

# Draft Delivery Program 2022-26, Operational Plan 2022/23 Parts 1 – 3: Summary of changes proposed post-exhibition

Page(s) in final draft	Summary of change
Throughout	<ul style="list-style-type: none"> <li>- General proofing and copy-editing of editorial content</li> <li>- General formatting and design improvements</li> </ul>
19	<ul style="list-style-type: none"> <li>- 'Introduction' table of contents reordered</li> </ul>
20 - 21	<ul style="list-style-type: none"> <li>- Updated 'Our City in Numbers' reflecting 2021 Census</li> </ul>
22	<ul style="list-style-type: none"> <li>- Updated 'How we plan' to reflect both IP&amp;R and integration with council's actions</li> </ul>
24	<ul style="list-style-type: none"> <li>- Updated "How we develop the plan" to reflect staff engagement</li> </ul>
26	<ul style="list-style-type: none"> <li>- Updated 'Community engagement' to reflect CSP and DPOP engagements</li> </ul>
28	<ul style="list-style-type: none"> <li>- Updated 'Council's Role' to reflect the DPOP               <ul style="list-style-type: none"> <li>• Increase representation of types of partnerships (added community organisations)</li> </ul> </li> </ul>
30 – 31	<ul style="list-style-type: none"> <li>- Updated 'Reporting on our Progress' to be more targeted</li> </ul>
32 – 33	<ul style="list-style-type: none"> <li>- Council expenditure updated to reflect up to date budget</li> </ul>
38 – 49	<ul style="list-style-type: none"> <li>- Updated some leading services in Part 2 in response to Councillor feedback</li> </ul>
54 – 61	<p><b>'City Assets and Operations' (section 3.2)</b></p> <ul style="list-style-type: none"> <li>- 'Capital Delivery' – updated service description</li> <li>- 'Environment and sustainability'               <ul style="list-style-type: none"> <li>• updated service description</li> <li>• updated service delivery KPI's</li> <li>• updated service satisfaction KPI's</li> </ul> </li> <li>- 'Fleet and Depot Operations' – updated project list</li> <li>- 'Regulatory Services'               <ul style="list-style-type: none"> <li>• updated service description</li> <li>• additional service delivery KPI's</li> <li>• additional service satisfaction KPI's</li> </ul> </li> <li>- 'Roads and Civil Infrastructure – updated service description</li> <li>- 'Waste Management Cleansing' –               <ul style="list-style-type: none"> <li>• updated to 'Waste Management and Cleansing'</li> <li>• updated service description</li> <li>• updated service delivery KPI's</li> <li>• updated project list</li> </ul> </li> </ul>
62 – 69	<p><b>'Community Services' (section 3.3)</b></p> <ul style="list-style-type: none"> <li>- 'Community Infrastructure' – updated service description</li> <li>- 'Parramatta Artists' Studios and Cultural Services' – additional service delivery KPI's</li> <li>- 'Riverside Theatres'               <ul style="list-style-type: none"> <li>• updated service description</li> <li>• additional service delivery KPI's</li> <li>• updated project list</li> </ul> </li> <li>- 'Social and Community Services'</li> </ul>

	<ul style="list-style-type: none"> <li>• updated service description</li> <li>• additional service delivery KPI's</li> <li>• updated project list</li> </ul>
70 - 75	<p><b>'City Engagement and Experience' (section 3.4)</b></p> <ul style="list-style-type: none"> <li>- 'Customer Engagement and Research' – <ul style="list-style-type: none"> <li>• Updated to "Community Engagement and Research"</li> <li>• New Service KPI's added</li> <li>• updated project list</li> </ul> </li> <li>- 'Destination Marketing' – updated service description</li> </ul>
76 - 84	<p><b>'City Planning and Design' (section 3.5)</b></p> <ul style="list-style-type: none"> <li>- 'Major Projects and Precincts' <ul style="list-style-type: none"> <li>• updated service description</li> <li>• project descriptions updated</li> </ul> </li> <li>- 'Strategic Land Use Planning' – <ul style="list-style-type: none"> <li>• updated service description</li> <li>• project descriptions updated</li> </ul> </li> <li>- 'Development and Traffic Services' – service delivery KPI's updated</li> </ul>
85 - 89	<p><b>'Property and Place' (section 3.6)</b></p> <ul style="list-style-type: none"> <li>- 'Place Services' – updated service description</li> <li>- 'Project Delivery (Property Capital Projects) – <ul style="list-style-type: none"> <li>• updated service description</li> <li>• updated project list</li> </ul> </li> <li>- 'Property Development' – <ul style="list-style-type: none"> <li>• updated service description</li> <li>• project descriptions updated</li> </ul> </li> </ul>
94 - 97	<p><b>'Supporting Corporate Services' (section 3.8)</b></p> <ul style="list-style-type: none"> <li>- 'People, Culture and Workplace' – <ul style="list-style-type: none"> <li>• Removed 'Audit and Risk' and 'Workplace, Health and Safety' from KPIs</li> <li>• Updated project list</li> </ul> </li> <li>- 'Finance and information' – updated project list</li> </ul>