a reduction in requests for advice.

In the year ahead, the IOSS will strive to continue to deliver a high standard of service to all member communities and continue to work to increase accessibility of the service and efficiencies in delivery. The IOSS will assist Council with the newly elected Council body. The IOSS will continue to deliver quarterly Public Interest Disclosure officer training to ensure Council meets its statutory training requirements under the Public Interest Disclosure Act 2022 which came into effect from October 2023.

Activities of the Internal Ombudsman Shared Service for City of Parramatta Council from 1 July 2023 to 30 June 2024:



◀ Graphic of Activities

11%	<b>Education</b> – Training and Education Programs	20
71%	<b>Investigation</b> – Complaints	128
17%	<b>Prevention</b> – Advice and Projects	30
1%	<b>Prevention</b> – Policy Review and Development	2
<b>Total Activities</b>		<b>180</b>



## 2.05

# OUR STRUCTURE AND SERVICES

AS AT  
30 JUNE 2024

City of Parramatta is managed by an Executive Team with a diverse range of experience and expertise.

The Executive Team sets strategic and corporate priorities for the organisation, provides strategic vision and advice on the future of our City and organisation, and provides high level leadership and decision-making to improve and deliver outstanding services to our community.



**Gail Connolly**  
Chief Executive Officer



**John Angilley**  
Executive Director  
Finance &  
Information



**George Bounassif**  
Executive Director  
City Assets &  
Operations



**Jennifer Concato**  
Executive Director  
City Planning &  
Design



**Jon Greig**  
Executive Director  
Community &  
Culture



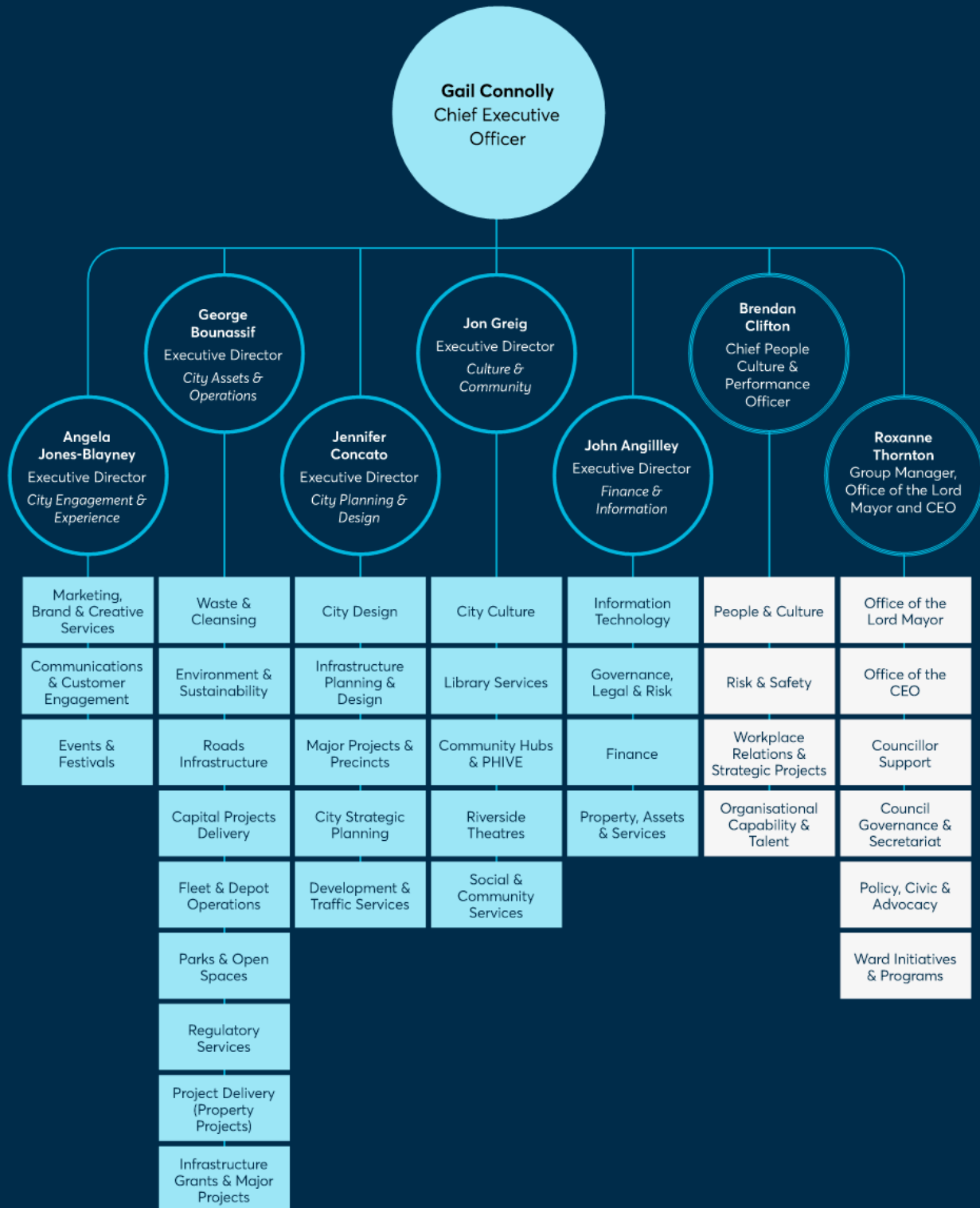
**Angela Jones-Blayney**  
Executive Director  
City Engagement &  
Experience



**Brendan Clifton**  
Chief People, Culture  
and Performance  
Officer



**Roxanne Thornton**  
Group Manager  
Office of Lord Mayor  
and CEO



## 2.06

# OUR ORGANISATION'S VALUES

Our values guide our behaviours and public service. All staff are encouraged to keep these values front of mind in all dealings with customers, partners, and fellow workers.



## INTEGRITY

We deliver on promises, act ethically, take responsibility for our actions and speak up respectfully. Integrity is the foundation on which everything is based.



## TEAMWORK

We support the role of leadership, collaborate within and across teams, and build effective partnerships with colleagues and our community to achieve our goals.



## CUSTOMER FOCUS

We communicate openly with our customers, are responsive to their needs and create new relationships as our City grows.



## INNOVATION

We build on our strengths, champion creative solutions, and seek new and sustainable opportunities.









## 2.07

# OUR PEOPLE



The City of Parramatta continues to be one of the fastest growing local governments in New South Wales.

To ensure we are delivering to our community and strategic objectives, we continue to invest in our leaders, future talent, and in developing an early careers program. We are prioritising employee connectedness and engagement by focusing on Diversity, Equity and Inclusion (DEI), and providing clarity and structure in our policies and procedures.

## OUR CURRENT WORKFORCE

City of Parramatta is committed to ensuring our workforce can deliver the strategic objectives set out in our Community Strategic Plan.

As at the 30 June 2024, City of Parramatta had 1498 employees engaged in paid work, 968 of which are permanent full-time employees, 102 permanent part-time employees, and 279 casuals.

### Employment Status (Number of staff 30 Jun 2024)

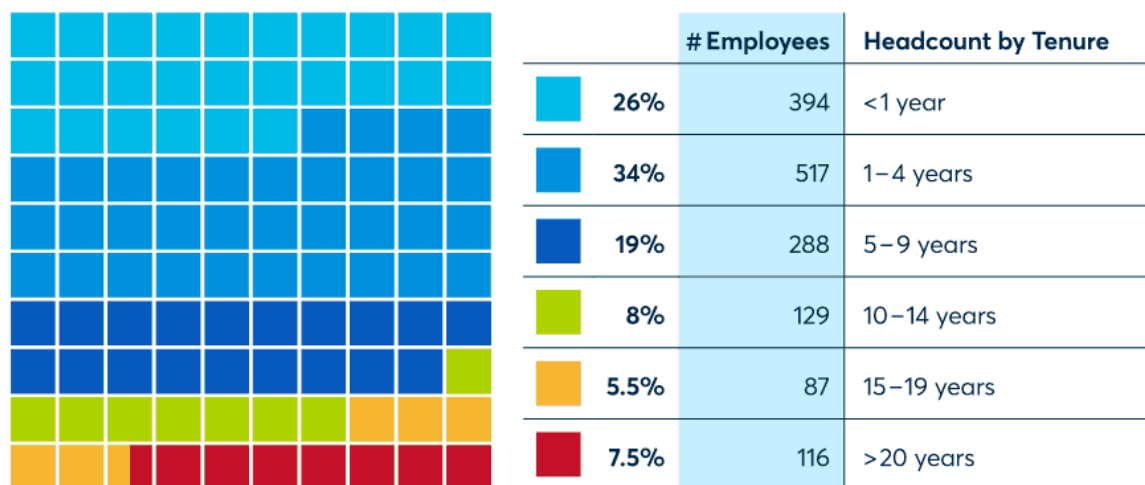
Casual Employee	279
Permanent Full Time	968
Permanent Part Time	102
Temporary Appointment Full-Time	14
Term Contract Full-Time	104
Term Contract Part-Time	31

## LENGTH OF SERVICE

The average employee tenure is 6.16 years. 60% have been employed for less than five (5) years. 8% have been employed for more than 20 years.



## EMPLOYMENT TENURE END OF JUNE 2023



## RECRUITMENT

During the 2023/24 financial year, 18,615 applicants applied for advertised positions at City of Parramatta. This is 4,455 more than the previous year and shows a relatively steady increase based on an increase of 5,000 in 2022/23. 40% of applications were via Seek,

12% via LinkedIn, and 27% direct from Council's website careers page. Advertised positions in customer service and libraries attracted the highest number of applications. Recruitment is primarily supported by an in-house team.



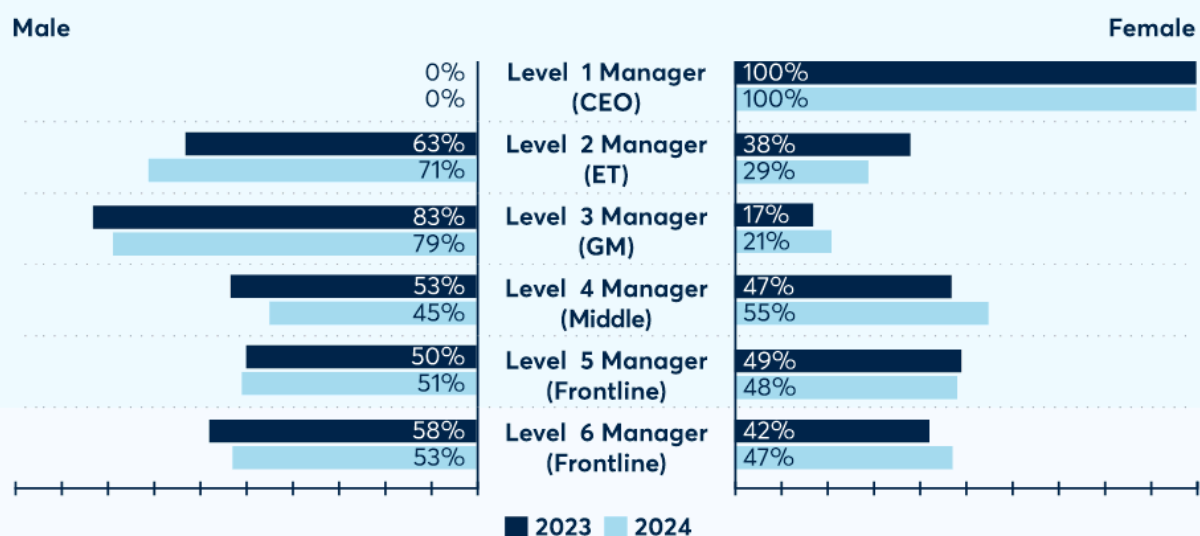
## 2.03

### AGE AND GENDER PROFILE

The age profile of our workforce remains relatively steady, consistent with other sectors and the general population. Our average age is 43 years old, with our greatest number of employees aged between 45 and 59.

The City of Parramatta has seen a rise in gender equality across its workforce with an increase

in our female workforce from 49% last financial to 50% for 2024 with greater representation in leadership roles. Led by a female CEO, women represent 29% of our executive leadership and 21% of our senior leadership; an increase of 4% in female representation. There has been an increase of 8% in female representation in middle management, and 5% in frontline leadership.



#### Headcount by Gender

##### Gender Distribution

Male	47%
Female	52%
Other	1%

#### Headcount by Gender

##### Gender Diversity within Leadership

Male	46%
Female	53%

#### Diversity, Equity and Inclusion Survey 2023 (576 responses)

ATSI	1%
Disability	10%
Veteran	2%
Carer	43%

## DIVERSITY

Council continues to implement its Diversity, Equity & Inclusion Strategy, 'We Belong', focusing on attracting, developing, and retaining diverse talent while creating an inclusive workplace.

Our Employee Resource Groups (ERGs) sponsored by the executive team continue to raise awareness across Gender, LGBTQIA+, Disability, Early Careers and Veterans and now include a First Nations ERG.

Action plans from the Disability, Inclusion Action Plan 2022-2026 are on track including the roll out of Inclusive Recruitment training and Hidden Disability training available to all employees. Actions from the First Nations Strategy 2024-2029 are also progressing on track with a key focus on delivering cultural competency training and skills and development programs.

## CULTURE AND EMPLOYEE ENGAGEMENT

The City of Parramatta encourages all employees to have their say on our workplace culture – what is working well and areas for improvement – through formal surveys. The results shape the actions planned to improve the working experience.

As a result of last year's survey, we have reviewed our leadership development program and introduced an internal program that focuses on specific development areas highlighted in the engagement feedback. These programs, along with Learning Fest and Leadership forums provide opportunities to continue to uplift the capability and engagement of our leaders.

## LEARNING AND DEVELOPMENT

Council continues to implement the Learning & Development Strategy 2023-2026, embedding a culture of learning through initiatives such as Learning Fest, a biannual skills and development program available for all staff. In November 2023 Learning Fest focused on the 'Customer Experience' and in May 2024 on 'Leading People Effectively' and 'Tools to Empower You'.

In 2023/24 the Evolve Leadership program was completed by 69% of leadership staff and aspiring leaders. The Evolution 1.0 follow up program was completed by 346 staff covering a range of modules such as safety, change inclusive leadership, coaching and performance.

## WORK HEALTH AND SAFETY

Our Health & Wellbeing Action Plan has delivered a range of programs throughout 23/24 to support our staff. We prioritised preventative health services by delivering flu vaccinations, manual handling training, and skin checks. At risk workers were also offered Tetanus & Hepatitis vaccinations. Employee Assistance Program (EAP) remained available to all staff offering professional services and mental health support including but not limited to career coaching, depression and anxiety counselling, financial counselling and nutritional consultation.

The following initiatives are also available to staff to improve health and enhance wellbeing;

Fitness Passport gym memberships, wellbeing webinars and access to a free digital Health & Wellbeing app. Council's commitment to Mental Health First Aider training has maintained our recognition by MHFA Australia.

In 23/24 Lost Time Injury (LTI) and Medically Treated Injury (MTI) count is trending down. We saw an increase of reporting on worker and patron incidents, injuries and near misses with a total of 716 events reported (386 worker incidents and 330 patron incidents) in 23/24. Continuous improvement will prioritise review and analysis with our lead indicators on reporting timeliness, contractor compliance and corrective actions.



## 2.08

# AWARDS TO COUNCIL

In 2023/24 City of Parramatta was proud to receive the following awards:

Status	Award	Date
● WINNER	2023 Local Government Awards, Strategy/Plan Division C (Population > 70,000 People) — <b>First Nations Engagement Framework</b>	August 2023
FINALIST	Urban Developer Awards for Industry Excellence, Excellence in Sustainability Social Infrastructure — <b>PHIVE</b>	August 2023
COMMENDATION	Urban Development Institute of Australia (UDIA) Coronation Property Awards for Excellence Excellence in Social & Community Infrastructure — <b>PHIVE</b>	August 2023
● WINNER	PAC Australia Impact Awards, Performing Arts Centre of the Year — Riverside Theatres	August 2023
● WINNER	Australian HR Awards — <b>Australian HR Director of the Year</b>	September 2023
● WINNER	Australian HR Awards — <b>Best Workplace Diversity &amp; Inclusion Program</b>	September 2023
● WINNER	Powerhouse Sydney Design Week, Holdmark Innovation Award — <b>PHIVE</b>	September 2023
● WINNER	Western Sydney Leadership Dialogue's Boomtown! 2023 Property & Infrastructure Awards, Outstanding Sports & Recreations Facility — <b>Parramatta Aquatic Centre (PAC)</b>	November 2023
● WINNER	MBA NSW Excellence in Construction & Site Safety Awards, Public Building \$50-\$200m Excellence in Sustainability — <b>PHIVE</b>	November 2023
HIGHLY COMMENDED	NSW Local Government Excellence in Environment Awards, Sustainable Infrastructure Division C — <b>PHIVE</b>	December 2023
HIGHLY COMMENDED	NSW Local Government Excellence in Environment Awards, Water Management Division C — <b>Revitalising Milson Park</b>	December 2023
● WINNER	Museums & Galleries NSW 2023 Imagine Awards, Engagement Programs award for large organisations Being Together — <b>Parramatta Yearbook</b>	

Status	Award	Date
HIGHLY COMMENDED	Engineering Excellence Awards, Projects Greater than \$500,000 but less than \$5 Million — <b>Brodie Street Shop Upgrade project</b>	April 2024
HIGHLY COMMENDED	2024 National Banksia Sustainability Awards Placemaking Award Parramatta CPB Contractors in partnership with the City of Parramatta Light Rail Stage 1, NSW	April 2024
● WINNER	2024 National Banksia Sustainability Awards Healthy Planet, Healthy People Award NSSL in collaboration with UTS and NSW Department of Planning and Environment, City of Parramatta OPENAIR project	April 2024
● WINNER	Australian Library and Information Association's (ALIA) Library Design Award — <b>PHIVE</b>	May 2024
● WINNER	The 2024 Australian Web Awards, Entertainment and Events — <b>Riverside Theatres' Website</b>	May 2024
● WINNER	Australian Institute of Architects NSW Chapter Awards Heritage Conservation — <b>Parramatta Town Hall, Design Inc Sydney, Lacoste and Stevenson, Manuelle Gautrand Architecture and TKD Architects</b>	June 2024
HIGHLY COMMENDED	2024 Australian Institute of Landscape Architects (AILA) NSW Award of Excellence for Civic Landscape — <b>Charles Street Square</b>	June 2024
● WINNER	NSW Local Government Professionals Excellence Awards, People, Workplace, Wellbeing - Population over 150,000 — <b>People Connect HR Systems Transformation</b>	June 2024
● WINNER	NSW Local Government Professionals Excellence Awards, People, Workplace, Wellbeing - Population over 150,000 — <b>Health and Wellbeing Action Plan 2023</b>	June 2024
FINALIST	Australian Institute of Architects NSW Chapter Awards, Sulman Medal for Public Infrastructure and Urban Design — <b>Parramatta Aquatic Centre (PAC), Grimshaw and Andrew Burges Architects and McGregor Coxall</b>	June 2024
● WINNER	Australian Institute of Architects NSW Chapter Awards 2024, Urban Design — <b>Charles Street Square</b>	June 2024

## 2.08

# COMMUNITY ENGAGEMENT

City of Parramatta Council is committed to engaging our communities in a transparent, open, and accountable way. Community engagement provides

Council with valuable insights into our community's perspectives and priorities, enabling more informed decision-making and improved service delivery.

Participate Parramatta Council's online community engagement platform, remains as popular as ever, with 480,000 visits from more than 270,000 unique visitors in 2023/24. In the last year, we sought feedback on more than 70 projects, including:



In the last financial year, the City of Parramatta also commenced delivery of our ward workshop series. In late 2023 and then again in early 2024, Council hosted community workshops in each of our five wards.

Nearly 400 residents have been engaged face-to-face in the past 12 months on topics including Draft Parramatta 2050, the Community Strategic Plan refresh, Delivery Program 2025–29 and

Operational Plan 2025/26 (DPOP), as well as a review of Council's Community Engagement Strategy. Participants provided rich insights into what they love about where they live and what they want to see improved in their neighbourhoods.

\*Including Council's Annual Operational Plan and Budget.







**3.00**

# COMMUNITY REPORT CARD

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3.04 — FAIR	59
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3.06 — WELCOMING	67
3.07 — GREEN	71
3.08 — THRIVING	75
3.09 — INNOVATIVE	79

**53**



## 3.01

# HOW HAVE WE DONE THIS YEAR?

Each Council term, Council develops a Delivery Program outlining its four-year commitments to the community, to support the long-term goals of our Community Strategic Plan. The Delivery Program is combined with a corresponding Operational Plan & Budget (the 'DPOP'), which spells out the key deliverables and budgets for each financial year.

Council's deliverables in the DPOP fall into two categories:

- > Projects that Council has committed to deliver during each year.
- > Key performance indicators (KPIs) for Council's ongoing service delivery.

This Community Report Card outlines Council's performance on delivering the projects, KPIs and budgets in the Delivery Program, Operational Plan & Budget in 2023/24.

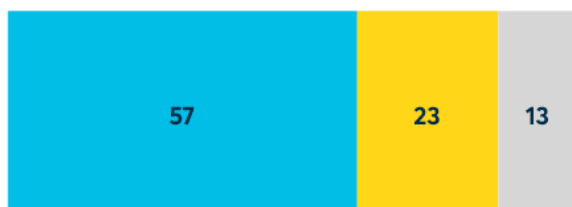
Full progress reports on Council's Delivery Program can be found on [Council's website](#).

Council's Projects



<span style="color: #00AEEF;">■</span> Completed	34	38%
<span style="color: #003366;">■</span> Progressing on track	40	44%
<span style="color: #FF0000;">■</span> Progressing off track	13	14%
<span style="color: #AAAAAA;">■</span> On hold / Stopped	3	3%
<span style="color: #666666;">■</span> Not due to start	0	1%
<b>Projects Total</b>	<b>91</b>	

Council's Key Performance Indicators



<span style="color: #00AEEF;">■</span> Achieved	57	61%
<span style="color: #FFD700;">■</span> Not achieved	23	24%
<span style="color: #AAAAAA;">■</span> Data not available	13	14%
<span style="color: #666666;">■</span> Not due	1	1%
<b>Services Measures Total</b>	<b>94</b>	

A further breakdown of Council's progress can be found on pages 59–82 of this report.

## 3.02

# 2023/24 FINANCIAL SNAPSHOT

Financial summary for all of Council

<b>\$455.6m</b> Budgeted Income	<b>\$286.9m</b> Budgeted Capital Expenses	<b>\$327.3m</b> Budgeted Operating Costs
<b>\$471.8m</b> Actual Income	<b>\$147.2m</b> Actual Capital Expenses	<b>\$383.6m</b> Actual Operating Costs

For every \$100 spent this year Council delivered:





## 3.03

# DELIVERING OUR COMMUNITY STRATEGIC PLAN GOALS

The following long-term community goals were developed from 2018 to 2022 to reflect the community's aspirations for the City of Parramatta.

In June 2022 Council reviewed and refreshed these goals to better align with contemporary priorities and impacts.



Our original 2018 Community Strategic Plan goals - are outlined below along with their supporting strategies:



**FAIR**



**ACCESSIBLE**



**WELCOMING**



**GREEN**



**THRIVING**



**INNOVATIVE**



**FAIR** — We can all benefit from the opportunities our City and neighbourhoods offer.



**GREEN** — We value and care for our environment.



**ACCESSIBLE** — We can all take part and get to where we want to go.



**THRIVING** — We are a nation-leading City with prospering communities and industries.



**WELCOMING** — We foster belonging and celebrate culture and diversity.



**INNOVATIVE** — We champion new ideas to create a better future.

## 3.04

## FAIR

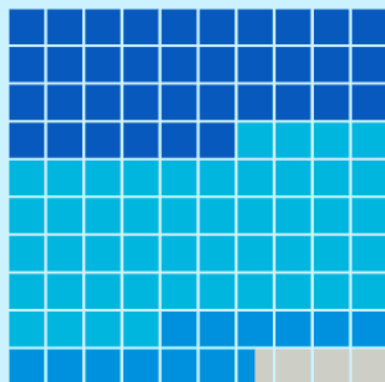
**We can all benefit from the opportunities our City and neighbourhoods offer.**

The City of Parramatta works in collaboration with the community to promote equity of opportunity through access to essential services, education and resources that support health and wellbeing. Council facilitates important advocacy and opportunities for community members to have their say. This is also supported by high-quality facilities and infrastructure to meet the needs of all our growing and diverse communities.



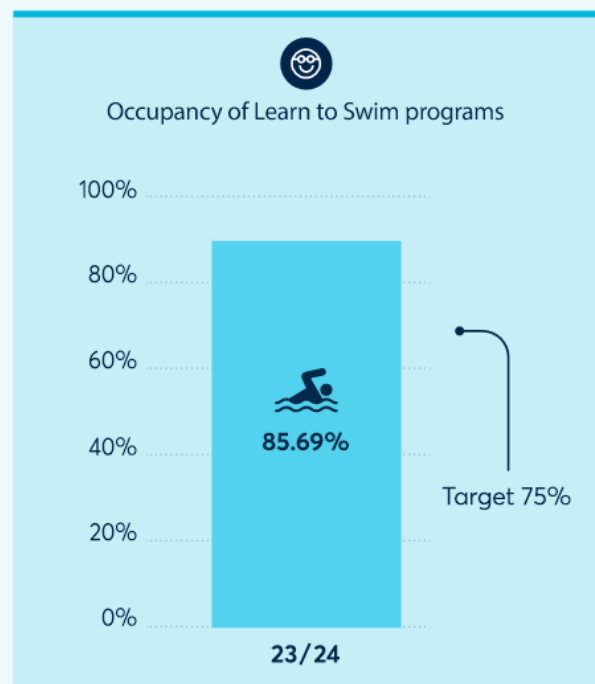
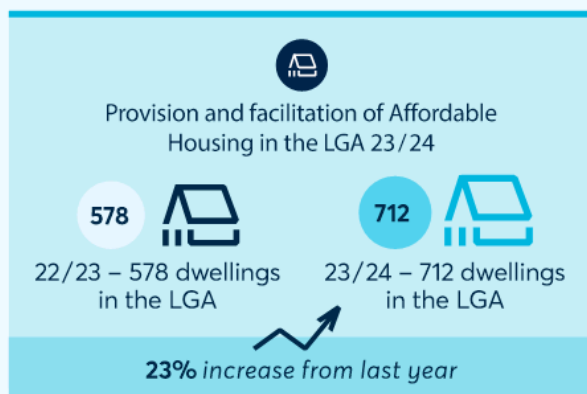
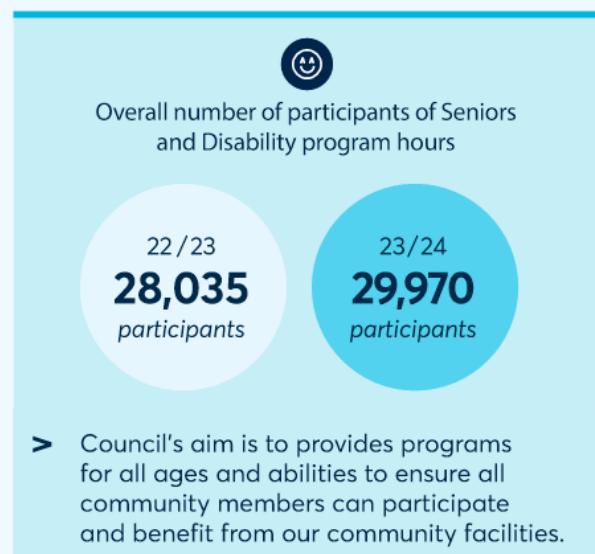
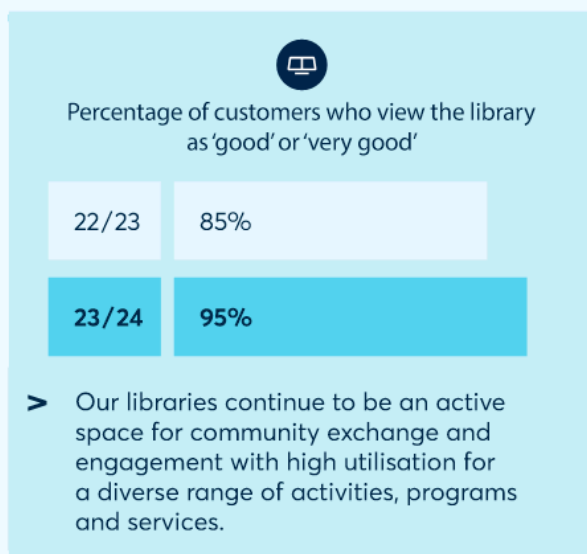
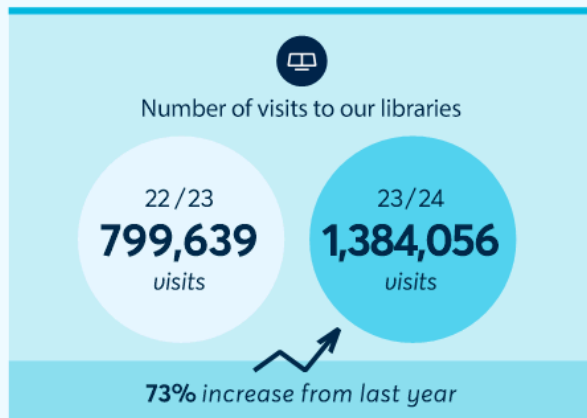
> Our performance against our Delivery Program and Operational Plan this year for the Fair goal:

## Fair Projects



36%	Completed	20
48%	Progressing On Track	27
12.5%	Progressing Off Track	7
3.5%	On Hold/Stopped	2
0%	Not Due to Start	0
Fair Projects Total		56







## 3.04

### Parramatta Aquatic Centre Opening

The Parramatta Aquatic Centre (PAC) is a partnership project with the NSW State Government. This multi-purpose and sustainable facility provides a new social space for the community, promoting health and wellbeing for people of all ages, abilities, interests, and backgrounds.

Opened on 25 September 2023, PAC covers 40,000 square metres and includes a 50m, 10-lane outdoor heated pool

with seating; a 25m indoor recreational pool; an indoor learn-to-swim pool; an indoor splash play area; multipurpose community rooms; spa and sauna facilities; fitness centre; café; and up to 180 parking spots.

Since opening the centre has seen more than 20,000 people attend swimming lessons, 4,000 school children attending swimming carnivals, and over 2,000 swim school program registrations.

### A Commitment to Affordable Housing

Housing affordability is a critical issue for Parramatta and Greater Sydney. In 2023, Council developed an Affordable Housing Action Plan which identifies direct actions and advocacy positions that Council will take towards improving housing affordability in the LGA during 2023-2025.

In May 2024, Council exhibited amendments to the Affordable Rental Housing Policy, which addresses the operational management of Council-owned affordable rental housing properties and complements the Affordable Housing Action Plan.

### Sport, Open Space and Recreation

Throughout 2023-24 Council progressed a number of key sporting and community infrastructure projects through to concept and detailed design phase. These upgrades are funded under The NSW Government's Western Sydney Infrastructure Grants Program and aim to provide high quality sporting and community facilities at locations throughout the LGA such as Somerville Park in Eastwood, Doyle Ground in North Parramatta, Max Ruddock Reserve in Winston Hills, Sue Savage Reserve in Toongabbie, West Epping Park Dog Off Leash Area and Kilpack Park in Carlingford.

In April 2024 Council placed the Sportsground Allocation Policy on exhibition. This policy aims to ensure that Council will allocate the use of its Sportsgrounds in a systematic approach which aligns with Council's broader Sportsground Strategy and values, including to actively contribute to the health, wellbeing, equality, and inclusion of the whole community.

In 2024, City of Parramatta also signed a three-year partnership with the Parramatta Eels to help cement the City's reputation as the home of sport, drive visitation and economic growth and build capacity in the community.



## The Social Sustainability Strategy 2024–2033

In June 2024 Council endorsed The Social Sustainability Strategy 2024-2033. This is Council's ten-year vision for an equitable and resilient Parramatta where residents are safe, socially connected, and have what they need to live

with dignity and to thrive. It establishes five priorities which will guide decision making in how Council plans and delivers community infrastructure, services, and programs.

## Meals on Wheels

During 2023/24 our Meals on Wheels volunteers have contributed more than 2,107 hours supporting participants and delivering more than

27,719 meals to ensure that vulnerable members of the community have access to healthy, nutritious meals.

## Active Parramatta

Active Parramatta is a Council initiative that provides free and affordable health and wellbeing programs that cater to people of all ages, abilities and backgrounds both online and in person. This past year The Active Parramatta Van offered over 130 free programs such as Gentle Exercise, Mobility Flow and Holistic Fitness to over 9,000 participants. The Health & Fitness programs including Zumba, Pilates, yoga, boxing and circuit training attracted over 1018 registrations.

Council's school holiday program - the largest free school holiday program in NSW, offered 161 activities with over 2,400 participants.

Council also partnered with the Australian International Sports Organisation to provide an eight-week multi-sport afterschool program informed by research from Western Sydney Health. Utilising the Active Kids Voucher program 653 children participating in this program.



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"The Parramatta Aquatic Centre is a multi-purpose and sustainable facility that provides a new social space for the community, promoting health and wellbeing for people of all ages, abilities, interests, and backgrounds."

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3.05

# ACCESSIBLE

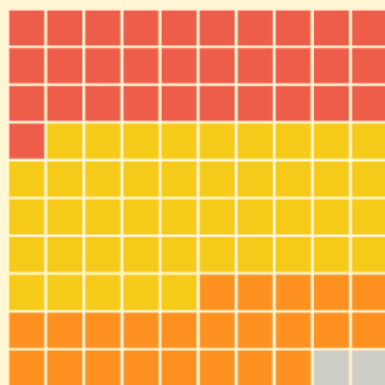
**We can all take part and get to where we want to go.**

As the City of Parramatta grows, an increase in sustainable, reliable and diverse infrastructure is essential to create greater connections and access for all commuting and travelling across the LGA. Integrated transport strategies that are driven by universal design, well planned location of jobs and educational opportunities and prioritising programs that promote inclusivity and awareness are driving Councils projects for the Accessible goal.



> Our performance against our Delivery Program and Operational Plan this year or the Accessible goal:

## Accessible Projects



<span style="color: red;">■</span>	31% Completed	12
<span style="color: yellow;">■</span>	44% Progressing On Track	17
<span style="color: orange;">■</span>	23% Progressing Off Track	9
<span style="color: grey;">■</span>	2% On Hold/Stopped	1
<span style="color: white;">■</span>	0% Not Due to Start	0
<b>Accessible Projects Total</b>		<b>39</b>





Community Satisfaction with the maintenance of footpaths



Availability of community-facing systems (websites; service portals)

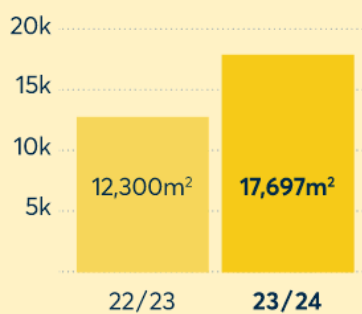
100%



> Council's goal is to achieve 99.5% excluding scheduled maintenance. Access to online services and information is essential to assist Council's reach throughout the community.



New or renewed footpaths constructed, in square metres



An increase of 43.8% from last year



Utilisation of Parramatta Valley Cycleway by Cyclists

22/23 > 570,356

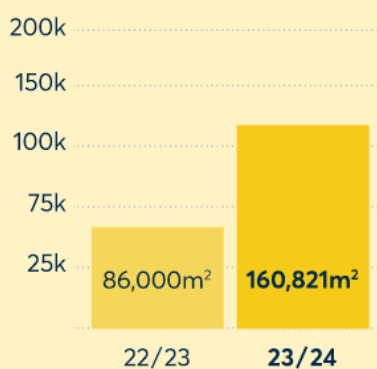
23/24 > 604,656



An increase of 6.01% on last year



New or renewed roads constructed, in square metres



An increase of 87% from last year



Percentage of people who feel comfortable in public spaces in our LGA

2021  
81%

2023  
86%



Community Satisfaction rating with Council promoting sustainable transport options including footpaths, cycleways and public transport

22/23 3.28/5

23/24 3.26/5



## 3.05

### Disability Inclusion Action Plan

City of Parramatta is delivering on key community outcomes identified in the Disability Inclusion Action Plan 2022-2026. Commitments over the last year include working with Autism Spectrum Australia (ASPECT) to create Autism friendly spaces and services, Auslan interpreted Story Time sessions at Council libraries, three digital wayfinding kiosks installed in the Parramatta CBD and an access audit completed for all playgrounds across the LGA to inform Council's accessible playground framework.

Council is also working with the Australian Network on Disability to develop a Workplace Adjustment Policy, and the Parramatta Aquatic Centre (PAC) is working to increase access for people with disability by providing opportunities for free trials and identifying quiet spaces and times for people who may struggle with sensory overload.

### The Parramatta Bike Plan

The Parramatta Bike Plan was endorsed by Council on Tuesday 11 June 2024. This Plan looks at opportunities to invest in new and existing cycleways and create a better user experience for the community including:

To enhance the productivity and liveability of Parramatta through an increase in cycling, helping foster healthy and connected residents, workers and visitors.

For cycling to be safe and perceived as a safe and attractive option for all members of the community, for those aged 8 through to 88.

To increase the proportion of people cycling in Parramatta to 5% of all trips to work, and 10% for those ending in the CBD

### Alfred Street Bridge

In October 2023, a new gateway into the City of Parramatta was officially opened. The Alfred Street Bridge is both a distinctive landmark and an important piece in a growing network of active transport links, which will make it easier for pedestrians and bike riders.

The 4.5-metre-wide, 200-metre-long bridge spans the Parramatta River between James Ruse Drive and Gasworks Bridge.

It provides the City's growing population with a convenient, safe and scenic connection over the river, directly to the Stage 1 Parramatta Light Rail.

The \$19 million project, co-funded by Council (\$7.5million) and the NSW Government (\$11.5 million), is Australia's first true diagonal arch bridge.



Photograph: courtesy of Guthrie Project.

## Parramatta Light Rail Advocacy

Council's successful advocacy to the NSW Government to progress Stage 2 of the Parramatta Light Rail resulted in the Department of Planning Housing and Infrastructure providing planning approval for Stage 2 in February 2024.

Stage 2 will connect Stage 1 and the Parramatta CBD to Sydney Olympic Park via Camellia, Rydalmere, Ermington, Melrose Park and Wentworth Point.

## Enhancing Pedestrian and Cyclist Networks

Plans are underway for four new pedestrian and cyclist projects - Bennelong Parkway Bridge and Paths, Toongabbie to Westmead Corridor, Kleins Road Corridor, and the Wilderline to Duck River Paths. These plans were presented to the community for feedback March and April 2024 and include proposals for new footpaths and bike paths, safer crossing facilities, boardwalks and bridges to improve pedestrian and cyclist infrastructure.

Pedestrians and cyclists travelling through Rydalmere have a safer connection to Parramatta with the completion of the raised combined pedestrian and cyclist crossing on Brodie Street.

This project is funded by the NSW Government's Parramatta to Sydney Foreshore Link.

Council has also progressed the George Street East Pedestrian and Cyclist Paths through the detailed design phase and the Norwest T-Way Shared Path and Ermington Foreshore Stage 3 into the construction phase which will begin in later 2024.



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"The Alfred Street Bridge is both a distinctive landmark and an important piece in a growing network of active transport links."

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## 3.06

# WELCOMING

**We foster belonging and celebrate culture and diversity.**

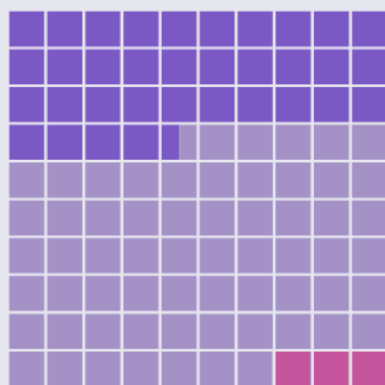
Council takes pride in celebrating the city's community and highlighting its finest aspect, its cultural diversity.

Baramada/Burramatta has always been an important meeting place for First Nations people and today Parramatta is a meeting place for people from all around the world. The City of Parramatta celebrates this through its active events and festival program each year. Our community infrastructure promotes Parramatta's unique heritage and diversity, to support connection and inclusivity.



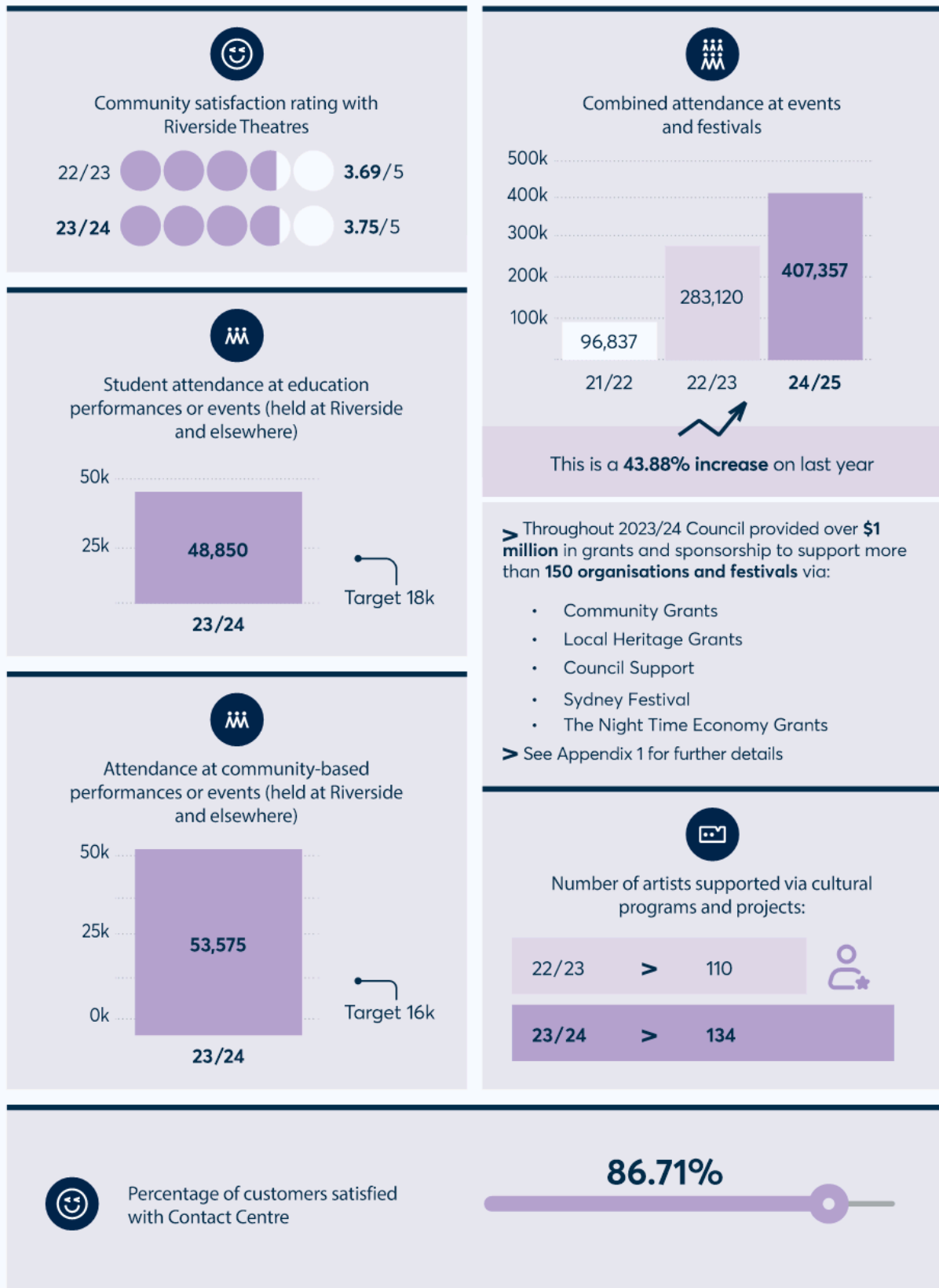
- > Our performance against our Delivery Program and Operational Plan this year for the Welcoming goal:

## Welcoming Projects



<span style="display:inline-block; width:15px; height:15px; background-color:purple;"></span> 35.5%	Completed	11
<span style="display:inline-block; width:15px; height:15px; background-color:lightpurple;"></span> 61.5%	Progressing On Track	19
<span style="display:inline-block; width:15px; height:15px; background-color:pink;"></span> 3%	Progressing Off Track	1
<span style="display:inline-block; width:15px; height:15px; background-color:lightgrey;"></span> 0%	On Hold/Stopped	0
<span style="display:inline-block; width:15px; height:15px; background-color:white;"></span> 0%	Not Due to Start	0
<b>Welcoming Projects Total</b>		<b>31</b>







## 3.06

### First Nations Strategy 2024-2029, WARAMI & Ngana Birrung

City of Parramatta's relationship with Dharug and the First Nations community reached a new milestone with completion and launch of the ground-breaking First Nations Strategy at the City's meeting place, Parramatta Town Hall on 2 May 2024.

This Strategy was developed in consultation with the First Nations community, service providers, staff and the wider community and is focused around five pillars: social justice, cultural leadership, social cohesion, celebration, and accountability. It embodies a unique framework

specific to the City of Parramatta, demonstrating Council's commitment to the fundamental principles of the Uluru Statement of the Heart: **Voice, Makarrata (meaning 'Treaty' in Yolngu), and Truth.**

**WARAMI** is Council's overarching festival for First Nations events and programs including Sorry Day, YinByalla 'Truth Talking' for National Reconciliation Week, and Burramatta NAIDOC. **Ngana Birrung** was also held in March 2024 which unites First Nations musicians from across the Country and provides a platform for local artists.

### Parramatta Lanes 2023

From 11 - 14 October 2023 Parramatta Lanes attracted more than 180,000 visitors across 15 laneways and roof top car parks, offering a range of street food, live music, and cultural experiences. Local restaurants, food trucks, and pop-up stalls showcased multicultural cuisines, and 120 musicians performed, with more than fifty per cent

from Western Sydney. Three public artworks were featured including Lawrence Liang's Bloom sculpture illuminating St John's Lawn.

A special 'Festival of Lights' event was also held on Saturday 14 October to celebrate the sights, sounds and colours of the South Asian community.

### Cultural Celebrations

Each year Council celebrates its cultural diversity through a range of programs and events. In February 2024 Parramatta came alive with artinstallations, street food, live entertainment, cultural workshops and performances to celebrate Lunar New Year. The event also provided insight into history and culture through the ancient art of traditional Chinese

calligraphy, lanterns, a wishing ree, traditional tea sampling and roving dragon and lion dances.

Diwali is also a significant celebration with almost 29,000 Indian-born residents in Parramatta. Council supported a range of community-led celebrations such as the Little India Diwali Celebration in Harris Park on 18 November 2023.



## Riverside Theatres Redevelopment Project

Riverside Theatres is the premier performing arts venue in Western Sydney. In May 2024, the highly anticipated winning design for the redevelopment of Riverside was announced. Featuring a 1,500 seat Broadway-style lyric theatre with First Nations inspired interiors, the iconic design also includes the refurbishment of the iconic 760-seat Riverside Playhouse Theatre, construction of an all-new 430-seat 'Black Box' drama/performance theatre, an all-new

80–100 seat digital development studio / digital cinema and enhanced public spaces, foyers, food and beverage and function spaces.

This redesign will help establish the venue as a world-class performing arts centre, that will attract major Australian and international works to Parramatta whilst also creating a space where everyone feels welcomed and inspired and which embodies our commitment to cultural inclusion and creative excellence.

## Parramatta Town Hall

Parramatta Town Hall has a rich legacy serving as a key community gathering space since 1883. The recent \$30 million upgrade includes the restoration of original features as well as the addition of a light-filled, modern glass atrium that directly opens onto the vibrant Parramatta Square, and integrates with PHIVE, Parramatta's new community, cultural and civic hub.

The seamless blend of heritage architecture and contemporary design, demonstrates our ongoing commitment to conserving heritage and embracing a new and exciting phase in the City's transformation.

## Programs at PHIVE

Programs at PHIVE have continued to be popular amongst children and families with school holiday workshops and hands-on activities booking out. 'Creature', an interactive light display, and 'Beetle', a physical storytelling performance, provided low

and no-cost opportunities for families in Western Sydney to engage in arts and culture experiences. Sea of Light was a highlight of the events and programming calendar with 30,241 free tickets being snapped up by local families.



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 "Riverside Theatres is the premier arts venue in Western Sydney."  
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## 3.07

## GREEN

**We value and care for our environment.**

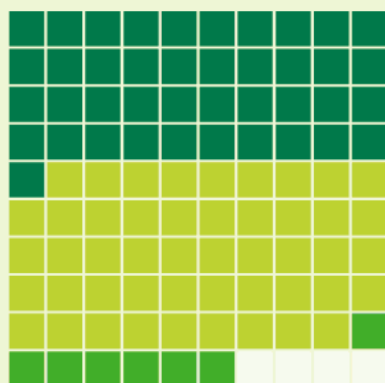
Parramatta is a City surrounded by nature.






Our environment is integral to our identity and wellbeing and helps improve the liveability and productivity of our city.

Our Green goal ensures we continue to prioritise sustainable design and infrastructure, improve and protect our natural assets and develop programs and processes to reduce our waste and impact on the local environment. As a river city within an urban setting, we are required to build resilience, foster a regenerative city through a circular economy and adapt to climate change so we can continue to maintain and connect to our natural environment, bushland and biodiversity.

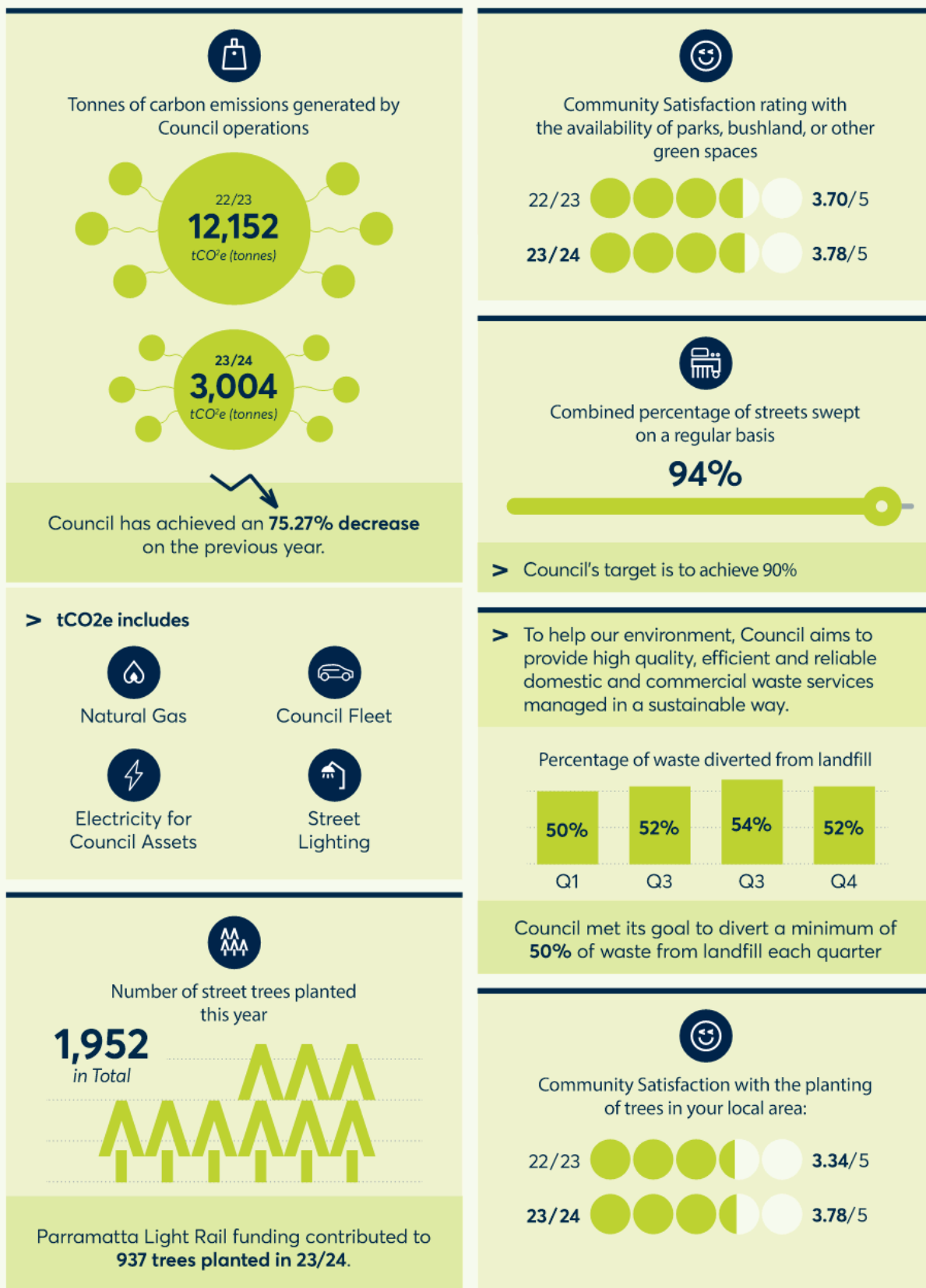


> Our performance against our Delivery Program and Operational Plan this year for the Green goal:

**Green Projects**

	41% Completed	11
	48% Progressing On Track	13
	7% Progressing Off Track	2
	0% On Hold/Stopped	0
	4% Not Due to Start	1
<b>Green Projects Total</b>		<b>27</b>







## 3.07

### Environmental Sustainability Strategy 2024–2033

Throughout 2023/24 Council continued to review the draft Environmental Sustainability Strategy 2024–2033. This is Council's ten-year vision that focuses on regeneration, resilience and climate

action that will guide Council's decision making and encourage environmental actions and outcomes that bring people and nature together.

### City for Nature

As a city for nature, Council has worked with partners and the community to give the city a green make-over including:

- > **Greening Parramatta Program:** In partnership with NSW State Government, over 1900 trees have been planted in streets and parks, prioritising areas vulnerable to urban heat.
- > **Parramatta Light Rail Tree Planting:** In partnership with Transport for NSW, more than 937 trees are being planted to replace those removed during the light rail construction.
- > **Community Tree Champions:** A volunteer program engages residents in tree planting, with 70+ Tree Champions fostering community ownership.
- > **National Tree Day:** Council hosts a major tree-planting event, with volunteers planting 10,000 plants each July.
- > **Bushcare:** volunteers have contributed 9,267 hours to weed removal, habitat restoration, and tree planting in bushland reserves.
- > **Canopy Plan:** For Parramatta to be a great city, it needs truly great trees. Throughout 2023/24 Council developed a report on progressing the Canopy Plan. The report included a range of preliminary actions that establish first steps towards improving organisational capacity in tree delivery and management.

These initiatives aim to create a greener and more sustainable Parramatta, with active community involvement in preserving and enhancing the natural environment.

### Parramatta River Flood Study

The Parramatta River Flood Study was endorsed by Council in June 2024. City of Parramatta will now share the endorsed 2024 Parramatta River Flood Study and modelling with stakeholders and the community and begin work on the

Draft Floodplain Risk Management Study and Plan. This will explore options to reduce flood risk to property and will consider works such as levee banks, flood detention basins, house raising, property acquisition and community education.



Photograph: Simon Wood Photography

## eDNA survey

Hundreds of species could be identified as Parramatta becomes one of the first NSW councils to use new Environmental DNA (eDNA) testing as part of its biological survey of waterways to improve its local biodiversity.

All animals and plants shed fragments of their DNA into the environment, which is then washed into creeks and rivers. This new technique takes a forensic investigative approach to analysing the DNA samples and cross-matching them to a database.

## Sustainability at the PAC

The Parramatta Aquatic Centre (PAC) has been designed with environmental performance front of mind. From sourcing ecological materials to water harvesting and alternative energy options, Parramatta's newest community facility strikes the right balance between having the power to treat and heat water, keep the lights on and maintain a comfortable temperature, and delivering on Council's sustainability mission to do more and use less.

Some key features include rooftop solar panels, expansive skylights made from a lightweight material Ethylene tetrafluoroethylene (ETFE) that helps improve the buildings energy consumption, three rain gardens to collect stormwater and an integrated centralised plant, located at the basement of the building, that will deliver waste, heat and energy efficiencies.

## FOGO

Food Organics and Garden Organics (FOGO) is a new way to recycle your food scraps and garden waste and reduce landfill at the same time. Council staff have been actively engaging the community with a range of educational activities and resources on-line and in-person to ensure our residents are up to date on the FOGO roll-out

Council also has a dedicated FOGO customer service team, engaged additional staff to assist the process and revised all collateral to ensure consistent messaging on FOGO across the LGA.

FOGO in Parramatta is due to commence its first phase in November 2024 for residents in houses, town houses and unit building with 30 dwellings or less. The second phase for larger building will commence in 2025.



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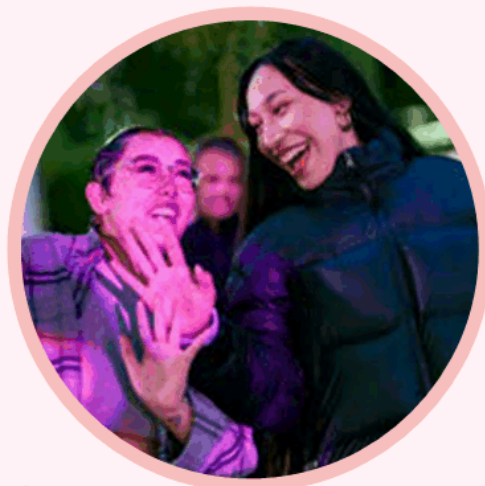
"This is Council's ten-year vision that focuses on regeneration, resilience and climate action.

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## 3.08

## THRIVING

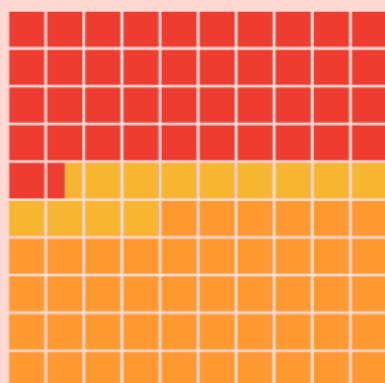
**We are a nation-leading City with prospering communities and industries.**



Our Thriving strategic goal recognises the importance of diversifying our economic, employment and tertiary opportunities. This is achieved through industry partnerships, strategic policy, private and public investment, and city-shaping infrastructure. Through this process our communities become vibrant and sustainable places with improved business exchange, arts and cultural activity, community engagement and state-of-the-art sports and entertainment facilities.

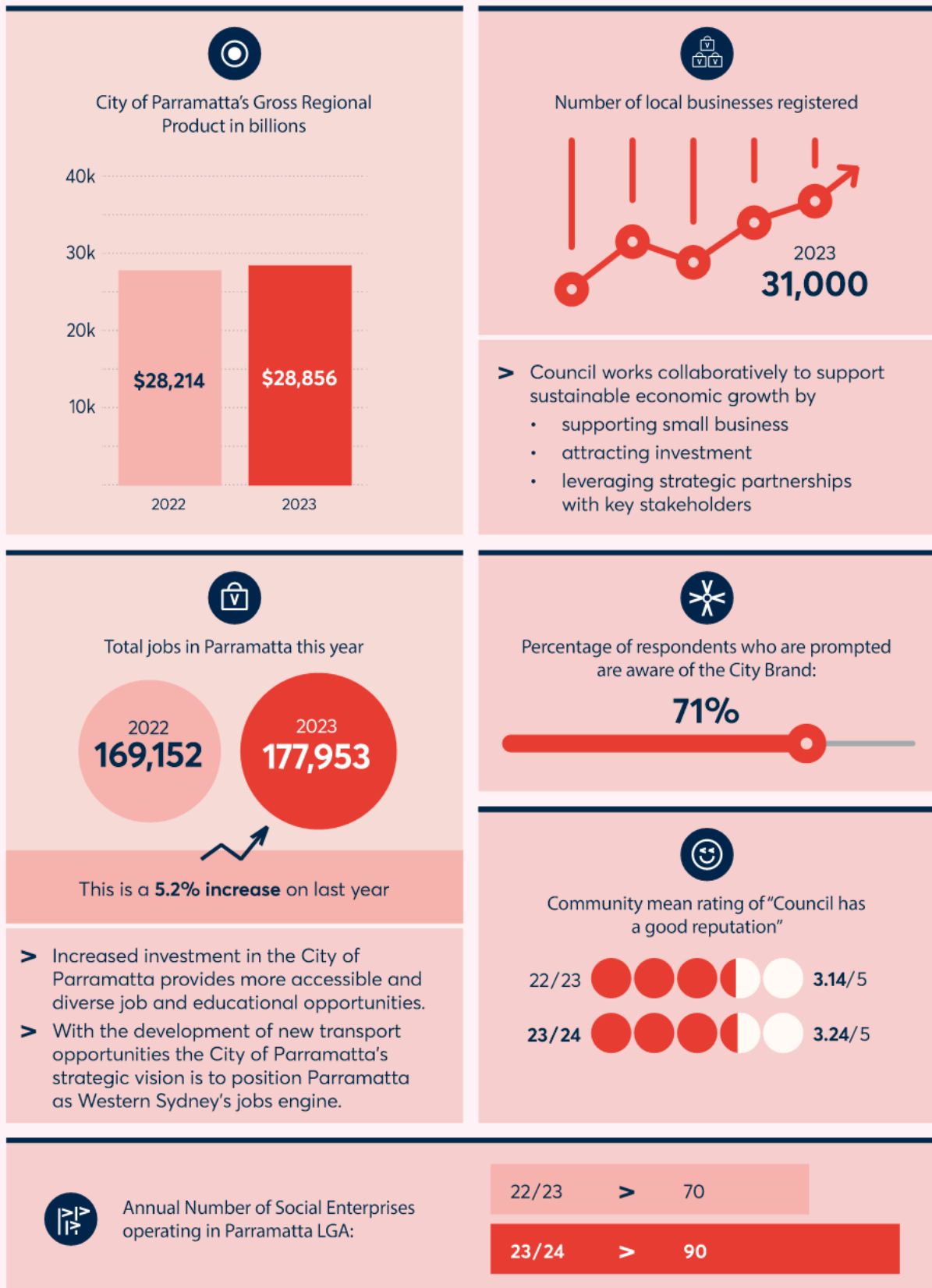
> Our performance against our Delivery Program and Operational Plan this year for the Welcoming goal:

## Thriving Projects



<span style="color: red;">■</span> 41.5%	Completed	10
<span style="color: yellow;">■</span> 12.5%	Progressing On Track	11
<span style="color: orange;">■</span> 46%	Progressing Off Track	3
<span style="color: grey;">■</span> 0%	On Hold/Stopped	0
<span style="color: white;">■</span> 0%	Not Due to Start	0
<b>Thriving Projects Total</b>		<b>24</b>







## 3.08

### Charles Street Square

With the \$12m+ transformation of Charles Street Square now complete and officially opened on 27 November 2023, Parramatta Quay welcomes residents and visitors to a new riverfront gathering place that connects people to Parramatta's unique stories.

Celebrating the point where salt water and fresh water meet, Charles Street Square now offers a distinctive arrival for ferry passengers with easy-to-navigate ramps and stairs making connections between the Parramatta River and the CBD accessible to all.

City of Parramatta's design for Charles Street Square draws inspiration from the curved geometry of the river, the surrounding landscape, and the site's unique history. This vibrant public space now offers a wide riverside promenade, an amphitheatre, garden terrace and City square.

Cultural heritage aspects form part of the visitor experience, with opportunities to scan small QR codes inlaid into seating to learn more about the people, places and events that have shaped Parramatta over time.

### Parramatta Artist Studios Relocation

Parramatta Artists' Studios is home for creative production in Western Sydney, providing a contemporary and collaborative art space, which connects artists with community and contributes to a vibrant culture.

Through our supported studios, as well as our digital residencies, we offer tenancies, residencies, career development opportunities and community connected programs.

PAS Granville opened in May 2024, and together with the Rydalmere studios offers fourteen new spaces for artists. PAS is committed to providing a culturally safe and uninterrupted space for First Nations artists and community members, offering a space for them at the new Granville location.

Since 2006 PAS has provided hundreds of aspiring and recognised artists with opportunities to develop their studio-based practices, a rarity across Sydney.

We have a growing community of alumni who are at the forefront of contemporary artistic practice in Australia, some have earned international recognition for their work, such as contemporary artist Serwah Attafuah, who exhibited work at Amsterdam's Felix Meritis last year and is in the Biennale of Sydney this year.



Serwah Attafuah, 2023–24 PAS Rydalmere Studio Artist. Photograph: Anna Kučera.

## Parramatta Late-Night Trading DCP

City of Parramatta Council endorsed the Parramatta Late Night Trading Development Control Plan (DCP) to form Part 10 of the Parramatta Development Control Plan 2023 at its meeting on 24 June 2024.

The Late-Night Trading DCP controls will apply to the Parramatta City Centre and provide detailed guidelines for business seeking to trade in the evening and early morning hours. The DCP also requires new sensitive receiver developments (such as new residential or office buildings) within the Parramatta City Centre to include appropriate

noise amelioration measures to ensure that future residents or workers will not be affected by late night trading noise.

The Late-Night Trading DCP is consistent with Council's strategic documents that set out Council's vision for Parramatta City Centre as a future 24-hour night time economy promoting a safe, thriving, and diverse range of opportunities to serve local residents and visitors with appropriate safeguards to monitor and balance amenity considerations.

## Parramatta's World Cup Live Site

Parramatta turned into fan central for 31 days across July and August for one of the biggest sports events in Sydney in 2023 – the 2023 FIFA Women's World Cup. During this time a sold-out crowd of 80,000 descended on Sydney Olympic

Park for the Women's World Cup semi-final with thousands more watching the action at live sites across the Parramatta CBD including two sites at Parramatta Square and one at Centenary Square.

## Supporting Social Enterprise

The Good Gift Guide and markets celebrate and promote businesses that make a difference for communities and the environment. Launched just before Christmas, the guide and markets featured local enterprises, fair trade, ethical purchasing and environmentally friendly businesses, indigenous owned/founded businesses, charities and more.

The markets were held in Centenary Square on Social Enterprise Day and featured stalls from the guide, making it easy to find unique gifts that make a positive difference to the world.



Photograph: Katherine Lu.

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"We have a growing community of alumni who are at the forefront of contemporary artistic practice in Australia."

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## 3.09

# INNOVATIVE

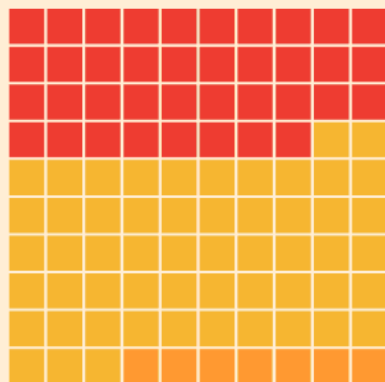
**We are a nation-leading City with prospering communities and industries.**



With the scale of transformation that Parramatta is undergoing, managing growth is one of the top concerns for our community. Focusing on our Innovative strategic goal meant understanding that the future of Parramatta is much more than bricks and mortar – it includes best practice in city design, technology, creativity and connectivity. It is not simply about growth: it is about becoming smarter. Inspired by some of the world's greatest cities, Parramatta will leverage the foundations of good urban planning.

> Our performance against our Delivery Program and Operational Plan this year for the Welcoming goal:

## Innovative Projects

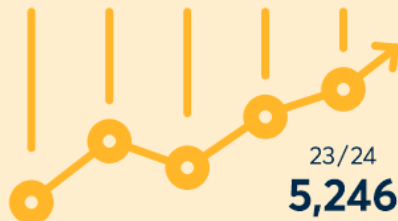


<span style="color: red;">■</span>	38% Completed	5
<span style="color: yellow;">■</span>	54% Progressing On Track	7
<span style="color: orange;">■</span>	8% Progressing Off Track	1
<span style="color: grey;">■</span>	0% On Hold/Stopped	0
<span style="color: white;">■</span>	0% Not Due to Start	0
Innovative Projects Total		13





Number of businesses registered in targeted industries (Education and Training and Professional, Scientific and Technical Services)



- > Council aims to ensure it is financially sustainable and provides transparent, value for money services, according to the priorities of the community

22/23 3.05/5

23/24 3.08/5



Community mean rating of "Council is forward thinking"

22/23 3.15/5

23/24 3.23/5



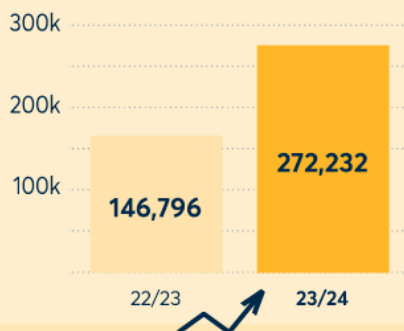
Community mean rating of "Council is innovative"

22/23 3.13/5

23/24 3.22/5



Number of visits to the Participate Parramatta engagement platform



This is an **85.22% increase** on the previous year.



Number of Smart City Initiatives



This is **expected to increase for 24/25** with the implementation of Council's Smart City and Innovation Strategy 2024–2033.

- > Council innovates digital engagement by leveraging interactive platforms, employing data-driven insights and incorporating user feedback, we tailor our online presence to address community needs effectively and enhance civic participation.



## 3.09

### Civic Link

The \$21 million project, part funded by the NSW Government will be Parramatta's grand promenade, providing a vibrant green pedestrian spine running from Parramatta Square to the Parramatta River.

It will connect the railway and light rail with the future Sydney Metrowest, and the Powerhouse Parramatta Museum at the river's edge. It will be an iconic pedestrian boulevard, a place to gather, celebrate culture and enjoy nature.

Designs for the city-shaping project reflect Parramatta's deep connection to the river and incorporate the use of innovative infrastructure with integrated lighting, CCTV, environmental sensors, dynamic signage, public WIFI and recharge points. TStage 1 was exhibited in early 2024 and expected to be completed in 2027.

### Lake Parramatta Swimming Area Upgrade

Lake Parramatta is one of the most significant and beautiful bushland remnants in Western Sydney, with a diversity of native flora and fauna. The upgrade to the Lake Parramatta swimming area includes improved amenity, access and general visitor safety.

A critical component of this upgrade was the construction of an underwater retaining wall. To avoid draining the lake and impacting the local environment, Council utilised innovative technology to reduce costs, risk and impacts to the environment including:

- > Single beam echo sounder bathymetry and static marine seismic refraction to measure the lakebed and substrate depth and underwater topography, and inform the construction material and methodology of the wall
- > Innovative construction materials including highly durable geofabric bags filled with sand and gravel that provides greater flexibility and lakebed surface traction.

The project and swimming area site officially opens on Saturday 26 October 2024. Further information about this innovative project can be found on [Council's website](#).

### Bringing People, Ideas and Tech Together at CoLAB

CoLAB was an exciting step in Parramatta's journey as a smart city. The successful program launched in October 2023, provided the opportunity to experiment with emerging technology, including virtual and augmented reality, 3D printing and AI.

The CoLAB technology lab was created in partnership by the City of Parramatta and Western Sydney University's Launch Pad technology business incubator, following community requests for more spaces for networking and collaboration. Council recently endorsed a 10-year Smart City and Innovation Strategy which will look to further promote advanced ideas and technology.



## Phillip Street - Smart Street Stage 2

Council is moving forward with the second stage of upgrade works along Phillip Street, Parramatta, connecting the planned upgrades of Parramatta Wharf and Charles Street Square to the Eat Street Precinct and Bankwest Stadium. In October 2023 detailed designs were finalised, informed by community consultation and the tender process completed in early 2024.

The proposed works include the widening of the footpath on the southern side of Phillip Street between Smith Street and Charles Street to accommodate outdoor dining, as well as the installation of an 'urban forest' of mature trees and 'smart city elements' such as condition-response lighting, street furniture with built-in USB charging ports, smart irrigation, CCTV, environmental monitoring, compactor bins with sensors, digital screens and water misting.

## Places to Love

The Yilabara Path in Parramatta introduced an innovative approach to urban design with its groundbreaking glow-in-the-dark ground mural, a first of its kind in the Parramatta LGA. This mural, created by First Nations artist Leanne Redpath (Watson) in collaboration with artists Tina Barahanos and Alexandra Byrne, enhances the aesthetic appeal of the path while also improving visibility and safety during nighttime hours. The glowing elements are strategically integrated into the path's design, incorporating traditional Aboriginal motifs and storytelling elements that illuminate under ambient light conditions.

This project, funded by Transport for NSW, sought to empower the local Dharug community in Indigenous-led place naming and placemaking, educating the wider community about Dharug language, culture and history. This involved working with Dharug consultants, Elders and an Aboriginal identified artist to name an unnamed lane and co-design a public artwork for the site. This transformed one of the few direct pedestrian connections between Phillip Street and the Parramatta River foreshore into a vibrant and inviting space.

## Smart City and Innovation Strategy 2024–2033

Throughout 2023/24 Council continued to review the Smart City and Innovation Strategy 2024–2033. This ten-year strategy sets Council's vision for a vibrant, sustainable and connected Parramatta. Extensive consultation was undertaken with the community to provide information about the project, obtain feedback and involve them in the journey of drafting the Strategy.

City of Parramatta aims to create a culture of exploration with innovation at the centre, championing local initiatives and utilising data to make decisions about how to improve our City.

Right: Yilabara Path.



## 3.10

## GLOSSARY

<b>ANZAC</b>	Australia and New Zealand Army Corps
<b>ATSI</b>	Aboriginal and Torres Strait Islander
<b>ARIC</b>	Audit, Risk, and Improvement Committee
<b>CALD</b>	Culturally and linguistically diverse
<b>CBD</b>	Central Business District
<b>CEO</b>	Chief Executive Officer
<b>CoP</b>	City of Parramatta Council
<b>DA</b>	Development Application
<b>DIAP</b>	Disability Inclusion Action Plan
<b>DPIE</b>	Department of Planning, Industry and Environment
<b>EEO</b>	Equal Employment Opportunities
<b>ERM</b>	Enterprise Risk Management
<b>ET</b>	Executive Team
<b>GIPA</b>	Government Information Public Access
<b>GPOP</b>	Greater Parramatta to the Olympic Peninsula
<b>HSC</b>	Higher School Certificate
<b>ICT</b>	Information and Communications Technology
<b>IHAP</b>	Independent Hearing and Assessment Panel
<b>IOSS</b>	Internal Ombudsman Shared Service
<b>IP&amp;R</b>	Integrated Planning and Reporting
<b>IPWEA</b>	Institute of Public Works Engineering Australasia NSW & ACT
<b>km</b>	kilometres
<b>km/h</b>	kilometre per hour



<b>LGA</b>	Local Government Area
<b>LPP</b>	Local Planning Panel
<b>MPAC</b>	Major Projects Advisory Committee
<b>MOU</b>	Memorandum of Understanding
<b>MOW</b>	Meals on Wheels
<b>n/a</b>	not applicable
<b>NDIS</b>	National Disability Insurance Scheme
<b>PAS</b>	Parramatta Artist Studios
<b>PID</b>	Public Interest Disclosure
<b>PLPP</b>	Parramatta Local Planning Panel
<b>PLR</b>	Parramatta Light Rail
<b>PS</b>	Parramatta Square
<b>RAP</b>	Reconciliation Action Plan
<b>RMS</b>	Roads & Maritime Services
<b>RTAB</b>	Riverside Theatres Advisory Board
<b>TEAG</b>	Traffic Engineering Advisory Group
<b>WHS</b>	Work Health and Safety



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**Web: [cityofparramatta.nsw.gov.au](https://cityofparramatta.nsw.gov.au)**

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**Social:  @cityofparramatta**

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 @cityofparramatta

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 @cityofparramatta

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## For non-English speakers, phone interpretation services are available via TIS National on 131 450.

### KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

### CHINESE

如果你需要翻译协助阅读这份新闻简报, 请联系 TIS, 电话 131 450, 要求他们代表你接通巴拉玛打市议会顾客服务处, 电话 9806 5050。顾客服务处的工作时间是每星期一至星期五, 上午8:30至下午5:00。

### ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة, اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

### HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।

4.00

# APPENDICES

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**Appendix 1** — STATUTORY REPORTING INFORMATION — Statutory requirements in accordance with the Local Government Act 1993 and Local Government Regulation (2005)

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**Appendix 2** — AUDITED FINANCIAL STATEMENT — the General Purpose Financial Statements 2023/24

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**Appendix 3** — THE STATE OF OUR CITY REPORT 2022–2024



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# ^ ANNUAL REPORT V 2023—2024

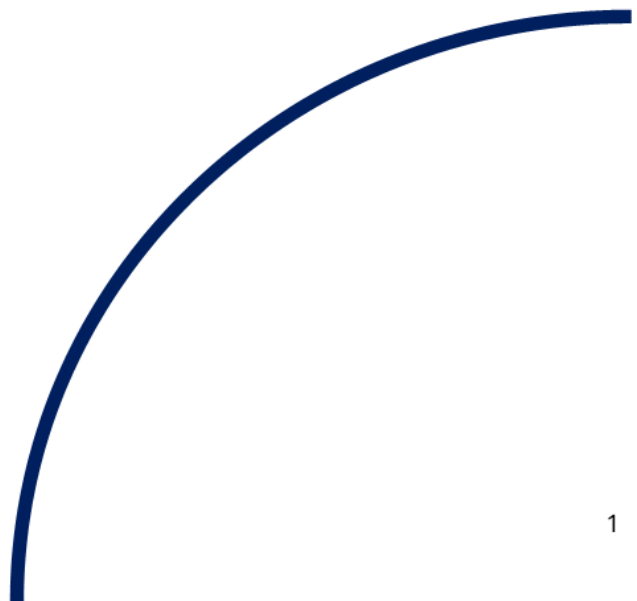


**CITY OF  
PARRAMATTA**

[cityofparramatta.nsw.gov.au](http://cityofparramatta.nsw.gov.au)

[atparramatta.com](http://atparramatta.com)

# 2023/24 ANNUAL REPORT STATUTORY REPORTING INFORMATION City of Parramatta



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## SERVICE LEVEL REVIEWS

Progress on the delivery of the service reviews council has committed to undertake, the results of those reviews and any changes made to levels of service:

In 2023/24, Council completed a service review of its Waste and Cleansing services with an aim to ensure the Business Unit is fit for purpose and continues to provide a service to the community as expected and aligns with the direction of the City's 2050 vision.

Council also undertook a review of the Regulatory Services business unit with a view to ensuring the service levels are adequate and in line with the direction set by the Parramatta 2050 vision. The review was successfully completed and presented to the Councillors in July 2024. The recommendations resulting from the review are planned to be implemented in stages, with the first stage beginning in 2024/25.

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## MODERN SLAVERY ACT STATEMENTS

This Modern Slavery Statement is provided by City of Parramatta in accordance with Modern Slavery Act 2018 (Commonwealth), NSW Modern Slavery Amendment Act 2021 and Section 428 (4) of the NSW Local Government Act 1993.

The Minister for Home Affairs will keep all reports in a public repository, the Modern Slavery Statements Register, which may be accessed by anyone, free of charge, on the internet. City of Parramatta did not receive any issues raised by the Anti-slavery Commissioner during the 2023/24 reporting period.

This statement outlines City of Parramatta's commitment to combatting modern slavery and the measures we have implemented during this reporting period to take reasonable steps to reduce the risk of our procurement activities resulting in or contributing to human rights violations. We are also committed to ensuring there is transparency in our processes and in our approach to tackling modern slavery throughout our supply chains. City of Parramatta expects the same high standards from all our contractors, suppliers, and other business partners.



## Procurement spend details:

What was your entity's total procurement spend in this reporting period, to the best of your knowledge? \$261,510,666.16

Complete the following table with information for this reporting period:

GRS Due Diligence Level	Identified procurement spend	Categories procured
	<i>To complete this column, add up the total value of all procurements you are aware of at each GRS Due Diligence Level during the reporting period. Record the aggregate value at that GRS Due Diligence Level - do not break it down by product or service category procured.</i>	<i>List the categories of good or service that you procured using each GRS Due Diligence Level during the reporting period. If applicable, use the relevant procurement category taxonomy in the IRIT (i.e. the procurement category taxonomy at Level 3).</i>
Heightened	\$31,037,357.44	Alarm Monitoring Patrols Catering Cleaning Services Computer Hardware Employee - Other / Volunteers Floorings/Carpets Food Services IT related purchases/services Photocopy Services Purchase of Cars & Trucks Retailers Uniforms, Clothing, Protective Wear
Standard	\$61,143,616.88	Agency Staff / Labour Hire Builder
Light	\$3,842,988.89	Electricians Employee Plumbers Travel / Accommodation
Minimal	\$165,486,702.95	Accounting/Auditing Services Advertising, Marketing and Promotions Air Conditioning Animal Services

		Artists / Art Gallery
		Asphalt Supply & Lay
		Books Journals Newspapers
		Bus Operations
		Civil Works Services & Contractors
		Club & Community
		Community Centre / Community Development
		Concreters
		Consultants
		Couriers
		Courses / Seminars / Training / Conferences
		Curtains & Blinds
		Decorations & Lightings & Fireworks
		Educational Resources
		Entertainment
		Environmental Services
		Event Management
		Fencers
		Fire Equipment & Services
		First Aid
		Florist
		Framing
		Function Centre
		General Maintenance Contractor
		Graffiti Removals
		Graphics Designer / Web Designer
		Grease / Oil / Fuel
		Hardware Trade Supplies
		Hire / Consultants
		Historic Conservation Services
		Insurance Company
		IT related purchases/services
		Landscape / Nursery Supplies
		Laser Cutting Services
		Lawn Mowing
		Legal Services
		Library

		Lift Repairs
		Lights / Audio / Sounds
		Locksmiths
		Mechanical Services
		Medical Servicers
		Memberships
		Misc Equipment
		Maintenance
		Mobile Purchases / Services
		Motor Vehicle Repairs /Windscreens Smash / Repairs
		Office Equipment
		Office Furniture & Fittings
		Painting / Painters Services
		Paper
		Park / Street Products
		Parking Meters
		Pavement Services
		Pest Control
		Petty Cash
		Photo/Videography
		Plant & Equipment Hire
		Pool Covers / Swimming Pool Equipment
		Postage
		Printing
		Property Services
		Real Estate
		Record Keeping Services
		Removalist Services
		Road Signs / Plaques / Banners
		Safety Assessor Services
		Sport & Recreation
		Stationery
		Subscriptions
		Sunshades
		Traffic Services
		Tree Cutting Services
		Tutors
		Universities and Schools
		Utility, Electricity, Water, Sewerage & Gas
		Waste Removal / Tipping / Recycling

## ANNUAL MODERN SLAVERY REPORTING

Significant operational issues (section 31(1)(a) of the *Modern Slavery Act 2018* (NSW))

Identify any 'significant operational issue' that has been identified as such to your entity during the reporting period, by the NSW Anti-slavery Commissioner, and explain the steps taken to address this issue.

City of Parramatta is committed to acting ethically and with integrity in its business dealings and relationships and to implementing and enforcing effective systems and controls to ensure modern slavery is not taking place within its' organisation or in any of its' supply chains.

- We have implemented mandatory questionnaires in our tender and high value RFQ documents, that suppliers must complete for compliance to proceed to the next stage of the process.
- We record the data provided from suppliers to establish appropriate records.
- Council has included Modern Slavery Clauses in all council contracts which are executed by both parties.
- Procurement process/procedure includes the requirement to assess that the tendered price allows for at least the minimum level of wages and other entitlements required by law. Procurement staff attend conferences and networking meetings to keep abreast of any updates in legislation and current news relating to modern slavery.
- Incorporated the ability to rate the inherent Modern Slavery Risk of all contracts entered into our contract register.
- Reporting of modern slavery activity via questionnaires received through tender process.

### Future Initiatives Planned

- Staff awareness of modern slavery and Council's policy and expectations.
- Developing a standalone modern slavery policy
- Modern slavery risk assessment of Council suppliers
- Targeted modern slavery risk assessment and supplier risk management
- Incorporating the ability to rate the inherent Modern slavery risk for all suppliers that are active in our supplier data base.
- Mapping modern slavery GRS categories to historical supply chain categories.

## REASONABLE STEPS

Describe the steps taken to ensure that goods and services procured by and for the entity during the reporting period were not the product of modern slavery:



Reasonable Steps Taken	Form of Response for Annual Reporting	Response Mandatory / Optional for Annual Reporting
<b>1. Commit</b>		
<b>1.1 Stakeholder Engagement</b>		
What steps did your entity take to engage with stakeholders during this reporting period in relation to modern slavery?	<ul style="list-style-type: none"> <li>We have implemented mandatory questionnaires in our tender and high value RFQ documents, that suppliers must complete for compliance to proceed to the next stage of the process.</li> <li>We record the data provided from suppliers to establish appropriate records.</li> <li>Council has included Modern Slavery Clauses in all council contracts which are executed by both parties.</li> <li>Procurement process/procedure includes the requirement to assess that the tendered price allows for at least the minimum level of wages and other entitlements required by law. Procurement staff attend conferences and networking meetings to keep abreast of any updates in legislation and current news relating to modern slavery.</li> </ul>	Mandatory
Did you engage with external stakeholders on modern slavery risks in this reporting period?	Yes, we have implemented mandatory questionnaires in our tender and high value RFQ documents that suppliers must complete for compliance to proceed to the next stage of the process.	Mandatory
<b>1.2 Identify salient risks at the organisational level</b>		
What steps did your entity take to identify salient modern slavery risks at the organisational level (i.e. across all operational and procurement activities) during this reporting period?	<p>We have incorporated the ability to rate the inherent Modern Slavery Risk on all contracts entered our contract register from \$150k and above.</p> <p>Our next step is to identify all our suppliers by risk categories and map out our supply chain.</p>	Mandatory
Did you conduct	No, we have only been using the Inherent Risk	Mandatory

or update a Salient Modern Slavery Risk Assessment in this reporting period?	Identification Tool (GRS).	
<b>1.3 Modern Slavery Policy</b>		
What steps did your entity take to adopt a Modern Slavery Policy during this reporting period?	Council has adopted a Procurement Policy that went to Council on the 28/08/2023 outlining Council's commitment to preventing and addressing modern slavery in all its procurement activities.	Mandatory
Do you have a modern slavery policy, approved by your senior governing body (e.g. Agency Head / Secretary), in place?	Yes <a href="https://www.parramatta.nsw.gov.au/council-policies">Council Policies   City of Parramatta (nsw.gov.au)</a>	Mandatory
Does your modern slavery policy include high-level targets?	No	Optional
<b>1.4 Modern Slavery Risk Management Plan</b>		
What steps did your entity take to adopt a Modern Slavery Risk Management Plan during this reporting period?	No, we have not yet developed a Modern Slavery Risk Management Plan.	Mandatory
Do you have a modern slavery risk management plan, approved by your senior management, in place?	No	Mandatory
Does your plan assign accountability for performance against high-level targets to specific roles?	No	Optional

2 Plan		
2.1 Identify and map your supply-chain risks for each procurement		
What steps did your entity take to identify and map your modern slavery risks at the supply-chain level during this reporting period?	<p>We have incorporated the ability to rate the inherent Modern Slavery Risk on all contracts entered our contract register from \$150k and above.</p> <p>Our next step is to identify all our suppliers by risk categories and map out our supply chain.</p>	Mandatory
2.2 Develop a risk-reducing sourcing strategy		
What steps did your entity take to develop a modern slavery risk-reducing sourcing strategy during this reporting period?	For all tenders we used the Inherent Risk Identification Tool (GRS) and ensured we had the correct clauses in our contracts and ensured we received and reviewed the Modern Slavery Questionnaire.	Mandatory
In what percentage of procurement processes was modern slavery factored into your entity's sourcing strategy or other procurement planning activities during this reporting period?	Percentage – Reporting currently being developed.	Optional
3 Source		
3.1 Select appropriate suppliers		
What steps did your entity take to address modern slavery risks when selecting suppliers during this reporting period?	<p>We have implemented mandatory questionnaires in our tender and high value RFQ documents, that suppliers must complete for compliance to proceed to the next stage of the process.</p> <p>Procurement process/procedure includes the requirement to assess that the tendered price allows for at least the minimum level of wages and other entitlements required by law. Procurement staff attend conferences and networking meetings to keep abreast of any updates in legislation and current news relating</p>	Mandatory

	<p>to modern slavery.</p> <p>Our Modern slavery clauses have been designed to align with the GRS Model tender Clauses for modern slavery legislation.</p> <p>We currently do not use prequalification schemes over \$250k due to their non-compliance with local government legislation.</p>	
In what percentage of competitive procurement processes were the Model Tender Clauses used during this reporting period?	100% for all Council request for tender spend occurred	Optional
<b>3.2 Adopt a shared responsibility approach to contracting</b>		
What steps did your entity take to adopt a shared responsibility approach to modern slavery risks, in contracting during this reporting period?	Only the Procurement team have done awareness training in Modern Slavery, and we aim to develop an e-learning module for all staff/ suppliers in the next reporting period.	Mandatory
In what percentage of competitive procurement processes were the Model Contract Clauses used during this reporting period?	NA	Optional
<b>4 Manage</b>		
<b>4.1 Monitor and evaluate supplier performance</b>		
What steps did your entity take to monitor and evaluate supplier performance relating to modern slavery, during this reporting period?	Not currently implemented	Mandatory



Has your entity required any of your Tier 1 suppliers to undergo an audit addressing modern slavery risks in this reporting period?	No	Mandatory
What percentage of your Tier 1 suppliers underwent an audit addressing modern slavery in this reporting period?	Percentage - Nil	Optional
During the reporting period, what percentage of your Tier 1 suppliers' workforce were surveyed about their working conditions?	Percentage - Nil	Optional
What percentage of your Tier 1 suppliers' workforce are temporary migrant workers?	Percentage - Nil	Optional
What percentage of workers engaged by your Tier 1 suppliers in the last reporting period paid or incurred a fee to secure their engagement?	Percentage - Nil	Optional
<b>4.2 Develop supplier capabilities</b>		
What steps did your entity take to develop supplier capabilities relating to modern slavery risks during this	Only the Procurement team have done awareness training in Modern Slavery, and we aim to develop an e-learning module for all staff and suppliers in the next reporting period.	Mandatory

reporting period?		
What percentage of your entity's Tier 1 suppliers reported that they had participated in modern slavery training during this reporting period?	Percentage - Nil	Optional
<b>5 Remedy</b>		
<b>5.1 Provide or enable access to effective grievance mechanisms</b>		
What steps did your entity take to provide or enable access to effective modern slavery grievance mechanisms during this reporting period?	Process to be developed	Mandatory
How many complaints relating to modern slavery associated with your operations or the goods or services you procure were lodged during the reporting period, whether with your organisation's grievance mechanism(s) or with others?	Percentage - Nil	Optional
<b>5.2 Take safe immediate steps to remedy harm</b>		
What steps did your entity take to safely and immediately remedy modern slavery harms to which you were connected during this reporting period?	We have not had any modern slavery harms that have been brought to our attention in this reporting period.	Mandatory

5.3 Use leverage to remediate deficient practices		
What steps did your entity take to use leverage to remediate deficient modern slavery risk management practices during this reporting period?	We have not had any modern slavery harms that have been brought to our attention in this reporting period.	Mandatory
In how many procurement contracts or arrangements was a material breach related to modern slavery formally notified during this reporting period?	Percentage - Nil	Optional
5.4 Withdraw responsibly		
What steps did your entity take to withdraw responsibly during this reporting period, in connection to modern slavery risks?	We have not had any modern slavery harms that have been brought to our attention in this reporting period.	Mandatory
How many procurement contracts or arrangements were terminated on modern slavery grounds during the reporting period?	Percentage - Nil	Optional
6 Report		
6.1 Establish a victim-centred reporting protocol		
What steps did your entity take to establish a victim-centred modern slavery reporting protocol during	<p>We have not had any one report suspected Modern Slavery but if this were to happen we would advise them to do the following:</p> <p>For a concern or complaint not involving a</p>	Mandatory

this reporting period?	Council staff member or representative you should report this to the Australian Federal Police. This can be done anonymously using their <a href="#">online form</a> , Alternatively call 131 AFP (131237) or email <a href="mailto:NOSSC-Client-Liaison@afp.gov.au">NOSSC-Client-Liaison@afp.gov.au</a>  In case of an emergency, call 000.	
Do you have a modern slavery reporting protocol in place that prioritises the interests of the victim/survivor?	No, we would advise them to do the following:  This can be done anonymously using their <a href="#">online form</a> , Alternatively call 131 AFP (131237) or email <a href="mailto:NOSSC-Client-Liaison@afp.gov.au">NOSSC-Client-Liaison@afp.gov.au</a>	Mandatory
<b>6.2 Report on your modern slavery risk management efforts</b>		
What steps did your entity take to report on your modern slavery risk management efforts during this reporting period?	We are developing our GRS categories, implemented a new technology platform that allows better categorisation for suppliers, incorporated modern slavery clauses into high value and high-risk tenders.	Mandatory
Did your entity report on modern slavery in its prior Annual Report?	Yes	Mandatory
During the period, did your entity comply with its obligations to report heightened modern slavery due diligence procurements valued at \$150,000 (inc. GST) or more within 45 days?	Yes	Mandatory
<b>7 Improve</b>		
<b>7.1 Learn lessons from your performance and others'</b>		
What steps did your entity take to learn lessons from your modern slavery performance and	We identified the need for an enhanced technology solution to better classify inherent risk methodology against our suppliers to report and develop future strategies as part of staff education.	Mandatory



others' during this reporting period?		
Has your entity updated its modern slavery policies or procedures based on stakeholder feedback or lessons from a grievance mechanism during this period?	No	Mandatory
<b>7.2 Train your workforce</b>		
What steps did your entity take to train your workforce during this reporting period?	Only the Procurement team have done awareness training in Modern Slavery, and we aim to develop an e-learning module for all staff and suppliers in the next reporting period.	Mandatory
What percentage of your workforce received modern slavery training in the period?	1.2%	Mandatory
<b>7.3 Cooperate with the Anti-slavery Commissioner</b>		
What steps did your entity take to cooperate with the Anti-slavery Commissioner during this reporting period?	<ul style="list-style-type: none"> <li>• Our Procurement team has subscribed to all notifications that the Anti-Slavery Commissioner sends out</li> <li>• We have been to events that the commissioner has spoken</li> <li>• We have the model tender clauses in our tender documents</li> </ul> <p>We are an active member of Local Government Procurement and are in constant communication with our surrounding</p>	Mandatory

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## PARTICULARS OF ANY ENVIRONMENTAL UPGRADE AGREEMENTS (EUAs) ENTERED INTO BY COUNCIL

The City of Parramatta did not enter into any Environmental Upgrade Agreements (EUAs) during the 2023/24 reporting period.

This type of private finance is tailored to suit common building upgrades to existing non-residential, non-strata buildings that result in an environmental improvement. Upgrades involving solar, air-conditioning systems, building management systems, hot water boilers, refrigeration units, lifts, lighting, bathroom renovations, and façade are eligible for building upgrade finance.

Enabling Building Upgrade Finance is the EUA contract between the building owner, finance provider and council, where the:

- Finance provider provides the finance to the building owner.
- Building owner agrees to complete the upgrade works.
- Council secures the finance to the land and facilitates repayment to the finance provider through the rates collection processes.

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## SUMMARY OF ACTIVITIES FUNDED VIA A SPECIAL RATE VARIATION (SRV) OF GENERAL INCOME

The Local Government Act 1993 provides that a council may set a special rate for or towards meeting the cost of any works, services, facilities or activities provided or undertaken, or proposed to be provided or undertaken, by the Council within the whole or any part of the Council's area.

There were no activities at City of Parramatta funded via a special rate variation during the 2023/24 reporting period.

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## AMOUNT OF RATES AND CHARGES WRITTEN OFF DURING THE YEAR 2023/24

Type	Amount
Mandatory Pensioner Rebate	\$1,772,369
Voluntary Pensioner Rebate	\$589,097
Postponed Rates Write-off	\$21,909
Small Balances	\$762
Rates - Sydney Metro	N/A
Total	\$2,384,137

## INFORMATION ABOUT COUNCILLOR INDUCTION TRAINING AND ONGOING PROFESSIONAL DEVELOPMENT

Councillor	Conferences Attended inc. LGNSW Annual Conference	Interstate Conferences Attended	External Training inc. LGNSW Training	Internal Training inc. Strategic Weekend Workshops
Clr Phil Bradley	12-14 Nov 2023: Local Government NSW Annual Conference	6 - 8 Sep 2023: Cities Power Partnership: Climate Summit for Local Government 2023, Melbourne	31 Aug 2023: Safety in Council Meetings Webinar, Local Government NSW	19 Jul 2023: WHS Technical Training 18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop 5 Feb 2024: WHS Online Modules - Code of Conduct - Emergency Evacuation - Anti-Bullying and Anti-Harassment - Workplace Health & Safety

				18 Apr 2024: Bystander and Intervention Training
Clr Kellie Darley	20 Oct 2023: CEDA State of Western Sydney: Building Thriving Communities Conference 12-14 Nov 2023: Local Government NSW Annual Conference		31 Aug 2023: Safety in Council Meetings Webinar, Local Government NSW 16 Apr & 26 Jun 2024: Communicating with Credibility and Positive Social Media Practices, Neryl East Communications	28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training 3 Jun 2024: Bystander and Intervention Training
Clr Donna Davis	12-14 Nov 2023: Local Government NSW Annual Conference			18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop
Clr Pierre Esber	12-14 Nov 2023: Local Government NSW Annual Conference		24 Nov 2023: Presenting with Confidence, NIDA	Oct 2023: Lord Mayor Media Training, In-house 28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training

Clr Michelle Garrard	12-14 Nov 2023: Local Government NSW Annual Conference			28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training
Clr Henry Green	20 Oct 2023: CEDA State of Western Sydney: Building Thriving Communities Conference 12-14 Nov 2023: Local Government NSW Annual Conference 14-16 May 2024: Waste 2024 Conference		31 Aug 2023: Safety in Council Meetings Webinar, Local Government NSW	18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training
Clr Ange Humphries	22 Sep 2023: GWS Housing Summit, Western Sydney Leadership Dialogue, Warwick Farm 12-14 Nov 2023: Local Government NSW Annual Conference 14 Dec 2023: Westmead Health & Innovation District Conference, Business Western Sydney		2 August 2023: Councillor Coaching, Bulletproof Performance 31 Aug 2023: Safety in Council Meetings Webinar, Local Government NSW 16 Apr & 26 Jun 2024: Communicating with Credibility and Positive Social Media Practices, Neryl East Communications	28 Oct 2023: Councillor Strategic Planning Workshop 24 Apr 2024: Bystander and Intervention Training



Clr Cameron MacLean	12-14 Nov 2023: Local Government NSW Annual Conference		16 Apr & 26 Jun 2024: Communicating with Credibility and Positive Social Media Practices, Neryl East Communications	18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop
Clr Paul Noack	12-14 Nov 2023: Local Government NSW Annual Conference 15 May 2024: Waste 2024 Conference (1-Day registration)		31 Aug 2023: Safety in Council Meetings Webinar, Local Government NSW	28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training
Clr Sameer Pandey	12-14 Nov 2023: Local Government NSW Annual Conference 14 Dec 2023: Westmead Health & Innovation District Conference, Business Western Sydney		13 Jul 2023: Lord Mayor Media Training, Horton Advisory 9 Aug 2023: Presenting with Confidence, NIDA 31 Aug 2023: Safety in Council Meetings Webinar, Local Government NSW 16 Apr & 26 Jun 2024: Communicating with Credibility and Positive Social Media Practices, Neryl East Communications	18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training

Clr Dr Patricia Prociv	22 Sep 2023: GWS Housing Summit, Western Sydney Leadership Dialogue, Warwick Farm 20 Oct 2023: CEDA State of Western Sydney: Building Thriving Communities Conference 12-14 Nov 2023: Local Government NSW Annual Conference 14-16 Mar 2024: Australian Local Government Women's Association NSW 2024 Conference	2-4 August 2023: Mainstreet Australia Conference 2023, Hobart, Tasmania 6 - 8 Sep 2023: Cities Power Partnership: Climate Summit for Local Government 2023, Melbourne	10 & 30 Aug, 27 Sep 2023: Councillor Coaching, Bulletproof Performance 24 Nov 2023: Presenting with Confidence, NIDA	28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training
Clr Dan Siviero	12-14 Nov 2023: Local Government NSW Annual Conference		2 & 30 Aug, 4 Oct 2023: Councillor Coaching, Bulletproof Performance	18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop 18 Apr 2024: Bystander and Intervention Training

Clr Georgina Valjak			1 August 2023 (Start Date): AICD Company Director's Course 16 Apr & 26 Jun 2024: Communicating with Credibility and Positive Social Media Practices, Neryl East Communications	18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop
Clr Donna Wang	12-14 Nov 2023: Local Government NSW Annual Conference		31 Aug 2023: Safety in Council Meetings Webinar, Local Government NSW 25 Sep 2023 (Star Date): AICD Company Director's Course	18 Oct 2023: Bystander and Intervention Training 28 Oct 2023: Councillor Strategic Planning Workshop 20 Oct 2023: WHS Online Modules - Code of Conduct - Emergency Evacuation - Anti-Bullying and Anti-Harassment - Workplace Health & Safety 18 Apr 2024: Bystander and Intervention Training
Clr Lorraine Wearne				28 Oct 2023: Councillor Strategic Planning Workshop

NB: City of Parramatta Council did not run an induction program during this reporting period.

## DETAILS OF OVERSEAS VISITS

Details of overseas visits by Councillors, Council staff or other persons representing Council (including visits sponsored by other organisations):

City of Parramatta's Library at PHIVE was recognised as one of the four best public libraries of the year at the International Federation of Library Associations and Institutions (IFLA) Public Library of the Year 2023 Awards, presented in Rotterdam, The Netherlands, on Monday, 21 August 2023.

City of Parramatta was invited to attend and present at the Awards ceremony, showcasing and celebrating the City to a global audience and the IFLA's member network.

Purpose of travel	Destination	Officer	Date	Costs met by the City	Costs
World Library and Information Congress' 88 <sup>th</sup> IFLA General Conference and Assembly – Public Library of the Year Awards 2023	Rotterdam, The Netherlands	Clr Sameer Pandey in Lord Mayor capacity	17 – 24 August 2023	Airfares Accommodation Incidentals	\$9,231.32
		Christopher Snelling Group Manager Community Hubs and PHIVE	17 – 27 August 2023*	Airfares Accommodation Incidentals  <i>*Private accommodation arranged between 24 – 27 August</i>	\$8,083.38 + Incidentals
		Paul Scully Library Services Manager	17 – 25 August 2023	Airfares Accommodation Incidentals	\$8,083.38 + Incidentals

Riverside Theatres Team Lead for Ticketing and CRM Services attended the International Ticket Conference in Birmingham, United Kingdom to gain insight into the latest ticketing strategies, audience engagement, sales optimisation and technology integration from leading cultural institutions.

Purpose of travel	Destination	Officer	Date	Costs met by the City	Costs
Attend International Ticket Conference	Birmingham, United Kingdom	Dave Fili	17 – 26 March. 2024	Airfare Accommodation Incidentals	\$2,816.30 \$614.14 + 805.70 = \$1,419.84 (2 Hotels) \$

Purpose of travel	Destination	Officer	Date	Costs met by the City	Costs
2024 East London Study Tour	London England	Jennifer Concato Executive Director City Planning & Design	2 – 7 June 2024	Study Tour cost Airfares Accommodation	\$20,982 + incidentals
		Myfanwy McNally City Significant Development Manager	2 – 7 June 2024	Study Tour cost Airfares Accommodation	\$20,893 + Incidentals

## PAYMENT OF EXPENSES OF, AND TO, COUNCILLORS IN RELATION TO THEIR CIVIC FUNCTIONS

Total costs incurred during the year of the payment of expenses of, and the provision of facilities to Councillors in relation to their civic functions

Accounts	2023/24 spend (\$)
Accounts	\$113,175.89
Lord Mayor Allowance	\$517,094.09
Councillor Fees	\$61,616.67
Councillor Superannuation	\$2,500



Councillor Sitting Fees	\$9,231.32
Councillors Overseas Travel	\$6,961.51
Councillors Interstate Travel	\$28,669.30
Councillors Expenses – Conferences & Seminars	\$29,759.09
Councillors Training and Professional Development	(\$1,269.52)
Councillors IT Expenses^	\$948
Councillors IT Expenses – Telephone Costs	\$813.11
Councillors Home Office Expense	\$4,318.73
Councillors Travel – Accommodation	\$18,512.25
Councillors Travel – General	\$276.17
Councillor Meals	\$1,073.85
Councillors Spouse, partner or other person's expenses	\$3,187
Councillors Expense involved in the provision of care	\$17,142.96
TOTAL	\$814,010.42

The following equipment was purchased by Councillors from Council, in line with provisions of the *Councillors Expenses and Facilities Policy*:

Councillor	Device	Agreed Purchase Price
Dan Siviero	Accessories Bundle: <ul style="list-style-type: none"> <li>- Volans VL-UCTDMD and HP adapter docking station</li> <li>- HP Slim Wireless keyboard and mouse A/P</li> <li>- Jabra Wireless Evolve2 75 Bluetooth Headset</li> </ul>	\$200
Clr Lorraine Wearne	HP Elite Dragonfly G2 Notebook PC	\$550
Clr Sameer Pandey	HP Elite Dragonfly x350 i7	\$750
Donna Davis	<ul style="list-style-type: none"> <li>- iPad Pro 12.9</li> <li>- iPhone 11</li> </ul>	\$1,200

## DETAILS OF EACH CONTRACT AWARDED FOR AMOUNTS GREATER THAN \$150,000

Contractor	Description	Actual (\$)
<b>Class 1</b>		
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Ray Road, Epping - Asphalt Works - from Mountain Street to Midson Road	151,703.24

Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Chesterfield Road, Carlingford - Asphalt Works - from Epping Avenue to Victoria Street	154,506.33
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Bogalara Road, Old Toongabbie - Asphalt Works - from Fitzwilliam Road to Nada Street	165,083.67
Bernipave Road Solutions Pty Ltd PO Box 7351 Baulkham Hills NSW 2153	Station Street, Rydalmere, from Calder Road to Cul de sac - Asphalt Works	165,592.77
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Honiton Avenue West, Carlingford - Asphalt Works - from Coleman Street to Marshall Road	172,567.53
GML Heritage Pty Ltd Lvl 6, 372 Elizabeth St Surry Hills NSW 2010	Western River Precinct Connections - Interpretation Services - Built Heritage, Historical and Aboriginal Archaeology	173,800.00
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Spurway Street, Ermington - Asphalt Works - from Jackson Street to Coffey Street	188,573.51
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Bettington Road, Oatlands - Asphalt Works - from York Street to Nioka Court	190,601.94
Asset Landscapes Design & Construction Pty Ltd PO Box 951 Baulkham Hills NSW 1755	Sherwin Park Community Garden	202,467.10
Bernipave Road Solutions Pty Ltd PO Box 7351 Baulkham Hills NSW 2153	Smith Street, Parramatta, from Macquarie Street to Wilde Avenue - Asphalt Works	213,108.76
All Civil Works Group Pty Ltd PO Box 469 Mortdale NSW 2223	Construction of Raised Pedestrian Crossing and associated works at John Ian Wing Parade at Louise Sauvage Pathway Newington	213,510.00
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	York Street, Oatlands - Asphalt Works - from Bettington Road to Immarna Place	218,805.24

Statewide Civil Pty Ltd 605/5 Celebration Drive Bella Vista NSW 2153	Streetscape Upgrade - Sherwood Street Shops, Northmead	221,060.40
Asset Landscapes Design & Construction Pty Ltd PO Box 951 Baulkham Hills NSW 1755	West Epping Park Dog Off Leash Area - Landscaping Works	225,134.80
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Yates Avenue, Dundas Valley - Asphalt Works - from Fullford Street to King Street	234,067.22
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Pennant Hills Road, North Parramatta - Asphalt Works - from House number 43 to James Ruse Drive	236,263.93
Arup Australia Pty Ltd PO Box 76 Millers Point NSW 2000	Prepare Urban Design Study - Upper-Level Promenade at the interface of the Parramatta River foreshore and the future built form edge in the block between Charles Street Square	241,004.50
Bernipave Road Solutions Pty Ltd PO Box 7351 Baulkham Hills NSW 2153	River Road, Ermington, from South Street to Lister Avenue - Asphalt Works	242,212.37
Kerfoot Pty Ltd 1/30 Foundry Rd Seven Hills NSW 2147	Maintenance of the electrical infrastructure in CoP's 3 Multi-level Car parks, Parramatta Station	265,284.80
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Alamein Avenue, Epping - Asphalt Works - from Pennant Parade to Moorshead Street	266,638.61
Plant Civil Pty Ltd PO Box A411 Arncliffe NSW 2205	Construction of Raised Pedestrian Crossing and associated works at Ray Road west of Kent Street, Epping	274,930.98
Oracle Corporation Australia Pty Ltd Riverside Corporate Park Lvl 7, 4 Julius Ave North Ryde NSW 2113	Oracle Contract	275,074.80

Statewide Civil Pty Ltd 605/5 Celebration Drive Bella Vista NSW 2153	Streetscape upgrade at Stamford Avenue Shops, Stamford Avenue, Ermington	279,075.33
F E Technologies Pty Ltd PO Box 108 Newcomb VIC 3219	Panel 11 - RFID - Library Equipment	279,175.60
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Holker Street, Newington - Asphalt Works - from Jamieson Street to Avenue of Asia	280,455.60
Dracon Civil Pty Ltd PO Box 302 Oatlands NSW 2117	Kerb & Gutter, Bowden St North Parramatta - Minor Works	297,037.81
Downer EDI Works Pty Ltd PO Box 1823 North Ryde NSW 2113	Warra Street, Wentworthville - Asphalt Works - from Darcy Road to Page Street	297,636.76
Bernipave Road Solutions Pty Ltd PO Box 7351 Baulkham Hills NSW 2153	Hammers Road, Northmead - Asphalt Works	319,293.93
Dell Australia Pty Ltd Unit 3/14 Aquatic Dr Frenchs Forest NSW 2086	ICT End User Devices and Services	355,355.00
Sulo MGB Australia Pty Ltd 123 Wisemans Ferry Rd Somersby NSW 2250	Mobile Garbage Bins, Industrial Containers & Bins, Static Compactors, Associated Products and Services	402,874.03
Undercover Landscapes & Nursery PO Box 358 Round Corner NSW 2158	Street Tree Planting, Parramatta Light Rail, Tranche 3	423,647.31
Civica Pty Limited Level 10, 163-175 O'Riordan St Mascot NSW 2020	Library Management System	471,575.50
Sam Crawford Architects Level 2, 17 Federation Rd Newtown NSW 2042	Carter Street Community Centre	482,361.00

Bucher Municipal Pty Ltd 65-73 Nantilla Rd Clayton North VIC 3168	Compact Sweepers x 2	513,832.00
NSW Kerbing Pty Ltd PO Box 818 Rockdale NSW 2216	Drainage Construction Works - 59 Bettington Rd, Oatland	530,566.85
RMA Contracting Pty Ltd PO Box 4149 South Strathfield NSW 2136	Excelsior Reserve Remediation	547,785.87
Regal Innovations Pty Ltd PO Box 3040 Rouse Hill NSW 2155	Rydalmere Eastern River Foreshore Transformation Stage 3 - Active Transport Cycleway Project	567,284.30
Convil Group Pty Ltd 4 Vicars Pl Wetherill Park NSW 2164	Construction of two raised pedestrian and cyclist crossings at Good Street and Alfred Street (under the M4 Motorway), Granville	578,151.20
2020 Projects Pty Ltd PO Box 41 West Pennant Hills NSW 2125	Office Refurbishment at 4 Bridge Street, Granville	613,012.62
Datacom Systems (AU) Pty Ltd 1 Julius St North Ryde NSW 2133	IT&C Products - Palo Prisma Plus and Data Security for SaaS applications	699,318.30
Nexon Asia Pacific Pty Ltd 60-70 Parramatta Rd Summer Hill NSW 2130	IT&C Products - Cortex XDR Pro	788,021.63
Growth Civil Landscapes Pty Ltd 60 Oak Rd Kirrawee NSW 2232	Central City Plaza - ACM Remediation, Play equipment and landscaping	829,051.77
Aussie Global Books PO Box 600 Balwyn North VIC 3104	Library Books, Resource Material and Furniture - Shelf Ready World Language materials for children.	1,086,657.00
The Glascott Group Pty Ltd Unit 1, 7-9 Orion Rd Lane Cove NSW 2066	Construction of Stewart Street Lookout, Stewart Street, Parramatta - Civil & Landscape Works	1,123,428.83



Rare Environmental Pty Ltd Suite110, 117 Old Pittwater Rd Brookvale NSW 2100	Lake Parramatta Reserve Swimming Area (Area A) Lackey Street, North Parramatta	1,249,300.64
Arup Australia Pty Ltd PO Box 76 Millers Point NSW 2000	Riverside Theatres - SSD and Design Excellence Consultancy	1,283,700.00
McGregor Coxall Australia Pty Ltd Suite 101, 39 East Esplanade Manly NSW 2095	Consultancy for Civic Link Block 3 Design Services	1,606,792.00
TMA Technology (Australia) Pty Ltd 4-6 Straits Ave Granville NSW 2142	Supply and installation of new multi-level carparking technology and maintenance agreement	2,534,095.11
Ezy-Pave Pty Ltd 6A Jellicoe St Lidcombe NSW 2141	Phillip Street Smart Street, Stage 2 - Civil and Landscaping Works	2,989,936.72
Datacom Systems (AU) Pty Ltd 1 Julius St North Ryde NSW 2133	IT&C Products - MyWorkplace Technology Project	3,715,799.74
James Bennett Pty Ltd Locked Bag 537 Frenchs Forest NSW 2086	Library Books, Resource Material and Furniture - Shelf Ready English Language	3,723,142.50
Durkin Construction Pty Ltd Unit 3, 50-52 Derby St Silverwater NSW 2128	Pavement Investigation Services	Schedule of Rates
Speedo Australia 19 O'Riordan St Alexandria NSW 2015	Merchandise for Parramatta Aquatic Centre	Schedule of Rates
Head Oceania Pty Ltd Unit 2/93 Burnside Rd Yata QLD 4207	Merchandise for Parramatta Aquatic Centre	Schedule of Rates
Essential Facilities Services Australia Pty Ltd Unit 137/7 Hoyle Ave Castle Hill NSW 2154	Provision of Cleaning Services for Council Assets	Schedule of Rates

Pillingers Hiring Service Pty Ltd PO Box 73 Hoxton Park NSW 2171	Events Services - Structures and Furniture	Schedule of Rates
Sydneywide Partyhire Pty Ltd 33 Sterling Rd Minchinbury NSW 2770	Events Services - Structures and Furniture	Schedule of Rates
Access All Areas Electrical 21 Eccles St Ermington NSW 2115	Events Services - Power	Schedule of Rates
Aushires Equipment Pty Ltd 1/45 Powers Rd Seven Hills NSW 2147	Events Services - Power	Schedule of Rates
Kennards Hire 269 Victoria Rd Artarmon NSW 2064	Events Services - Power	Schedule of Rates
Premiair Services Pty Ltd PO Box 343 Horsley Park NSW 2175	Events Services - Power	Schedule of Rates
Premium Media Pty Ltd PO Box 7550 Bondi Beach NSW 2026	Event and Production Management Services	Schedule of Rates
DPLR/TES Sydney Pty Ltd 12 Chalder St Marrickville NSW 2204	Event and Production Management Services	Schedule of Rates
Never Stop Water Pty Ltd Factory 18, 12 Abbott Rd Seven Hills NSW 2147	Splash Parks - Programmable Works - Operation and Maintenance (including Water Quality)	Schedule of Rates
<b>Class 2</b>		
WSP Australia Pty Limited Lvl 7, Ernest & Young Centre 680 George St Sydney NSW 2000	Community Recycling Centre - Consultancy - Design and Construct Phases	210,991.00
Knight Frank Occupier Services Pty Ltd	Engagement of Property Strategy Consultant	275,000.00

Level 22, 123 Pitt St Sydney NSW 2000		
Interactive Controls Unit 7. 10 Pioneer Ave Thornleigh NSW 2120	Video Projection Specialist (Charles Street Wharf Public Art Project)	299,188.86
Payable Pty Ltd 9A Gallipoli St Concord NSW 2137	Council Rates Management System	341,550.00
Knight Frank Occupier Services Pty Ltd Level 22, 123 Pitt St Sydney NSW 2000	Engagement of 9 Wentworth St Consultant	343,200.00
Kronos Australia Pty Ltd PO Box 126 North Ryde NSW 1670	ICT Services - Time & Attendance Software Licence	410,361.60
Class 3		
Mack Civil Pty Limited 5A Stanley St Peakhurst NSW 2210	Construction of the Alfred Street Cycleway Stage 2 between Eleanor Street, Rosehill and Gregory Place (Clay Cliff Creek), Parramatta	7,311,630.12
Vestone Capital Pty Limited PO Box 2635 Sydney NSW 2001	Leasing of Councils ICT Equipment	7,500,000.00
Abergeldie Contractors Pty Limited 5 George Young St Regents Park NSW 2143	Construction of the T-way Cycleway Stages 1 and 2 between Ferndale Close and Briens Road, including a shared cyclist and pedestrian bridge over Toongabbie Creek, Constitution Hill	8,195,358.60
Abergeldie Contractors Pty Limited 5 George Young St Regents Park NSW 2143	Hunts Creek Bridge Construction	12,675,538.04
FDC Fitout & Refurbishment (NSW) Pty Limited 22-24 Junction St Forest Lodge NSW 2037	City of Parramatta Council Future Workplace Base Build and Fitout	31,495,319.90

## SUMMARY OF THE AMOUNTS INCURRED BY THE COUNCIL IN RELATION TO LEGAL PROCEEDINGS FY23/24

Provided by Finance Placeholder	Actual (\$)
Legal Fees	776,930
Legal Expenses – Other including Court Expert Costs	161,445
Land & Environment Court Costs	732,764
Legal Cost Revenue – Rates	-5,813
Legal Costs Recovered – Other	-165,602
Grand Total	1,499,724

The table below summarises the Class 1 Development Application appeals in the NSW Land and Environment Court to which City of Parramatta Council has been a party during the period beginning on 1 July 2023 and ending on 30 June 2024.

The table does not include legal proceedings under insurance arrangements, related to worker's compensation or industrial relations matters, and other legal proceedings involving City of Parramatta Council, such as Local Court matters.

Nature of legal proceedings	Description	Status of progress of proceedings (and if finalised) the result
Property – 115 Bungaree Road Pendle Hill	Appeal against Direction to Take Preventative Action issued by Council.	Appeal Discontinued
Property – 379 Kissing Point Road, Ermington	Appeal seeking modification of development consent DA/399/2020 granted by the Land and Environment Court on 8 June 2021 for the following: Demolition, tree removal and construction of a two storey 78 place childcare centre with basement parking. The modification seeks the deletion of Deferred commencement condition requiring an easement to drain water.	Appeal Discontinued
Property – 37-41 Oxford Street, Epping	Refusal of DA/1228/2021 for site work including bulk earth and excavation, shoring works, retaining walls and tree removal associated with construction of mixed-use tower.	Appeal Upheld – with amended plans

Property – 37-41 Oxford Street, Epping	Refusal of DA/1/2022 seeking approval for stage 2 design of concept plan DA/3314/2017 or a 30-storey mixed use building. The application was determined by the Sydney Central City Planning Panel.	Appeal Upheld – with amended plans
Property – 37-41 Oxford Street, Epping	Refusal of DA/314/2017/A seeking modification to an approved mixed use tower concept, specifically changes to building envelope, landscaping and conditions of consent.	Appeal Upheld – with amended plans
Property – 14 Cunningham Street, Telopea	Refusal of DA/968/2021 seeking approval for the demolition, tree removal and construction of a five-storey boarding house comprising of 26 rooms with at-grade parking and 2 levels of basement parking. The application is Nominated Integrated Development under the Water Management Act 2000.	Appeal upheld – s34 agreement with amended plans
Property – 441-443 Wentworth Avenue, Toongabbie	Refusal of DA/145/2022 seeking approval for demolition of existing structures, tree removal and construction of a multi housing development consisting of 12 x 2 storey plus attic dwellings (4 of which are to be used as 'affordable housing').	Appeal upheld – with amended plans
Property – 18 Burke Street, Telopea	Appeal against the Part Approval of a Building Information Certificate - BC/42/ 2022 - for pergola and deck to the side of the existing dwelling only – BIC excluding any portion of the works that encroach within 900mm to the private property boundary.	Appeal upheld – with amended plans
Property – 189 Macquarie Street, Parramatta	Refusal of a Section 8.3 Review, of the decision to refuse DA/493/2020, which sought approval for the construction of two residential towers comprising 708 apartments above the existing seven storey podium (total of 54 storeys and 45 storeys), the use of existing basement levels 1-5 for residential parking and various adjustments to	Appeal Ongoing



	the existing building to allow for the integration of those towers.	
Property – 379 Kissing Point Road, Ermington	Appeal seeking modification of development consent DA/399/2020 granted by the Land and Environment Court on 8 June 2021 for the following: Demolition, tree removal and construction of a two storey 78 place childcare centre with basement parking. The modification seeks the deletion of Deferred commencement condition requiring an easement to drain water.	Appeal Upheld – with Amended Plans
Property – Shop 1/109-113 George Street, Parramatta	Appeal against a Noise Prevention Notice issued by City of Parramatta Council pursuant to s96 of the Protection of the Environment Operations Act 1997.	Appeal Discontinued
Property – 50 Thane Street Wentworthville	Refusal of DA/1023/2021 seeking approval of a Staged development: Stage 1 - Torrens Title subdivision of existing lot into three (3) lots with retention of the existing dwelling on Lot 1, demolition of the existing swimming pool and outdoor shades, and tree removal; Stage 2 - Construction of two (2) dual occupancy developments on Lot 2 and Lot 3; Stage 3 - Torrens Title subdivision of the two (2) dual occupancies into four (4) lots.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 79-79A Kissing Point Road and 7 St Andrews Street, Dundas	Refusal of DA/14/2023 seeking approval for Demolition, tree removal, site consolidation and construction of two part 5 and part 6 storey residential flat buildings with 3 levels of basement carparking. The application is Nominated Integrated development pursuant to the Water Management Act 2000.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 19 Tracey Avenue, Carlingford	Refusal of DA/5/2023 seeking approval for the Demolition, tree removal and construction of a part one and part three storey, 42 place childcare centre with basement parking.	Appeal Discontinued

Property – 378-380 Church Street, Parramatta	Refusal of DA/878/2021 seeking approval for the demolition of the existing building and construction of an 8-storey mixed used building consisting of a boarding house development with ground floor commercial/retail space over 1 level of basement parking.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 14-20 Lake Street and 55 – 57 Pennant Hills Road, North Parramatta	Refusal of DA/221/2022 seeking approval for demolition of existing structures, removal of trees, reconfiguration of subdivision creating 9 lots, construction of 7x two storey dual occupancies and 1x dwelling house, retention of existing dwelling house on proposed Lot 9 and a new road. The proposal is Integrated Development under the Rural Fires Act 1997.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 52 Essex Street, Epping	Refusal of DA/416/2022 seeking approval for tree removal and construction of an 80-place childcare centre with basement car parking. The development proposal has been re-notified in relation to modification to the site layout and external changes to the building and reduction in number of children from 88 places to 80 places.	Appeal Ongoing
Property – 9 Mars Street, Parramatta	Refusal of DA/648/2021 seeking approval for Demolition of the existing structures, tree removal, and construction of a dual occupancy with Torrens Title subdivision into 2 lots.	Appeal Ongoing
Property – 188-190 Junction Road, Winston Hills	Refusal of DA/13/2023 seeking approval for demolition, tree removal and construction of a two (2) storey, one hundred (100) place childcare centre with basement carparking.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 51 Railway Street, Granville	Refusal of DA/880/2021 seeking approval for Demolition and construction of a 5-storey residential flat building containing 4 units and basement parking.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 94 Bettington Road, Oatlands	Refusal of DA/1001/2022 seeking approval for Demolition of existing buildings and structures, tree	Appeal Discontinued

	removal and remediation works and construction of a temporary club house and associated temporary car parking spaces. Construction of seven (7) buildings (3 to 8 storeys) containing 155 independent living units for the purposes of seniors housing (including people with a disability); construction and operation of a new registered club (Oatlands Golf Club); and 405 car parking spaces over 2 basement levels (200 club and 205 residential spaces); and landscaping and ancillary facilities. Torrens title subdivision into 2 lots (to separate the site from the golf course land) and further, subdivision of one of the subject lot into 17 lots in a community scheme and strata subdivision of the independent living units. The application is Integrated Development under the Rural Fires Act 1997 and Nominated Integrated Development under the Water Management Act 2000.	
Property – 14 Windermere Avenue, Northmead	Refusal of DA/964/2022 seeking approval for the demolition of existing structures, tree removal and construction of a three-storey, 88-place Child Care Facility.	Appeal Discontinued
Property – 73 Murray Farms Road, Carlingford	Refusal of DA/116/2023 seeking approval for the demolition of existing structures and construction of a two storey 65 place childcare centre with 16 basement car parking spaces.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 7-7A Gaggin Street, North Parramatta	Refusal of DA/670/2022 seeking approval for the demolition, tree removal and construction of a two (2) storey, forty-three (43) place childcare centre with basement carparking.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 11-17 Shirley Street, Carlingford	Refusal of DA/843/2022 seeking approval for Demolition of existing buildings, tree removal and construction of a 12-storey mixed use development consisting of a future 76 place centre based childcare centre with 87 residential units above 3 levels of basement parking. The proposal is a Nominated	Appeal Ongoing

	Integrated development pursuant to the Water Management.	
Property – 9-11 Thallon Street, Carlingford	Refusal of DA/845/2022 seeking approval for demolition of existing buildings, tree removal and construction of a 12-storey mixed use building comprising retail and restaurant on the ground floor, 91 apartments above and 4 levels of basement parking for 134 vehicles. The proposal is a Nominated Integrated development pursuant to the Water Management Act 2000.	Appeal Ongoing
Property – 132 Victoria Road, North Parramatta	Refusal of DA/210/2023 for demolition and construction of a 7-storey mixed use development to be comprised of 3 retail tenancies and 45 residential apartments, including affordable apartments, over 3 levels of basement parking. The application is made pursuant to the State Environmental Planning Policy (Housing) 2021. The development is Nominated Integrated pursuant to the Water Management Act 2000.	Appeal Discontinued
Property – 132 Victoria Road, North Parramatta	Refusal of DA/210/2023 for demolition and construction of a 7-storey mixed use development to be comprised of 3 retail tenancies and 45 residential apartments, including affordable apartments, over 3 levels of basement parking. The application is made pursuant to the State Environmental Planning Policy (Housing) 2021. The development is Nominated Integrated pursuant to the Water Management Act 2000.	Appeal Ongoing
Property – 14-16 Hill Road, Wentworth Point	Deemed refusal of DA/597/2021 seeking approval of a Section 4.55(1A) modification to an approved residential flat building development seeking additional windows to apartments on Levels 03 to 08 of Building J, correction to the lot numbering in the plan of subdivision, the deletion of Conditions 14, 15 and 66 (TfNSW conditions), deletion of Condition 54 requiring a tanked	Appeal Discontinued

	basement and amending Condition 12 to reflect the current long service levy requirements.	
Property – 32 Moses Way Winston Hills	Appeal against a Development Control Order requiring demolition of unlawful works.	Appeal Discontinued
Property – 32 Honiton Avenue, Carlingford	Deemed refusal of DA/900/2022 for demolition, tree removal and construction of a centre-based childcare facility to accommodate 67 children with ground and basement level parking for 17 cars.	Appeal Ongoing
Property – 45-49 Asquith Avenue, Silverwater	Refusal of s8.3 Review of the delegated refusal of DA/159/2021 for demolition of the existing dwellings, tree removal, and construction of a multi dwelling housing development containing eleven townhouses with basement level parking for twenty-two resident vehicles and three visitor spaces.	Appeal Ongoing
Property – 263-273 Pennant Hills Road and 18 Shirley Street, Carlingford	Refusal of Development Application no. DA/53/2022 for Construction of seven 10-13 storey buildings comprising 620 residential units, childcare centre for 110 children, 1,735sqm of 17 neighbourhood retail shops and 864 basement car parking spaces; publicly accessible open spaces and through site links; roads; landscaping; and tree removal.	Appeal Upheld – s34 Agreement with Amended Plans
Property – 52 Hammers Road, Northmead	Appeal against the PLPP deemed refusal of DA/314/2023 for demolition, tree removal and construction of a 76-place childcare centre with basement parking.	Appeal Ongoing
Property – 11-13 Campbell Street, Northmead		Appeal Upheld – s34 Agreement with Amended Plans
Property – 7 Yates Avenue, Dundas Valley	Appeal against the PLPP deemed delegated refusal of DA/7/2023 for the amalgamation of two separate	Appeal Ongoing



	land parcels, tree removal, demolition of existing structures and construction of a two storey 83 place centre-based childcare facility with 22 parking spaces on the lower ground floor.	
Property – 135 Victoria Road, North Parramatta	Appeal against the deemed delegated refusal of DA/330/2023 for demolition of the existing dwelling, tree removal and construction of a two-storey boarding house with basement parking and State Title Subdivision into 10 lots.	Appeal Ongoing
Property – 68 Kirby Street, Rydalmere	Appeal against the refusal of DA/295/2023 for the demolition of existing structures, tree removal and construction of a three-storey, 66-place childcare centre with basement parking for 16 vehicles.	Appeal Discontinued
Property – 57 Ballandella Road, Toongabbie	Appeal against the deemed refusal of DA/70/2023 seeking approval for demolition of existing structures and construction of a two storey, 72 centre based childcare facility.	Appeal Ongoing
Property – 21B – 23 Barangaroo	Appeal against the Delegated refusal of DA/961/2022 seeking approval for the demolition of existing childcare centre, tree removal and construction of a new 72 place childcare centre with at grade parking for 18 vehicles, signage and front fence. The development is Nominated Integrated Development pursuant to the Water Management Act 2000.	Appeal Ongoing
Property – 62 Boundary Street, Parramatta	Appeal against the Delegated deemed refusal of DA/823/2022 seeking approval for the demolition, tree removal and construction of a three-storey, 48 place childcare centre with basement parking for 12 vehicles.	Appeal Ongoing

Property – 1 Tracey Street, Carlingford	Appeal against the Delegated deemed refusal of DA/823/2022 seeking approval for the demolition, tree removal and construction of a three-storey, 48 place childcare centre with basement parking for 12 vehicles.	Appeal Ongoing
Property – 5 Mary Street, Northmead	Appeal against the PLPP deemed refusal of DA/517/2023 seeking approval for the Demolition of existing structures, tree removal and construction of a part 2 and part 3 storey, 90 place Childcare Facility.	Appeal Ongoing
Property – 53-57 Railway Street, Granville	Appeal against the actual delegated refusal of DA/980/2022 seeking approval for the Demolition of existing structures, tree removal and construction of a 2 storey 109 place centre based childcare facility with basement parking for 24 vehicles.	Appeal Ongoing
Property – 28 Harrison Street, Northmead	Appeal by objector against outcome of a development application for designated development.	Appeal Discontinued
Property – 102 Eastwood Avenue, Epping	Appeal against a Development Control Order – Demolition of unlawful internal fit out of garage and restore as a garage.	Appeal Ongoing
Property – 37 Hillcrest Avenue, Winston Hills	Appeal against Development Control Order requiring the demolition of unauthorised retaining walls and fill.	Appeal Upheld – s34 agreement
Property – 188 Church Street, Parramatta	Appeal against the PLPP refusal of DA/960/2022 seeking approval for stage 1 concept proposal for six-storey cantilevered commercial extension atop the existing heritage listed, Murray's building, future part demolition of the Heritage item including internal realignment, amendments to the shop fronts, and part removal of the roof.	Appeal Ongoing
Property – 29 Camelot Court, Carlingford	Appeal against order to demolish cubby house and remove fence which encroaches on Council reserve.	Appeal Ongoing

Property – 5/5 Clyde Street, Rydalmere	Appeal against the refusal of modification application DA/582/2017/F seeking a Section 4.55(1A) Modification of DA/582/2017 for use of an existing premises and internal works for the purposes of a brothel. The modification seeks deletion of consent condition 3 to allow for the continued use of the site as a brothel.	Appeal Upheld – s34 Agreement
Property – 32-34 Silverwater Road and 1-7 Grey Street, Silverwater	Appeal against the SCCPP's Refusal of DA/737/2022 seeking consent for the demolition of existing structures and the construction of a mixed-use development comprised of retail premises, business/office premise, neighbourhood shops, a pub and a childcare centre, over two levels of basement parking.	Appeal Ongoing
Property – 30 Rickard Street, Carlingford	Appeal against the deemed refusal of the Applicant's Development Application No. 6/2024 lodged with City of Parramatta Council on 10 January 2024 seeking consent for the demolition of existing buildings, tree removal and construction of a two storey 63 place child-care centre.	Appeal Ongoing
Property – 14 Cunningham Street, Telopea	Appeal made directly to the Court pursuant to s4.55(8) of the Environmental Planning and Assessment Act 1979 to modify Development Consent DA/968/2021 granted by the Land and Environment Court on 11 October 2023 (Wong v City of Parramatta Council [2023] NSWLEC 1596) to reduce the number of parking spaces from 15 to 5 and reduce the number of basement and lower ground parking levels from 3 to 1.	Appeal Ongoing
Property – 15, 29 and Carter Street, Lidcombe	Appeal against the imposition of conditions on development consent DA/965/2022 which approved a 3 lot Torrens Title subdivision, bulk	Appeal Ongoing

	earthworks, remediation works, site infrastructure works including construction of a new road, utility services, drainage works and works to create a future public open space.	
Property – 183 Macquarie Street, Parramatta	Appeal against the SCCPP refusal of a Section 8.3 Review, of the decision to refuse DA/493/2020, which sought approval for the construction of two residential towers comprising 708 apartments above the existing seven storey podium (total of 54 storeys and 45 storeys), the use of existing basement levels 1-5 for residential parking and various adjustments to the existing building to allow for the integration of those towers.	Appeal Ongoing
Property – 54-56 Marshall Road, Telopea	Appeal against the delegated refusal of DA/115/2023, seeks consent for the Construction of a three storey 92 place childcare centre with 23 at grade parking spots.	Appeal Ongoing
Property – 31 Moses Way, Winston Hills	Appeal against the delegated refusal of DA/56/2023, seeks consent for construction of an attached two storey dual occupancy with basement, lifts, retaining walls and Torrens Title subdivision into 2 lots.	Appeal Ongoing
Property – 23-27 Dixon Street, Parramatta	Appeal against the deemed refusal of DA/183/2024 seeking approval for the demolition of existing structures, tree removal, lot consolidation and construction of a 120-place childcare centre with basement parking.	Appeal Ongoing
Property – 99 Parramatta Road, Granville	Appeal against the deemed refusal of DA/238/2024 seeking approval for the construction of a mixed-use building comprising of commercial tenancies, hotel accommodation and a 125-place childcare facility. The development is defined as a nominated integrated	Appeal Ongoing

	development pursuant to the Water Management Act 2000.	
Property – 35 Simpson Street, Dundas Valley	Appeal against the deemed refusal of DA/255/2021/A seeking approval of a section 4.56 modification of DA/255/2021 for demolition of existing dwellings, tree removal and construction of a four (4) storey boarding house containing twenty-five (25) boarding rooms and one (1) managers room over basement car parking. The modification includes internal and external changes.	Appeal Ongoing
Property – 15A and 15B Mosely Street and 25-31 Donald Street, Carlingford	Appeal against the deemed refusal of DA/222/2024, lodged on 22 April 2024, which seeks consent for staged development including the demolition of existing buildings and construction of a part-four, part-seven storey residential flat building and a shared basement, and construction of a six-storey mixed use development comprising a childcare centre and 45 residential units.	Appeal Ongoing
Property – 115 Bungaree Road Pendle Hill	Appeal against Direction to Take Preventative Action issued by Council.	Appeal Discontinued

## SECTION 67

### Summary of resolutions made under section 67 concerning work carried out on private land

Under section 67 of the Local Government Act 1993, Council must provide a summary of the resolutions of work carried out on private land. The following table presents these resolutions made during FY 2023/24:



Cost of Works	Summary of Works
\$200,000	<p>Through the Better Neighbourhood project, works to the value of approximately \$200,000, were allocated to Billbergia for the delivery of a temporary playground and social space for community use in the 'Town Square' located at Wentworth Place and Footbridge Boulevard, Wentworth Point 2127.</p> <p>Council entered into an agreement with Billbergia to deliver and maintain the project on its land for a minimum period of two years as part of its temporary development of the Town Square and require the play equipment to be returned to Council at the completion of the project.</p>

## TOTAL AMOUNT CONTRIBUTED OR OTHERWISE GRANTED TO FINANCIALLY ASSIST OTHERS

Under section 356 of the Local Government Act, Council may, in accordance with a resolution of the Council, contribute money or otherwise grant financial assistance to persons for the purpose of exercising its functions. A proposed recipient who acts for private gain is not ineligible to be granted financial assistance.

Category	Organisation	Amount (\$)
Australia Day	Little India Harris Park Business Association Inc	9,350
Australia Day Total		9,350
Community Grants	Allowah Presbyterian Church Funds	8,291
	Ambrose Hallen Park Committee	364
	Arts & Cultural Exchange Inc	10,000
	Australian School of Entrepreneurship Pty Ltd	9,000
	Blacktown TPI Social and Welfare Club	2,000
	Boronia Multicultural Services Inc	10,000
	Carlingford Seniors Community	2,000
	CCA New South Wales Ltd	17,000
	Chinese Australian Services Society	10,000

Community Connections Australia	8,936
Convict Fitness Pty Ltd	16,985
Dance Makers Collective	20,000
Dundas Area Neighbourhood Centre	7,146
Edmund Rice Community Services Limited	2,000
Elissa Freney	1,000
Eliza Matthews	431
FABS Creative Media Incorporated	2,000
Fiona Wells	470
Fitted for Work Limited	10,000
George Dimech	818
Guide Dogs NSW/ACT	2,000
HeartKids Limited	2,000
High Street Youth Health Service	1,000
Hope Connect Inc	3,100
Indian Sub-Cont Crisis & Support Agency	14,550
James Hoskin Reserve Committe	400
Karabi Community & Development Services	2,100
Kayla Robson	1,000
Liam Grant	978
Loftus Square Park Committee	400
Mark Wee	1,000
Miss Aaliyah Batey	1,000
Miss Hannah Lambert	1,000
Miss Ivy Kim	1,000
Miss Jae Daly	1,000
Miss Jennifer Ott	1,000
Miss Kieran Cook	1,000

	Miss Maria Ynez Ruiz	1,000
	Miss Matilda Webb	1,000
	Miss Summer Giddings	1,000
	Mr Asher Ooi	1,000
	Mr Benjamin Karakasis	1,000
	Mr Branden Tse	1,000
	Mr Bryan Minns	1,000
	Mr Christopher Nilon	1,000
	Mr Cohen Ryan/Ms Sally Ryan	1,000
	Mr Dallo Sandy/Mrs Melissa Sandy	1,000
	Mr Darren Candra	2,000
	Mr James Hien-Yoong Yong	419
	Mr Jarod Ian de Jesus	1,000
	Mr Joshua Robson	1,000
	Mr Kieran Hart	1,000
	Mr Lewis Wong	1,000
	Mr Lior Cohen	1,000
	Mr Nicholas Mendelevitz	1,000
	Mr Samuel Ennals	414
	Mr Steffan Nero	408
	Ms Caitlin Brennan	1,000
	Ms Felix Hamilton	501
	Ms Joanna Wong	1,000
	Ms Kylie Flynn	375
	Ms Shayla Curtis/Mrs Cassandra Curtis	500
	Ms Woon Yuen	1,000
	New Ghosts Theatre Company Inc	1,480
	Noller Park Committee	400

	North Rocks Carlingford Little Athletics	2,000
	North Rocks Softball Club	2,000
	One Music Australia	42,183
	Operated Coin Pty Ltd	14,804
	Our Lady of Lebanon Parish Harris Park	1,000
	Owen Leong	10,000
	Parramatta & District Historical Society	5,000
	Parramatta City Chamber Of Commerce & Industry Inc	34,527
	Parramatta City Football Club	2,000
	Parramatta Mission	13,000
	Parramatta Women's Shelter	7,200
	Pathways Community Church	1,000
	PCYC Parramatta	4,000
	Presbyterian Church Funds	829
	Ronald McDonald House Charities	727
	Royal Life Saving Society of Australia	9,075
	Rydalmere Public School Parents Association	2,000
	SEDA College NSW	2,000
	Sherwin Park Community Garden Group	400
	Shona Stewart	750
	Side By Side Advocacy Incorporated	19,555
	Solve-TAD Limited	16,975
	South Asian Australian Association	10,000
	Story Factory	10,000
	Success Works Partners Inc	9,694
	Summer Giddings	1,000
	Sydney Queer Muslims Inc	4,112

Taste Cultural Food Tours Inc	15,000
The Beecroft Orchestra Inc	2,000
The Freedom Hub Ltd	18,000
The Hellenic Orthodox Community of Parramatta	1,100
The Junction Neighbourhood Centre Inc	5,000
The Salvation Army Parramatta	5,200
The Warrior Woman Foundation Ltd	10,000
Turbans 4 Australia INC	6,000
Western Sydney Academy Of Sport	22,104
Western Sydney Community Forum Inc	4,412
Western Sydney Wanderers FC	1,000
Westmead Hospital Foundation	5,000
WestWords Ltd	25,000
Xin Zhao	1,000
YMCA of Sydney	9,899
Zachary Thompsett	1,000
Community Resources Ltd	25,000
Deaf Services Ltd	2,000
Western Sydney Orchestra Project Ltd	10,000
BaptistCare NSW & ACT	1,950
CareFlight	1,723
Epping P&C Association	2,000
Jesuit Refugee Service Australia Incorporated	1,945
Karabi Community and Development Services Inc	2,000
Little India Australia	2,000
MatruChhaya Indian Women's Refuge for Domestic Violence Victims	2,000
Hey Mate	2,000



	The Kaizen Foundation	2,000
	Carlingford Flames Netball Club	2,000
	Churches Football Association Sydney	2,000
	North Rocks Netball Club	2,000
	The King's Old Boys Football Club	2,000
	Special Children Services Centre	2,000
	2024 Youth Week Grant Applicant	9,886
Community Grants Total		630,517
Council Local Heritage Grant	Clifford John Brennan	1,638
	Elias Alha	3,300
	Emilia Walton and Richard Walton	5,000
	Graeme Forsythe	3,300
	Hugo Lee	5,000
	Joseph Bains	1,721
	Junjie Xu	1,200
	Mr Patrick Graham Jones	4,820
	Nando De Santis	4,785
	Sumit Jolly	750
	Susanna Dumbrell	1,570
	Sylvana Alam	5,000
	Teresa Kiernan	1,131
	Victor Zerefos	5,000
	Xiangyang YU	2,500
Council Local Heritage Grant Total		46,715
Council Support	Ashley & Penelope Purcell	1,000
	Australian Powerchair Football Association	5,000
	Cancer Council NSW	1,818
	CCA New South Wales Ltd	2,000

	Citizenship Awards	636
	Civil Aviation Safety Authority	720
	Dharug Ngurra Aboriginal Corporation	455
	Gofundme - Ash Good	852
	Gofundme - Bondi Westfields	852
	Gofundme - Jade Young	852
	Harry Todd Band Hall Allowance	18,448
	Irakli Dvali	1,250
	Lions Club of Carlingford Dundas	1,500
	Ray Park Heritage Group Incorporated	3,000
	Ronald McDonald House Charities	182
Council Support Total		38,564
Sydney Festival	Sponsorship fee for the Sydney Festival 2024	400000
Sydney Festival Total		400000
The Night Time Economy Diversification Grants	Collector Hotel Parramatta	7,750
	Maricarmen Enterprises Pty Ltd	5,000
The Night Time Economy Diversification Grants Total		12750
Grand Total		1,137,896

## STATEMENT OF ALL EXTERNAL BODIES THAT EXERCISED FUNCTIONS DELEGATED BY COUNCIL

The Independent Hearing and Assessment Panel (IHAP) was established by Council in August 2016. It was replaced on the 1 March 2018 by the Parramatta Local Planning Panel (PLPP); after the Minister for Planning mandated Local Planning Panels for the Greater Sydney Region and Wollongong. The creation of the PLPP is in accordance with section 2.17(2) of Environmental Planning and Assessment Act 1979.

In accordance with section 2.18(2) of the Environmental Planning and Assessment Act 1979, the PLPP is made up of the following 4 members:

- an approved independent person appointed as the chairperson of the panel with relevant expertise, and
- 2 other approved independent persons with relevant expertise, and a representative of the local community who is not a Councillor or mayor.

Relevant expertise refers to expertise in at least one area of planning, architecture, heritage, the environment, urban design, economics, traffic and transport, law, engineering, tourism or government and public administration.

The processing and assessment of these applications is undertaken by the staff of the City of Parramatta Council. The PLPP assumes the functions of Council as a consent authority under Part 4 of the Environmental Planning and Assessment Act 1979. As per the Ministerial Direction issued under section 9.1 of the Environmental Planning and Assessment Act 1979, the PLPP determines the following applications:

1. Conflict of interest – development for which the applicant or landowner is:

- the Council
- a Councillor
- a member of staff who is principally involved in the exercise of Council's functions under the Environmental Planning and Assessment Act 1979
- a member of parliament (either the parliament of NSW or Parliament of the Commonwealth), or
- a relative (within the meaning of the Local Government Act 1993) of a person referred to in (b) to (d) but not development for the following purposes which requires:
  - internal alterations and additions to any building that is not a heritage item
  - advertising signage
  - maintenance and restoration of a heritage item, or
  - minor building structures projecting from a building façade over public land (such as awnings, verandas, bay windows, flagpoles, pipes and services, and sun shading devices)

2. Contentious Development – development that:

- a. in the case of a Council having an approved submissions policy – is the subject of the number of submissions set by that policy, or
- b. in any other case – is the subject of 10 or more unique submissions by way of objection.

3. Departure from development standards – development that: contravenes a development standard imposed by an environmental planning instrument by more than 10% or non-numerical development standards.

4. Sensitive Development

- a. designated development

- b. development to which State Environmental Planning Policy No. 65 – Design Quality of Residential Flat Apartment Development applies and is 4 or more storeys in height
- c. development involving the demolition of a heritage item
- d. development for the purposes of a new licensed premises, that will require one of the following liquor licenses:
  - i. a club license under the Registered Clubs Act 1976, or
  - ii. a hotel (general bar) license under the Liquor Act 2007, or
  - iii. an on-license premises license for public entertainment venues under the Liquor Act 2007
- e. development for the purposes of a sex services premises and restricted premises development applications for which the developer has offered to enter into a planning agreement. Panels only deal with s. 4.55(2) modifications that meet the current LPP criteria for conflicts of interest, contentious development or departure from development standards.

Panels only deal with s. 4.55(2) modifications that meet the current LPP criteria for conflicts of interest, contentious development or departure from development standards.

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## CORPORATIONS, PARTNERSHIPS, TRUSTS, JOINT VENTURES – CONTROLLING ENTITY

Statement of all corporations partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest.

Civic Risk Mutual joint ventures - management of public liability and property insurance.

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## CORPORATIONS, PARTNERSHIPS, TRUSTS, JOINT VENTURES

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies (whether or not incorporated) in which the Council participated during the year.

Council has not participated in an corporations, partnerships, trusts, joint ventures, syndicates or other bodies.

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## STATEMENT OF ACTIVITIES UNDERTAKEN TO IMPLEMENT ITS EEO MANAGEMENT PLAN.

Council is committed to delivering fair and equitable opportunities. In 2023/24, we continued to implement our Diversity, Equity & Inclusion Strategy which is focused on attracting, developing, and retaining diverse talent while fostering an equitable and inclusive workplace. We continue to implement and embed the principles in Council's Equal Employment Opportunity (EEO) Management Plan 2022–2025. EEO principles were instilled throughout our People and Culture practices and policies, and our Community Plans (i.e., First Nations Strategy, Domestic & Family Violence Action Plan, and the Disability Inclusion Action Plan 2022-2026).

In alignment with the EEO, Council's new premises 9 Wentworth Street has been fitted with a multi-faith room, parent room and gender-neutral toilets to help create a more inclusive workspace. Education to support an inclusive workplace has been introduced including 'Inclusive recruitment training' delivered in June 2024, and our internal run leadership development now includes an 'Inclusive Leadership' module. In partnership with Australian Disability Network we have also launched a Hidden Sunflower disability awareness eLearning.

Employee Resource Groups (ERG), sponsored by the Executive Team, continue to actively raise awareness on Gender, LGBTIQ+, Disability, Early Careers, and Veterans matters, and our First Nations ERG was launched in June to support our First Nations Strategy. We continue to hold external partnerships with Australian Disability Network, ACON/Pride in Diversity, Job Access, and Autism Spectrum Australia, to support an inclusive workplace.



## TOTAL REMUNERATION OF THE CEO AND SENIOR MANAGEMENT

Legislation requires that the total remuneration costs reported include the value of the salary component of the package, the amount of any bonus payments, performance payments or other payments made that do not form part of the salary component, the amount payable by the Council by way of the employer's contribution or salary sacrifice to any superannuation scheme, the value of any non-cash benefits under the package and the amount payable by the Council by way of fringe benefits tax for any such non-cash benefits.

	Salary	Other Non-Cash Benefits	Super	Total Package
CEO	\$472,601.20	\$15,000	\$27,398.80	\$515,000.00
Senior Staff	\$2,248,165.97	\$45,000	\$175,714.64	2,468,880.61
TOTAL	\$2,720,767.17	\$60,000	\$203,113.44	\$2,983,880.61

## PERSONS WHO PERFORMED PAID WORK

Statement of total number of persons who performed paid work on Wednesday 14<sup>th</sup> February 2024, including in separate statements, total number of:

The number of persons who performed paid work on 14 February 2024	
on a permanent full-time basis	779
on a permanent part-time basis	57
on a casual basis	75
under a fixed-term contract	87
the number of persons employed by the council who are "senior staff" for the purposes of the Local Government Act 1993	5
the number of persons engaged by the council, under a contract or other arrangement with the person's employer, that is wholly or principally for the labour of the person	25
the number of persons supplied to the council, under a contract or other arrangement with the person's employer, as an apprentice or trainee.	0
Grand Total	1028

## STATEMENT DETAILING THE STORMWATER MANAGEMENT SERVICES PROVIDED

City of Parramatta Council is responsible for the care and maintenance of a stormwater drainage portfolio with a replacement value of \$784M (as at 31 January 2024).

Council's drainage assets include:

- 543 km of stormwater pipes,
- 23,300 stormwater structures (pits), and
- 74 other type stormwater assets including gross pollutant traps

The following projects show the allocation of budget and expense sourced from the Stormwater Management Service Charge (Stormwater Levy).

Project	Description	Original Budget	Actual	Comment
Parramatta River Flood Study	The flood modelling work involved a comprehensive catchment investigation which included detailed hydrological and hydraulic modelling of the catchment study area.	407,078.81	221,858.95	Flood Study Modelling and Report adopted by Council 11 June 2024.
Riparian Maintenance	Works in or adjacent to waterways including vegetation management, litter removal, exotic riparian tree removals and sediment removal from basins.	874,660	847,707.25	Contract for management of exotic vegetation (weeds) within and along priority Parramatta's waterways, including Lake Parramatta River, Toongabbie Creek and Ponds/Subiaco Creek.
Special Drainage Maintenance	Investigation of drainage asset condition and repair	123,412.92	353,054.16	Completion of CCTV inspections plus jetting and robotics

				repair at various locations.
Stormwater Drainage Renewal Program	Servicing and maintenance of various stormwater pollution traps after rainfall events.	150,000	62,717.74	Completed over 50 pit and lintel repairs from backlog list. Completed works off Lamorna Ave and Orchard Rd Beecroft
Pollution Trap Clean	Servicing and maintenance of various stormwater pollution traps after rainfall events.	150,000	62,717.74	Gross pollutant traps cleaned quarterly and after significant rain events. A total of 64 tonnes of litter, sediment and organic matter removed.
Waterways Litter Removal	Manual litter collection from waterways and litter boom servicing	80,797	47,041.66	Manual litter collections along the Parramatta River Foreshore, Toongabbie Creek, Ponds/Subiaco Creek and other waterways were undertaken, equating to 19 tonnes of litter and dumped items.
Waterway monitoring	Monitoring of water way health and condition through direct sampling, analysis and auditing services.	121,362	110,578.56	Monitoring of water quality at Lake Parramatta during swimming season, and auditing of Council's gross pollutant traps to consider condition and performance ratings.
Stormwater Drainage Construction Program	Upgrade and renewal of existing stormwater pipe infrastructure.	265,000	405,144.04	The following works were completed at:  29 Eastwood Ave, Eastwood  2B Fleet Street, North Parramatta  17 Preston Road, Old Toongabbie

				55 George Street & Horwood Place, Parramatta
Parks Stormwater Reuse Program	Installation of new stormwater harvesting tanks and treatment system of water reuse.	240,000	0	Works reallocated to the 2024/25 year for Ollie Webb Reserve, Parramatta.
Waterways Restoration	Sediment basin construction, drainage line stabilisation, creek crossings and associated planning and design.	100,000	23,329.62	Completed works:  Robin Hood Reserve bank stabilisation  Subiaco Creek (Joseph St) bank stabilisation  McCoy Park Toongabbie Leachate wetland
Protecting Dams Capital Works program	Inspection and maintenance works to ensure Council declared dams are in satisfactory operation order.	100,000	14,947.82	Lake Parramatta Dam – Remedial works identified in surveillance report
A'Becketts Creek Flood Study	Flood modelling and study options for the A'Becketts Creek catchment	60,600	11,493.34	Draft Flood Study completed with public exhibition in FY25
Stormwater Treatment and Reuse Asset maintenance	Proactive inspection, monitoring and maintenance of Council's stormwater and rainfall tank systems.	52,500	47,309.76	Monitoring, repair and maintenance of stormwater/rainwater tanks, pumps and treatment equipment.

Council's Stormwater Assets Long Term Capital Works Program requires significant investment to address various flood mitigation and draining improvement works in identified areas.

The initial acquisition and construction costs of any asset represent only a portion of the costs over its lifecycle. New assets require ongoing funding to operate, maintain, renew, and dispose of in the future.

The total amount of funding received during 2023/24 from the Stormwater Levy was \$2,114,323. The balance of under spent funds are returned to the externally restricted reserve.

## COMPANIAN ANIMALS ACT AND REGULATION

Details statement, prepared in accordance with such guidelines as may be issued by the Director-General from time to time, of Council's Activities during the Year in relation to enforcing, and ensuring compliance with, the provisions of the companion animals act 1988 (CA ACT) and the companion animal regulation 2018.

### Companion Animal Statistics

Reportable dog attacks	37
Number of animals de-sexed	259

### Information on Companion Animals Management

Councils are required to include in their annual reports a detailed statement of their activities during the year relating to the management and enforcement of the Companion Animals Act 1998 (CAA), ensuring compliance with the CAA for both dogs and cats.

### Educational Programs

Council's annual subsidised desexing program, in conjunction with local participating vets was run in the June/July period, however it was adversely impacted by staff shortages being experienced by local veterinarians. Subsequently Council was not able to undertake our annual Vaccination and Microchipping Day (in conjunction with the RSPCA) due to the same impacts.

However, Council was partnered with the RSPCA for the Keeping Cats Safe at Home program which focused on desexing both owned cats and colony cats to prevent unwanted litters. Through both programs we were able to desex 246 cats and 13 dogs.

Council continues to provide free pet tags and microchipping to all its residents' pets to prevent animals entering the animal holding facility and to assist with returning lost pets home.

Council maintains signage at each of its off-leash dog parks as to acceptable and unacceptable dog behaviour along with Council's contact details if users need to make reports of dog attacks or other incidents.

Animal Management expenditure	
Animal Management Activities	Cost (\$)
Pound Costs	\$586,201
Officers' salary costs (5 officers – 4 x AMO's and 1 x AEO)	\$536,896
Ancillary Costs	\$101,415
Education Expenses – desexing 2023, various equipment for officers and temporary holding facility etc.	\$13,469
Total Expenditure	\$1,237,981

Council staff attended community events for various charity/ rescue groups to provide education regarding the CAA and free microchipping services. In addition, Council is continuing with free engraving of name/contact tags.

#### Animal Holding Procedures

Council utilised Blacktown Animal Rehoming Centre (BARC) for the last financial year to hold, release, sell, rehome or euthanise companion animals from Parramatta LGA including animals that come from both residents and Council staff. BARC has two strategies relevant to the rehoming of unclaimed animals through advertising and the sale of unclaimed animals to new owners and rehoming through a number of reputable rescue groups, which significantly reduces the number of animal's euthanised.

The euthanasia rate for rehoming dogs for the last financial year was 0%, with a total of two dogs euthanised which were either unsuitable for rehoming or a declared 'dangerous or menacing' dog. The euthanasia rate for rehoming cats was also zero with no feral or undomesticated cats entering the facility.

Council also uses its own temporary holding facility where possible for reuniting pets with their owner, therefore avoiding animals entering BARC where fees apply and, due to financial hardship, may not be claimed. Council has doubled its holding capacity at our temporary holding facility to eight kennels in response to higher capacity rates being experienced by all Animal Holding Facilities across NSW, including BARC.

Council returned 79 dogs to owners in lieu of transportation to BARC. Council has also formed working relationships with a number of reputable rescue groups for assistance in taking on kittens and other animals at high risk of not being claimed or rehomed, such as dumped/ timid/old animals. This further helps reduce the possible euthanasia rate of these at-risk animals.

Animal Holding Facility Categories	Total Number	Total %
Euthanasia rate for rehoming dogs	0	0
Euthanasia rate for dangerous or not suitable dogs	2	2



Dogs returned to owners from temporary holding facility	39	49
Cats released through sale or to rescue organisations for rehoming	26	83
Euthanasia rate for rehoming cats	0	0
Euthanasia rate for cats assessed as feral or unsuitable to be rehomed	0	0

Council has the following off leash parks:

- Cowell's Lane Reserve, Ermington
- McCoy Park, Toongabbie
- Deakin Park, Silverwater
- 11 Don Moore Reserve, North Rocks
- Barnett Park, Winston Hills
- Burlington Memorial Park, Northmead
- Dan Mahoney Reserve, North Parramatta
- George Kendal Riverside Park, Ermington
- Pierre De Coubertin Park, Newington
- John Wearne Reserve, Carlingford

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## REPORT ON COMPLIANCE WITH THE CARERS RECOGNITION ACT 2010 (CR ACT)

Council has provided both formal and informal support to 32 carers within Community Care Services.

Type of support provided to carers:

- Referring carers to the Carer Gateway for specific information, education, and training
- Referral to Care Finders - Care finders help people access aged care services and connect with other relevant supports in the community
- Provision of meals through Meals on Wheels
- Social support and connection for carers with other people through volunteer visitations or social inclusion group activities

- Non-accredited assistance in interpretation and translation provided to carers from a culturally and linguistically diverse background who speak little or no English
- Assistance or advocacy in situations where carers may be experiencing difficulties with navigating housing, telecommunication companies, National Disability Insurance Scheme or My Aged Care
- Information during major incidents, for example extreme heat and flooding, Council maintains contact with a person's carer or emergency contact to keep them informed of latest warnings and ensure they are safe.

Staff who are carers

Council provides a range of flexible work arrangements to enable staff to manage their work and personal responsibilities including with carer's responsibilities to better manage work and carer's responsibilities, including such as, full-time, part-time, and casual work; flexible working hours; and rostered day off systems.

Some flexible work options for staff who are carers include:

- Variation to Core Work Hours
- Part-time hours
- Flexi-time
- Time in lieu
- Rostered Days Off
- Job Sharing
- Leave without Pay
- Working from Home
- Remote Work

Council's flexible working policy supports all employees to balance work and carer's responsibilities. Taking into account operational requirements, Council also considers requests for flexibility to substantive working arrangements for carer's responsibilities on an individual basis.

## COUNCIL'S DISABILITY INCLUSION ACTION PLAN REPORT

Council reported to the Department of Communities and Justice on progress of the current Disability Inclusion Plan on 30 November 2023 using the Department supplied reporting template. Council is estimated to have completed 50% of the plan as of July 2024. Actions are tracked in terms of in-progress, delayed, not started or completed, and percentage progress towards completion.

Many actions continue to be in-progress and focus on establishing new systems and procedures within Council and services to the community.

As of June 1, 2024, current completed and significantly progressed projects include:

- Creation of original images containing diverse people with disability participating in community life as equal community members around Parramatta, to be used across all Council communication products and channels.
- Staff Autism information sessions and an Autism-friendly site assessment of the Parramatta Aquatic Centre, leading to a plan to address recommendations, under a partnership with Autism Spectrum Australia (ASPECT) to increase understanding of Autism and to create Autism friendly spaces and services.
- Free trials of Parramatta Aquatic Centre facilities have been provided to raise knowledge and confidence in people with disability to access Centre facilities and programs.
- Integrating Auslan interpreted Story Time sessions for children into Library programming.
- Increasing digital wayfinding kiosks in the Parramatta CBD, improving access for the sight impaired and other disabilities.
- An access audit of the new civic building PHIVE, along with commencing delivery on a plan to address the audit's recommendations.
- Delivery of Universal Design information sessions to staff across diverse teams involved in planning, design, and service delivery, to build up knowledge across the organisation.
- The development of an accessible playground framework, that along with an access audit completed for all playgrounds, has been used to identify accessible playgrounds in the LGA and will inform planning and future works.
- Continued Membership of the Australian Disability Network, supporting development of accessible recruitment and employment policies and practices at Council, and to be used to develop a Workplace Adjustment Policy in the coming year.
- Development and trial of a new record keeping system structured around a best practice framework, for the NDIS Coordination service to track and demonstrate progress towards client personal goals and in addressing barriers in accessing supports. This trial has clarified the needs and structure for a new information management system proposed to be developed over the coming year.
- Increasing the option for making verbal submissions across community consultation processes calling for public submissions.
- A progress and reporting framework has been developed, and annual (end of Calendar year) progress is reported to the Community through Council's DIAP webpage, along with graphics to explain the outcomes framework guiding action delivery.

As recommended by Autism Spectrum Australia, Council is also aiming for multiple sites to become officially recognised as Sunflower Friendly within the coming year, under the Hidden Disability Sunflower program that aims for improved customer service for people with hidden disabilities. Training of staff at key service delivery sites is to commence in July 2024. Actions relating to this will be added to the current DIAP for each site.

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## PARTICULARS OF COMPLIANCE WITH AND EFFECT OF PLANNING AGREEMENTS IN FORCE DURING THE YEAR

A voluntary planning agreement (VPA) is an agreement entered into by a planning authority (such as the City of Parramatta) and a developer. They typically accompany a development application or a planning proposal. Under a VPA a developer agrees to provide or fund:

- public amenities,
- affordable housing,
- open space, public domain embellishments or other infrastructure, or
- some other benefit. Contributions can be made through:
  - the dedication of land,
  - monetary contributions,
  - construction of infrastructure, and/or
  - provision of materials for public benefit and/or use.

A VPA cannot be entered into unless it has been publicly exhibited along with an explanatory note for at least 28 days.

The following planning agreements were in force in the year 2023/24:

No.	Street Address	Description of planning agreement	Date the agreement executed	Name of the parties	Associated Application Number	Description of Development	VPA Status
1	260 Victoria Road PARRAMATTA NSW 2150	Deed of Agreement (as opposed to formal VPA) to undertake heritage walk and signage through UWS site, improve public interface with river including upgrades to existing footpath, upgrade to existing cafe, provision of bicycle parking and drinking fountains, publicly accessible toilets and public seating.	06/02/2008	City of Parramatta Council  University of Western Sydney	DA/584/2007	Demolition, subdivision and construction of new student accommodation including 73 self contained units comprising of 342 bedrooms.	Completed
1A	260 Victoria Road PARRAMATTA NSW 2150	Variation Deed Relating to Public Domain Works	19/05/2011	City of Parramatta Council  University of Western Sydney	Same as original	Same as original	Completed
1B	260 Victoria Road PARRAMATTA NSW 2150	Variation relating to timing of heritage interpretation signage	22/02/2012	City of Parramatta Council  University of Western Sydney	Same as original	Same as original	Completed
1C	260 Victoria Road PARRAMATTA NSW 2150	Further variation relating to timing of heritage interpretation signage	8/10/2012	City of Parramatta Council  University of Western Sydney	Same as original	Same as original	Completed

2	8-10 Boundary Road CARLINGFORD NSW 2118	Payment of a monetary contribution of \$279,300 towards works in Carlingford.	23/07/2010	The Hills Shire Council  Dynamic Plus Rendering & Construction Pty Ltd  Everlast Rendering & Construction Pty Ltd	DA/63/2010/  HB (Hills Council reference)	The addition of 14 units to an approved residential flat building.	Completed
3	116-124 Church Street PARRAMATTA NSW 2150	Dedication of land at rear of site, construction of a shared pedestrian and vehicle laneway, resurfacing of part of existing laneway (Firehorse Lane), provision of landscaping, public art, lighting and security cameras within public domain.	31/08/2010	City of Parramatta Council  Glory Property Developments (Australia) Pty Ltd	DA/565/2004	Modification to an approved 25 storey mixed use development including the addition of 2 commercial levels, removal of 24 car spaces, changes to the internal layout and changes to the external facade.	Completed
4	1-7 Correy Place, 774-788 Pennant Hill Road & 13 Young Road CARLINGFORD NSW 2118	Payment of a monetary contribution of \$877,762 towards works in Carlingford.	29/11/2010	The Hills Shire Council  Stamford House 88 Pty Ltd	HB/1379/2009 (Hills Council reference)	3 apartment buildings with 114 units and medical centre.	Completed
5	2 Morton Street PARRAMATTA NSW 2150	Monetary contribution of \$1.75 million toward the construction of a pedestrian bridge over Parramatta River; land dedication along river foreshore; works involving landscape	22/12/2010	City of Parramatta Council	RZ/28/2009	Rezoning of land to enable multi unit housing and residential flat buildings	Completed



		works, construction of pathway, construction of foreshore road, construction of a river platform and passive open space.					
6	61 Mobbs Lane EPPING NSW 2121	Signalisation of the intersection of Mobbs Lane and Marsden Road, the embellishment of open space within the site and provision of access (physical and legal) to members of the general public to areas of open space. A cash contribution totalling \$2.73 million is also to be paid towards projects within the former Parramatta Section 94A Development Contributions Plan.	16/03/2011	City of Parramatta Council  Karimbla Properties (No.9) Pty Ltd  Meriton Apartments Pty Ltd	NCA/16/2010	Application for the modification to the approved concept plan and amendment to the State Significant Site listing	Completed
7	2-8 River Road West PARRAMATTA NSW 2150	Dedication of foreshore land, through site links, embellishment works, cash contribution of \$375,000 toward pedestrian bridge over river and \$150,000 contribution toward local road improvements.	30/10/2012	City of Parramatta Council  Emin Pty Limited NGP Investments (No 2) Pty Limited	RZ/6/2010	Amendment to Parramatta Local Environmental Plan 2011 in relation to land at 2-8 River Road West, Parramatta to rezone the land from IN1 General Industrial to part B4 Mixed Use and part RE1 Public Recreation.	Completed

		This VPA is also subject to Variation Deed to increase the cash contribution for the pedestrian bridge by an additional \$700,000 (total \$1,075,000 to bridge) - see separate listing in table.					
7A	2-8 River Road West PARRAMATTA NSW 2150	Variation to existing Planning Agreement. Monetary contribution of \$700,000 toward pedestrian bridge over Parramatta River	22/08/2013 (signing page)  13/08/2013 (page 1)	City of Parramatta Council  Parariver Pty Ltd	DA/30/2015	Alterations and additions to an approved mixed used development comprising of an additional 3 storeys to Building A and an additional 1 storey on Building B (a total increase in the number of units by 34) and an additional level of basement parking to accommodate 54 parking spaces.	Completed
8	10-12 River Road West PARRAMATTA NSW 2150	Dedication of foreshore land, revegetation and embellishment works; Protection and upgrade of the riverbank and seawalls; construction of a through site link connecting River Road West to the River Foreshore; and cash contribution of \$375,000	30/10/2012	City of Parramatta Council  Sonenco Apartments Pty Ltd	RZ/6/2010	Amendment to Parramatta Local Environmental Plan 2011 in relation to land at 10-12 River Road West, Parramatta to; rezone the land from IN1 General Industrial to part B4 Mixed Use and part RE1 Public Recreation.	Executed

		toward pedestrian/cycle bridge over river and \$150,000 contribution toward local road improvements.					
9	330 Church Street, PARRAMATTA NSW 2150	Works and Dedication of Land not less than 1065 sqm that will form part of the adjoining land owned by Parramatta that is used for public recreation purposes.	10/04/2013 Council Seal dated 4/04/2013)	City of Parramatta Council  Karimbla Properties (No.22) Pty Limited	NCA/23/2010	Modification to an approved major project application approved by State Government for a mixed use residential, retail and commercial development.	Completed
10	29 Hunter Street PARRAMATTA NSW 2150	Dedication of 3-bedroom unit and 1 car space to be used for affordable housing.	5/09/2013 Council Seal dated 30/08/2013)	City of Parramatta Council  JKN PARA 1 Pty Ltd	DA/173/2013	Alterations and additions to an approved mixed used development (DA/155/2021) to add an additional 5 storeys incorporating 25 dwellings to create a 28 storey mixed use development containing 133 units, 1 retail tenancy and 2 commercial tenancies over 4 levels of basement car parking. Approval is also sought to strata subdivide the additional residential units.	Completed
11	Wentworth Place,	Payment of a \$50,000 monetary contribution	6/12/2013	City of Parramatta Council		Homebush Bay West Development Control	Terminated and

	Wentworth Point	toward local traffic works; Construction of formal car park and lighting in George Kendall Riverside Park; Pedestrian lighting in George Kendall Riverside Park between car park and Parramatta River foreshore; Embellishment of Parramatta River Foreshore open space parks known as River Park, Halvorsen Park, and Navy Park at Ermington to be delivered in 5 separate stages.		Roads & Maritime Services  Fairmead Business Pty Ltd		Plan 2004 Amendment NO.1.	obligations moved to a new Works Authorisation Deed
12	44 Early Street & 57, 63, 83 Church Street PARRAMATTA NSW 2150	Embellishment and dedication of land at 57 Church Street (1953m2 in area) for use as public open space; Embellishment and footpath widening along the Church Street frontage of the land; Provision of a pedestrian thoroughfare through the central (63 Church Street) and northern (83 Church Street) portions	22/01/2014	City of Parramatta Council  Boyded Industries Pty Ltd  Gateway Parramatta (by Novation 1)  JQZ Seventeen Pty Ltd	RZ/9/2011	Amendment to Parramatta City Centre LEP to re-zone parts of the land B4 (Mixed Use) to allow residential development on the site, retain the B5 (Business Development) zone over part of the land and apply a RE1 (Public Recreation) zone to part of the land; Increase the maximum building heights from 12m to 90m	Executed

		of the land; The construction and dedication of a commercial suite (200m2 in area) to Council; and the payment of a cash contribution to Council's City Centre Section 94A (7.12) Plan of \$7.3 million dollars.				(63 Church Street) and from 12m to 118m (83 Church & 44 Early Street); Increase the maximum Floor Space Ratio applicable to the site from 2:1 to 6.4:1 & 7.2:1.	
13	21 Hassall Street PARRAMATTA NSW 2150	Construction of a footpath on the western side of Wigram Street between 21 Hassall Street and the Sydney Water drainage channel. In response to a breach of the agreement via non-completion of works Council retained part of security amount.	23/01/2014  (Note page 1 includes a date of 16/01/2014)	City of Parramatta Council  Imperia Capital Pty Ltd  Blue Land Parramatta Pty Ltd (via Novation Deed)	DA/87/2013	Demolition and construction of a 10 storey mixed use development containing 1 retail tenancy and 30 dwellings over basement carparking. The development proposal seeks an FSR exceeding the provisions of the Parramatta City Centre Local Environmental Plan 2007 by approximately 298sqm.	Completed
14	7 Aird Street PARRAMATTA NSW 2150	Monetary contribution of \$120,867 towards public amenities, facilities and services within Parramatta CBD.	21/03/2014	City of Parramatta Council  Merinos Investments Pty Ltd  Honghua Developments Pty Ltd ( via Novation Deed)	DA/250/2013	Construction of a 13 storey mixed use building containing 1 retail tenancy and 41 apartments over basement carparking. The development proposal seeks an FSR exceeding the provisions of the Parramatta City Centre Local Environmental Plan	Completed

						2007 by approximately 403sqm.	
15	9 Hassall Street PARRAMATTA NSW 2150	Dedication of 1 bedroom unit and 1 car space to be used for affordable housing.	3/07/2014	City of Parramatta Council  Z & WP  Investments Pty Ltd	DA/848/2008 DA/848/2008/A	Modification to an approved mixed use development to increase the height of the building to 23 storeys, reconfigure existing units to create 7 additional units, and provision of 16 new units to provide a total of 164 units.	Executed
16	330 Church Street (David Frater Carpark) PARRAMATTA NSW 2150	Payment of a monetary contribution of \$2,764,584.75 towards Council's development contribution plan; transferring ownership of the Part Lot 102 (approx. 720sqm) to Council; Surrender of the 50 year carpark lease and demolition of existing air bridge; and provision of the public pedestrian thoroughfares through the car park	10/07/2014  Council seal dated 04/07/2014)	City of Parramatta Council  Karimbla Properties (No.22) Pty Limited	NCA/23/2010	Modification to an approved major project application approved by State Government for a mixed use residential, retail and commercial development to increase height and FSR.	Completed
16A	330 Church Street (David Frater Carpark) PARRAMATTA NSW 2150	Deed of Variation to increase the monetary contribution by \$1,747,358.16 to \$4,511,942.91	1/04/2016	City of Parramatta Council  Karimbla Properties (No.22) Pty Limited	NCA/23/2010	Modification to an approved major project application approved by State Government for a mixed use residential, retail and commercial development to further increase FSR.	Completed
17	331A, 333 & 339 Church Street &	Embellishment of foreshore land on the south bank of	20/02/2015	City of Parramatta Council	RZ/4/2013	Amendment to Parramatta City Centre LEP 2007 to re-	Executed



	12-14 Phillip Street PARRAMATTA NSW 2150	Parramatta River (between the Bernie Banton and Lennox Bridges) providing new pedestrian access and embellishment works; embellishment of land known as Phillip Lane into a shared zone; the design and implementation of Public Art to the south bank of Parramatta River; payment of \$1 million towards Lennox Bridge Portals construction; and payment of \$300,000 toward other public domain improvements along the river foreshore.		PCC DevCo1 Pty Ltd		align the RE1 Public Recreation and B4 Mixed Use zone; Permit a maximum building height limit of 150 metres; Re-align the 12 metre height restriction for the Church Street frontage to match adjoining Church Street allotments; Set a maximum floor space ratio (FSR) of 12:1 on the site; and de-list a local heritage item at 333 Church Street from Schedule 5 of the LEP.	
18	189 Macquarie Street PARRAMATTA NSW 2150	Provision of public car park to be in Council ownership with minimum 650 spaces, roundabout, streetscape works and through-site link and payment of a Section 94A (now 7.12) contribution of not less than \$1,000,000 (including a discount for delivery of public car park	15/04/2015	City of Parramatta Council  JKN Para Pty Ltd Toplace Pty Ltd Jean Nassif	RZ/7/2013	Amendment to Parramatta City Centre Local Environmental Plan 2007 to allow for; a maximum building height of 91.3m; a maximum gross floor area of 36,000m <sup>2</sup> and a maximum gross floor area of 2,750m <sup>2</sup> , for the purpose of communal and private open space areas	Executed
18A	189 Macquarie Street PARRAMATTA NSW 2150	The deed of variation still requires same as original but public car park will not be in Council ownership. Covenants will be registered on title requiring the ongoing operation of a	1/02/2020	City of Parramatta Council  JKN Para Pty Ltd Toplace Pty Ltd Jean Nassif	RZ/7/2013	Amendment to Parramatta City Centre Local Environmental Plan 2007 to allow for; a maximum building height of 91.3m; a maximum gross floor area of 36,000m <sup>2</sup> and a	Executed

		<p>public car park. Through site links and streetscape works will be required as easements, rather than in Council ownership.</p> <p>The original "discount" in development contributions payable on the basis that a Public Car Park being owned by Council is to be deleted. The contribution also needs to be adjusted to reflect the reduced volume of car parking delivered.</p>				<p>maximum gross floor area of 2,750m<sup>2</sup>, for the purpose of communal and private open space areas;</p>	
19	1-7A Thallon Street CARLINGFORD NSW2118	<p>Land dedication 2,563sqm. Works in kind include open space embellishment and cycleway/pedestrian path located on land dedication. Monetary contribution is based on a per unit rate - estimated \$921,984 based on 175 units. Monetary contribution to go to traffic works, Carlingford Library, Carlingford Community Centre etc.</p>	28/04/2015	<p>The Hills Shire Council</p> <p>Stamford House 88 Pty Ltd</p>	JP/943/2010 (Hills Council reference)	<p>Demolition of existing structures and erection of 21 storey mixed use development comprising (175 units) 20 one bedroom units, 139 two bedroom units, 16 three bedroom units, 407.9 sqm of retail floor space at ground level, and five levels of basement parking providing 304 car parking spaces.</p>	Completed
19A	1-7A Thallon Street CARLINGFORD NSW 2118	<p>Monetary contribution in lieu of works in kind to embellish open space land to be dedicated to Council; additional land to be dedicated to Council for purpose of open space; new schedule of monetary</p>	10/12/2018	<p>City of Parramatta Council</p> <p>Stamford House 88 Pty Ltd</p>	DA/495/2017	<p>Demolition of existing Structures and erection of 21 storey mixed use development comprising (191 units) 18 one bedroom units, 152 two bedroom units, 21 three bedroom units, 407.9 sqm of retail</p>	Completed

		contribution fees payable for 8 additional dwellings				floor space at ground level, and three levels of basement parking providing 302 car parking spaces.	
20	2-14 Thallon Street & 7-13 Jenkins Road CARLINGFORD NSW 2118	Dedication of land for open space (1,510sqm), open space embellishment; roundabout at Boundary Rd/Post Office St, Cycleway/Pedestrian Path in Transmission Easement, monetary contribution of \$2,149,540 toward a range of facilities within Carlingford	28/04/2015	The Hills Shire Council C88 Pty Ltd	JP/895/2010 (Hills Council reference)	Demolition of existing structures and erection of 18 storey mixed use development comprising 408 units; 799 sqm retail floorspace and 735 car parking spaces	Executed
20A	2-14 Thallon Street & 7-13 Jenkins Road CARLINGFORD NSW 2118	The deed of variation seeks to recognise the development will be delivered in 4 stages, amend the delivery of a roundabout at Boundary Rd/Post Office St with a cash contribution, reduction in bank guarantee to reflect reduced works in kind, change the timing for delivery of other works in kind from 'prior to the issue of any Strata Subdivision Certificate' to 'prior to the issue of the Occupation Certificate for the Stage 4 Development'.	19/01/2017	City of Parramatta Council C88 Project Pty Ltd	DA499/2016/ HB (Hills Council reference)	Modification to DA/895/2010/JP for 18 storey mixed use development includes the delivery of 10 additional units, totally 419 units (DA/499/2016/ HB and to amend condition 95A and 95B relating to timing of VPA obligations (DA/868/2016)	Executed

21	2-12 James Street CARLINGFORD NSW 2118	Monetary Contribution of \$964,132 towards embellishment of open space, Carlingford Community Centre and Roadworks	28/04/2015	The Hills Shire Council  Bridgeland Investment Pty Ltd  Chandos Projects (Carlingford) Pty Ltd  Paramount Investments Pty Ltd  Carlingford Investments Pty Ltd"	2-8 James Street (562/2010/JP)  10 James Street (658/2012/HB).  12 James Street (561/2010/JP). (Hills Council references)	Construction of 3 residential flat buildings comprising a total of 183 units.	Executed
22	14-30 Shirley Street, 2-10 Janell Crescent & 247-281 Pennant Hills Road CARLINGFORD NSW 2118	Dedication of land (5,828 sqm) for public open space, works in kind (including embellishment of public open space), monetary contribution of \$920,984 (to be spent in Carlingford Precinct)	28/04/2015 – original  13/01/2021 – Novation Deed	The Hills Shire Council  Golden Mile 1888 Pty Ltd  Pennant Hills Estate 88 Pty Ltd  Rainbowforce Pty Ltd  Amended via Novation Deed to City of Parramatta Council  Karimbla Properties (No. 61) Pty Limited	JP/1103/2011	Construction of 453 residential dwellings	Executed
23	109-113 George Street PARRAMATTA NSW 2150	Dedication of a two (2) bedroom unit and car space to be used for affordable housing purposes ( includes fit out and appliances)	27/05/2015  (Council seal dated 15 May 2015)	City of Parramatta Council  Merfad Capital Pty Ltd	DA/225/2014	Alterations and additions to an approved mixed use building comprising an additional storey and 13 additional units.	Completed
24	11 Hassall Street PARRAMATTA NSW 2150	Dedicate of \$200,000.00 to be used for the implementation of the	12/06/2015	City of Parramatta Council  Saab Parramatta Pty Ltd	RZ/9/2014	Amendment to Parramatta City Centre LEP 2007 to increase the maximum	Completed

		Robin Thomas Reserve Masterplan; and the dedication of a two bedroom unit and car space (including the fit out with key appliances) to Council for the purposes of Affordable Housing.		Sonenco Parramatta Pty Ltd		building height from 72m to 130m (approximately 41 storeys) and the maximum floor space ratio from 6.56:1 to 10.2:1 at 11 Hassall Street, Parramatta. This figure is exclusive of the additional 10% that could be achieved through a Design Excellence Competition process.	
25	3 Burroway Road WENTWORTH POINT NSW 2127	Construction and dedication of a library and community facility space having a total area of 3,200sqm.	7/07/2015	Auburn City Council  Fairmead Business Pty Ltd	DA/296/2014 (Auburn Council reference)  DA/346/2016 (subsequent CoP reference)	Staged development of a 25 storey multi- unit residential and commercial building	Completed
26	64-72 River Road ERMINGTON NSW 2115	Landscaping and embellishment works within the foreshore land known as 'River Park', adjoining public open spaces known as 'Navy Park' and, 'Halvorsen Park'; construction of two 'Observation Decks' within 'River Park' adjacent the Parramatta River; provision of children's playground within 'Halvorsen Park'; landscaping and embellishment works within the 'Pocket Parks' at 52 Bundarra Street and 28 Koorine Street, Ermington	15/07/2015	City of Parramatta Council  Payce AE2 - I Pty Ltd  Payce AE2 - III Pty Ltd	DA/770/2013	Construction of nine (9) residential flat buildings containing 612 dwellings and a neighbourhood shop over basement car parking.	Completed

		NSW 2115; resurfacing, kerb, gutter, island, drainage, formal line marking of George Kendall Riverside Car Park; pedestrian lighting between the George Kendall Riverside Car Park and Parramatta River along an existing shared path within George Kendall Riverside Park; and Monetary contribution of \$50,000 towards local pedestrian and/or traffic improvements.					
27	316 Victoria Road RYDALMERE NSW 2116	Monetary contribution of \$92,885 toward bushland regeneration works at Ponds Creek Reserve, located at 15 Sturt Street, Dundas	19/08/2015	City of Parramatta Council  Bunnings Properties Pty Ltd	DA/709/2011/E	Modification to an approved development consent DA/709/2011. The modification seeks to change the approved vegetation management plan applicable to the site. The modification has been prepared in response to unauthorised clearing of sensitive vegetation on the site.  The revised vegetation management plan will require restoration works to be carried out to the cleared area and on- going maintenance and management of the vegetation on the site.	Completed



28	24-26 Railway Parade WESTMEAD NSW 2145	3m setback on Railway Parade and Ashley Lane and embellishment. Through site link and plaza area on-site and their embellishment. Upgrading and embellishment of footpath on the southern side of Railway Parade. Construction of a pedestrian crossing at entry to Westmead station.  Embellishment of footpath on the northern side of Railway Parade between site and Hawkesbury Road	29/01/2016	City of Parramatta Council  Drill Pty Ltd	RZ/2/2012	Amendment to Parramatta LEP 2011 to increase the maximum building height from 12m to 52m; increase the maximum floor space ratio applicable to the site from 1.5:1 to 4.5:1; and limit the residential floor space ratio of any development on the land to 1.5:1.	Executed
29	125-129 Arthur Street PARRAMATTA NSW 2150	Monetary contribution of \$100,000 towards Alfred Street to Morton Street pedestrian bridge	1/06/2016	City of Parramatta Council  S&A Property Holding Pty Ltd	DA/776/2014	Demolition of existing buildings, tree removal and construction of a Part 4, 6 and 7 storey residential flat building comprising 64 dwellings and basement car parking.	Completed
30	5-7 Parkes Street PARRAMATTA NSW 2150	Dedication of land to extend Jubilee Park, embellishment of land to be dedicated as park; dedication of land for road widening of Parkes Street, Parramatta; and dedication of a two (2) bedroom unit and car space to be used for affordable housing purposes (includes fit out and appliances).	28/06/2016	City of Parramatta Council  Parkmeng Pty Ltd	RZ/2/2014	Amendment to Parramatta LEP 2007 to increase the maximum building height from 18m to 72m and the maximum floor space ratio from 4:1 to 6.5:1.	Executed

31	2 Macquarie Street PARRAMATTA NSW 2150	Monetary contribution totally \$1.5 million with \$500,000 toward a childcare facility and \$1 million toward a community infrastructure project.	18/10/2016	City of Parramatta Council  Castle Hill RSL Club Ltd	DA/805/2013	Demolition of existing buildings and removal of bowling greens. Approval is also sought for construction of a two storey club over 3 levels of basement carparking.	Executed
32	65-71 Cowper Street GRANVILLE NSW 2142	Dedication of land as public road, provision of easements for access and support and construction of part of a laneway as required by conditions 105, 107 & 107A of consent issued to DA/683/2015	19/09/2016	City of Parramatta Council  G1 (Aust) Pty Ltd	DA/683/2014	Alterations and additions to an approved shop top housing development containing ground floor retail units and 43 apartments. The application seeks approval to change the internal layout, external facade and provide an additional 25 apartments.	Completed
33	11-13 Aird Street PARRAMATTA NSW 2150	Monetary contribution of \$709,050.00 towards public domain works and infrastructure within Parramatta CBD.	12/12/2016	City of Parramatta Council  Dayaf Investments Pty Ltd	RZ/19/2015	Amendment to Parramatta LEP 2007 to increase the maximum building height from 36m to 102m and the maximum floor space ratio from 4.2:1 to 10:1.	Completed
34	134, 138, 142 Parramatta Road, 26, 32, 38 Good Street and 59, 61 Cowper Street (now known solely as 61 Cowper Street) GRANVILLE NSW 2142	"Dedication of land 6m in width adjacent Parramatta Road frontage; 2.8m in width adjacent Good Street frontage, and variable width laneway extension linking Bold Street to Cowper Street. Creation of an easement for public access 9m in width linking Parramatta Road to Cowper Street. Dedication of three (3) x	19/01/2018	City of Parramatta Council  Starryland NSW Pty Ltd (by Novation Deed)	RZ/27/2014	Amendment to Parramatta LEP 2011 to change the zoning To B4 Mixed Use, increase the floor space ratio to a minimum of 6:1 and increase the building height to 82m for a majority of the site and 17m fronting Good Street.	Executed

		two (2) bedroom units and car spaces to be used for affordable housing purposes ( includes fit out and appliances). Monetary contribution of \$400,000 ( for up to 350 units, plus \$5,000 per additional unit) towards works that meet the infrastructure demands and other needs of the community as identified within the Parramatta Road Urban Transformation Strategy.					
35	87 Church Street, 6 Great Western Highway PARRAMATTA NSW 2150	Monetary contribution \$3,223,350 towards public domain and open spaces in the Parramatta CBD; and construction of a pedestrian overbridge at the intersection of the Great Western Highway and Church Street ( via separate deed with Transport for NSW) and an easement over the eland to accommodate the pedestrian bridge.	4/11/2019	City of Parramatta Council  SQ Mustang Pty Ltd	RZ/21/2014	Amendment to Parramatta LEP 2007 to increase the floor space ratio from 3.5:1 to 10:1, increase the maximum height limit from 28m to 180m; and require 1:1 of FSR to be provided on the site for non-residential uses, with additional non residential floor space not counted as FSR.	Executed
36	2-10 Phillip Street PARRAMATTA NSW 2150	A monetary Contribution of \$1,384,200 to be used towards community infrastructure within the Parramatta CBD; Construction of a 3-metre-wide footpath on Phillip	1/06/2018	City of Parramatta Council  8 Phillip Street Pty Ltd	RZ/13/2014	Amendment to Parramatta LEP 2011 to apply a maximum permissible FSR of 10:1, increase the maximum height of building to 192m; and insert a site specific FSR clause	Executed

		Lane; and creation of an easement over a 3-metre-wide footpath on Phillip Lane.				including an additional FSR 5.5:1 for the purpose of a hotel at 2-10 Phillip Street Parramatta.	
37	180 George Street PARRAMATTA NSW 2150	Monetary contribution of \$7,179,300 toward Parramatta River Foreshore revitalisation; and creation of pedestrian easement connecting Parramatta River Foreshore with George Street.	14/08/2018	City of Parramatta Council  Karimbla Properties (No.13) Pty Ltd  Meriton Properties Pty Ltd	RZ/24/2015	Amendment to Parramatta LEP to increase the maximum building height limit applying to the Land from 36m to 190m and to increase the maximum floor space ratio limit applying to the Land from 4:1 to 10:1	Completed
38	184-188 George Street PARRAMATTA NSW 2150	Monetary contribution of \$1 million toward Parramatta River Foreshore pedestrian works on the northern side of Parramatta River (where practicable); creation of a through site link as an easement for public access.	1/11/2018	City of Parramatta Council  Riverport Parramatta Pty Ltd  Telado Pty Ltd	RZ/10/2015	Amendment to Parramatta LEP amendment to facilitate an FSR of 11.5:1. Amend building height to RL and insert site specific clause to relieve the site from the provisions of Clause 29E of the Parramatta City Centre LEP 2007	Executed
39	220 & 230 Church Street, 48 Macquarie Street PARRAMATTA NSW 2150	Monetary contribution of \$1,813,650 toward public domain improvements within Parramatta CBD.	9/11/2018	City of Parramatta Council  G & J Drivas Pty Ltd  Telado Pty Ltd	RZ/10/2015	Amendment to Parramatta LEP amendment to facilitate an FSR of 11.5:1. Amend building height to RL and insert site specific clause to relieve the site from the provisions of Clause 29E of the Parramatta City Centre LEP 2007	Executed
40	12A Parkes Street HARRIS PARK NSW 2150	Monetary contribution of \$266,580 toward	1/03/2019	City of Parramatta Council  Soho (Parramatta) Pty Ltd"	RZ/22/2014	Amendment to Parramatta Local Environmental Plan 2011 to increase the	Completed

		community infrastructure within Parramatta CBD.				maximum floor space ratio (FSR) from 4:1 to 8:1 and add site specific controls.	
41	264-268 Pennant Hills Road (now known as 1 Martins Lane) CARLINGFORD NSW 2118	Signalisation of Baker Street and Pennant Hills Road intersection; dedication of land for new roadways and extension of Martins Lane, public domain improvements along Martins Lane; and provision of 162 affordable housing units (to be managed by Baptist Care NSW & ACT at least until 1 January 2045, in accordance with the agreement between Baptist Care NSW & ACT and NSW Department of Family and Community Services.	1/08/2019	City of Parramatta Council  Baptist care NSW & ACT	RZ/2/2015	Amendment to Parramatta LEP 2011 to rezone land from R2 to R4 and increase the height to 14m and FSR to 1:1.	Executed
42	258 & 262 Pennant Hills Road, 17 & 20 Azile Court CARLINGFORD NSW 2118	Monetary contribution of \$350,000 towards the public domain improvement works and embellishment along the public space between 258 & 262 Pennant Hills Road and the upgrade of Homelands Avenue Reserve, Telopea; and land dedication of 2m in width along the eastern property boundary to adjoin the new north-south road being delivered on the	15/01/2020	City of Parramatta Council  A.C.N608698497  trading as Sydney Property Development Consultants  Nassim Issa Toufic Issa	RZ/1/2017	Amendment to Parramatta LEP 2011 to rezone land from part R2 Low Density Resident, Part SP2 Infrastructure to Part R4 High Density Residential, Part SP2 Infrastructure; Increase the maximum Height of Building Control (HOB) from 9 metres to 14 metres; Increase the maximum Floor Space Ratio (FSR) control from 0.5:1 to 1:1.	Executed

		adjoining site and dedication of land toward the signalisation of Pennant Hills Road and Baker Street intersection.					
43	14-20 Parkes Street HARRIS PARK NSW 2150	Monetary contribution of \$1,657,800 (based on amount of floor space) towards public domain improvement works within the Parramatta CBD	16/06/2020	City of Parramatta Council  Parkes 88 Pty Ltd as trustee for the Parkes 88 Unit Trust	RZ/9/2015	Amendment to Parramatta LEP to increase the maximum floor space ratio which applies to the Land to 8:1 and the maximum building height which applies to the Land to 110 metres;	Executed
44	189 Macquarie Street PARRAMATTA NSW 2150	Payment of a monetary contribution of \$2,424,603.00 towards Community Infrastructure within the Parramatta City Centre.	13/07/2020	City of Parramatta Council  JKN Para Pty Ltd Toplace Pty Ltd Jean Nassif	RZ/22/2015	Amendment to Parramatta LEP 2011 to increase the permitted building height from 91.3m to 167m and the floor space ratio from 6.9:1 to 10:1.	Executed
45	55 Aird Street PARRAMATTA NSW 2150	Monetary contribution of \$177,600 towards public domain improvement works within the Parramatta CBD.	12/08/2020	City of Parramatta Council  55Aird Pty Ltd	RZ/18/2015	Amendment to Parramatta LEP to increase the maximum floor space ratio for the Land from 4.2:1 to 6:1; increase the maximum building height for the Land from 36m to 80m; apply maximum car parking rates in accordance with the Parramatta CBD Strategic Transport Study and apply a minimum 1:1 non Residential Floor Space provision for the Land;	Executed
46	470 Church Street	Monetary contribution of \$733,050 towards upgrades and delivery of	15/10/2020	City of Parramatta Council  The Trustees of the Roman	RZ/13/2016	Amendment to Parramatta LEP to increase the maximum building height	Executed



	PARRAMATTA NSW 2150	new public domain and open spaces in the Parramatta CBD.		Catholic Church for the Diocese of Parramatta		limit applying to the land from 24m to 80m and increase the maximum floor space ratio limit applying to the land from 3:1 to 6:1"	
47	33-43 Marion Street PARRAMATTA NSW 2150	Monetary contribution (based on amount of floor space) towards public domain improvement works within the Parramatta CBD and easement for public access.	12/11/2020	City of Parramatta Council  Laura Petroleum Pty Ltd  George Lantouris CN Marion Pty Ltd  Vivian Groutsis	RZ/9/2017	Amendment to Parramatta LEP to increase the maximum building height control from 12 metres to no height limit, increase the maximum floor space ratio control from 2:1 to 10:1; and delist the heritage items at 29, 31 and 37 Marion Street.	Executed
48	142-154 Macquarie Street PARRAMATTA NSW 2150	Monetary contribution of \$4,743,370.50 toward Parramatta City River Strategy and towards improvements to Argus Lane and James Ruse Reserve or such other local Infrastructure as determined by Council; creation of easements for public access over plaza area, embellishment of open space area, dedication of land for road widening along Macquarie Street, licence to carry out road or light rail works	24/11/2020	City of Parramatta Council  Landmark East Pty Ltd	RZ/15/2014	Amendment to Parramatta LEP 2007 to increase the building height control from 54m to 157m, increase the floor space ratio control from 4:1 to 8:1.	Executed
49	10-12 Hassall Street PARRAMATTA NSW 2150	Monetary contribution of \$2,928,375 towards public amenities and services and community infrastructure	17/12/2020	City of Parramatta Council  Parra Rise Pty Ltd	RZ/15/2016	Amendment to Parramatta LEP to increase the maximum building height for the Land from 72m to 192m and to increase the	Executed

		within the Parramatta CBD.		GQ Australia Fund I Parramatta Pty Ltd ATF GQ BTR  Parramatta Trust (by Novation Deed)		maximum floor space ratio for the Land from 8:1 to 14.5:1	
50	2 O'Connell Street (also known as 5 Aird Street) PARRAMATTA NSW 2150	Monetary contribution of \$6,549,585 towards a public purpose which Council reasonably considers to be in the public interest.	2/02/2021	City of Parramatta Council  The Owners Strata Plan No. 20716	RZ/2/2017	Amendment to Parramatta LEP to increase the permissible height of buildings to 217 metres and the permissible floor space ratio to 16.2:1.	Executed
51	20-22 Macquarie Street PARRAMATTA NSW 2150	Monetary contribution of \$1,107,000 toward towards public domain improvement works within the Parramatta CBD , the provision of affordable housing (to the value of 10% of the value uplift) and towards Council's Cultural Plan; and the creation of easements for public access.	25/03/2021 (note page 1 includes date of 1 March 2021)	City of Parramatta Council  Praxis Capital Pty Ltd  M20 Pty Ltd	RZ/21/2015	Amendment to Parramatta LEP to increase the maximum floor space ratio for the Land from 4:1 to 10:1; and increase the maximum building height for the Land from 36m to 90m.	Executed
52	197-207 Church Street & 89 Marsden Street PARRAMATTA NSW 2150	Monetary contribution (based on amount of floor space) towards public domain improvement works within the Parramatta CBD and easement for public access along the boundary of the Land adjacent to Marsden Road.	15/06/2021	City of Parramatta Council  Holdmark Properties Pty Ltd	RZ/4/2015	Amendment to Parramatta LEP to apply a maximum floor space ratio of 10:1; a maximum building height of part 105m and part 12m; require a minimum 1:1 commercial floor space in any redevelopment and allow for unlimited commercial floor space to be provided; apply car parking rates under clause 7.14 of the LEP; and provide	Executed

						a satisfactory arrangements clause to enable contributions to be levied for State public infrastructure.	
53	4-6 Uhrig Road LIDCOMBE NSW 2141	The Planning Agreement is made with the Minister for Planning & Public Spaces and includes the payment of a monetary contribution to the state government; the dedication and embellishment of land for open space and the delivery of a cold shell community centre of 1,000sqm with 5 car parking spaces. The open space and community centre are subject to separate works agreements with City of Parramatta Council.	14/09/2021	Planning Agreement The Minister for Planning & Public Spaces Karimbla Properties  (No. 51) Pty Ltd  Works Agreements- City of Parramatta Council  Karimbla Properties (No. 51) Pty Ltd	N/A	Carter Street Precinct Rezoning - State Significant Precinct	Executed
53A	4-6 Uhrig Road LIDCOMBE NSW 2141	Deed of Variation to Open Space Works Agreement to change timing for the completion of open space works	3/05/2023	City of Parramatta Council  Karimbla Properties (No. 51) Pty Ltd"	N/A	Carter Street Precinct Rezoning - State Significant Precinct	Executed
54	14-16 Hill Road SYDNEY OLYMPIC PARK NSW 2127	Dedication of land for foreshore park; embellishment of land for foreshore park; dedication of land for future public road, construction of future public road; signalised traffic intersection upgrade at the intersection of Hill	1/11/2021	City of Parramatta Council  Sekisui House Australia Pty Limited  SH Hill Road Development Pty Ltd"	RZ/1/2018	Amend the planning controls to rezone part of the land from R4 High Density Residential to RE1 public open space (for future acquisition); rezone the north-eastern corner of the land from R4 High Density Residential to B4	Executed

		and Burroway Roads; remediation of potential contamination within the site; and ongoing maintenance and monitoring of potential contamination for a period of 5-years				Mixed Use to enable retail on the ground floor; increase the maximum height from 19m- 88m to 44m-134m; change the maximum FSR applying to the land so the current maximum gross floor area of 188,800m2 is not exceeded; amend the Land Acquisition Map to increase the public open space and exclude the foreshore wharf from public purchasing to allow for its renewal and operation as a café under the existing community title; and include an additional permitted use under Schedule 1 of the LEP to permit 'food and drink premises' as a permissible use in the RE1 zone where the existing café is located on the Land; and introduce site specific provisions to restrict the application of clause 4.6 of the LEP relating to floor space ratio.	
55	18-40 Anderson Street PARRAMATTA NSW 2150	Monetary contribution (based of floor space) toward embellishment works along Parramatta River foreshore within Parramatta CBD ( south	26/04/2022	City of Parramatta Council  Aust & NZ International Investment Group Pty Ltd as trustees for the Shen's Family Trust	RZ/4/2018	Amendment to Parramatta LEP to rezone the Land from B5 Business Development to B4 Mixed Use; increase the height of building control for the	Executed

		side), dedication of land for park and walkway and embellishment of park and walkway.				Land from 14 metres to allow up to 120 metres on part of the site; increase the floor space ratio control from 4:1 to allow up to 6:1, and add various site specific clauses to the LEP.	
56	23-25 Windsor Road NORTHMEAD NSW 2152	Monetary contribution of \$2,858,400 toward outdoor fitness equipment at Speers Road Reserve (\$100,000), affordable Housing (\$579,600), and the remainder toward other public benefits as determined by Council; construction of shared pathway and easement for public access over shared pathway.	17/05/2022	City of Parramatta Council  The Owners - Strata Plan No 47006	RZ/18/2016	Amendment to Parramatta (Former Hills) LEP 2012 to increase the maximum height from 16m to 30m and the maximum floor space ratio control to 1.8:1	Executed
57	1 Windsor Road NORTH ROCKS NSW 2151	Dedication of land for the possible future road widening of James Ruse Drive; construct a 3m wide lightweight steel provide pedestrian access from North Rocks Road, create a public access easement over that part of the Land on which the bridge and other works will be located; and provide a monetary contribution of \$500,000 towards the construction of a future footbridge connection.	25/05/2022	City of Parramatta Council  Fabcot Pty Ltd  J.L Dunrose Pty Ltd	RZ/9/2019	Amendment to Parramatta (Former Hills) LEP 2012 to allow an additional permitted use on the site for the purpose of a 'retail premises'	Completed

58	22 Noller Parade PARRAMATTA NSW 2150	\$225,000 monetary contribution to be put towards Alfred Street to Morton Street pedestrian bridge.	27/06/2022	City of Parramatta Council  Jimstam Holdings Pty Ltd  ATF The J & S Klamsogiannis Family Trust	RZ/15/2018	Amendment to Parramatta LEP to rezone the land from R2 Low Density Residential to R4 High Density Residential; increase of the maximum height of building control from RL14m to 17m, and apply a maximum FSR control of 1.5:1.	Executed
59	112 Wharf Road, 30 Waratah Street, 1 Mary Street and 82 Hughes Avenue, MELROSE PARK NSW 2114	Dedication, construction and embellishment of 26,000m <sup>2</sup> of public open space, dedication of 24 affordable housing units, and construction of roads, cycleways, footpaths and public throughfares, and payment of monetary contribution for any dwellings in excess of 1,925 dwellings.	9/03/2023	City of Parramatta Council  Wharf and Hughes Developments Pty Ltd  112 Wharf Road Pty Ltd  357 Hughes Avenue Pty Ltd	RZ/1/2020	Melrose Park South Precinct (Holdmark Sites) - Amend the planning controls to permit a mix of high density residential, public open space and non-residential uses.	Executed
60	263-273 Pennant Hills Road and 18 Shirley Street, Carlingford NSW 2118	Provision of a raised pedestrian/cycle crossing (and ancillary works) on Shirley Street and a shared pedestrian/cycle path from the Shirley Street Road reserve through Shirley Street Reserve form part of the existing Active Transport Link connecting Carlingford Light Rail Station.	21/06/2023	City of Parramatta Council  Karimbla Properties (No. 61) Pty Ltd  Meriton Properties Pty Ltd	RZ/4/2021	Additional permitted use clause	Executed
61	38-42, 44 and 44A Wharf Road, 657	Construction, embellishment and dedication of open	21/07/2023	City of Parramatta Council	RZ/1/2016	Amendment to Parramatta LEP to rezone the land from IN1	Executed



	Victoria Road, 33 Hope Street and 27-29 Hughes Avenue, MELROSE PARK, NSW 2114	spaces including a Central Park, linear park, playing field, western edge, and park with precinct.		SH Melrose PP Land Pty Ltd  SH Melrose Land Pty Ltd  Deicorp Projects (MPTC) Pty Ltd		General Industrial and SP1 Special Activities to part R4 High Density Residential, part B2 Local Centre, part RE1 Public Recreation and part SP2 Infrastructure (Educational Establishment); increase the building height ranging from 28m to 90m; and increase in floor space ratio.	
62	195 Church Street, 65-79 Macquarie Street and 38 and 41-45 Hunter Street, PARRAMATTA NSW 2150	Provision of perpetual license for public access to the open space surrounding the Cathedral, dedication of land to enable a laneway to Marsden Street, embellishment of land to create a civic space to be maintained by the Church in perpetuity, and a monetary contribution to the value of \$5 million.	16/04/2024	City of Parramatta Council  Anglican Church Property Trust Diocese of Sydney	RZ/5/2018	Amendments include rezoning the land (part B4 and SPI to Part B3,B4 and SPI), increasing the floor space ratio controls, amending building height controls, amending special provisions map to permit the application of clause 7.6 Airspace Operations, adopting a site-specific clause regarding solar access requirements, and facilitating the creation of a 6m wide laneway to provide future vehicle access to 41, 43 and 45 Hunter Street and 181 Church Street	Executed

Under section 218A of the Environmental Planning and Assessment Regulation 2021, council must disclose, in its annual report, how development contributions and development levies have been used or expended under each contribution plan.

## DEVELOPMENT CONTRIBUTIONS AND DEVELOPMENT LEVIES

### Disclosure of how development contributions and development levies have been used or expended

Under section 218A of the Environmental Planning and Assessment Regulation 2021, Council must disclose, in its annual report, how development contributions and development levies have been used or expended under each contribution plan.

The following table summarises details for each project for which the contributions or levies have been used or expended:

Contributions Plan	Proj ID as identified in Contribution Plan	Proj #	Proj Name - Council	The kind of public amenity or service	Monetary amount expended from development contributions 23/24	Value of land dedication	Value of material public benefit provided	Contribution expended to date	Temp borrowing	Proj status	% of cost funded by contributions to date
Parramatta Section 94 Contribution Plan Number 1	Not numbered	421262	PHIVE Carpark Technology Implementation	Traffic and Parking	- 39452.68	N/A	N/A	- 258,960.68		Completed	41%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	421135	Integrated Parking Solutions Program	Traffic and Parking	-1574211.64	N/A	N/A	-1574211.64		Under way	92%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	113830	Library Capital Resources	Community Facilities	-257054.18	N/A	N/A	2349163.4		Under way	34%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	101230	Drainage Construction Program	Drainage, Water Quality and Laneway Infrastructure	-353252.48	N/A	N/A	1156880.85		Under way	25%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	110940	Improving Water Quality In Parramatta Waterways	Drainage, Water Quality and Laneway Infrastructure	-30000	N/A	N/A	473984.23		Under way	52%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	113960	Nursery Management For Bushland Plants & Landscaping Works	Natural Environment	-1,232.40	N/A	N/A	991,843.86		Completed	80%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	421172	WICR346 Duck River Nature Trail	Open Space and Recreation	81.08	N/A	N/A	10,832.40		Under way	8%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	421137	Granville Town Square	Public Domain	-659.53	N/A	N/A	659.53		Under way	19%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	422057	BNP Sherwood Street Shops	Public Domain	-69,970.63	N/A	N/A	92,142.89		Under way	43%

Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	100087	Roundabout Fitzwilliam Rd at Tucks Rd Toongabbie	Roads and Shared Paths	-44,472.23	N/A	N/A	44,472.23		Under way	100%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	421172	WICR346 Duck River Nature Trail	Roads and Shared Paths	20,539.44	N/A	N/A	28,598.49		Under way	22%
Parramatta Section 94A Contribution Plan (Non-City Centre)	Not numbered	121610	18 Active Transport Program	Roads and Shared Paths	-4,475.19	N/A	N/A	376,774.17		On-Going	100%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.3	421091	Pruaip Fs Garside	Community Facilities	-1,764,711.29	N/A	N/A	-2,967,672.14	1202960.85	Under way	20%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	A.13	119051	Prince Alfred Square Funding Request	Public Domain	-5,015.42	N/A	N/A	-5,015.42		Under way	52%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	A.5	118980	Charles Street Wharf Public Art Project	Public Domain	-130,104.00	N/A	N/A	-137,730.77		Completed	50%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B1	119052	Parramatta Foreshore	River Foreshore Park	-2,129.66	N/A	N/A	-2,129.66		Under way	100%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.2	100532	WICR305 Riverside Theatres Redevelopment	Arts and Cultural Facility	-27,180.43	N/A	N/A	-27,180.43		Completed	2%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.4	421008	Aquatic Centre Parramatta	Recreation Facilities	-136,690.07	N/A	N/A	-9,205,342.52		Completed	11%

Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.4	422008	Parramatta Aquatic Centre Fit Out	Recreation Facilities	-446,326.68	N/A	N/A	-446,326.68		Completed	33%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.5	420066	Upgrade Of Thetown Hall	Historical Buildings	-1,438,348.76	N/A	N/A	-1,438,348.76		Completed	4%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.5	119051	Prince Alfred Square Funding Request	Historical Buildings	-4,715.93	N/A	N/A	-4,715.93		Under way	48%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.6	116980	Multi Level Car Parks Capital Renewal Program	Car Park Enhancements	-58,890.00	N/A	N/A	-1,559,086.23		Under way	68%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	C.1	112890	Parramatta Square Public Domain Development	Parramatta Square - Public Domain	-397,397.43	N/A	N/A	-28,713,894.44		Under way	30%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	C.2	420066	Upgrade Of Thetown Hall	Parramatta Square - Public Domain	-2,155,579.09	N/A	N/A	-2,155,579.09		Completed	6%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	C.1	118470	Parramatta Square Public Art	Parramatta Square - Public Domain	-105,027.98	N/A	N/A	-1,741,603.89		Completed	40%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	C.2	420096	5 Parramatta Square Development New Council Facilities	Parramatta Square - Public Domain	83,929.55	N/A	N/A	-311,615.45		Completed	0.23%
Parramatta City Centre Section 94A	B.7	422108	Park Parade Refuge Island	Access and Transport	-284,941.99	N/A	N/A	-369,675.83		Under way	98%



Contribution Plan (Civic Improvement Plan)											
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.7	100098	2 way conversion of Valentine Av & Wentworth St streetscape	Access and Transport	-679,269.91	N/A	N/A	-679,269.91		Under way	100%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.7	122410	Southern Precinct Renewal Project	Access and Transport	-476,926.64	N/A	N/A	-2,404,308.49		Under way	70%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.7	116880	Barrack Lane, Parramatta	Access and Transport	-37,133.91	N/A	N/A	-424,377.80		On-Going	100%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.7	100073	Bennelong Parkway Bridge Link	Access and Transport	-39,500.00	N/A	N/A	-39,500.00		Under way	100%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	B.7	421234	Cbd Bike Lanes	Access and Transport	-122,657.83	N/A	N/A	-188,657.83		Under way	100%
Parramatta City Centre Section 94A Contribution Plan (Civic Improvement Plan)	Not numbered	421259	Permanent Cycleway Wigram Street	Access and Transport	-55,478.65	N/A	N/A	-55,478.65		Under way	21%
Section 94 Development Contribution Plan - Carlingford Precinct (CP14)	Not numbered		Plan Administration	Plan Administration	-71,218.00	N/A	N/A	-71,218.00		On-Going	100%
Section 94 Development Contribution Plan -	Not numbered	122411	Carlingford Parklands Design	Open Space	-292.50	N/A	N/A	-292.50		Under way	35%

Carlingford Precinct (CP14)											
Parramatta Section 94A Development Contribution Plan- Former Hills LGA Land	Not numbered	100086	Roundabout North Rocks Rd at Loyalty Rd North Rocks	Roads and Shared Paths	-46,000.00	N/A	N/A	-46,000.00		Under way	100%
Parramatta Section 94A Development Contribution Plan- Former Hills LGA Land	Not numbered	113960	Nursery Management For Bushland Plants & Landscaping Works	Natural Environment	-616.19	N/A	N/A	-616.19		Under way	0.05%
Section 94 Development Contribution Plan- Former Hornsby and Epping TC	Not numbered		Plan Administration	Plan Administration	-54,576.00	N/A	N/A	-54,576.00		On-Going	100%
Section 94 Development Contribution Plan- Former Hornsby and Epping TC	OS12	420082	Af1 Dence Park Pool	Open Space & Recreation	-452,510.40	N/A	N/A	506,952.17		Under way	23%
Section 94 Development Contribution Plan- Former Hornsby and Epping TC	OS11	421266	WILGA213 West Epping Dog Off Leash Area	Open Space & Recreation	-10,641.00	N/A	N/A	-10,641.00		Completed	11%
Section 94 Development Contribution Plan- Former Hornsby and Epping TC	OS05	418045	Boronia Park Building Amenities Upgrade	Open Space & Recreation	-422,549.54	N/A	N/A	-3,764,413.26		Completed	100%
Section 94 Development Contribution Plan- Former Hornsby and Epping TC	Not numbered	421268	WILGA210 Let's Play at Kilpack	Open Space & Recreation	-561.48	N/A	N/A	-561.48		Under way	1%
Section 94 Development Contribution Plan- Former Hornsby and Epping TC	PD07	422051	BNP Epping Town Centre High Streets Upgrade	Public Domain	-34,398.63	N/A	N/A	-34,398.63		Under way	12%

Section 94 Development Contribution Plan- Former Hornsby and Epping TC	RS34	100084	Traffic Signals Carlingford Rd	Roads & Shared Paths	-393,245.87	N/A	N/A	-393,245.87		Under way	100%
Auburn Development Contributions Plan 2007 - Part B Residential and Part F Employment	Not numbered		Plan Administration	Plan Administration	-1,598.00	N/A	N/A	-39,681.16		On-Going	100%
Auburn Development Contributions Plan 2007 - Part B Residential and Part F Employment	Not numbered	421172	WICR346 Duck River Nature Trail	Accessibility and Traffic	530.28	N/A	N/A	-140,766.24		Under way	0%
Auburn Development Contributions Plan 2007 - Part C Homebush Bay West	Not numbered	420019	Newington Reserve Upgrade	Open Space	-12,030.07	N/A	N/A	-674,854.16		Under way	100%
Auburn Development Contributions Plan 2007 - Part C Homebush Bay West	Not numbered		Rydalmere Park Master Plan Implementation	Internal borrowing	-	N/A	N/A	1,061,611.86	1,061,611.86	Under way	
Auburn Development Contributions Plan 2007 - Part C Homebush Bay West	Not numbered	421098	Tm09 17 Intersection Of Hill Road and Bennelong Parkway	Traffic Management	-1,799,936.66	N/A	N/A	-2,888,449.32		Under way	75%
Auburn Development Contributions Plan 2007 - Part C Homebush Bay West	Not numbered	421260	Bennelong Parkway Cyclist and Ped Bridge	Traffic Management	-144,666.46	N/A	N/A	-144,666.46		Under way	29%

Auburn Development Contributions Plan 2007 - Part C Homebush Bay West	Not numbered		Plan Administration	Plan Administration	-40,000.00	N/A	N/A	-40,000.00		On-Going	100%
Carter Street Precinct Development Contribution Plan 2016	Not numbered	421272	WICR294 Carter Street Community Centre Fit Out	Community Facilities	-62,704.29	N/A	N/A	-62,704.29		Under way	16%
Section 94A Development Contribution Plan- Former Hornsby and Epping TC	OS12	420082	Af1 Dence Park Pool	Open Space & Recreation	-123,640.55	N/A	N/A	-138,025.01		Under way	6%
City of Parramatta (Outside CBD) Development Contributions Plan 2021	Not numbered		Plan Administration	Plan Administration	-9,847.00	N/A	N/A	-61,735.45		On-Going	100%
City of Parramatta (Outside CBD) Development Contributions Plan 2021	O26a	421137	Granville Town Square	Open space and outdoor recreation	-2,001.37	N/A	N/A	-2,001.37		Under way	58%
City of Parramatta (Outside CBD) Development Contributions Plan 2021	O06	122411	Carlingford Parklands Design	Open space and outdoor recreation	-157.50	N/A	N/A	-157.50		Under way	35%
City of Parramatta (Outside CBD) Development Contributions Plan 2021	TM45	420004	Hill Road Master Plan Pedestrian and Cycle Upgrades	Traffic and transport	-195,379.66	N/A	N/A	-197,771.46		Under way	45%
City of Parramatta (Outside CBD) Development Contributions Plan 2021	PS24	100085	Raised Pedestrian Crossing Ray Rd at Kent St Epping	Traffic and transport	-181,932.91	N/A	N/A	-181,932.91		Under way	100%

City of Parramatta (Outside CBD) Development Contributions Plan 2021	TM09	421098	Tm09 17 Intersection Of Hill Road and Bennelong Parkway	Traffic and transport	-434,522.76	N/A	N/A	-694,220.70		Under way	18%
City of Parramatta (Outside CBD) Development Contributions Plan 2021	Adjustment	421166	WICR344 Finlaysons Creek Cycleway	Traffic and transport	126,276.30	N/A	N/A	126,276.36		Under way	0%
City of Parramatta (Outside CBD) Development Contributions Plan 2021	N/A		Internal borrowing	Internal borrowing	-	N/A	N/A	-	2,264,573.00		
Planning agreement - - Parramatta River Pedestrian Crossing	N/A - VPA Contribution	116810	Pedestrian Bridge Works Morton/Alfred	Planning agreement	-897,499.47	N/A	N/A	-3,433,618.71		Completed	18%
Planning agreement - - Local Road Works River Road West	N/A - VPA Contribution	116810	Pedestrian Bridge Works - Morton/Alfred	Planning agreement	153,774.66	N/A	N/A			Under way	0%
Planning agreement - -Local Road Works Ermington	N/A - VPA Contribution	121610	2017 18 Active Transport Program	Planning agreement	14,456.27	N/A	N/A	- 37,822.00		Under way	0%
Planning agreement - - Parramatta RiverForeshore Revi 180 George	N/A - VPA Contribution	100122	Stewart Street Reserve Upgrade	Planning agreement	-53,831.58	N/A	N/A	- 96,123.39		Under way	38%
Planning agreement - - Parramatta RiverForeshore Revi 180 George	N/A - VPA Contribution	419048	Charles Street Square Works	Planning agreement	-800,453.00	N/A	N/A	-6,625,390.67		Completed	54%
Planning agreement - Lennox Bridge Portals/River Foreshore Infrastruc	N/A - VPA Contribution	421254	WICR313 Western Precinct Connections	Planning agreement	-27,885.50	N/A	N/A	-176,375.47		Under way	41%

Planning agreement - Robin Thomas Reserve Masterplan Park Improvem	N/A - VPA Contribution	421101	Robin Thomas Reserve Improvements	Planning agreement	-50,792.67	N/A	N/A	-50,792.67		Under way	20%
Planning agreement - 1 Windsor Road, North Rocks - Transfer from	N/A - VPA Contribution	421102	Hunts Creek Culvert	Planning agreement	-88.44	N/A	N/A	- 88.44		Under way	0%
Total Contributions Expended					-16,668,796.55	N/A	N/A				
Total Contributions Received					32,100,791.39						



## RECOVERY AND THREAT ABATEMENT PLANS

In regard to Section 220ZT (2) of the Fisheries Management Act 1994, the relevant Recovery and Threat Abatement Plan relative to City of Parramatta is the removal of large woody debris (LWD) from NSW rivers or streams.

City of Parramatta manages approximately 105km's of natural waterways and as a general rule does not remove LWD from those waterways.

## DETAILS OF INSPECTIONS OF PRIVATE SWIMMING POOLS RECOVERY

A total of 106 applications were received for Council to inspect private swimming pools in 2023/24. As a result of these inspections, 58% were issued with a Swimming Pool Compliance Certificate and 22% were issued with a Swimming Pool Non-Compliance certificate. The remainder are still under review.

Council also receives requests to inspect multi-dwelling pools open to and used by the public. These include Hotels, Strata Buildings etc., a total of 21 pools were inspected.

Inspections of private swimming pools	
Inspections of tourist and visitor accommodation	1
Inspections of premises with more than 2 dwellings	20
Inspections that resulted in the issuance of a certificate of compliance under section 22D of the Act	62
Inspections that resulted in the issuance of a certificate of non-compliance under clause cl 21 SP Reg	24
Applications Cancelled/Withdrawn/Duplicate	11

## INFORMATION NCLUDED ON GOVERNMENT INFORMATION (PUBLIC ACCESS) ACT (GIPA) ACTIVITY

The Government Information (Public Access) Act 2009 (GIPA Act) provides a right to access government information unless there is an overriding public interest against release. Government information is any record held by an agency, a private sector entity or the State Records

Authority to which the agency has an immediate right of access, or a record that is in the possession or under the control of a person in his or her capacity as an officer of the agency. A record means any document or other source of information compiled, recorded or stored in written form or by electronic process, or in any other manner by or by any other means.

**Clause 8A:** Details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made public available by the agency as a result of the review

Reviews carried out by the agency	Yes
Information made publicly available by the agency	Yes

**Clause 8B:** The total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications)

Total number of applications received	86
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**Clause 8C:** The total number of access applications received by the agency during the reporting year that the agency refused either to wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 of the Act (information for which there is a conclusive presumption of overriding public interest against disclosure)

Number of Applications Refused	Wholly	Partly	Total
	0	1	1
% of Total	0%	100%	100%

**Table A:** Number of applications by type of applicant and outcome\*

\* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

	Access Granted in Full	Access Granted in Part	Access Refused in Full	Information not Held	Information Already Available	Refuse to Deal with Application	Refuse to Confirm/Deny whether information is held	Application Withdrawn	Total	% of Total
Media	2	1	0	0	0	0	0	0	3	3.49%
Members of Parliament	0	0	0	0	0	0	0	0	0	0.00%
Private sector business	31	4	0	2	0	0	0	2	39	45.35%
Not for profit organisations or community groups	1	0	0	0	0	0	0	0	1	1.16%
Members of the public (by legal representative)	7	8	0	1	1	0	0	0	17	19.77%
Members of the public (other)	8	11	0	2	0	0	0	5	26	30.23%
<b>Total</b>	<b>49</b>	<b>24</b>	<b>0</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>86</b>	
<b>% of Total</b>	<b>56.98%</b>	<b>27.91%</b>	<b>0.00%</b>	<b>5.81%</b>	<b>1.16%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>8.14%</b>		

Table B: Number of applications by type of applicant and outcome\*

	Access Granted in Full	Access Granted in Part	Access Refused in Full	Information not Held	Information Already Available	Refuse to Deal with Application	Refuse to Confirm/Deny whether information is held	Application Withdrawn	Total	% of Total
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Personal information applications*	2	2	0	0	0	0	0	1	5	5.81%
Access applications (other than personal information applications)	42	19	0	5	0	0	0	6	72	83.72%
Access applications that are partly personal information applications and partly other	5	3	0	0	1	0	0	0	9	10.47%
Total	49	24	0	5	1	0	0	7	86	
% of Total	56.98%	27.91%	0.00%	5.81%	1.16%	0.00%	0.00%	8.14%		

\* A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

Table C: Invalid Applications

Reason for Invalidity	Number of Applications	% of Total
Application does not comply with formal requirements (section 41 of the Act)	39	100.00%
Application is for excluded information of the agency (section 43 of the Act)	0	0.00%
Application contravenes restraint order (section 110 of the Act)	0	0.00%
Total number of invalid applications received	39	100.00%

Invalid applications that subsequently became valid applications	35	89.74%
Total	39	

**Table D:** Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of Act

	Number of times consideration used*	% of Total
Overriding secrecy laws	0	0%
Cabinet information	0	0%
Executive Council information	0	0%
Contempt	0	0%
Legal professional privilege	0	0%
Excluded information	0	0%
Documents affecting law enforcement and public safety	1	100%
Transport safety	0	0%
Adoption	0	0%
Care and protection of children	0	0%
Ministerial code of conduct	0	0%
Aboriginal and environmental heritage	0	0%
Privilege generally - Sch 1(5A)	0	0%
Information provided to High Risk Offenders Assessment Committee	0	0%
Total	1	

\*More than one public interest consideration may apply in relation to a particular access application and if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E

**Table E:** Other public interest considerations against disclosure: matters listed in table to section 14 of Act

	Number of times consideration used*	% of Total

Responsible and effective government	3	10.34%
Law enforcement and security	1	3.45%
Individual rights, judicial processes and natural justice	19	65.52%
Business interests of agencies and other persons	6	20.69%
Environment, culture, economy and general matters	0	0.00%
Secrecy provisions	0	0.00%
Exempt documents under interstate Freedom of Information legislation	0	0.00%
Total	29	

Table F: Timelines

	Number of applications*	% of Total
Decided within the statutory timeframe (20 days plus any extensions)	74	94.87%
Decided after 35 days (by agreement with applicant)	3	3.85%
Not decided within timeframe (deemed refusal)	1	1.28%
<i>Total</i>	78	

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision Varied	Decision upheld	Total	% of Total
Internal review	0	0	0	0%
Review by Information Commissioner*	0	0	0	0%
Internal review following recommendation under section 93 of Act	0	0	0	0%
Review by NSW Civil and Administrative Tribunal (NCAT)	0	0	0	0%
<i>Total</i>	0			

% of Total	0%	0%		
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\*The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications by review under Part 5 of the Act (by type of applicant)

	Number of applications for review	% of Total
Applications by access applicants	1	100%
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0	0%
Total	1	

Table I: Applications transferred to other agencies

	Number of applications transferred	% of Total
Agency - Initiated Transfers	3	100.00%
Application – Initiated Transfers	0	0.00%
Total	3	



## INFORMATION INCLUDED ON PUBLIC INTEREST DISCLOSURE ACTIVITY

Section 31 of the *Public Interest Disclosures Act 1994* requires an authority prepare an annual report on the public authority's obligations under this Act for submission to the Minister responsible for the public authority within 4 months after the end of each reporting year. The following information constitutes the reports of Parramatta City Council for the 2023-2024 financial year.

Summary – All PIDs received	July 2023 to June 2024		
	Made by public officials performing their day to day functions	Under a statutory or other legal obligation	All other PIDs
Number of public officials who made PIDs	0	0	4
Number of PIDs received by your public authority	0	0	5
Of PIDs received, how many were primarily about:			
Corrupt conduct	0	0	1
Maladministration	0	0	5
Serious and substantial waste	0	0	0
Government Information contravention	0	0	0
Local government pecuniary interest contravention	0	0	0
Number of PIDs finalised	0	0	4
Have you established an internal reporting policy?			Yes
Has the head of your public authority met their staff awareness obligations?			Yes